

From: [Official Information](#)
To: [Section 7 \(2\) \(a\) nzme.co.nz](#)
Cc: [Official Information](#)
Subject: Final response - LGOIMA 439257 - Number of potholes for Hamilton City Council
Date: Wednesday, 27 November 2024 3:06:45 pm
Attachments: [image002.png](#)
[image001.png](#)
[image003.jpg](#)
[image004.jpg](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

- *The total number of potholes, and the total costs to repair them over the past five years across Waikato region from 2019 to 2024.*
- *[Five Waikato cities with the most potholes, and] a breakdown of total costs in each city to repair them. (2019-2024)*
- *Locations of [the five Waikato cities in] suburbs with the most potholes. E.g, Peacocke suburb of Hamilton City etc. (2019-2024)*

Information sought in this request is to be used as part of a report by NZME, Waikato Herald, into the number of potholes in the Waikato region and the costs of repairing them over the past 5 years from 2019 to 2024. As the information will be used to ensure a greater public understanding of the financial costs that go into the roading network of Waikato with the maintenance of potholes, I ask that any fee is waived.

I would appreciate it if you could provide the information in a digital format, preferably in a spreadsheet or CSV file. If providing the data in this format is not possible, please advise on the available alternatives.

It is understood elements of the requested information might not be considered public information. If this is the case, I would ask each element is considered separately, described as best it can be and reasons for any information being declined being set against the information sought.

There may be aspects of the information sought which require names to be redacted to meet section 9(2)(a) of the Act. In situations such as this, I would ask you indicate the employer and position of the person whose name is redacted for the purposes of clarity.

Our response:

The data provided below is for Hamilton City boundaries for the period of 1 July 2023 – 31 October 2024.

In July 2023 Hamilton City Council started a new road maintenance contract with Downer Group and reporting requirements were significantly enhanced to enable spend to be traced by categories, including potholes. Prior to this, pothole repairs were captured as part of the general

footpath maintenance budget and are unable to be separated out as a specific category within that budget as requested.

Row Labels	2023/24	2024/25
BADER	27	17
BEERESCOURT	12	4
BRYANT	12	3
BRYMER	16	14
BURBUSH	12	4
CHARTWELL	21	5
CHEDWORTH	18	6
CLARKIN	27	17
CLAUDELANDS	19	18
DINSDALE NORTH	26	5
DINSDALE SOUTH	19	3
ENDERLEY	27	12
FAIRVIEW DOWNS	17	7
FLAGSTAFF	9	
FRANKTON JUNCTI	39	20
GLENVIEW	19	7
HAM.CENTRAL	86	36
HAMILTON EAST	30	12
HAMILTON LAKE	30	10
HILLCREST	30	19
HORSHAM DOWNS	19	7
HUNTINGTON	14	6
INSOLL	21	7
MAEROA	18	4
MELVILLE	26	2
NAWTON	27	5
NAYLOR	15	8
NEWSTEAD		
PEACHGROVE	18	20
PEACOCKE	10	8
PORRITT	16	11
PUKETE	4	1
PUKETE WEST	6	
QUEENWOOD	41	10
RIVERLEA	11	5

ROKOKAURI	24	5
ROKOTUNA	11	5
RUAKURA	17	4
SILVERDALE	6	3
SWARBRICK	15	11
SYLVESTER	26	4
TE RAPA	78	17
TEMPLE VIEW	11	7
UNIVERSITY	16	7

	Total potholes	Total Cost
July 2023 - October 2024	1322	\$ 270,745.10

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

Official Information Advisor & Legal Support Officer

Legal services

Governance & Assurance Team | Partnerships, communication & Maaori

Email: officialinformation@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: Official Correspondence <Official.Correspondence@nzta.govt.nz>

Sent: Friday, November 8, 2024 9:58 AM

To: Section 7 (2) (a) @nzme.co.nz>

Subject: OIA-16843 NOTIFICATION OF PARTIAL TRANSFER - Hamilton City Council

Kia ora Section 7 (2) (a)

Partially transferring the request you made under the Official Information Act 1982

Thank you for your email below requesting information under the Official Information Act 1982 (the Act).

The information you have requested below is more closely connected with the functions of Hamilton City Council than with NZ Transport Agency Waka Kotahi. Therefore, NZ Transport Agency is partially transferring your request to Hamilton City Council under section 14 of the Act.

From 2019 to 2024:

- *The total number of potholes, and the total costs to repair them over the past five years ~~across Waikato region~~ from 2019 to 2024.*
- *~~{Five Waikato cities with the most potholes, and}~~ a breakdown of total costs in each city to repair them. (2019-2024)*
- *Locations of ~~[the five Waikato cities in]~~ suburbs with the most potholes. E.g, Peacocke suburb of Hamilton City etc. (2019-2024)*

Information sought in this request is to be used as part of a report by NZME, Waikato Herald, into the number of potholes in the Waikato region and the costs of repairing them over the past 5 years from 2019 to 2024. As the information will be used to ensure a greater public understanding of the financial costs that go into the roading network of Waikato with the maintenance of potholes, I ask that any fee is waived.

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There may be aspects of the information sought which require names to be redacted to meet section 9(2)(a) of the Act. In situations such as this, I would ask you indicate the employer and position of the person whose name is redacted for the purposes of clarity.

The time limit for their response to you is 20 working days from 8 November 2024 so you can expect a response from Hamilton City Council on or before 6 December 2024.

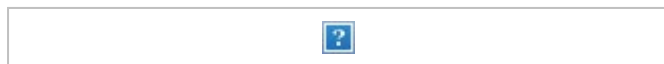
Ngā mihi

Ministerial Services

Te Waka Kōtuia | Engagement & Partnerships

NZ Transport Agency Waka Kotahi

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Section 7 (2) (a)

[@nzme.co.nz](mailto:info@nzme.co.nz)>

Sent: Monday, November 4, 2024 3:43 PM

To: Official Correspondence <Official.Correspondence@nzta.govt.nz>

Subject: Waikato potholes and costs

To NZ Transport Agency Waka Kotahi,

The following request for information is being made under the terms of the Official Information Act 1982.

From 2019 to 2024:

- The total number of potholes, and the total costs to repair them over the past five years across Waikato region from 2019 to 2024.
- Five Waikato cities with the most potholes, and a breakdown of total costs in each city to repair them. (2019-2024)
- Locations of the five Waikato cities in suburbs with the most potholes. E.g, Peacocke suburb of Hamilton City etc. (2019-2024)
- The total number of complaints NZTA received from motorists on vehicle damages from potholes across Waikato region. (2019-2024)
- How many vehicle damage complaints from potholes in Waikato was paid for by NZTA? Is there a cost/payout element? (2019-2024)
- Five Waikato cities with the most complaints on potholes that caused vehicle damage received by NZTA, and a breakdown of the costs to repair vehicle damages in each city. (2019-2024)

Information sought in this request is to be used as part of a report by NZME, Waikato Herald, into the number of potholes in the Waikato region and the costs of repairing them over the past 5 years from 2019 to 2024. As the information will be used to ensure a greater public understanding of the financial costs that go into the roading network of Waikato with the maintenance of potholes, I ask that any fee is waived.

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There may be aspects of the information sought which require names to be redacted to meet section 9(2)(a) of the Act. In situations such as this, I would ask you indicate the employer and position of the person whose name is redacted for the purposes of clarity.

I anticipate receiving the information under the terms of the act, which stipulates a maximum period of 20 business days. Written confirmation of receipt of this request would be appreciated.

If I can be of any assistance, please contact me.

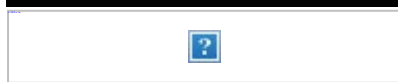
Kind regards,

Section 7 (2) (a)

Multimedia Journalist - Waikato Herald

M: Section 7 (2) (a)

E: Section 7 (2) (a) [@nzme.co.nz](mailto:Section 7 (2) (a)@nzme.co.nz)



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