South London and Maudsley **NHS**

NHS Foundation Trust

Volunteer Role Description

Role: Community Link Volunteer

Organisation: SLAM Westways Resource Centre

Service

The Community Recovery & Rehabilitation Team in Croydon provides community-based assessment, treatment and care for people, aged 18-65, who have enduring mental health problems and who need support to engage with local activities and resources that promote recovery. We provide care for people who live in the London Borough of Croydon.

A Forensic Community Team provides care for people with offending histories who, with appropriate care and treatment, pose a low risk to the public. The teams of health and social care professionals work with the police, public protection unit and the local Multi-Agency Public Protection Arrangement (MAPPA) team to manage people in the community. They may also be subject to Home Office restrictions, Probation Orders or have judicial proceedings outstanding.

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Description

To support service users to identify what they would like to access in the community and support with visiting new services
To travel with service users to local amenities and centres
To have a good local knowledge of community resources
To help reduce social isolation and to increase peoples' confidence and self esteem
Ability to form a positive, supportive and boundaried relationship with service users

When Required

Fridays 10.00am – 2.00pm

Areas of Interest

Mental Health; Group work; Community work; Support work

Type of Activity

Befriending; Travel; Activities; Sourcing Information

Skills and Qualifications

Good Communication/ Listening Skills
Understanding of mental health issues and/ or lived experience
Good local knowledge of community resources
Friendly
Trustworthy
Confident

Other Information

Age/gender restrictions: over 18

Equal Opportunities Policy: Yes

Expenses: Yes

Induction and Training: Yes

Insurance Cover: Yes

Supervision: Yes

Support: Yes

Recruitment Method

Application Form, Interview, CRB Check, Occupational Health Check, References, Training, Trial period

Contact Information