

National Ambulance Volunteering Strategy

Helpforce

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ASSOCIATION OF
AMBULANCE
CHIEF EXECUTIVES

National Ambulance Volunteering Strategy

#AmbulanceVolunteering



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National Ambulance Volunteering Strategy

- Post created and funded nationally to:
- Develop a comprehensive picture of current ambulance sector volunteering.
- Produce a strategy for the future.
- Reduce duplication and create efficiency.
- Develop national resources that can be adopted and adapted by trusts.
- Collate and share good practice
- Produce positive communications about volunteering

Steps

- Discovery and engagement – July to November 2022
- National workshop – October 2022
- Strategy agreed – January 2023
- Delivery January 2023+

What we found during discovery

1. Volunteer development and support teams
2. Data
3. Volunteer experience
4. Inconsistency and repetition
5. Equality, diversity and inclusion
6. Funding



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FULL MEMBERSHIP
ASSOCIATE MEMBERSHIP



Volunteering picture: autumn 2022

North East Ambulance Service

Roles: community first responder; ambulance car service; hospital porter service;

Yorkshire Ambulance Service

Roles: community first responder; volunteer car driver; critical friends network; staff network volunteers

East Midlands Ambulance Service

Roles: community first responder; volunteer operations support worker; community volunteer bystander CPR; volunteer patient transport car driver

East of England Ambulance Service

Roles: community first responder; co-responders; volunteer supporter; volunteer car driver; chaplain; community engagement group; staff network volunteer

London Ambulance Service

Roles: emergency responder; community first responder; London lifesavers

South East Coast Ambulance Service

Roles: community first responder; chaplains; inclusion hub advisory group; emergency responders; welfare volunteers, governor

South Central Ambulance Service

Roles: community first responder; community co-responder; welfare; charity support helper; volunteer car driver; IRD dispatcher, governor

Welsh Ambulance Service

Roles: community first responder; volunteer car driver; BASiCs – doctor, paramedic, nurse volunteer

Scottish Ambulance Service

Roles: community first responder; volunteer car driver

Northern Ireland Ambulance Service

Roles: community first responder; volunteer driver

Irish National Ambulance Service

Roles: community first responder

Isle of Wight Ambulance Service

Roles: community first responder; volunteer car driver

North West Ambulance Service

Roles: community first responder; welfare vehicles; volunteer car driver; patient participation

West Midlands Ambulance Service

Roles: community first responder; volunteer car driver, governor

South Western Ambulance Service

Roles: CFRs; ambulance service volunteer (non-patient facing), clinical & non-clinical staff responder, SJA CFR, BASiCs Doctor, FRS Co-Responders, governor

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Strategy on a page

1. [National Ambulance Volunteering Strategy - aace.org.uk](http://aace.org.uk)
2. Mission
3. Vision
4. Strategic priorities
5. Measures of success
6. Timeframes

How we are delivering the strategy

1. Framework to support volunteering
2. Task and finish groups
3. Volunteering Strategy Oversight Group (VSOG)
4. People, Data, Funding
5. The future – what next?

Any questions?

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- [Ambulance Volunteering - ace.org.uk](http://ace.org.uk)
- #AmbulanceVolunteering