



Community Children's Nursing (CCN) Team Volunteer Drivers

Accountable to:

CCNT Lead Nurse for Volunteers, CCN Team Manager and SWFT Volunteer Coordinator

Roles and Responsibilities:

This is an opportunity to give tangible support to families with a child or young person who has a complex health need or disability. Although it does not involve a regular commitment, many families struggle to attend hospital appointments or collect/ return equipment or medicines as they have limited access to a vehicle. Sometimes we also need to transport members of the child or young person's community care staff from hospital, hospice or school to the family home or to collect their own car if they've needed to escort a child on school transport or in an ambulance. Our volunteer Drivers are an invaluable support to these families and make a huge difference to their lives.

What we ask of you:

- To be aged over 18 years.
- To have a full, clean driving licence and a minimum of 12 months regular driving experience.
- To be able to commit to volunteer work for at least 6 months.
- To be able to commit a full morning or afternoon to any request.
- To undergo enhanced Disclosure and Barring Service (DBS) Check.
- To be motivated, friendly, and approachable.
- To be a good listener and like helping people.
- To be able to work flexibly according to a family's needs.
- To be able to drive across Warwickshire and the West Midlands area.
- To be able to work as part of a team with other volunteers and staff, and to make new people feel welcome.
- To be willing to undergo all required training, both online and face to face.
- To observe the policies and procedures of SWFT, in particular Confidentiality, Security and Health & Safety.
- To complete records if required/ requested to do so.
- To attend supervision/ debriefs as required.
- To feedback to Volunteer Coordinator of any relevant issues or concerns.
- To speak up if you feel uncomfortable in the role.

What you can expect of us:

- Full training for the role of volunteer.
- Membership of a supportive, friendly team.
- Regular communication and updates.
- 24hr access to support and advice.
- Regular opportunities to debrief and have supervision.
- A uniform and PPE where appropriate/ required.
- Remuneration for mileage and/or other expenses.

Activities may include:

- Collecting and delivering equipment and/or medicines.
- Transport for family members and/ or staff who support them.

Approved