



**Community Children's Nursing (CCN) Team
Palliative, End of Life and Bereavement Care Volunteers Role Description**

Accountable to:

CCNT Lead Nurse for Volunteers, CCN Team Manager and SWFT Volunteer Coordinator

Roles and Responsibilities:

This is a real opportunity to be able to make a difference and help families that are facing the most traumatic and difficult time of their life. It will be a very rewarding experience but will require the ability to make a firm commitment and should not be undertaken lightly.

What we ask of you:

- To be aged over 18 years.
- To undergo enhanced Disclosure and Barring Service (DBS) Check.
- To have a minimum of 12 month's experience of face to face volunteering with families or a minimum of 12 month's experience of work with individuals experiencing death or bereavement.
- To be able to commit to volunteer work for at least 12 months.
- To be able to commit up to a full morning/ afternoon/ evening to any request.
- To be able to work flexibly according to a family's needs.
- To undertake mandatory training and dedicated training required for the role, both online and face to face.
- To attend regular supervision sessions.
- To be a good listener and like helping people.
- To be able to work as part of a team with families, other volunteers and CCN Team members.
- To observe the policies and procedures of SWFT, in particular Confidentiality, Security, Safeguarding and Health & Safety.
- It would be great if you can drive but not essential.
- To dress appropriately for the role.
- To speak up if you feel uncomfortable in the role.

What you can expect of us:

- Full training for the role.
- Membership of a supportive, friendly team.
- Regular communication and updates.
- 24hr access to support and advice.
- Regular opportunities to debrief and have supervision.
- A uniform and PPE where appropriate/ required.
- Remuneration for mileage and/or other expenses.

Activities may include:

- Practical Support such as housework/ shopping/ ironing/ gardening/ decorating.
- Support for all/ any family members, including siblings.
- Someone to talk to/ active Listening during the palliative/end of life phase of the child or young person's illness.
- Collecting and delivering equipment and/or medicines.
- Transport.

- Overnight sitting service, working closely with the CCN Team.
- Help with planning or preparing for a funeral – including help to access grants towards cost.
- Bereavement Support.
- Signposting to other agencies where more formal bereavement support is needed.
- Involvement in bereavement support group work (parents/ mums/ dads/ grandparents/siblings)
- involvement in an annual Celebration of Remembrance event for all bereaved Families to remember their child.
- Other activities felt to be appropriate to meet the needs of the family.
- Feedback to Volunteer Coordinator/ the child/young person's named nurse of any relevant issues or concerns.
- Record-keeping.