

Beatson Cancer Charity

Volunteer Services Evaluation Report



October 2022

Executive summary

Overarchingly, volunteers appear to be both satisfied with and enjoy volunteering at Beatson Cancer Charity.



(n=56)

Volunteering also appears to have resulted in many positive outcomes for volunteers, including improved wellbeing and increased social connections.



(n=56)

Some volunteers did suggest further improvements could be made to volunteering services, such as increased flexibility in shifts and ability to contribute to the volunteering strategy. However, the majority of volunteers report feeling valued, safe, and well supported.



(n=56)

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1. Introduction

Beatson Cancer Charity literally wouldn't exist without volunteers. Volunteers form part of the charity's history; it was were set up by volunteers, and volunteering remains at the very heart of everything they do. The charity has over 400 volunteers who generously gift their time to help support cancer patients, carers, families and loved ones.

Volunteers support patients and their families in so many wonderful ways. They help around the Beatson hospital; supporting patients in the Wards, in the Day Case Unit, the Beatson Café, in our Volunteer Hub and in our Wellbeing Centre. The wonderful tea trolley reaches all of the day patients at the Beatson, as well as at Clinic P at the New Victoria Hospital and Inverclyde Royal Hospital.

Beatson Cancer Charity have a team of incredible Beatson in Bloom gardening volunteers who keep all the gardens at the Beatson looking lovely, Volunteer Drivers who are supporting a research project, and wonderful Telephone Befrienders who provide weekly calls to patients and carers - a real life line service for families impacted by cancer.

The charity also has event and fundraising volunteers who help out at events such as Burns Support, Ladies Lunch, Sporting Dinner and Off the Beatson Track when Glasgow is turned yellow with a wonderful family and dog-friendly sponsored walk. Volunteers also help out at lots of different events in the local community as well as distributing Beatson Cancer Charity Collection Cans to local businesses.

Beatson Cancer Charity benefit from tremendous support in the main offices. This varies from Reception Volunteers, T-shirt collections for large events such as Off The Beatson Track and The Paw Walk, as well as cash counting, data entry and stock fulfilment for the Beatson Cancer Charity online shop.

The charity's Volunteer Manager explains:

"Volunteers really are at the heart of everything we do. We simply couldn't do what we do without the help of our incredible volunteers."

"We really are committed to continuous improvement to become the best place to volunteer and, with this invaluable support from Helpforce, this survey forms part of our commitment to improve and to enhance the volunteer experience. Thank you to everyone who has taken the time to respond. We really do appreciate it and will learn from it."

2. Programme outcomes

Beatson Cancer Charity volunteering services aspires to achieve a multitude of volunteer outcomes...



This report will review feedback received from volunteers. The report will first examine why individuals choose to volunteer for Beatson Cancer Charity, what roles they undertake, and details of volunteers' experience. We will then explore the impact volunteering has had for these individuals.

The charity's volunteer services also aim to achieve several outcomes for staff, patients and the organisation, but these have not been reviewed as part of this evaluation.

3. Methodology

Between June and July 2022, feedback surveys were sent to all individuals volunteering for Beatson Cancer Charity. Quantitative and qualitative questions were asked regarding their volunteering role and experience. We received a total of...



At the time of the surveys, there were 121 individuals actively volunteering. The response rates were therefore estimated to be ~46% of volunteers.

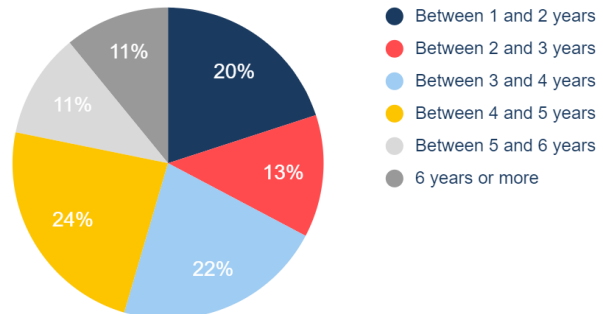
4. Volunteering information

Volunteers were first asked some background questions on their volunteering experience.

Beatson Cancer Charity has an excellent retention rate of volunteers, with more than 70% of individuals volunteering for 3 years or more.

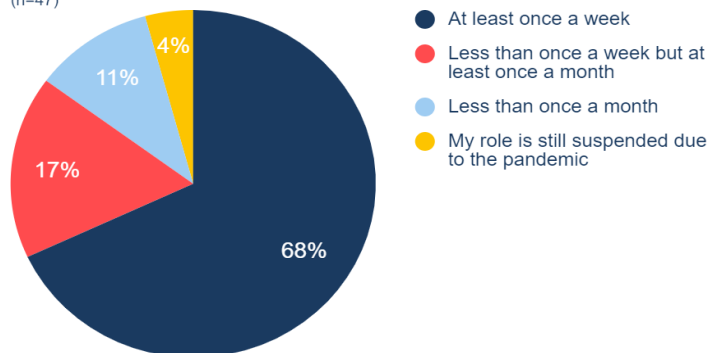
How long have you been a volunteer?

(n=55)



How often do you currently volunteer?

(n=47)



Volunteers appear very committed to their roles, with 68% participating in volunteering activities at least once a week. 17% volunteer less than once a week but at least once a month.

At the time of the survey, some volunteer roles had been suspended due to the COVID-19 pandemic. These roles included office support, pop ups, cash collections, supporter care,

indoor event support and volunteer drivers. Additionally, tea trolley, Beatson café, can collections, and ward support roles were operating in a limited capacity.

The number of hours which individuals commit to their volunteer roles vary from one to 50 hours per month. However, on average individuals volunteer for 14 hours per month. 67% of individuals only volunteer at Beatson Cancer Charity¹. However, the remainder also volunteer with other charities and community organisations which may explain the variation in hours spent volunteering.



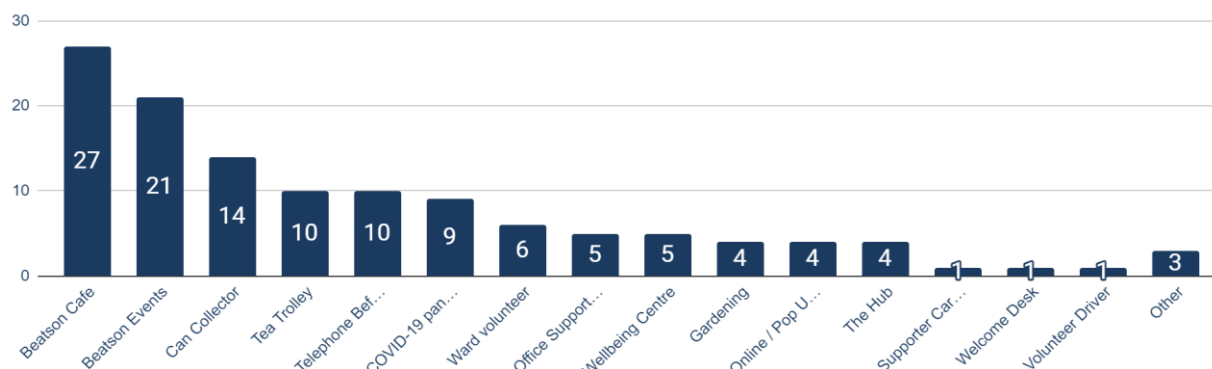
There are many different volunteering opportunities available at Beatson Cancer Charity, and individuals can decide to take on one or more of these roles depending on their interests. 79%

¹ n=54

of volunteers reported they often or always undertake their volunteering roles alongside others, illustrating that several roles are collaborative ².

What volunteering role(s) do you usually support with?

(n=56)



The majority of respondents appear to take on either one or two different volunteer roles (accounting for 37 of 56 volunteers). However, some individuals take on up to 6 different volunteering roles.



The most common volunteering activity was supporting the Beatson Cafe, with 48% of volunteer respondents undertaking this role ³. This cafe is a welcoming space for patients and families to get a drink or snack either before or after their appointments. Volunteers get involved by serving customers, preparing hot food, keeping the seating area clean, as well as having the opportunity to sit and speak to customers who might be feeling anxious ⁴.

21 out of the 56 volunteers roles are focussed on organising annual events such as Burns, ladies lunch, sporting dinner and off the Beatson track. These events have been organised to help fundraise for Beatson Cancer Charity but also helps the local community together which could benefit individuals who might be feeling lonely or isolated. This year, the volunteers have also created merchandise such as t-shirts and mugs with the Beatson Cancer Charity logo to help further raise money.

Other key volunteering roles include supporting the tea trolley (providing tea, coffee and business to patients in various locations throughout the hospitals such as clinics and waiting rooms), the telephone befriending service (where volunteers provide weekly phone calls to provide companionship, and aims to help reduce the patients anxiety levels, isolation and loneliness) and gardening roles (helping develop and maintain the gardens, courtyards and balconies around hospital clinical areas).

² n=56.

³ n=56.

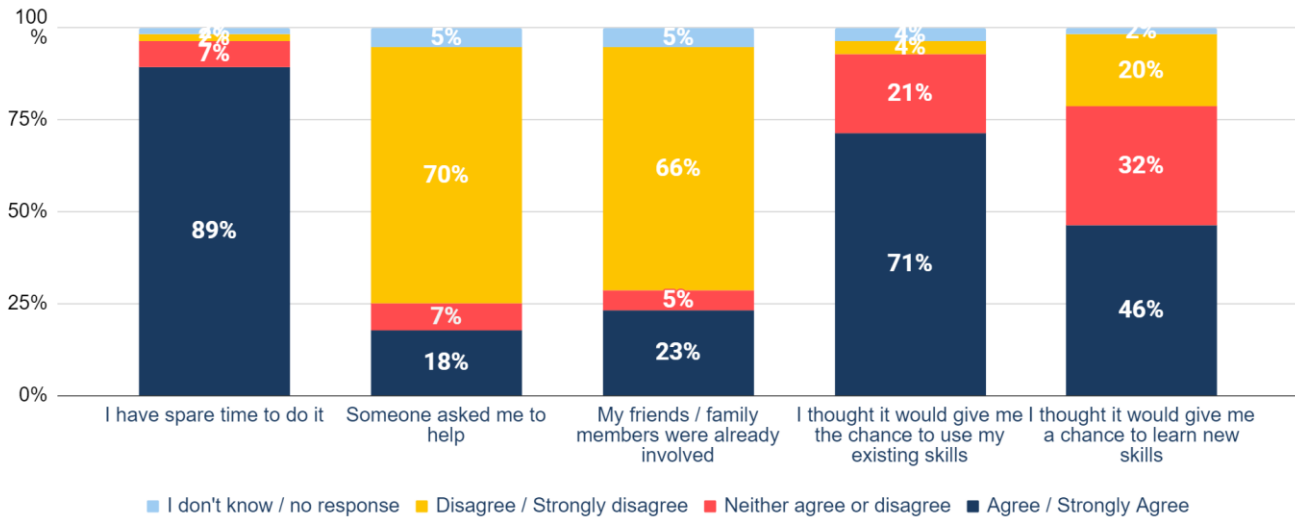
⁴ [Beatson Cancer Charity Cafe & Hub](#)

5. Why do individuals volunteer at Beatson Cancer Charity?

Volunteers were asked to consider the reason why they started volunteering at Beatson Cancer Charity. Respondents were provided with a list of possible reasons and asked if they agreed or disagreed that this was a driver for taking on their roles.

I volunteer because...

(n=56)



89% of the volunteers either strongly agreed or agreed that they volunteer because they have the spare time to do it ⁵.

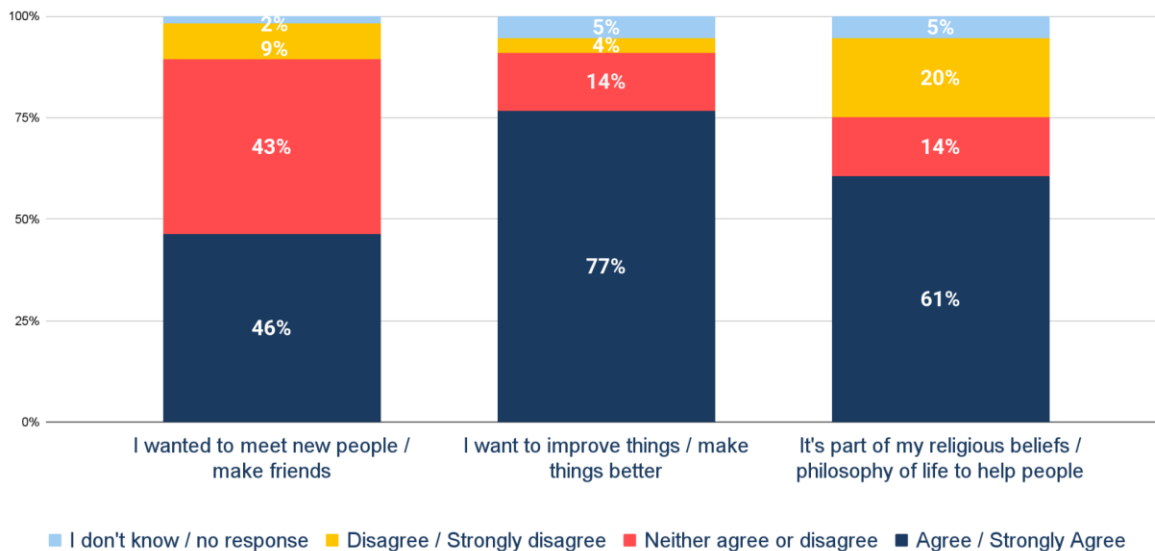
For many volunteers, being asked or encouraged by others who were already supporting / involved with the charity does not appear to have been a reason. Just 20 of 56 individuals started volunteering because someone had previously asked them to help, and 13 volunteers suggested their family or friends were already involved.

40 of the 56 volunteers agreed that they volunteer because they felt it would provide them with an opportunity to use their existing skills. Almost half of respondents also wished to gain new skills by volunteering, however, this does not appear to be the main driver for most volunteers.

⁵ n=56

I volunteer because...

(n=56)

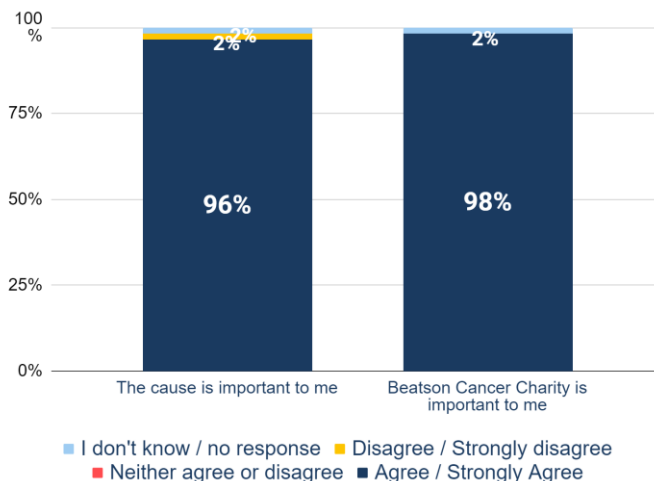


Over three quarters of volunteers agreed that they volunteer because they want to to improve things and make things better. One volunteer, for example, stated “*it gives me enormous satisfaction knowing that I can make a difference to someone's life*”. 61% of individuals were motivated to volunteer because it is a part of their religious beliefs and philosophy of life to help people. This feedback demonstrates that many of the individuals who volunteer at Beatson Cancer Charity are passionate about undertaking roles that provide an opportunity to make a difference.

Almost half of volunteers also appeared to consider developing new social connections as a reason for volunteering. 26 out of the 56 volunteers agreed that they volunteer because they wanted to meet new people and make friends.

I volunteer because...

(n=56)



The most popular reason why individuals decided to volunteer, however, was because Beatson Cancer Charity is important to them, with 98% of the volunteers agreeing with this statement ⁶. Furthermore, 96% agreed that the cause was important to them. These findings really demonstrate volunteers' passion for supporting patients and families who have been affected by cancer.

⁶ n=56

36% of respondents volunteer at Beatson Cancer Charity as they were directly supported by the charity ⁷. One volunteer mentioned that volunteering for them is “a way of saying thanks for my help received in a difficult time”.



It therefore appears that there are multiple reasons why an individual may volunteer at Beatson Cancer Charity. However, being passionate about the charity and cause are most certainly significant drivers for taking on a volunteer role.



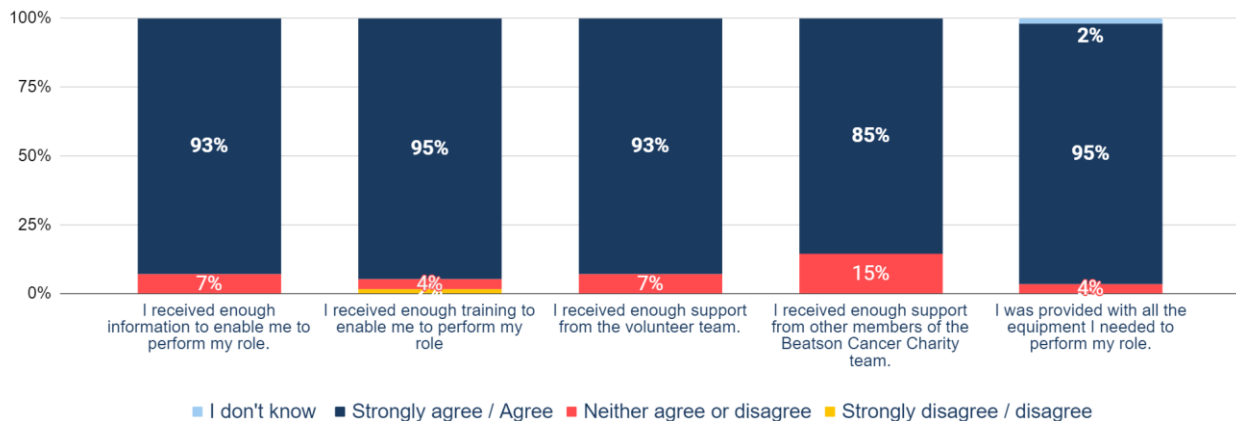
⁷ n=56

6. How satisfied are volunteers with the support they received?

Volunteers were asked how satisfied they were with the support they received from Beatson Cancer Charity. Respondents were provided with a list of statements and were asked if they agreed or disagreed.

Please rate how much you agree with the following statements...

(n=56)



As illustrated in the chart above, volunteers appear to be very satisfied with the level of support they have received to undertake their roles. 95% of volunteers agreed or strongly agreed they were provided with sufficient training and equipment to undertake their roles⁸. Further 93% of respondents agreed they had received enough information and support from the volunteering teams. This feedback suggests that volunteer coordinators are providing consistent support, communication and information to volunteers that help them to feel well informed and equipped.

However, it should be mentioned that 15% of the volunteers disagreed that they received help from other members of staff whilst completing their volunteering roles. These findings can be further explained by the majority of the volunteering roles such as the tea trolley and Beatson café has been run by volunteers which is why other members of staff do not get involved in particular activities.

One volunteer further explained...



"I absolutely love volunteering at the Beatson. Everyone is so welcoming, helpful and it is really a wonderful place to volunteer. The support from Beatson Cancer Charity is fabulous, you are made to feel part of a very special family."

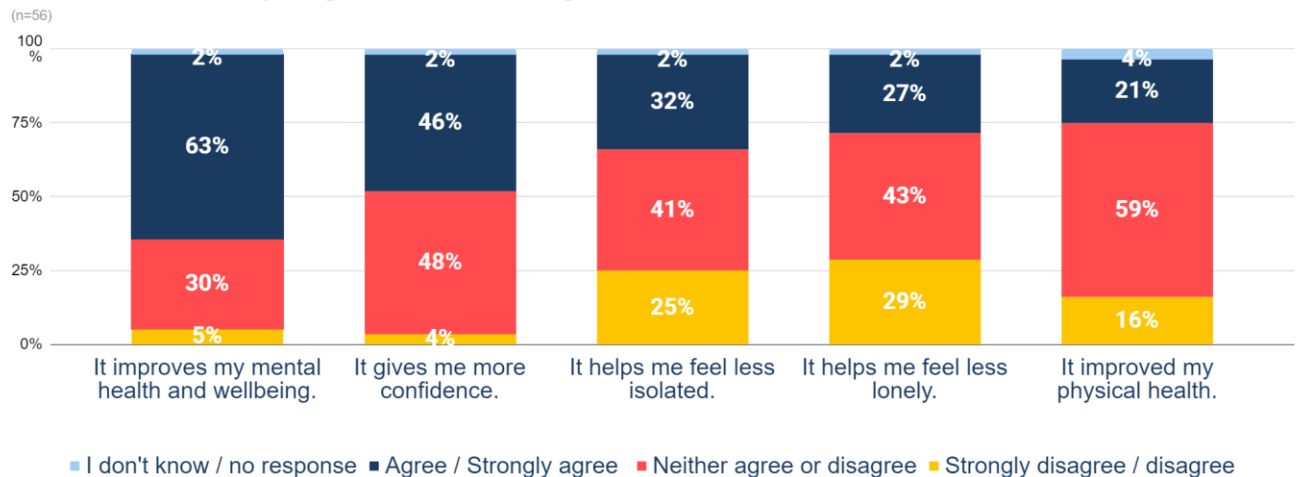


⁸ n=56

7. What outcomes have volunteers experienced as a result of volunteering?

Volunteers were asked what outcomes volunteering had resulted in for them. Respondents were asked to rate their agreement to a list of statements related to the experiences and opportunities they had had as a result of volunteering.

Please rate how much you agree with the following statements...



63% of volunteers also strongly agreed or agreed that volunteering has improved their mental health and wellbeing ⁹. Indeed, many volunteers reported volunteering “*improves my mental health and wellbeing*”. 26 of 56 respondents also either strongly agree or agree that volunteering improved their confidence.

For some individuals, volunteering has had positive impacts on feelings of loneliness or social isolation. 32% of volunteers agreed that volunteering made them feel isolated and 27% agreed it had made them feel less lonely ¹⁰. The remaining respondents were either neutral or disagreed with this statement. It may be that for these individuals volunteering did not impact on feelings of isolation, or that they do not experience social isolation. It is recommended that further feedback be gathered from volunteers to determine if this is not an applicable outcome, or if more support needs to be put in place to address any feelings of isolation.

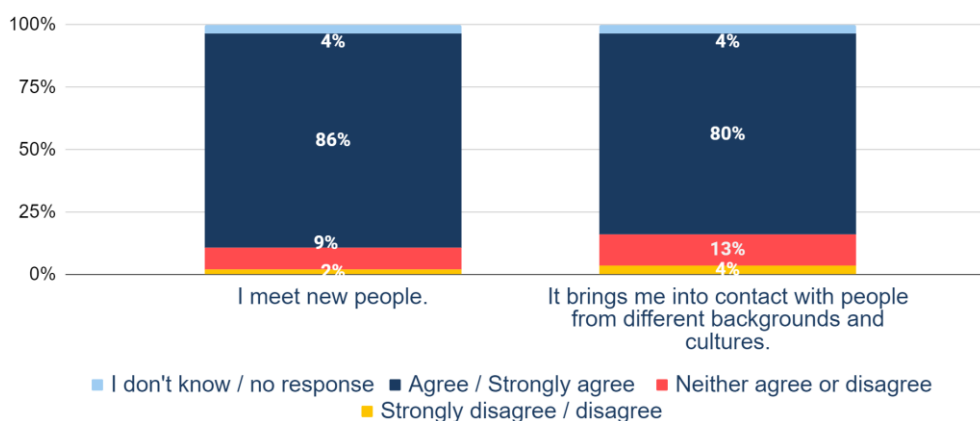
12 volunteers also reported their roles had a positive impact on their physical health. One volunteer suggested “*the feeling of personal wellbeing after a strenuous hour or two gardening is worth enduring the resulting aching muscles!*”. It could be suggested that only 20% saw an improvement in their physical health as the remainder of the volunteers did not feel that physical health could be improved. Again, it is suggested that further research be undertaken to confirm or challenge this emerging finding.

⁹ n=56

¹⁰ n=56

Please rate how much you agree with the following statements...

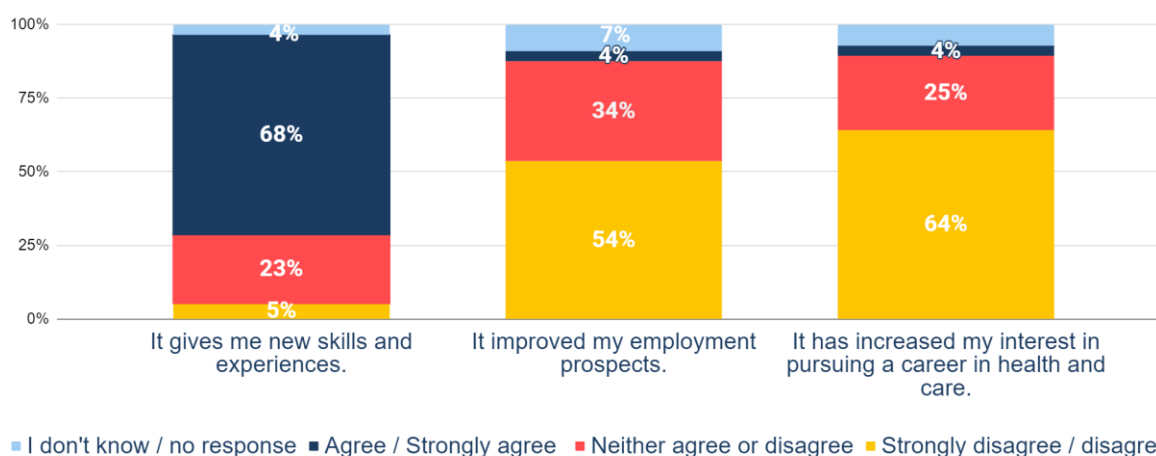
(n=56)



86% of volunteer respondents either strongly agree or agree that volunteering has enabled them to meet new people ¹¹. 80% also agreed that volunteering provided them with the opportunity to meet new people from different backgrounds. One volunteer elaborated “*I have made friends with other volunteers, some of different cultural/faith backgrounds and I greatly appreciate what they have shared with me and what I've learned from them*”.

Please rate how much you agree with the following statements...

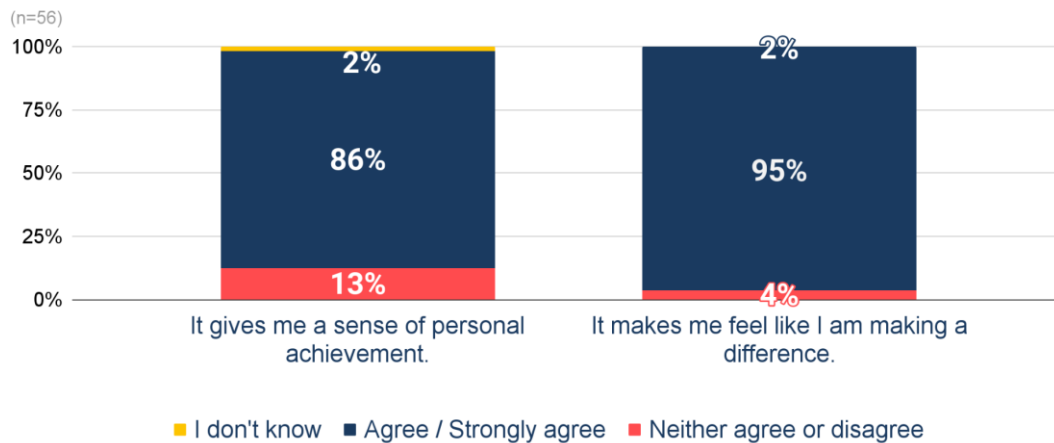
(n=56)



68% of volunteers felt that their volunteering role has allowed them to gain new skills and experiences. For four volunteers their voluntary role has also improved their employment prospects as well as increased their interest in pursuing a career in health and care. However, almost two thirds of volunteers suggest it has not resulted in a health and care career interest and over half disagree it has improved employment prospects. One volunteer elaborated that “*at my age volunteering is not really about having an impact on my career though I don't rule out a change of career towards the end of my working life so we never know. So that is why I disagreed with those statements.*” It could indeed, therefore, be possible that individuals are not looking into alternative careers and therefore this outcome may not be relevant to them.

¹¹ n=56

Please rate how much you agree with the following statements...



Perhaps the most consistently felt impact of volunteering is in relation to feeling they are able to make a difference. 48 of 56 volunteers either strongly agree or agree that volunteering gives them a sense of personal achievement and 95% of volunteers either strongly agreed or agreed that volunteering made them feel as if they were making a difference ¹². Some volunteers reflected...



In summary, many volunteers appear to achieve multiple outcomes from their volunteering role, including improved mental health and wellbeing, confidence, ability to meet new people and feelings that they are making a difference. Some anticipated outcomes, such as improved physical fitness and employment prospects, do not appear as prevalent for the majority of volunteers, therefore researchers recommend that further feedback be obtained to determine if these outcomes are not relevant for these individuals, or if they would like more support to achieve them.

¹² n=56

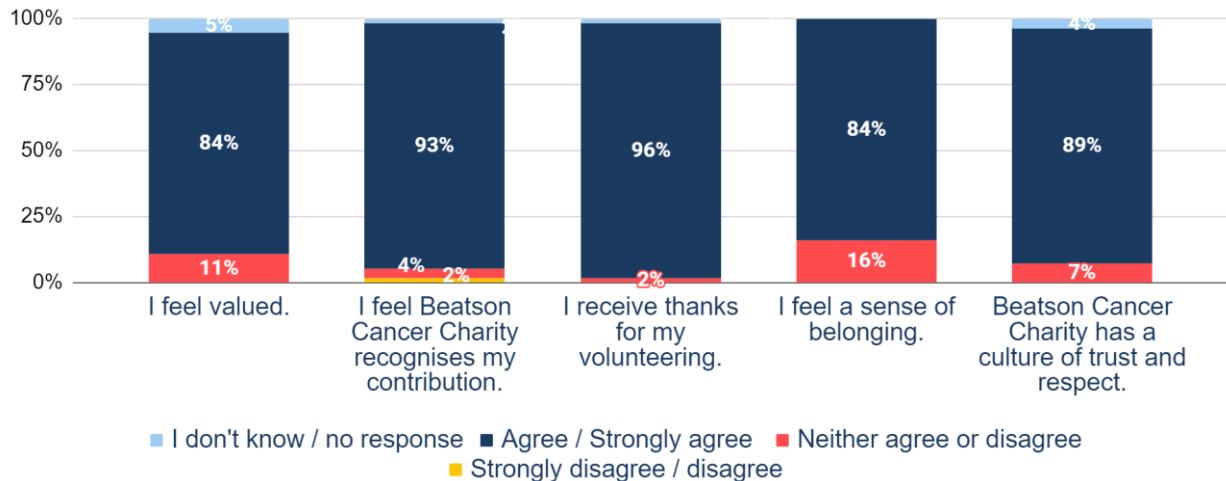
8. How satisfied are volunteers with their experience?

Volunteers were asked how satisfied they were with their volunteering experience. Again, volunteers were asked to rate how much they agreed with statements around their satisfaction with their volunteering roles.

Respondents were first to reflect upon how valued they feel as a volunteer...

Please rate how much you agree with the following statements...

(n=56)



As can be seen from the chart above, there were high rates of volunteers feeling valued. 84% of volunteers agreed that they feel valued and a sense of belonging ¹³. 96% of volunteers felt that they received thanks and 93% felt the charity recognises their contributions. Volunteers went into further detail by mentioning *“the recognition received from passers by - visitors, patients & staff - is gratifying and supports a feeling of being valued personally”*. One individual disagreed that Beatson Cancer Charity recognises their contributions, however, this may have been rated in error as their feedback elsewhere is extremely positive and highly rated.

89% of volunteers feel that Beatson Cancer Charity has a culture of trust and respect. No volunteers disagreed with this statement, however, four respondents neither agreed or disagreed.

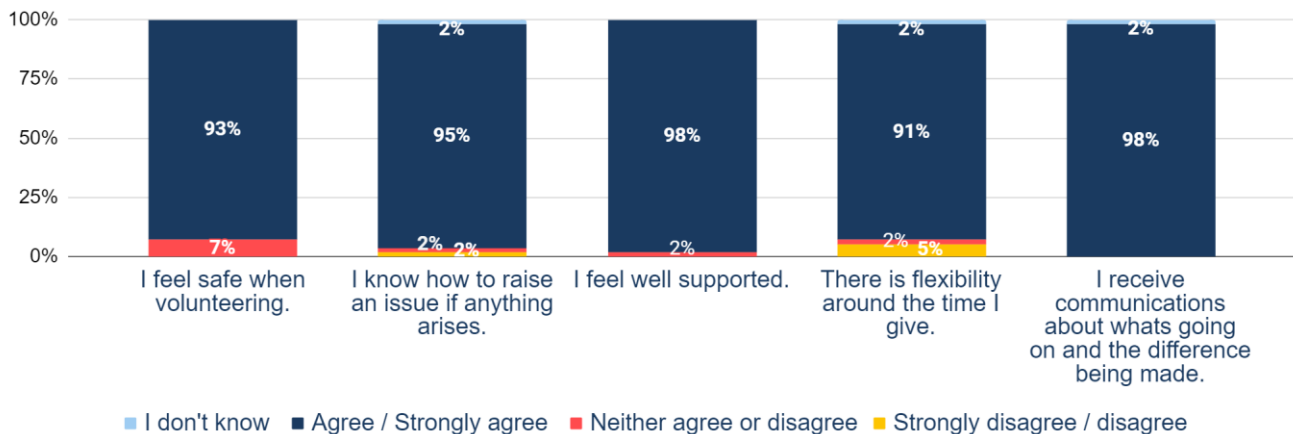


¹³ n=56

Volunteers were also asked how safe and supported they felt in their roles...

Please rate how much you agree with the following statements...

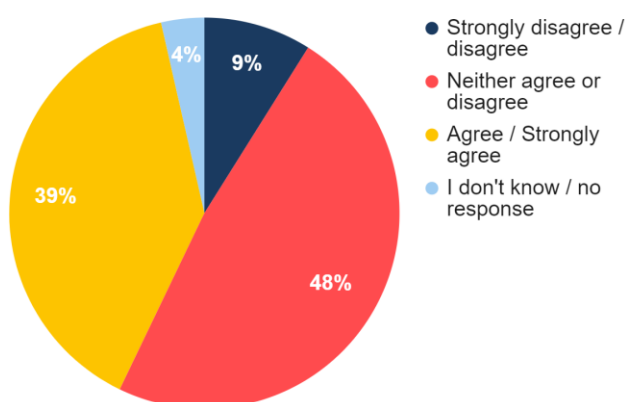
(n=56)



98% of volunteers agree that they feel well supported and kept up to date with what's happening within the charity ¹⁴. Additionally, 51 of 56 volunteers felt there was flexibility in the time they gave to their volunteering role. However, 3 volunteers disagreed with this statement. One individual provided further insights into why they feel this way, explaining they would like to see more weekend and shorter shifts to fit in with work commitments as well as more even distribution of volunteering roles amongst volunteers. Researchers therefore recommend that consideration be given to alternative volunteering shift patterns and processes to ensure equal distribution of opportunities to all volunteers.

I feel a sense of being able to influence the development of volunteering

(n=56)



Volunteers were also asked if they felt able to influence volunteering strategies. As can be seen from the chart to the left, 39% of volunteers agreed or strongly agreed, however 9% disagreed and a further 48% were neutral ¹⁵. Unfortunately, volunteers did not provide any additional feedback as to why they felt this way. Therefore researchers recommend additional feedback be gathered from volunteers, as well as consideration be given to how volunteers can be more integrated into volunteer strategy, service development and decision making.

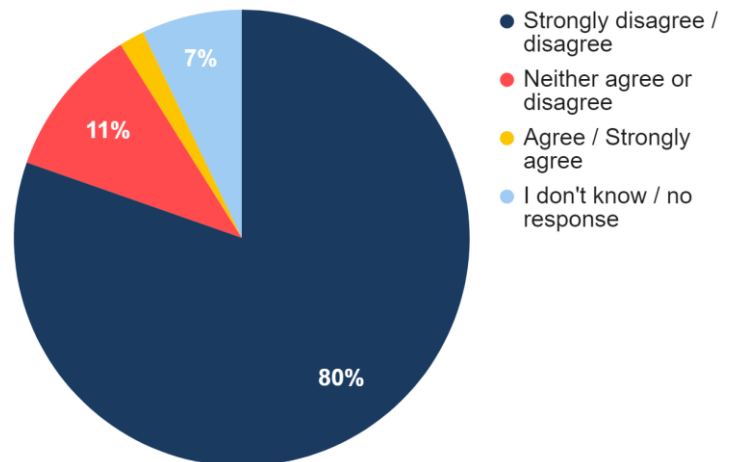
¹⁴ n=56

¹⁵ n=56

Volunteering is becoming too much like paid work.

(n=56)

Volunteers were asked if they felt volunteering was becoming like paid work. 4 in 5 volunteers disagreed that this was the case, and a further 11% were neutral ¹⁶. One individual did agree that their role felt like paid work, however, their feedback in other areas is extremely positive and they do not provide any further comments, therefore, it may be that this was selected in error.



Overall, the majority of the volunteers appear satisfied with their volunteering experience.



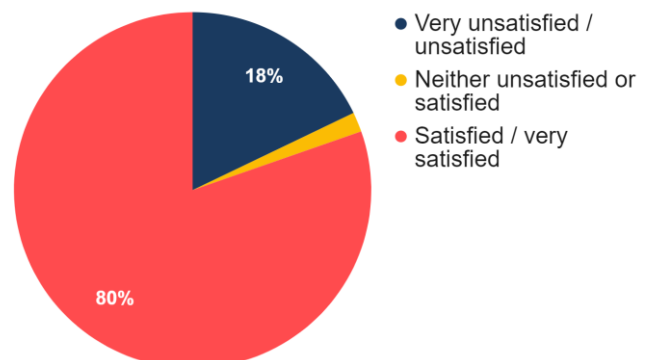
96% of respondents enjoy volunteering ¹⁷. Further, 91% of volunteers strongly agreed or agreed that they are happy with their volunteering experience.

When asked about their overall satisfaction, 64% of volunteers were very satisfied with their volunteering role, and an additional 16% were satisfied ¹⁸.

Ten respondents were either unsatisfied or very unsatisfied. However, in reviewing their other responses, these individuals appear to enjoy their roles and provide positive feedback, so it could be assumed that they misread the statement.

Please rate your overall satisfaction with your volunteering role(s)

(n=56)



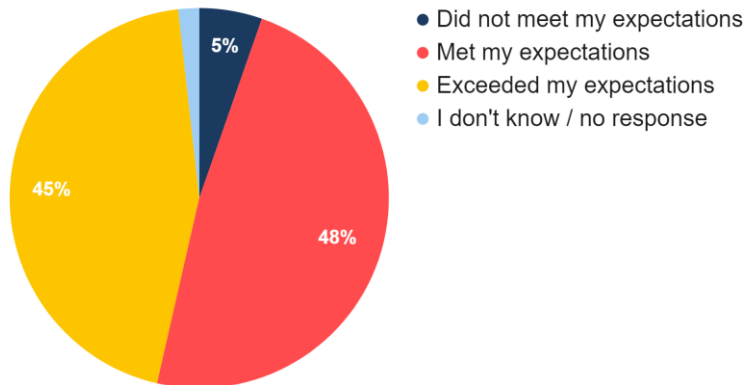
¹⁶ n=56

¹⁷ n=56

¹⁸ n=56

Indeed, one of the respondents who indicated they were very unsatisfied reported they “*enjoy volunteering for Beatson Cancer Charity*”.

To what extent has your volunteering met your expectations?
(n=56)



93% of volunteers stated that their volunteering experience had either met or exceeded their expectations ¹⁹.

Three respondents did suggest that their role did not meet their expectations. One individual, who has been volunteering as a telephone befriender, explained that they had found the role quite emotional.

Despite some potential misreporting, volunteers appear to enjoy and are satisfied with their overall experience. Additionally, volunteers appear to feel safe, well informed and supported in their roles. Some individuals have requested increased flexibility in the volunteer roles/shifts available and perhaps more ability to influence volunteering development. Researchers therefore recommend that volunteering teams consider what may be possible in meeting these requests.

¹⁹ n=56

9. Conclusions and recommendations

Being passionate about the charity and cause are most certainly significant drivers for individuals taking on a volunteer role at Beatson Cancer Charity. Volunteer retention and commitment is high, perhaps attributable to volunteer commitment to the cause and high satisfaction with their roles and the support received.

Beatson Cancer Charity appears to have successfully created a warm and welcoming environment for volunteers. Respondents appear to be very satisfied with the level of support they have received to undertake their roles, illustrating that volunteer coordinators are providing consistent support, communication and information that help volunteers to feel well informed and equipped.

Individual volunteers have seen positive outcomes from their volunteering opportunities, including improved mental health and wellbeing, increased confidence, meeting new people from different walks of life, and achieving a sense of personal achievement and making a difference. Some outcomes were not rated as positively, which may mean they are not relevant or are not being achieved by the current volunteer cohort.

- **Recommendation:** Based upon this feedback, future researchers should consider collecting more information from the volunteers about social isolation, physical health, and employment outcomes to determine if they are relevant for the volunteer cohort, or to determine if individuals would like more support to achieve these outcomes.

Volunteers also report feelings of being valued, safe and supported to undertake their volunteering responsibilities. Many report building connections with others and being part of a positive culture. Some respondents did suggest some areas which may improve their volunteering experience, such as ensuring volunteering opportunities are flexible for those in work.

- **Recommendation:** Some individuals requested more weekend or shorter shifts and equal distribution of opportunities. It may, therefore, be appropriate to consider if these changes are feasible for volunteer services.
- **Recommendation:** 57% of volunteers either strongly disagree, disagree or neither agree/disagree that they are able to influence volunteering development. Therefore, volunteering teams may wish to consider what processes could be put in place to support volunteers to feel more involved

Overall, volunteers at Beatson Cancer Charity appear to be extremely satisfied with the volunteering opportunities available to them. The vast array of roles allow individuals to provide much needed support to patients and their loved ones whilst on their cancer journey, both practically and emotionally. In turn, the evaluation of the volunteering services demonstrates the immense value volunteering can bring to those taking on the roles in a charitable setting.

10. Appendices

Appendix A - Volunteer Survey

VOLUNTEER SURVEY



Statement to be read before completing the survey:

This survey is aimed to help us get an understanding of the impact volunteering has on volunteers. We will use this information to see what impact the service has had for you, and to see if there are any ways we can improve.

The questions have been designed by Beatson Cancer Charity in close collaboration with HelpForce, a not-for-profit organisation that aims to raise the profile of volunteering in health and care across the UK.

Participation in the survey is entirely voluntary. If you take part, your consent is implicit. This means that you give your consent by filling in this survey and submitting it. However, you are free to withdraw at any time and without giving a reason by contacting us.

All data from surveys will be treated as entirely confidential and no personal or identifiable data is requested. Your survey responses will not affect your volunteering role in any way. All data from surveys will only be available to the internal Beatson Cancer Charity team and the HelpForce research team and its research partners for analysis purposes only. It will be securely stored and will be treated as confidential at all times.

The data will be analysed and written up as a report which will be made available to Beatson Cancer Charity. It may also be made available to the public through Beatson Cancer Charity or HelpForce. Participants will not be identified at any point. The data collected is for research only, it will not be used for any other purpose.

If you have any questions or wish to provide any feedback about this survey, please contact the Beatson Cancer Charity Volunteer Services Team.

How long have you been volunteering?

(please select one option)

Please select an option ▼

How often do you currently volunteer?

- ☐ At least once a week
- ☐ Less than once a week but at least once a month
- ☐ Less than once a month
- ☐ Less than once every three months
- ☐ My role is still suspended due to the pandemic
- ☐ Other

Approximately how many hours do you currently spend volunteering in an average month?

What volunteering role(s) do you usually support with?

Please select all the apply.

- ☐ Beatson Café
- ☐ Beatson Events
- ☐ Can Collector
- ☐ Gardening
- ☐ Helped out with the COVID-19 pandemic roles
- ☐ Office Support – Fundraising
- ☐ Office Support - Reception
- ☐ Online / Pop Up Shop – Trading
- ☐ Supporter Care – Cash Counting
- ☐ Supporter Care – Data Entry
- ☐ Tea Trolley
- ☐ Telephone Befriender
- ☐ The Hub
- ☐ Volunteer Driver
- ☐ Ward Volunteer
- ☐ Welcome Desk
- ☐ Wellbeing Centre
- ☐ Other

When do you volunteer?

☐ In own time

☐ Employer supported volunteering

Do you volunteer with any other organisations, charities or community groups?

Please select an option

Do you volunteer alongside other volunteers?

☐ Never

☐ Rarely

☐ Often

☐ Always

ABOUT YOUR VOLUNTEERING EXPERIENCE

We would like to understand more about the reasons why you volunteer. Please rate how much you agree with the following statements. I volunteer because...

On a scale of 1 to 5, where 1 is strongly disagree and 5 is strongly agree.

	1- Strongly disagree	2- Disagree	3- Neither agree or disagree	4- Agree	5- Strongly Agree	I don't know
I want to improve things / make things better	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have spare time to do it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beatson Cancer Charity is important to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The cause is important to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Someone asked me to help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I thought it would give me the chance to use my existing skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I wanted to meet new people / make friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I thought it would give me a chance to learn new skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's part of my religious beliefs / philosophy of life to help people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My friends / family members were already involved	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It was connected with the needs of my family / friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have been helped by Beatson Cancer Charity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

We would like to better understand how you feel about the support you've received whilst volunteering. Please rate how much you agree with the following statements.

On a scale of 1 to 5 where 1 is strongly disagree and 5 is strongly agree.

	1- Strongly disagree	2- Disagree	3- Neither agree or disagree	4- Agree	5- Strongly Agree	I don't know
I received enough information to enable me to perform my role.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received enough training to enable me to perform my role.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received enough support from the volunteer team.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received enough support from other members of the Beatson Cancer Charity team.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received enough support from the hospital staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was provided with all the equipment I needed to perform my role.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

We would like to understand more about the experiences and opportunities your volunteering role has resulted in for you. Please rate how much you agree with the following statements.

On a scale of 1 to 5 where 1 is strongly disagree and 5 is strongly agree.

	1- Strongly Disagree	2- Disagree	3- Neither agree or disagree	4- Agree	5- Strongly Agree	I don't know
I'm happy with my volunteering experience.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I enjoy it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It gives me a sense of personal achievement.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It makes me feel like I'm making a difference.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I meet new people.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It brings me into contact with people from different backgrounds and cultures.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It improves my mental health and wellbeing.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It gives me more confidence.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It gives me new skills and experiences.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It helps me feel less isolated.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It helps me feel less lonely.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It improved my physical health.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It improved my employment prospects.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It has increased my interest in pursuing a career in health and care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

THE IMPACT OF YOUR VOLUNTEERING ROLE.

We would like to understand more about the impact your volunteering role has had for you. Please rate how much you agree with the following statements.


On a scale of 1 to 5 where 1 is strongly disagree and 5 is strongly agree.

	1- Strongly Disagree	2- Disagree	3- Neither agree or disagree	4- Agree	5- Strongly Agree	I don't know
I feel valued.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a sense of belonging.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel Beatson Cancer Charity recognises my contribution.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I receive thanks for my volunteering.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beatson Cancer Charity has a culture of trust and respect.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel well supported.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is flexibility around the time I give.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a sense of being able to influence the development of volunteering.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's becoming too much like paid work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel safe when volunteering.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know how to raise an issue if anything arises.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I receive communications about what's going on and the difference being made.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate your overall satisfaction with your volunteering role(s)

<input type="radio"/> Very unsatisfied
<input type="radio"/> Unsatisfied
<input type="radio"/> Neither unsatisfied or satisfied
<input type="radio"/> Satisfied
<input type="radio"/> Very Satisfied
<input type="radio"/> I don't know

To what extent has your volunteering met your expectations?

Please select an option 

Please tell us about the impact you feel your role is having on the people you help, Beatson Cancer Charity and / or Beatson West of Scotland Cancer Centre?

Is there anything else you would like to tell us about your volunteering experience?