

From: [Official Information](#)
To: [Section 7 \(2\) \(a\) gmail.com](#)
Cc: [Official Information](#)
Subject: Final response - LGOIMA 438921 - How rates are divided between various services
Date: Friday, 15 November 2024 3:12:01 pm
Attachments: [image004.png](#)
[image005.jpg](#)
[image006.jpg](#)
[image007.jpg](#)
[image008.png](#)
[image009.png](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

Section 7 (2) (a) was in today wanting to know a finer breakdown of how her rates are divided between various services within Hamilton (specifically in this case rates that go toward roading/infrastructure, specifically accessibility for pedestrians including the visually impaired) than the high level breakdown given on rates notices.

Our response:

The 2024-34 Long-Term Plan sets out our major projects, budgets and financial strategy for the next 10 years. It includes a 30-year Infrastructure Strategy, which sets the strategic direction for providing infrastructure, as required by the Local Government Act 2002.

You can read these on this web page: <https://hamilton.govt.nz/strategies-plans-and-projects/long-term-plan/>

Elected Members approved a \$45 million transport improvement programme budget on 30 October 2024. The next step is for a roughly \$13 million “just do it” programme to be presented to the Infrastructure and Transport Committee on 28 November 2024 for approval. Alongside this there is a joint prioritisation process to be completed between Elected Members and staff around projects for the remaining funding – with the intention of taking a programme for approval in March 2025.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

Official Information Advisor & Legal Support Officer

Legal services

Governance & Assurance Team | Partnerships, communication & Maaori

Email: officialinformation@hcc.govt.nz



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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: Info <info@hcc.govt.nz>

Sent: Wednesday, October 30, 2024 11:44 AM

To: Rates Enquiry <Rates@hcc.govt.nz>

Subject: Customer query regarding how rates are divided between various services

Good morning,

Section 7 (2) (a) was in today wanting to know a finer breakdown of how her rates are divided between various services within Hamilton (specifically in this case rates that go toward roading/infrastructure, specifically accessibility for pedestrians including the visually impaired) than the high level breakdown given on rates notices.

Please could she be contacted regarding her query at:

Section 7 (2) (a) mail.com (Preferred contact)

Section 7 (2) (a)

Thank you,

Customer Services Representative | Customer Service

Phone: **Section 7 (2) (a)**

Hamilton City Council



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