



## LIMITED WARRANTY STATEMENT (FOR RETAIL SALES ON OR AFTER 9/1/2010) Ford New and Remanufactured Transmissions and Gas Engines

Ford Motor Company, The American Road, Dearborn, MI 48121 ("Ford") provides the following Limited Warranty on Ford New and Remanufactured Transmissions and Gas Engines to Ford and Lincoln Dealers (each being a "Dealer") or general Installers (each being an "Installer"). This Limited Warranty provides Ford will credit the Dealer or Installer for repairing or replacing, at Ford's option, any Ford Transmission or Gas Engine sold by Ford in the United States, for installation in the United States, in a Ford or Lincoln vehicle that was sold, registered/licensed, and operated in the United States, that is found to be defective in factory-supplied material or workmanship subject to the following terms, conditions and limitations:

Vehicle Owner: To obtain warranty service, please return your vehicle to any Ford or Lincoln Dealership or return to the Installer who originally installed the Ford Gas Engine or Transmission Assembly in your vehicle. You must have one of the following items:

- Vehicle Owner assembly installation repair order which includes Vehicle Identification Number (VIN), date of installation, assembly part number, and odometer reading
- Dealer Over-the-counter Invoice documenting date of purchase, assembly part number, & VIN
- Your powertrain was registered by a Ford or Lincoln Dealer.

### Gas Engine Long Block Assemblies (6006/6007/6V006/6V012) and Transmission Assemblies (7000/7V000/7002/7003)

- For 36 months from warranty start date (unlimited miles), Ford will cover 100% of all parts and labor at approved warranty reimbursement rates
- If installed by a Dealer, reasonable towing charges (up to 35 miles or to the nearest Dealer) are covered only if the vehicle is not covered under another towing insurance coverage
- Excludes gas engine short blocks (6009)

### Warranty Start Date for Ford New or Remanufactured Transmissions and Gas Engines

- If Dealer-installed, the Warranty Start Date is the date of installation.
- If sold Over-the-counter to a vehicle owner, the Warranty Start Date is the date of sale.
- If sold Over-the-counter to a fleet, general installer or wholesaler, the Warranty Start Date is the date the assembly is installed (could be later than the date of sale).

### Limitations to the Warranty

The following limitation applies to the products covered by this Limited Warranty:

- Towing charges are not reimbursable for Ford Transmissions and Gas Engines sold over-the-counter by a Dealer or Installer

### How to obtain Limited Warranty coverage for Ford Transmissions and Gas Engines sold over-the-counter by a Dealer or Installer:

This statement applies to over-the-counter customers of a Dealer, such as a vehicle owner, independent repair facility, wholesaler, or fleet customer.

The Dealer or Installer can claim both parts and labor under the Limited Warranty if the vehicle owner, at his/her option,

- Returns the vehicle to the Installer (from which the assembly was purchased) or to any Dealer for repairs, or
- Returns the Ford New or Remanufactured Transmission or Gas Engine to the Installer (from which the assembly was purchased) or to any Dealer for repairs

### NOTES on obtaining Limited Warranty coverage for Ford Transmissions and Gas Engines:

- This Limited Warranty may be honored by the original Installer or any Dealer (even though that particular Dealer was not the original purchaser/seller of the product)
- In order for the Dealer or Installer to claim under the Limited Warranty, the Installer or vehicle owner (whether original vehicle owner or subsequent transferee) must provide the Dealer the following information when repairs are requested:
  - Authorization code from the Powertrain Assistance Center (PAC) @ 800-392-7946
  - A copy of the original vehicle owner's assembly installation repair order
- Only new Ford Original Equipment, Ford Authorized Remanufactured, or other parts or assemblies authorized by Ford may be used to complete covered warranty repairs
- Installer labor reimbursement is calculated using Ford Labor Times Standard hours multiplied by the selling Dealership's warranty labor rate or the Installer's actual labor total, whichever is less
- Diagnostic steps taken to determine cause of warrantied concern with diagnostic results must be clearly documented on Installer repair order. (Warranty parts and labor reimbursement requests must be supported by diagnostic labor steps and test results)
- All parts replaced under warranty must be returned to your selling Dealer

THIS LIMITED WARRANTY DOES NOT COVER FORD REMANUFACTURED TRANSMISSIONS AND GAS ENGINES THAT FAIL DUE TO ABUSE, MISUSE, NEGLIGENCE, ALTERATION, ACCIDENT, RACING, OR PARTS AND ACCESSORIES INSTALLED IN VEHICLES OTHER THAN THOSE LISTED IN FORD AUTHORIZED CATALOGS INCLUDING OTHER FORD MOTOR COMPANY BRANDS, OR THE USE OF NON-FORD PARTS, OR LACK OF PROPER MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER PARTS WHICH ARE REPLACED AS PART OF NORMAL MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER REPEAT REPAIRS PERFORMED AS A RESULT OF A MISDIAGNOSIS OR IMPROPER PRIOR REPAIR. TO THE EXTENT ALLOWED BY LAW, LOSS OF TIME, INCONVENIENCE, LOSS OF THE USE OF THE VEHICLE, COMMERCIAL LOSS, AND INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE NOT COVERED. **THERE IS NO OTHER EXPRESS OR IMPLIED WARRANTY ON THESE FORD NEW AND REMANUFACTURED TRANSMISSIONS AND GAS ENGINES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS IS LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY.

To retain the safety and dependability built into this product, it is essential that your Ford Remanufactured Transmission or Gas Engine receives the scheduled maintenance at the recommended intervals contained in your vehicle Owner's Manual/Maintenance Schedule.