

Business Case Form/Project Scope

Please complete the form below and submit it to your project sponsor.

Background to the project

Volunteer to Career Project, aim to recruit 8 baby clinic volunteers over a 1-year period.

Volunteer commitment minimum 6 months to 1 year and then move onto career opportunities within BDCFT

2 Volunteers to support at 4 health visiting baby clinics in Bradford.

Guide Volunteer start timescale, this will be flexible and roll out faster and include more clinics if possible:

East - Wrose Health Centre May - July 2021

Keighley/Shipley – Shipley Health Centre Aug - October 2021

South – Holmewood Childrens Centre November – January 2021

West – Westbourne Green Health Centre – February – April 2021

Aim to recruit local parents with lived experience of using our service wanting to get back into employment and considering a career change with an interest of working in the NHS.

Project will be a gradual role out starting with recruiting 2 volunteers at the first clinic with the aim of recruiting 2 volunteers in the other clinics every 3 months after that throughout the year.

General aims(s)

Re-launch clinics that have been closed due to the covid 19 pandemic.

To improve the experience for families attending well baby clinics.

Offer opportunities for volunteers interested in pursuing a career in the NHS, gain experience and potentially apply for jobs as a support worker or other internal vacancies / apprenticeships.

Contribute towards reducing the inequalities in local community and meeting the local health and wellbeing needs of the community, providing opportunities to those in the local community seeking employment in the NHS.

Volunteers will meet and greet parents and children on arrival and support with completing growth measurements, offering health promotion messages and advise, sharing information regarding local groups and activities.

Support with setting up the clinic room with equipment required to run clinics and being available to talk to those parents who come to socialise.

Expected Outcomes

Volunteers will work alongside qualified Staff Nurses, Nursery Nurses and Health Visitors in a clinic setting, who are competent and confident to complete weights and measurements and document them in red books, give basic health promotion messages and know when to sign post to health professional.

Volunteers will be offered the opportunity to apply for a paid role at the end of their volunteer experience.

Volunteer to career pathway into a new role that is in early stages of discussion potential 0-19 universal support worker, current band 2 support worker roles or Trainee Nurse Associate role.

Improved service user experience

Benefits of running with this project

Parents will have an improved experience as volunteers will be able to spend more time talking and listening to them than the health visitor, nursery nurse or Staff nurse leading the clinic.

Volunteers will support with setting up of equipment, cleaning of equipment at the beginning and end of clinic which will free staff time to complete other tasks.

Self-weigh clinics have been previously successful for those who just want to weigh their baby and get out of the house but do not want to speak to a health professional, a Volunteer would be ideal to support with this.

A volunteer would be ideal to spend time with those families who attend clinic with no health need, this will free up staff time to spend with those families who have a health need.

An opportunity to share important health messages with parents whilst waiting to see health professional.

Families potentially feel more comfortable engaging with a peer support volunteer rather than a health professional and potentially more likely to accept the information given and act on it.

Initial Risks

Lack of staff buy in due to current workload pressure and shortage of staff.

Current clinics are appointment bookings only due to Covid 19 restrictions and there is a time limit on length of appointment, staff are doing majority of contact on telephone leading to less opportunities for volunteers with current clinic arrangements, this will increase as drop-in clinics are allowed to resume.

Consideration of Covid 19 safety and social distancing.

More interest than volunteer opportunities the health visiting service can support.