

Hamilton City Council Submission

Local Government (Water Services) Bill

Parliament's Finance and Expenditure Select Committee

20 February 2025





Building a Prosperous Hamilton

Hamilton City Council is the territorial authority providing for the wellbeing of well over 190,000 residents in New Zealand's fourth-largest and fastest-growing city.

We are the largest water services provider in the Waikato Region, and have a strong track record for delivering high-quality water services to our communities, investing in infrastructure, and meeting environmental standards.

Hamilton plays a central and strategic role in the region, and for New Zealand's economy. We are within 90 minutes of half of New Zealand's population, close to two main seaports (Auckland and Tauranga), two international airports (Auckland and Hamilton), and have an inland port recognised as nationally significant. We have rail connections and distribution networks, industry and state highways. This is driving faster than ever growth across the region, leading to increased investment requirements, but with significant opportunities, including for innovation and driving national productivity.

To keep up, Hamilton City Council has invested significantly in three waters. In the last few years, we have built two new water reservoirs in Rototuna and Ruakura, adding 36 million litres of capacity to our drinking water network. We have upgraded the city's water and wastewater treatment stations, at a cost of \$56 million. We've dealt with localised flooding caused by extreme weather.

But rapid growth means significant investment to maintain the waters infrastructure we already have.

The continued health of the awa is central to the wellbeing and prosperity of our region and has also been a focus for our Council. As part of the River Settlement, there is commitment and agreement to restoring and protecting te awa. Hamilton City Council and Waikato-Tainui work together to give effect to Te Ture Whaimana o Te Awa o Waikato – the Strategy and Vision for the Waikato River (refer here).

It is in this context that Hamilton City Council provides its submission to the Finance and Expenditure Select Committee on the Local Government (Water Services) Bill.

Council Approval and Reference

This submission was approved by Hamilton City Council at its meeting held on 11 February 2025.

Submission #787

Key Messages

- Hamilton City Council strongly supports reform of the national water services sector. Reform is long
 overdue. The current model is unsustainable for councils and our communities, and the provision of
 safe, sustainable, and affordable water services is now a critical issue across New Zealand. The
 success of Local Water Done Well is critical to public health, economic growth, housing and
 environmental sustainability.
- 2. The objectives of water service providers are aspirational, but must include responding to growth, and need to be refined to be realistic. One of the key features of the Local Government (Water Services Preliminary Arrangements) Act 2024 is its focus on requiring water service providers to respond to and support growth. This is a critical issue for Hamilton and this requirement has been largely lost in the Bill. We also note that the objectives cast a higher standard of environmental performance than the RMA operating water networks with no impact on the environment is not possible. These two issues need to be addressed.
- 3. The intent of transition provisions is helpful but a suite of additions are needed to make the transition of waters from council to a waters company as robust and straightforward as possible. Councils need a more comprehensive framework that can streamline the establishment process and provide a statutory underpinning for the transfer and novation of contracts, services, and obligations including the Council's obligations and entitlements under development agreements, and to expedite the transfer of land and documentation of title. This is not currently provided for in the Bill.
- 4. New standards cannot undermine existing obligations, nor create additional burdens for Councils. While we welcome the creation of National Standards (National Engineering Design Standards, National Wastewater Environmental Standards, and National Stormwater Environmental Standards), these standards cannot cut across Government's responsibilities under Treaty Settlements, nor Council's ability to fulfill existing obligations (for example, obligations under the Waikato River Treaty Settlement, to Te Ture Whaimana o te Awa o Waikato.) Further, any standards must be achievable, affordable, fit for purpose, and there must be adequate time to transition to them. Changing complex long-life network systems to achieve new and higher standards is both expensive and time-consuming the timetable for change is critical for our community and for their ability to pay.
- 5. Transition to new ways of charging are required. Hamilton City Council recognises the need to move to volumetric charging for water services, this is integral to achieve financial sustainability, more efficient use of water, and better environmental outcomes. However, this is not possible until we have been able to install universal water metering. We support the intent of the framework for transitioning from current rates based on capital value to other forms of charging. Our technical submission suggests refinement of the transition framework to make it work as is intended.
- 6. Further work is required to streamline processes and ensure consistency with existing legislation.

 Many Councils are well advanced in their processes and decision-making, in line with the Preliminary Arrangements Act, in order to deliver a Water Services Delivery Plan by 3 September 2025. In Hamilton's case, a decision to establish a waters company will likely occur ahead of this Bill receiving Royal Assent. We urge the Government to ensure that this Bill does not cut across existing processes or require Councils to rework options, which could also create confusion for our communities.

Introduction

- **7.** Hamilton City Council welcomes the opportunity to make a submission to Parliament's Finance and Expenditure Select Committee on the Local Government (Water Services) Bill.
- **8.** Hamilton City Council takes an active interest in the waters reform space. Recent submissions include:
 - Local Government (Water Services Preliminary Arrangements) Bill 13 June 2024 refer here
 - Water Services Entities Amendment Bill 4 July 2023 refer here
 - Water Services Legislation Bill 16 February 2023 refer here
 - Water Services Economic Efficiency and Consumer Protection Bill 16 February 2023 <u>refer</u> <u>here</u>
 - Water Services Entities Bill 20 July 2022 refer here
 - Three Waters Reform 4 February 2022 refer here
 - Working Group on Representation Governance and Accountability of new Water Services
 Entities 3 February 2022 refer here
- 9. In addition to the 'Key Messages' section, this submission is structured under the main headings of:
 - Part A General Comments
 - Further Information and Hearings
 - Part B Detailed Considerations

Part A – General Comments

- 10. Hamilton City Council welcomes the Local Government Water Services Bill.
- **11.** How Councils deliver water services has been a focus of local and central government for years with change long overdue. This Bill gives Councils the flexibility and options to make local decisions on the future of water services delivery, something Councils have strongly advocated for.
- **12.** In December 2024, in line with Government direction, Hamilton City Council alongside Waikato District Council agreed to consult our communities on a joint Council Controlled Organisation as our preferred option for future water services delivery.
- **13.** We heard loud and clear from the then Minister for Local Government, Hon Simeon Brown, that Councils should work together on water services to create scale. A joint Waikato-Hamilton business case demonstrated the benefits of partnering to create real change, scale and boundaryless investment.
- **14.** For our subregion, working together is a logical and attractive first step towards change. We are clear though, that we remain open to further aggregation with other partners over time.
- 15. Key outcomes for Hamilton City Council and Waikato District Council through this reform include:
 - **a. Better growth outcomes:** by investing in the right infrastructure to support development across the joint boundary;
 - **b. Better for the river:** a coordinated approach to support the quality and health of the awa in giving effect to Te Ture Whaimana;

- **c. Better for water users:** offers improved customer experience through a sole focus on waters across the joint area;
- **d. Better financially:** cost of investment spread fairly across generations to align with lifespan of assets.
- **16.** Overall, we are positive about reform. The key thing will be to ensure that this Bill enables a smooth transition for Councils.
- **17.** Our feedback on this Bill is extensive, and we have welcomed a close working relationship with Government Ministers and between officials on the detail.
- **18.** We hope this helps in setting New Zealand up for success by giving water providers the tools they require to create real change in line with the Government's direction; what is needed for water delivery; and ultimately what will the benefit our communities, environment and economy.

How the Bill can help Hamilton City and Waikato District to Deliver:

Better Growth Outcomes

- 19. In line with Government direction, a core focus for Hamilton is how we keep up with high growth across our city and beyond. We note Government policy announcements made in August 2024 on growth, and the National Policy Statement on Urban Development, including a requirement to service zoned and serviced land able to accommodate 30 years of future growth. Sufficient investment in three waters infrastructure is key to this.
- 20. Hamilton is the fastest growing city in the country, and we have been growing fast for years. By 2050, we expect more than 260,000 people will live here. Hamilton City Council has consistently invested in the major water infrastructure our city needs. We have one of the best records for meeting drinking water standards. But Hamilton's rapid growth means we are still playing catch-up while maintaining the waters infrastructure we already have. Keeping up with growth is a reality across our sub-region.
- 21. Over the next decade, Hamilton has budgeted around \$2.5 billion for new waters projects.
- **22.** A joint Hamilton City Waikato District waters company unlocks the ability to deliver the right infrastructure to service growth, in the right way. This includes large waters infrastructure that serves communities within Hamilton City, in the growth areas immediately adjacent to Hamilton City, and the rest of the Waikato District.
- 23. In this context, we would welcome the Select Committee strengthening of provisions related to growth in the Bill. We recommend the Bill explicitly states as an objective of water providers the requirement to support housing and urban development and to support economic development (cl15). This makes clear to the water organisation from the outset, the role they play in growth and is consistent with the policy intent the Government has set out.
- **24.** We note the lack of recognition of existing spatial planning frameworks. Future Proof (<u>refer here</u>) sets the strategic direction for growth across our subregion. This omission could compromise cohesive infrastructure planning, and leading to poor outcomes in urban development, housing, and employment. **This is an easy but important addition.**
- 25. As a high-growth Council, we note two large infrastructure examples underway in Hamilton, notably a new reservoir in Hamilton's CBD (an Infrastructure Acceleration Fund project) or the design of a new wastewater treatment plant, both of which are currently in design, and both have long consenting and construction lead in times. While we broadly welcome National Engineering Standards set out, there must be time to transition to these. The impact would be paralysing, not to mention hugely costly to ratepayers and developers, if these standard cut across capital projects

- currently being delivered by both Council and developers. A phased approach to compliance is needed to ensure continued delivery of infrastructure that enables growth.
- 26. On a more technical note, but essential, are the transfer arrangements of existing development agreements to a water provider. This is not currently provided for in the Bill, creating significant risk for existing agreements. For example, Hamilton City Council has developer agreements under the Infrastructure Acceleration Fund to deliver 4,000 new homes in the central city, through critical three waters infrastructure. We need the ability to seamlessly transfer these arrangements to a new waters company, to avoid delivery risk created through this process. This point, along with other transition requirements is picked up on again in the "transitions" section of the submission.

Better for the River and the Environment

- 27. We welcome the Bill's intent that seeks to minimise the environmental impact that water service providers have. We expect the actual wording that water providers "do not have adverse effects on the environment" needs further consideration to ensure it is achievable. We would recommend consistency with the Purpose and Principles set out in Part 2 of the Resource Management Act 1991.
- 28. The future prosperity of the Waikato Region and wellbeing of our people relies on a healthy river/awa. Under the River Settlement, there is a common commitment and agreement to restoring and protecting te awa. Te Ture Whaimana sets the vision for te awa and everything we do must give effect to this. As part of the River Settlement Te Ture Whaimana has the standing of a National Policy Statement under the RMA and where there is inconsistency with any other National Policy Statement it takes precedence.
- 29. We note that the Bill creates three new National Standards National Engineering Design Standards, National Wastewater Environmental Standards, and National Stormwater Environmental Standards. As they currently stand in the Bill, each of the new standards take precedence over Te Ture Whaimana, which is problematic. Hamilton City Council cannot support the diminution of the mana, standing, and operation of the Waikato River Settlement and Te Ture Whaimana.
- **30.** We are also concerned that the consultation requirements relating to the development of the new standards does not recognise the mana and role of Waikato-Tainui in relation to the awa. For Waikato-Tainui, the Waikato River is a tupuna which has mana and in turn represents the mana and mauri of Waikato-Tainui. The relationship of Waikato-Tainui with the Waikato River and their respect for it lies at the heart of their spiritual and physical wellbeing, and their tribal identity and culture. This is captured in Schedule One of the Kiingitanga Accord which is a feature of the Waikato River settlement.
- 31. We recommend that the Select Committee rework the proposed National Standards framework so that it appropriately recognises the commitment that the Crown has made through Treaty Settlements and does not undermine the Waikato River Settlement and the standing of Te Ture Whaimana.
- 32. We recommend that the framework for any new standards requires the decisions-makers developing, recommending or approving the standards to ensure that they are proportionate, practical, affordable, and the benefits of the new standards exceed the costs of implementing them.

Better for Water Users

33. Hamilton is realistic, we must transition to volumetric charging for waters, and we must do this quickly.

- **34.** Evidence shows that Councils that have meters have better efficiencies in water usage. This means leaks are more readily discovered, very expensive assets like treatment plants can do the job for longer or, lower peak demand, results in improved resilience and less stressed infrastructure.
- **35.** While Hamilton is working at pace to roll out universal meters, we need charging mechanisms that works for our customers in the meantime. Hamilton's analysis shows that if using a fixed charge per rating unit, 80 percent of customers would be worse of, with the most significant impact for lower value properties.
- 36. We support the intent of the framework to transition from charges based on capital value to other forms of charge. Our technical submission suggests some further refinement of the transition framework that are needed to make it work as is intended.
- **37.** Part B picks up on our detailed considerations, seeking clarifications to charging provisions.

Better Financially: Establishment Process and Transition

- **38.** Hamilton City Council and Waikato District Council have been working at pace to develop a long-term solution that works best for ratepayers, for businesses, that also allows other water providers to join in the future. In doing so have had detailed conversations on establishment and transfer arrangements.
- **39.** While we welcome transition provisions in the Bill, **there is a large suite of other transfer provisions that still need to be addressed.** This is picked up in detail in Part B "Detailed Considerations". Issues range from contracts for service and procurement, to developer agreements to insurance, land, and assets.
- **40.** The outcome that we are seeking is a statutory provision that underpins the transfer or novation of obligations, agreements, and contracts that supports the operation of a new CCO as if it was the Council without triggering termination or renegotiation. This is important for any supply agreement, but is particularly critical for the waters-related aspects of development agreements.
- **41.** While we are well advanced in our work to consult with and confirm decisions with the community, we note this Bill introduces additional and conflicting consultation requirements compared to the Preliminary Arrangements Act.
- **42.** We urge the Government to ensure that this Bill does not cut across existing processes or require Council's to rework options, which could also create confusion for our communities.
- **43.** We would also recommend that the requirement for an auditor's opinion on consequential amendments to the Long Term Plans in these circumstances be waived or as a minimum, drastically reduced in line with the Government's intent to streamline processes.

Concluding Remarks

- **44.** As a country, we must address the decades of under investment in maintaining, renewing, and building water assets which have led to critical issues seen over the past decades.
- **45.** But as a Council, we cannot simply keep putting rates up. Local Water Done Well must work for Councils, businesses, developers and the community. This Bill, alongside the supporting legislation, enables fundamental change to the delivery of water services, and is much welcome.
- **46.** Hamilton, City Council working with Waikato District Council, is well placed to deliver on the needed change to deliver water services in a way that is better for growth, better for the river, better for waters users, and better financially. We welcome the Select Committee's consideration of these issues to ensure that this is a success.

Further Information and Hearings

- 47. Should Parliament's Finance and Expenditure Select Committee require clarification of the submission from Hamilton City Council, or additional information, please contact Andrew Parsons (General Manager Infrastructure and Assets) on 07 838 6896 or 021 791 612, or email Andrew.Parsons@hcc.govt.nz in the first instance.
- **48.** Hamilton City Council **does wish to speak** to Parliament's Finance and Expenditure Select Committee at the hearings in support of its submission to the Local Government (Water Services) Bill.
- **49.** We would also welcome the opportunity to have further discussions around the key areas of this submission with Parliament's Finance and Expenditure Select Committee.

Yours faithfully

Lance Vervoort
CHIEF EXECUTIVE

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Part B – Detailed Considerations

This table provides the detail of Hamilton's technical interests in the Bill. It is organised by clause, according to the order set out in the Bill.

In addition to the specific matters addressed below, Hamilton City Council requests that the Select Committee introduces amendments to the Bill to ensure an effective transition between current bylaws and controls and the operation of new water service providers and water organisations. This is critical because much of the control framework proposed in the Bill relies on bylaw making by territorial authorities, but bylaw making takes time. Until new bylaws can be put in place existing controls must be effective and enable water service providers to have effective control over their water networks.

General

Part 1

Section	Theme	Issue and explanation	Recommended response
Part 1		Preliminary Provisions	
		(Purpose, definitions)	
4		Watercourse is defined twice – a single definition is required in this context.	Amend – the Bill to provide for a single definition of watercourse.

Section	Theme	Issue and explanation	Recommended response
Part 2		Structural Arrangements for providing water services	
Part 2 – Subpart 1		Responsibility for providing water services	
11 Schedule 1 Schedule 2	Transfer Agreement	We broadly support the framework that the Bill provides to support the establishment of a water organisation through a transfer agreement.	Amend – S11 and Schedule 2 to provide a statutory transfer function that comprehensively supports the transfer or novation (in whole or in part as relevant) of the following from a territorial authority to a water organisation as part of the transfer process through agreement:
		We welcome and support the provisions in Schedule 1 that provide for the transfer of staff to a water organisation. This will aid in the retention of qualified and experienced staff at a time of uncertainty. This is critical.	 Any contract for products or services provided to the Council that relates to the delivery of waters services, or is ancillary to the delivery of waters services. Any service delivery contract relating to the delivery of water services by the Council to a third party.
		We are concerned however that the framework for the transfer of responsibilities and assets is not complete. The creation of water organisations will be complex and could be costly. We are anxious to ensure that the Bill removes any obstacle to a smooth, efficient and cost-effective establishment process.	 Any Council shared service contracts that relate to the delivery of water services or any associated support functions, particularly where not all councils are moving into a CCO. An existing insurance policy that relates to waters services and assets, and any rights, interests, or obligations relating to an existing insurance policy.
		Given the complexity of the transfer of waters related functions, Hamilton City Council requests a more comprehensive framework that can streamline the establishment process and provide a statutory underpinning for the transfer and novation of contracts, services, and obligations — including the Council's obligations and entitlements under development agreements, Housing Infrastructure Fund (HIF), Infrastructure Acceleration Fund (IAF), and Infrastructure Funding and Financing Act (IFF), and to expedite the transfer of land and the documentation of title.	 Any rights, obligations, or security arising from a development agreement that has been entered into by the Council prior to the date of transfer – such that any obligations that a developer may have under the agreement relating to water services, waters assets, capital contributions, and the timing of physical works must be performed for the water organisation as if it was the Council, and any obligations that the Council may have to the developer with respect to water services, waters assets, capital contributions, and the timing of physical works must be performed by or the water organisation as if it was the Council (i.e. the creation of the water organisation should not provide an opportunity to

Section	Theme	Issue and explanation	Recommended response
		We request that the transfer framework includes things such as: any contract for service to be transferred in whole or part to a CCO and the revenue and expenditure obligations attached to that; the ability to transfer land; and the transfer of development agreements and related obligations. We are anxious to avoid the costs and risks of having to renegotiate supply arrangements or development agreements.	 review or re-negotiate or change the terms or obligations under a development agreement). Any land, easements, assets, or security as set out in the Transfer Agreement – including a requirement for LINZ to expeditiously change the name of the owner of the land in its registers. Any government funding agreements with a council that relates to the provision of water infrastructure (e.g. HIF, IAF, IFF).
15	Establishment	Hamilton City is a Tier 1 local authority under the National Policy Statement for Urban Development, and is a partner in Future Proof. The Future Proof Urban Development Strategy sets up success for spatial planning in the region, including recent fast track consenting provisions, and	Amend – the Bill to include responding to and provide for growth and development as one of the objectives of a water services provider (s15).
Schedule 3	Objectives	how this drives cross-boundary servicing. A key feature of earlier government policy announcements and the Water Services (Preliminary Arrangements) Act (PAA) was its focus on recognising and responding to growth and development. This focus has been lost in the Bill. Responding to growth is both a critical challenge for water services providers and a key responsibility. This should be reflected in the water services providers in s15 of the Bill.	Amend – Schedule 3 to ensure that the contents of a Water Services Strategy also identifies how the water organisation or water services provider will respond to and provide for growth and development. Amend – S15(1)(a)(ii) to be consistent with obligation under the RMA.
		Section 15(1)(a)(ii) requires a water services provider to provide water services that "do not have adverse effects on the environment". This sets a higher test than the requirement of the Resource Management Act 1992 (RMA) to "avoid, remedy or mitigate" environmental effects.	Review – objectives where they set a high standard and might be better framed as "over time" given the significant investment that will be required in existing networks to achieve the standards required in a financially sustainable way.
		The provision of water services will always have some adverse environmental effects. We recommend this objective be made consistent with obligations under the RMA.	
		The objectives as stated in the Bill do not recognise that for many parts of the country the provision of water services do not currently meet the objectives as set out in s15 or that it will take some time and considerable investment to do so. The objectives might be better framed to reflect the intent to do so "over time".	
18 & 19	Establishment	We support the provisions designed to ensure continued public ownership of waters infrastructure – including support for the prohibition on concession or franchise agreements.	Note support for these provisions.
	Public Ownership		

Section	Theme	Issue and explanation	Recommended response
		Consultation process / need for a third reasonably practicable consultation option	
26 – 29	Establishment Identification	The PAA sets out a process for identifying and deciding on a council's proposed water services delivery model, including requirements for consultation. This process is inconsistent with the process in the Bill: for example, the Act permits the identification of only two options (rather than the three anticipated under the Bill), when the council is considering and then consulting on its	Amend – the Bill to ensure that the process and requirements relating to consultation in relation to the creation of a water organisation are consistent with those established by the PAA.
	and assessment of options	proposed option. Further, the process set out in the Bill suggests that despite meeting the obligations of the PAA a council may need to consult again on the proposal to establish a CCO. This will not be possible if we are to meet the PAA requirements with respect to the timing of a Water Services Delivery Plan.	Clarify – that where a Council has made decisions on a preferred delivery model consistent with the consultation and decision-making arrangements set out in the Preliminary Arrangements Act, no further consultation will be required to implement those decisions, including completing and implementing a Water Services Delivery Plan, and establishing a water organisation.
		We note that there are also differences in the information that is required to support consultation on the establishment of a water organisation as set out in the PAA and in the Bill.	Amend – the PAA to ensure that consequential amendments to an LTP are not required to be audited.
		At time of writing, in Hamilton (and Waikato's case) consultation material has been prepared for consultation on our preferred water services delivery model in March - April. Our CCO is expected to be established prior to this Bill receiving Royal Assent, but the transfer of waters assets and functions will not take place until 1 July 2026.	
		We are seeking clarity so that we can rely on the provisions of the PAA to consult once, and once only on the creation of a water organisation.	
		The PAA streamlined a number of key consultation and decision-making requirements but did not remove obligations under Section 94 (2) of the LGA. This means that having used the alternative consultation method in the PAA councils will still be required to have consequential amendments to the LTP audited. We believe that this was unintended and counter to the government's policy intent. We seek an amendment to complete the simplification process and remove the need for audit associated with consequential amendments to an LTP.	
Subpart 3		Water Organisations	
36	Establishment - The standing of a Water Organisation before the transfer of assets and responsibilities.	Section 36 provides the framework for establishing a Water Organisation and the relevant tests with respect to ownership and the nature of governance, etc. The preferred water service delivery model that both Hamilton City Council and Waikato District Council is consulting on is a joint water organisation. Our proposal is to establish the CCO in July 2025 but not to transfer water and wastewater assets and responsibilities until 1 July 2026. This approach is intended to enable the CCO to complete the establishment process and amongst other critical things to complete a Water Services Strategy, a Development Contributions Policy, and to set water related fees and charges for the 2026/27 financial year.	Ensure – that a CCO established for the purpose of providing water services has the necessary standing to complete and adopt a Water Services Strategy, a Development Contributions Policy, to set water related fees and charges for the 2026/27 financial year and any other actions necessary to support the establishment process prior to the transfer of water assets and responsibilities.

Section	Theme	Issue and explanation	Recommended response
		It is not clear from the definitions provided for in the Bill that during the period before the transfer	
		of assets and responsibilities the CCO would have standing as a water organisation and would be	
		able to complete Water Services Strategy, a Development Contributions Policy, and to set water	
		related fees and charges for the 2026/27 financial year.	
41	Partnerships	S41 of the Bill requires water service providers to act in a manner which is consistent with Treaty	Amend – s41 to ensure that a water organisation must give effect to any waters-related Treaty
	·	Settlement Obligations.	Settlement obligation that a local authority has that relates to the provision of water services
			transferred to the water organisation.
	Objectives		
		For Waikato-Tainui, the Waikato River is a tupuna which has mana and in turn represents the mana	
		and mauri of Waikato-Tainui. The relationship of Waikato-Tainui with the Waikato River and their	
		respect for it lies at the heart of their spiritual and physical wellbeing, and their tribal identity and	
		culture. This is captured in Schedule One of the Kiingitanga Accord which is a feature of the	
		Waikato River Settlement.	
		March 1971 bette begrete te fille Matter Title 1871 e Gelle ee de Asterdale Miller	
		We submit that in the context of the Waikato-Tainui River Settlement Act and the Kiingitanga	
		Accord this obligation in s41 of the Bill is insufficient where the water services provider is a water	
		organisation. The Waikato-Tainui River Settlement relies in part on the successful operation of joint	
		management agreements between local authorities and Waikato-Tainui. Where a local authority	
		transfers waters responsibilities to a water organisation both it and Waikato-Tainui will need to be	
		confident that the intent of the Settlement is maintained, and the operation of the water	
		organisation will become part of the implementation of the Settlement arrangements.	
		We recommend that water organisation be required to give effect to any waters related Treaty	
		Settlement obligations that a local authority has that relates to the provision of water services	
		transferred to the water organisation.	

Section	Theme	Issue and explanation	Recommended response
Part 3		Operational matters	
Part 3 - Subpart 1		Charges for water services	
60 - 63	Cost Recovery Charging	The ability for a water organisation to efficiently and effectively recover to the cost of providing services is integral to achieving the legislative requirement to be financially sustainable. We welcome the broad and enabling charging provisions provided for in the Bill. There are, however, several additional refinements sought.	Amend – s60(6)(b) to start with "except to the extent that s63 applies" Amend – to provide great clarity over the unit of supply and provide for more nuanced property
	C.i.u. g.i.ig		scenarios.

Section	Theme	Issue and explanation	Recommended response
		Transitional Charging	
		We welcome the provision of a 5-year period transitional period for charging. This is critical for	
		Hamilton as it will take about that long to complete the commissioning and installation of universal	
		water meters across the city. Transition is also important to avoid wholesale changes in the	
		incidence and impact of waters charges.	
		However, we believe that this interplay between s60 and s63 in the Bill as introduced is flawed. The	
		wording of s60(6)(b) effectively precludes the use of any of the charging tools set out in the rest of	
		s60 if the provisions of s63 are being used during the transition period. This is very problematic	
		when, like Hamilton City Council, a council is already using a range of the charging tools set out in	
		s60 – including the use of volumetric charges for major water users. We do not believe that the	
		transitional provisions and the general provisions of s60 were intended to be mutually exclusive. We recommend that s60(6)(b) be amended to start with 'except to the extent that s63 applies"	
		we recommend that soo(o)(b) be amended to start with except to the extent that sos applies	
		Unit of Supply	
		The Bill appears to make the broad assumption that a property owner is the customer receiving	
		waters services. This may provide an inconsistent view as to who the customer is. The use of the	
		property as a unit of supply is broad and may not reflect the range of property configurations	
		(nuanced), or the point of liability. Examples of property types which are problematic under the	
		framework of the Bill as introduced include:	
		Residential properties where there is more than one dwelling, each of which add to the	
		demand for waters services. In Hamilton these properties have been identified as having a	
		"Separately Used or Inhabited Part of a Rating Unit" (SUIP) with differential rates applied.	
		 Mixed use properties where there may be a combination of residential and commercial activities with a single point of connection. 	
		 A property where a lease applies to part of the property. 	
		Retirement villages.	
		We seek clarity with respect to the unit of supply and the ability to tailor charges to ensure that	
		customers are charged fairly and liability to pay the charges is clear. We note that in Hamilton a change from charging on the basis of a SUIP, to charging per property will itself have a significant	
		impact on the incidence of waters charges.	
Part 3 - Subpart		Development Contributions	
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76-109	Cost Recovery	We support the development contributions regime as provided for in the Bill. We note the	Note – support for the development contributions regime.
		Government's broader review of Development Contribution mechanisms. In that context, we	
		encourage continued collaboration with territorial authorities. A simplified and streamlined but	

Section Theme	Issue and explanation	Recommended response
Development contributions	aligned process for Development Contributions is supported in the context of both Territorial Authorities and Water Organisations.	Amend – s11 and Schedule to enable the transfer of development agreement provisions and obligations on the creation of a water organisation as set out above.
	The Bill does not consider or provide for the transfer of Development Agreement obligations to a waters organisation, nor restrict the opportunity for either party to renegotiate, terminate, or renege on such an agreement as a result of transfer or the establishment of a waters organisation. It is essential that the Bill provide a framework for transferring development agreement obligations as part of the establishment of a waters organisation. This is addressed in our submission in relation to s11 of the Bill.	
76-109 Development contributions	We are concerned that between the Local Government (Preliminary Arrangements) Act and the Bill as introduced there may be a significant issue with the transition from development contributions charged by a territorial authority to development contributions charged by a water organisation. This relates to the interplay between the LGA 2002, the Preliminary Arrangements Act, and the Bill. Under the LGA 2002 a Council can charge development contributions – but only in relation to capital works that it expects to deliver. With the creation of a Water Organisation and the transfer of assets and responsibilities from a Council to the Water Organisation there will be a point at which the Council can no longer reasonably expect to deliver the waters related capital works itself. At that point it follows that the Council will no longer be able to charge development contributions for waters capital works. That point will depend on the specific resolutions passed by the Council, but may arise when the Council resolves to establish a Water Organisation, or when it amends its Long Term Plan to reflect the expected transfer of assets, or when the Secretary of Local Government approves a water services delivery plan, or when the transfer of assets to the water organisation is actually executed. We are concerned that once a council reaches the point where it can longer reasonably expect to deliver future waters capital works it may only be able to charge development contributions relating to waters capital works that would be undertaken or commenced prior to the establishment of the CCO. Waters related development contributions would not then be able to charged until a new development contributions policy is developed, consulted on and adopted. This gap may result in significant financial hardship for the Council and considerable uncertainty for developers. We understand that for a Council that is developing a Long Term Plan in the current year for whom the preferred water services delivery model is a new water organisation	Provide an immediate legislative solution (i.e. before the Bill is enacted) that amends the Preliminary Arrangements Act and/or the Local Government Act 2002 to provide for a transition such that: • Where a Council is preparing a Long-Term Plan where the draft Long Term Plan proposes the establishment of a Water Organisation and the transfer of waters assets and responsibilities, the Council can establish development contributions that relate to waters capital expenditure as if it was continuing to be responsible for waters capital expenditure and that such development contributions would continue to be in effect, and enforceable until such time as the Water Organisation establishes its own Development Contributions policy—this situation would apply despite any the adoption of a LTP that reflects the establishment of the water organisation and the transfer of waters assets and responsibilities; • Where a Council with an existing Long-Term Plan is proposing to establish a water organisation and consulting on that proposal using the alternative consultation process provided for in the Preliminary Arrangements Act, the Council may continue to charge development contributions relating to waters capital works as set out in its existing Long Term Plan and Development Contributions Policy until such time as the Water Organisation establishes its own Development Contributions policy until such time as the Water Organisation establishes its own Development Contributions policy until such time as the Water Organisation and the transfer of waters assets and responsibilities; • Any development contributions collected between the time of the decision to establish a water organisation and the point at which the Water Organisation establishes its own development contributions policy shall be treated in the manner anticipated by s82 of the Bill (for the purpose for which they were intended). This could be resolved by an amendment to the Local Government Act 2002 which makes the calculation step in clause (1)(a) of Schedule

Section	Theme	Issue and explanation	Recommended response
		The Bill provides for a water organisation to establish a development contributions policy and for a Territorial Authority to administer development contributions on behalf of a water organisation – but in both cases there must be an agreement and there must be public consultation on the development contributions policy. The development contributions policy must also be linked to the capital works programme that is set out in the water services strategy. We are concerned that these provisions may effectively mean that no waters related development contributions will be able to be charged from the point at which a Council decides to establish a water organisation until a new development contributions policy is established following public consultation. Given the likely timing of the passage of the Bill and the decision-making required to complete a Long Term Plan and to complete a water services delivery plan, it is unlikely that the Bill will provide a solution to the problems identified – unless it does so retrospectively. Such an approach would be very difficult given the requirement to audit both Long Term Plans and consequential amendments to Long Term Plans.	
Part 3 - Sub part 3		Water Service Network: Connections	
111 - 113	Connections Approval	The Bill provides for Bylaws to manage water service connections. The management of water service connections is of critical importance to water service providers for meeting levels of service, and avoiding consumer complaints and prosecution. Section 139(2) of the Water Service Act also requires that a wastewater operator has a network management plan that identifies hazards, how risks will be managed, controlled, monitored, or eliminated; and, how Taumata Arowai standards, or targets, will be met.	Amend – the Bill ensure that water organisations can effectively manage connections to the water networks that they own and manage. Amend – the Bill to ensure that the finite volume of municipal water supply against forecasted needs, and wastewater treatment capacity are considered as part of any framework used to control connections.
		There are 5 key issues with the proposed provisions. Who makes Decisions In order for a water organisation to effectively manage water networks that it owns and is responsible for in a way that is consistent with its consent obligations and operate prudently within its financial circumstances a water organisation will need to be able to control and manage	Amend – the Bill to provide for a connection policy or bylaw to provide a time limit within an approved connection must be completed. Amend – the Bill to provide for a clear ground on which a connection can be declined, including if in a Water Service Providers reasonable opinion there is:
		connections to its networks. The Bill empowers a territorial authority to make bylaws to control connections. It is not clear what ability a water organisation will have, or indeed whether a bylaw can provide a water organisation with the ability to control connections. This is a critical issue for the effective operation of a water organisation.	 Insufficient network capacity or treatment capacity to accommodate the connection. A compromise or risk to levels of service or consent compliance. Inefficient or unsustainable use of water.
		Limited Scope If a Bylaw is made, the Bill's provisions require a 3-step process involving approval of concept plans, engineering plans, and signoff for network capacity. The processes listed are key logical processes, however, the scope does not provide adequately for other important considerations such as water security issues, the finite volume of municipal water supply against forecasted needs, and wastewater treatment capacity. Water allocation, and wastewater treatment are important	

Section	Theme	Issue and explanation	Recommended response
		considerations for network consent compliance and need to be treated in an equivalent manner to network capacity. Also, they need to be considered concurrently with connection approvals.	
		Land banking / (or Meeting Housing Reform Objectives) Land banking can be an issue for ensuring adequate housing supply. The same can be true for network capacity banking. Network capacity banking leads to inefficient use of three waters networks, and therefore cost recovery, as well as obstructing other housing policies. In order to avoid or limit network capacity banking it would be very important to provide a way to limit the time period within which an approved connection must be made. This is akin to the requirements under the RMA to exercise a resource consent within a specific period.	
		Grounds for Declining a Connection The Bill does not provide grounds for a water service provider to decline a connection application. While this could be outlined in a Bylaw, these are not mandatory instruments. It would be useful to provide, in legislation, the power for a water service provider to approve or decline connection applications, especially given that a bylaw is not a certainty. For example, if in a Water Service Providers reasonable opinion there is: • Insufficient network capacity or treatment capacity to accommodate the connection. • A compromise or risk to levels of service or consent compliance. • Inefficient or unsustainable use of water.	
Part 3 – subpart		Accessing land to carry out water services infrastructure work	
115 – 122	Accessing private land	A significant portion of three waters infrastructure is on private property, making it crucial for water service providers to access and work on this infrastructure to meet their obligations and respond to emergencies, and issues such as overflows, blockages, breaks, and leaks that need timely rectification.	Amend – s116(1) to read "A water service provider or an authorised agent acting on behalf of a water service provider may enter"
		A significant amount of the work on waters infrastructure on private land is and will be undertaken by agents acting on behalf of a water services provider. For the avoidance of doubt, it is recommended that the power to enter private land set out in s116 is amended to include an authorised agent acting on behalf of a water service provider.	Amend – replace s117(b) with "provide reasonable notice before the proposed work is to start; and" or Amend the framework of s117 to provide a different approach to urgent or emergency works. Amend the Bill provide Water Service Providers with the powers to remove redundant infrastructure from private land.
		30-Day Notice Period	
		The Bill's requirement for a 30-working day notice period before accessing land, along with written notification for any changes, poses challenges for efficient infrastructure management. While planned works should have reasonable notice, reactive works needing immediate attention should	Amend the Bill clarify the ability of Water Service Providers to enter private land to deal with emergencies, such as the stabilisation of erosion posing a threat to waters assets.

Section	Theme	Issue and explanation	Recommended response
		have a reduced notice period. The Local Government Act 2002 requires only 'reasonable' notice, which is more flexible than the Bill's stipulations and aligns better with other legislation and codes. Hamilton City Council seeks a simplified process that only requires 'reasonable notice', or have variable notification periods that differentiate between emergency, urgent, minor, and major works.	Amend – to provide Water Service Providers the power to carry out proactive (pre-emptive) protection works on private property, such as erosion control to protect infrastructure. Amend – s119(1)(b) to align with LGA 2002 Schedule 12 to allow one month for a landowner to respond.
		Proactive Access There are also no provisions in the Bill to enable 'proactive' access to sites for mitigation of	
		emergencies (such as stabilisation of erosion posing a threat to three waters assets) or the "removal" of infrastructure that has become redundant and or could pose a future risk to the public or to the environment.	
		Process is Consent Declined	
		The proposed process where consent has been declined by a landowner is largely supported except where it does not align with the existing provisions under the Local Government Act 2002.	
		Schedule 12 of the Local Government Act currently sets out that one month (in effect 4 weeks) is provided to a landowner to respond to a notice to carry out work, if they have not been located previously. The Bill requires 30 working days (in effect 6 weeks). This jeopardises the ability to ensure that works are carried out as efficiently and effectively as possible. The Bill should only require one month or 20 working days.	
		It would also be beneficial if the clause gave direction on when works could start should the decision be in the Water Service Providers favour. This would ensure that seasonal conditions were optimal, resources could be planned, and costs could be minimised.	
137	Urgent work permitted	Hamilton City Council supports the ability to undertake urgent works but suggests that the Select Committee consider this section in the context of the suggested amendment to s117 set out above.	Consider – the framework for urgent work in the context of the suggested amendment to s117 set out above.
Subpart 5		Drinking water catchment management plans	
143 - 145	Water catchment management plans	The Bill requires the preparation of a drinking water catchment management plan within two years of enactment. This is accompanied by the ability to make a bylaw which relates to the controlled drinking water catchment area. Hamilton City Council questions the value and meaning of such a plan in the Hamilton context. Hamilton City Council also submits that due to the nature of the	Amend the Bill to remove or amend the requirement for a water catchment management plan in circumstances like Hamilton's where the water services provider has no ability to exercise control over the catchment for the water supply.

Section	Theme	Issue and explanation	Recommended response
		drinking water catchment from which Hamilton City Council draws Hamilton's drinking water the proposed bylaw making power is meaningless.	Amend – s143(1) to 3 years, or provide for extension, or both.
		Hamilton's drinking water is sourced from the Waikato River. The catchment for the river is large, including all of the area from the head waters of Lake Taupo and the headwaters of the numerous tributaries of the awa between Taupo and Hamilton. Hamilton City Council has no ability to manage the activities that take place within this catchment and no ability to make a bylaw that applies to the catchment outside on the Hamilton City boundary.	
		A Source Water Risk Management Plan has been developed, complying with the Water Services Act 2021. This plan identifies risks within the catchment and identifies controls within the remit of a water services provider to mitigate those risks.	
		It is unclear what additional benefit the proposed requirement for an additional Drinking Water Catchment Plan is and how compliance could be met where the catchment is broad, far reaching, and not within the jurisdiction of a territorial authority. The new requirement for a Drinking Water Catchment Plan also appears to overlaps with the Resource Management (National Environmental Standards for Sources of Human Drinking Water) Regulations 2007 – which requires Regional Councils to protect drinking water catchments.	
		Hamilton City Council also submits that the requirement to produce a drinking water catchment plan within two years from enactment is too onerous given the scale of the reform, the number and complexity of new regulatory requirements, and the transition time needed for setting up new organisations. Either the time period should be extended to 3 years, or provision made for extensions, or both.	
Subpart 6		Trade waste	
150	Trade waste Plan	Under the Water Services Act 2021 Water Service providers are required to develop Wastewater Network Risk Management Plans. These documents include the holistic management of all discharges of wastewater into the network (including trade waste). It is unclear what additional benefit or outcomes are sought with the proposed requirement for an additional Trade Waste Plan under the Bill (other than to provide a basis for bylaw issues and options assessment). It is suggested that amendments to the Water Services Act 2021 are made with the view to streamlining the wastewater risk management requirements into a single planning requirement.	Amend – s150 (1) and s150(3) references to territorial authority and replace with water service provider or water organisation, and delete clause 150(2), and 150(4)(a). Amend – s150 (7) to include both the Territorial Authority and Taumata Arowai. Amend – s150(1) to 3 years, or provide for extension, or both.
		Section 150(1) makes the preparation of the trade waste plan primarily the responsibility of a territorial authority. To have meaning the plan should be prepared by the water organisation or	

Section	Theme	Issue and explanation	Recommended response
		water services provider with responsibility for the provision of wastewater services. We suggest that s 159(1) be amended to reflect this.	
		Hamilton City Council also submits that the requirement to produce a trade waste plan within two years from enactment is too onerous given the scale of the reform, the number and complexity of new regulatory requirements, and the transition time needed for setting up new organisations. Either the time period should be extended to 3 years, or provision made for extensions, or both.	
152	Trade waste Plan & Bylaw	Section 152 does not provide, at a high level, the ability to review, vary, transfer, or revoke trade waste permits. This needs to be provided for within the context of a bylaw.	Amend – s152 (2)(g) to include the ability to review, vary, transfer, or revoke trade waste permits.
		Section 152 implies that the territorial authority that makes a trade waste by law will issue trade waste permits and undertake all of the relevant steps relating to trade waste permits. This is contrary to s155. This section needs to be amended to reflect the intent that a water services provider can make decisions relating to trade waste permits.	Amend – s152 to match the intent of s155 that a water organisation may make decisions in relation to trade waste permits under a trade waste by law where wastewater responsibilities have been transferred to it by the territorial authority.
153	Consult on a Bylaw	The reference in clause 153 to clause 144 and 145 (relating to drinking water catchment plans) should be references to 150 and 151 (relating to Trade waste Plans).	Amend – s153(1) to correct the incorrect reference to s144 and s145.
156 - 159	Internal review	The Bill provides for an applicant to apply to the Territorial Authority for an internal review of a declined trade waste application. This makes little sense if the decision was made by a water service provider consistent with s155.	Amend – s156 ensure that a water service provider is the decision maker on any review where wastewater responsibilities have been transferred to it by the territorial authority.
		Given that an application relates to impacts on the network and treatment processes, and not land use, and risk sits with the Water Service provider, these decisions should sit with a water service provider where wastewater responsibilities have been transferred to it.	
160	Trade waste and appeals on decisions	The Bill provides a process for an applicant for a trade waste permit to appeal to the District Court. The nature of trade waste, its fluctuations in quality and therefore potential risks cannot be underestimated. A decision to decline a trade waste applicant would not have been made lightly. District Court proceedings can be expensive and time consuming and distract from running three waters services efficiently and effectively. Hamilton City Council submits that all avenues should be exhausted by the applicant before an appeal to the District Court can proceed.	Amend – s160 (1) to require that all avenues are exhausted prior to appealing to a District Court.

Section	Theme	Issue and explanation	Recommended response
Part 2 - Subpart		Management of Stormwater networks	
7			
165 - 166	Risk Management Plans	A Water Service Provider (with delegated responsibility for a stormwater network) is required to develop a stormwater network risk management plan within 2 years of act commencement. The requirement to develop this, and other plans 2 years after enactment is too onerous given the transition time needed for setting up organisations, especially when key decisions are yet to be made, and the complexity of stormwater management and roles and responsibilities. Either the time period should be extended to 3 years, or provision made for extensions.	Amend – clause 165 to 3 year, or provide for extension. Amend the Bill to clarify expectations and a framework for addressing for cross-boundary stormwater matters.
		A significant amount of stormwater that enters the Hamilton City Council stormwater network and overland flow paths originates outside the city. Watercourses and overland flow paths cross the city boundary and flow towards the Waikato River. The framework for a risk management plan does not provide a way of addressing these upstream issues that significantly impact on Hamilton City Council's network. Hamilton City Council requests that the scope of stormwater plans be revised to also address upstream impacts.	
167	Content of a Plan	There is a clear risk that the nature and content of the new stormwater risk management plan duplicates requirements for stormwater management plans that are part of the consent requirements for regional council comprehensive stormwater network discharge consents under the Resource Management Act. This additional extra layer of regulation is unwelcome and needs to be justified. The terms "stormwater network risk management plan" and "stormwater infrastructure risk	Amend – clause 167 to clarify provide for a reduced scope of plan where it is managed elsewhere via existing RMA consenting mechanisms. Delete the requirement for plans under 165 and 167 if no additional benefit and purpose identified. Amend – clause 167 to resolve mixed use of both the "term stormwater network risk management plan" and "stormwater infrastructure risk management plan".
170	Bylaw	Under the stormwater network bylaw making requirements the matters of control appear to be limited to conveyance of stormwater (flow). Hamilton City Council holds a comprehensive stormwater discharge consent which requires quality aspects to be managed. Examples of where quality-based rules may be required includes prohibiting the discharge of any other substances than stormwater into the network, or to be required onsite treatment to meet quality thresholds prior to discharge to ensure the best practicable approach to stormwater quality management within the catchment. These sorts of controls must be able to be addressed through a stormwater bylaw.	Amend the Bill to ensure that a stormwater bylaw can include effective measures necessary to control the quality of stormwater entering a stormwater network as well as the quantity. Amend clause 170 to acknowledge that where rules are already provided for under RMA 1991, that a Bylaw may refer to those planning instruments for their rules.
		It's not clear how the provisions of a stormwater bylaw would relate to requirements established through District or Regional Plans under the RMA. It would not be desirable to duplicate controls over land use through both mechanisms.	
171	Bylaws	This clause excludes transport corridors from the scope of a bylaw. Hamilton City Council understands the intention of limiting the ability of a stormwater service provider to influence the	Amend the Bill to ensure that a water services provider responsible for stormwater has the means necessary to ensure that it cannot be put in breach of its discharge consent conditions or

Section	Theme	Issue and explanation	Recommended response
	Scope	nature and operation of transport corridors but is concerned that the Bill goes too far by overly restricting the influence a water service provider needs to have over the holistic management of stormwater within an urban area. Without influence over all activities that discharge or assist in the conveyance of stormwater, the water services provider may not be able to achieve the	stormwater environmental standards as a result of the performance of a road network operator and its road corridor stormwater infrastructure.
		performance outcomes required of it. Examples of where this may be an issue are:	Amend 171 to remove the limitation on stormwater network bylaws including transport corridors.
		 The existing overland flow path within a Transportation corridor is modified which causes flooding of a residential property. 	
		 Where holistic catchment management planning for stormwater identifies the opportunity to optimise infrastructure, and reduce costs, by incorporating transport and stormwater requirements into a single treatment system. 	
		Where modification of the transportation corridor would mitigate a stormwater risk, such as upgrading a culvert to manage upstream flood risks.	
		Transport corridor infrastructure can be used to collect, treat, drain, reuse or discharge stormwater. Transport corridor stormwater infrastructure frequently connects to stormwater infrastructure that will be owned and operated by a Water Services Provider. The Water Services provider will have a consent to discharge from its stormwater network into water bodies, and that consent will have conditions relating to both the quality and quantity of stormwater discharged. New Stormwater Environmental Standards will also impact on the ability of a Water Services Provider to discharge stormwater.	
		The exclusion of transport corridors from the scope of bylaws or other controls must not result in a water services provider being put in breach of its discharge consent conditions or stormwater environmental standards as a result of the performance of a road network operator and its road corridor stormwater infrastructure.	
174	Overland flow path	A landowner is required to remedy an impaired overland flow path if they have impaired it, or have costs of remedy recovered. Council strongly supports this provision.	Support provisions requiring remedy or cost recovery for impeded overland flow paths.
175	Notification	There is no requirement to notify a water service provider who may have had stormwater functions delegated to them.	Amend the Bill to ensure that where stormwater functions are delegated to a Water Organisation that relevant powers are also transferred.

Section	Theme	Issue and explanation	Recommended response
Part 4		Planning, reporting and financial arrangements	

Section	Theme	Issue and explanation	Recommended response
Part 4 - Subpart		Planning	
1			
190	Strategic	According to Clause 190(2) of the draft Local Government (Water Services) Bill a water services	Note - Support for the provisions in clause 190.
	Planning	provider must adopt its water services strategy before the start of the first financial year to which	
	Frameworks	the strategy relates. Clause 191(4) allows the long-term plan of each territorial authority that is a	
	Water Services	shareholder of a new water organisation to apply until the water services strategy comes into	
		force. A new water organisation is defined as on that is set up after clause 191 comes into force.	
	Strategy	Hamilton City Council supports these provisions, they are critical to the transition process.	

Section	Theme	Issue and explanation	Recommended response
Part 5		Amendments to other legislation	
Part 5 – Subpart 2		The Bill's proposed amendments to the Commerce Act 1986 are significant and introduce profound changes to the regulation of waters services. This additional regulation sits alongside the significant regulatory role of Taumata Arowai. Hamilton City Council is concerned over the potential impact and cost of regulation and for the potential for overlap and duplication as well as for conflicting regulatory requirements. It is critical in this complex change and legislative process that we not only avoid duplication, but that we also avoid the situation where compliance with one set of regulatory requirements would result in non-compliance with another set of regulatory requirements.	Amend – the Bill to give effect to the submission points.
		Hamilton City Council is concerned that the provisions empowering the Commerce Commission do not include the key requirements of scope of the inquiry provisions set out in S52I of the Commerce Act — which include the need for an assessment of the impact of the proposed regulation. This is critical. Any new regulation must be subject to sound regulatory impact assessment and the benefits of any new regulation proposed by the Commission must exceed the costs to the sector and consumers.	
		The proposed framework for the Commerce Commission relating to waters avoids the two-stage engagement process that is a feature of other sectors. We submit that while this may be expediently faster it also introduces considerably more risk in the regulatory process. We therefore submit that the Bill should be amended to require that when developing waters-related regulation the Commerce Commission must consult on a specific proposal, and if as a result of consultation the proposal changes materially the Commission must consult on the revised proposal.	
		In order to avoid duplication or conflict between regulation that may be put in place by the Commerce Commission and Taumata Arowai (or from other legislation) – and in particular in reaction to Consumer Protection and Service Quality Codes (S226) we seek a provision that any requirements relating to consumer protection do not duplicate requirements imposed by Taumata Arowai relating to water standards or requirements, and do not conflict with consent obligations under the Resource Management Act, or the Local Government (Rating) Act (relating to billing).	

Section	Theme	Issue and explanation	Recommended response
Part 5 – subpart		Amendments to Resource Management Act 1991 and related Amendments to the Water Services	
7		Act	
267-286	Performance Standards	Hamilton City Council supports the intent of national planning regulation (Stormwater Environmental Performance Standards, Wastewater Environmental Performance Standards, and Infrastructure Design Standards) that would help to drive standardisation and consistency, and	Amend the Bill to ensure that the intent and letter of the Wiakato-Tainui River Settlement is honoured and the primacy of Te Ture Whaimana is preserved.
	Resource Management Act amendment	make the consenting process less time-consuming and more certain. However, Hamilton City Council cannot support provisions that cut across the intent and the letter of Treaty Settlements. The proposed primacy of the new Stormwater Environmental Performance	Amend the Bill to ensure that the provisions of Part II of the Resource Management Act are reflected in the considerations required of the Water Services Authority as it prepares, consults on and recommends a new environmental performance standard or engineering standard.
Part 5 Subpart 9	Water Services Act	Standards, Wastewater Environmental Performance Standards, and Infrastructure Design Solutions over other planning instruments (including National Policy Statements) cuts directly across the Waikato-Tainui River Settlement and Kingitanga Accord. A key feature of the Settlement is that Te Ture Whaimana – the Vision and Strategy for the Waikato River has the standing of a National Policy Statement and where there is any inconsistency with any other National Policy Statement Te Ture Whaimana prevails.	Amend the Bill to ensure that when consulting on an environmental or engineering standard that affects or relates to the Waikato River, the Authority must consult with Waikato-Tainui and all other river iwi and give effect to their Treaty Settlements.
298 - 343		Hamilton City Council urges the Government and the Select Committee to protect the integrity of the Waikato-Tainui River Settlement and amend the Bill to reflect the commitments that Parliament made in reaching that settlement.	Amend the Bill to ensure that when making decisions or recommending an environmental or engineering standard the Authority and the Minister must ensure that the proposed standard is achievable, affordable, fit for purpose, that the standard provides an adequate time for transition, and that the benefits of introducing the standard exceed the cost of compliance.
		The amendments to the Water Services Act empower the Governor General to make regulations on the recommendation of the Minister following consultation by the Water Services Authority. The amendments also set out the requirements and considerations of the Water Services Authority when developing environmental standards. Critically, while these standards have standing under the Resource Management Act, there is no link or connection between these standards and the critical matters of national importance set out in Part II of the Resource Management Act, or indeed to the purpose of that Act. Hamilton City Council does not support this significant departure from the framework of the Resource Management Act.	
		The processes for consultation by the Water Services Authority in developing a proposed Stormwater or Wastewater Environmental Standard also mark a significant departure from the processes established under the Resource Management Act for the creation of national standards or policies. Critically, the consultation requirements are limited to just "each stormwater [or wastewater] operator, regional council, and any other person the Authority considers appropriate". Quite apart from the exclusion of the general public, this approach ignores the specific interest and standing that iwi have in relation to rivers that has been recognised through Treaty Settlements. Hamilton City Council submits that consultation of any proposed Stormwater or Wastewater Environmental Standard that relates to the Waikato River must reflect the commitments made in Treaty Settlements and must include Waikato-Tainui and other river iwi.	

Section	Theme	Issue and explanation	Recommended response
		The Bill provides for the Water Services Authority to establish time periods in which infrastructure must be upgraded to meet a standard. However, in developing a new standard neither the Water Services Authority nor the Minister is required to consider the cost of compliance, or the relative benefits and costs of the standard and the investment necessary to comply with it. This is poor public policy and creates a poor public policy decision-making framework. Changing long-life network systems to achieve new and higher standards is both expensive and time-consuming. Hamilton City Council submits that any standard must be achievable, affordable, fit for purpose, there must be an adequate time to transition to them, and the benefits of introducing the standard must exceed the cost of compliance.	
268		The Bill addresses the impact of a new environmental performance standard on designations. Hamilton City Council submits that the Bill also needs to address what happens with respect to consents under the Resource Management Act, and in particular consent applications that have been made but not yet approved at the time that the standard comes into effect.	Amend – the Bill to be clear as to what happens with respect to consent applications that have been accepted but not yet approved when a new environmental standard comes into effect.
Part 5 – Subpart 9		Amendments to the Water Services Act 2021	
310	Design Standards	The Bill directs that the Water Services Act is amended to require Taumata Arowai to consult on regulations setting environmental performance standards. Infrastructure Design Solutions should also be included within existing clause 53(1) of the Water Services Act, as Infrastructure Design Solutions also set planning regulations that should be consulted on.	Amend – add s139B to the list for this clause.
319	Amendments to Taumata Arowai – Water Services Regulator Act	This section sets out a minimum 10-year review period. Having very short review is inefficient and unwarranted; however, 10 years may be too long to remove standards that are inappropriate, miss opportunities for innovative technology and practices, have approved products that do not meet asset life requirements and resilience requirements, or have unintended consequences for other activities in transport corridors or reserves, or the customer. Hamilton City Council submits that in addition to the 10 year review period a water service provider should be able to trigger an earlier review by requesting this, with clearly stated reasons. The scope should include those matters listed in 97 D 2a, and also include approved products. This will allow the Water Service Authority to gather information on issues arising from the application of standards and products. This could potentially trigger a review at their discretion using provisions of 97H(1)(a) where the Water Services Authority may review and update NEDS at any time. Product Approval Provisions related to Product Approval processes are largely supported, however, it is noted that the ability for an asset owner (who is liable for consent compliance) to have a say on new products	Amend – to include the following new Clauses: After 97H: "A Water Service Provider or Territorial Authority may request a review of NEDS with reasons for the request." "The Water Services Authority will register the request for review and reasons, and at their discretion, determine if a review should be initiated." "The Water Service Provider shall carry out a Best Practice review at a period not exceeding 5 years." After 97R: "Before an Approved product is registered, the Water Services Authority must consult affected Water Service Providers."
		that will be installed and vested is diminished in the Bill as proposed. The asset owner should have an ability to have input or be able to identify issues with newly proposed products. It is recommended that there is a new clause which requires either the Water Service Authority or	Amend – to include the following new clause as part of 97E:

Section	Theme	Issue and explanation	Recommended response
		Product Approver to consult with the affected Water Service Provider on the requirement for	"The Water Service Authority must ensure a review body has the appropriate technical expertise
		product approval.	and may also include representatives of Territorial Authorities and Water Service Providers."
		Review Bodies	
		Given that the water service regulator is required to develop and manage these standards, there will be significant skill sets required to do so e.g. scientific, construction, asset management, and civil and green engineering professionals. It will be important to mirror this in review bodies and have Local Authority and water service provider representatives as part of the review body makeup. This should be in addition to being consulted to ensure that the standards have rigour and can be implemented efficiently and with support. A new clause is recommended.	Amend – the Bill in this Part to allow the Water Service Authority to develop National Data Standards.
		Asset Information and Data Standards	
		The scope of NEDS appears to be very broad. The Waikato Regional Infrastructure Technical	
		Specifications incorporate asset information requirements. If these requirements were to change,	
		or be omitted, there would be a flow on impact to asset information systems and processing. The	
		development of national data standards could enable improved resilience and efficiencies at a	
		national level, and will be important to measure the success of NEDS. Hamilton City Council recommends that the Bill provide for the creation of National Data Standards, but that this be done	
		in conjunction with the Commerce Commission to ensure that there is no duplication or	
		misalignment on key data definitions and standards.	

Section	Theme	Issue and explanation	Recommended response
Part 6		Miscellaneous	
		(Bylaws, Compliance and Enforcement, Infringements, Offences)	
Part 6 – Subpart		Water Services Bylaws	
1			
347	Bylaws	Provisions specify powers and decision-making for Bylaw making. Many of these provisions are supported, however, there are a number of matters that require further clarification, and more decision-making provided to water service providers (despite provisions stated in clause 350):	Amend – the provisions to require that a water organisation must be consulted or involved should a territorial authority seek to create rules associated with three waters activities.
	Bylaw making powers	decision making provided to water service providers (despite provisions stated in clause 550).	Clarify – what 'the consultation' is.
		Bylaw must give Effect to a Standard	
		It may be difficult for a bylaw to have accurate rules, provisions, and numerical standards that will have enough certainty of giving effect.	Clarify – the process for making Bylaws proposed by a water organisation.

Section	Theme	Issue and explanation	Recommended response
		Recognition of Other Matters Clause 347 does not give direct recognition to protection of infrastructure, sustainability, and public health and safety. This is more clearly stated in previous legislation, and is an important message (the Why) for the public.	
		Decision-Making Throughout the provisions, the Territorial Authority is the 'decision-maker'. A Water Service Provider can only propose making, amending, or revoking bylaws.	
		If a Water Service Provider needed to strengthen bylaw provisions for matters such as cost recovery, and compliance management, the WSP is beholden to the Territorial Authority to make good decisions for matters that relate to operations, maintenance, and network renewals. The Bill needs further assessment to determine how Water Service Providers and their water organisation can have more decision-making power.	
351 and 352	Bylaws Bylaw Review	Clause 351 requires a review of its water service bylaws after the section comes into force and within two years. Associated with this, clause 150 also requires a territorial authority to make a trade waste plan no later than 2 years after the Bill becomes an Act. There are a number of issues with these requirements:	Amend – the Bill to improve sequencing of plan making and bylaw making, and extend period to 3 years for review of Bylaws.
	Bylaw Review	Transition Period	Amend – the Bill to be clearer on the process for bylaw making to align with the clarity provided in the LGA 2002.
		If a water service provider will be transitioning to a Water Organisation and where a Water Organisation consists of more than one territorial area, there will be challenges to resourcing as systems are set up. Some key formalised decisions on water services management will not be made until part way into the 2-year period provided to deliver on plans and bylaw reviews. It would be pragmatic to firstly prepare plans, and then once adopted, review bylaws to give effect to plans. In order to address these issues, it is recommended that a Territorial Authority and water service provider be able to request an extension to the 2 years, by up to one year, and that review of bylaws be initiated within 1 year of plans being adopted (trade waste, drinking water-controlled catchment, and stormwater network risk).	
		Process A water service provider must undertake 'the consultation' prior to proposing a bylaw. Clause 347 (2). Determination of whether a bylaw is the most appropriate way of addressing an issue (clause 352 (2)) needs to be carried out as part of an ongoing review of water services bylaws. There is no clarity on where the process of bylaw-making starts and stops. For example, the following process is typical: identify issues and analyse management methods. If a bylaw, get a formal determination, analyse and prepare a Statement of Proposal, get endorsement for consultation on the proposal,	

Section	Theme	Issue and explanation	Recommended response
		consult, analyse responses, deliberations, and then bylaw adoption. The Bill could be clearer on the process.	
		<u>Clarity on Review Process</u>	
		Clause 352 says the ongoing review of bylaws needs to consider various things (which is the same under the LGA, like the Bill of Rights etc). Clause 352 says this is done "as part of the review" of those bylaws. There is a need to define what the actual "review" is – is it making the determinations (bill of rights etc) or the actual making of the bylaw?	
		This is important as it impacts on the timing of the "review". Under the LGA, usually the legal determinations cover the formal "review" with public consultation to follow, but the legal timing is met when the determinations are made by Council. So, if timing is tight, this information becomes important.	
Part 6 - Sub part		Compliance and enforcement	
2			
356- 392	Compliance and Enforcement	Water Service Providers need clear and robust enforcement mechanisms to effectively manage water services and ensure compliance. New provisions including the use of infringement fees, and making it an offence to build over infrastructure without approval are welcomed. There are some matters however where Hamilton City Council seeks changes to the Bill.	Support – Support provision for infringement notices. Amend – the Bill to provide for the regular adjustment of infringement fees over time to maintain their real value.
		Infringement Fee Adjustment and Liability Sums Over time the value of infringement fees will be eroded by the impact of inflation. Hamilton City Council seeks a mechanism for the regular adjustment of infringement fees to maintain their real value.	
		Enforcement Process Compliance officer powers are supported noting that there is a need for the Bill to provide a high level process for executing an enforcement activity. Further powers, such as the ability to question a person, read rights and escalate if required, should be outlined. Given that a 'Compliance order' is a key document, a definition of what these are would also be beneficial.	
369, 296	Definition	The term 'compliance order' is referenced, however, this is not defined. Further clarity on what this order is and how it applies is needed.	Amend – the Bill to define Compliance Order.
372	Powers	A compliance officer also needs the ability to ask for a person's date of birth as it is required so that the identity of a person can be confirmed. This is required if the Courts are to be used to collect infringement notices.	Amend – the Bill using the wording in section 22 of the RMA.

Section	Theme	Issue and explanation	Recommended response
373	Process	If a compliance officer has the power to question, then the person needs to know what their rights are i.e. a caution. It may be helpful to replicate powers available to other enforcement agencies, such as the NZ Police. The Bill needs to reference a process at a high level to provide for enforcement.	Amend – the Bill to reference a high-level enforcement process.
374 & 375 & 377		If a water service provider is investigating an event / breach then contacting the owner could mean evidence is removed or destroyed. In the RMA there is a way to escalate this with the assistance of the Police, this needs to added here also. The Police require a very clear section of an Act naming them before they will act.	Amend – the Bill to reference a high-level enforcement process.
Part 6 - Sub part 3		Offences	
393-424	Offences	Water Service Providers need clear and robust enforcement mechanisms to effectively manage water services and ensure compliance. Hamilton City Council welcomes the definition of offences and the new offences that have been reflected in the Bill.	Amend – the Bill to provide for the regular adjustment of fines over time to maintain their real value.
		Hamilton City Council is concerned that over time the value of fines set out in this sub-part will be eroded by the impact of inflation. Hamilton City Council seeks a mechanism for the regular adjustment of fines to maintain their real value.	
393	Offences	The Bill makes it an offence to carry out building work over or near water services without approval. This, as an offence, is strongly supported.	Amend – clause 393 to increase liability for a person to \$50,000.
		The liability of \$20,000 for a person who is convicted of an offence is considered to be inadequate unless there was a cost recovery component that could be applied. The sum to remediate such an offense could exceed well in advance of this sum, as well as court costs. This liability should be increased to the order of \$50,000.	Suggest – that a power is provided to manage works within 0.5m of the network.
		It may be helpful, for bylaw making purposes, to provide a specification such as the power for a water service provider to require approval if within 0.5m of the location of services and be able to nominate in writing any restrictions on work to protect the integrity of the three waters system.	
393, 394	Offences	Hamilton City Council submits that there are some offences that have not been captured in the Bill. Hamilton City Council requests that these omissions be considered by the Select Committee.	Support – existing offences.
		A significant issue in the way that offences are framed is reference to 'Intentional' or 'reckless' conduct that causes specified serious risk. Proof of intention and recklessness could be very problematic in a court of law and weakens a Water Service Providers ability to manage three waters infrastructure and services, and recover costs. Hamilton City Council submits that these	Recommend – that the following offences are added to each relevant section as relevant, or expand the scope of proposed offences: • Tampering with a water restrictor or the network system either directly or indirectly. • Access and withdrawal of water from a fire hydrant without approval.

Section	Theme	Issue and explanation	Recommended response
		words need to be removed. An alternative could be the use of words about 'conduct relating to the network, causing an actual or potential adverse effects to the network or service.	 Fraudulent or incorrect application which affects the conditions of supply. Wasting water, or allowing leaks to continue, or diluting trade waste. Failure to comply with a defect notice. Failure to pay fees. Failure to supply and review pollution control plans. Failure to maintain private infrastructure. Cross connections. Modification of drains, and failure to maintain watercourses running through private property. Opening manholes, chambers. Hazardous material management (i.e.) storage and transport. Failure to monitor or provide data on request and tampering with data. Failure to meet conditions of a consent or agreement and failure to vary a consent when an activity has changed. Amend – the Bill to lower the high burden of proof using words similar to 'conduct relating to the network, causes, in the opinion of the water service provider, an actual or potential adverse effects to the network or service'.
408-410	Other Offences	A minor structural issue in clauses 408 and 409 are specific to water supply network offences, but are not included in the "offences relating to the water supply network" part. Offences re connections to the water supply network are included in the "other offences" section, but offences re connections to wastewater network are included in the "offences to the wastewater network" section. This is inconsistent and creates confusion.	Amend – Restructure so that offences specific to the water supply network (including connections) are under that relevant part and not under the "other offences" part.
408(2), 409	Discharging into water supply network without authorisation	Discharging into the water supply network or connecting to the water supply network without authorisation would present a serious risk to the water supply network, and consumers, and should be viewed as intentional, reckless or negligent. Therefore, the magnitude of the liability on conviction should be at least the same as that under clause 394/395.	Amend – clause 408(2) and 409(2) liabilities to be the same or more than as clause 394 to reflect the serious risk associated with discharging to a water supply network.
412, 413,414(1), 415(1), 416	Failure to notify	Clause 414(1)b states that a person commits an offence only if they knowingly fail to complete with that duty and that non-compliance causes a specified risk. This term "knowingly" is also included in other offence sections including 415 and 416. This implies that ignorance or negligence is a defence against this offence, which should not be a valid defence given the potentially very serious risks.	Amend - Delete the word "knowingly" from all offence sections including clauses 412, 413, 414, 415 and 416.

Section	Theme	Issue and explanation	Recommended response
	Water use restriction or limit	A person commits an offence if they knowingly fail to comply with the restriction or limit and that non-compliance causes a specified serious risk. This appears to be a very high bar for an offence. It would be very difficult for a water service provider to prove an individual meets this bar, even though the cumulative effect of multiple failures to comply is significant.	Amend – clause 415(1)b to "fail to comply with that restriction or limit and that non-compliance causes or has the potential to cause a serious risk to the water supply catchment or water supply network".
Part 6 – Subpart 5		Consequential amendments	
	Local Government Act 2002 – Reorganisation	One of the key features of the way in which Future Proof has provided for the urban growth and development of the wider Hamilton metro area is by planning for the future adjustment of the local authority boundaries between Hamilton City and both Waikato and Waipā Districts. Hamilton City Council has agreements in place with both adjacent councils to extend the city boundary in the future and at that time to transfer the ownership of relevant infrastructure. These agreements reflect the joint work that has established that it is more cost effective and efficient to provide waters servicing for growth in areas adjacent to Hamilton from Hamilton, or jointly than by each local authority acting alone. Part 3, Subpart 2 of the Local Government Act 2002 (LGA 02) enables the reorganisation of Local Authorities, including boundary adjustments. These provisions are supported by the comprehensive provisions of Schedule 3 of the LGA 02. The Bill does not introduce any changes to the LGA02 that would ensure that the consideration of local government also addressed any relevant changes to the provision of water services. This is, we submit, a significant shortcoming. We submit that it would be very problematic if, as part of any local government reorganisation, a water organisation in which a territorial authority has no shareholding (and therefore no ability to set expectations) ended up providing water services within that authority's district. Equally, if as part of a local government reorganisation one local authority that was a water services provider was to be merged with one that was not, the provisions of a reorganisation scheme would have to be able to consider the best way to deliver water services and make the necessary changes. The Bill lacks any framework which would enable these consequential changes to be made where a reorganisation is undertaken. Hamilton City Council is not suggesting that the local government reorganisation process be amended to provides a way to only address the delivery of water servic	Amend – the Local Government Act (2002) to ensure that within a reorganisation investigation, a reorganisation plan, the establishment of transitional bodies, and a reorganisation scheme it is possible to address the reallocation of shares in a water organisation as well as the transfer of assets, liabilities, staff, functions, and consents between water organisations in which the affected local authorities have a shares and/or between a water organisation and a local authority water services provider. Amend – the provisions of the Bill as necessary to provide for the transfer of waters related functions, assets, liabilities, relevant proportional water and wastewater consent allocations, staff, obligations, and shareholdings (as required) between local authorities and/or relevant water services providers in order to give effect to a reorganisation implementation scheme.

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