



# Daisy End of Life

## Volunteer role description

We are always looking for the right people, those who are friendly, passionate, empathetic and respectful. They are people who celebrate the richness and uniqueness of our diverse community, staff and volunteers. We are committed to ensuring that no individual or group is disadvantaged or excluded from playing an active part in our organisation because of their ethnicity, gender, gender identity, disability, sexuality, religion, age, class or geographical location. They are people who have a natural positive disposition, reliable and committed. They wear our volunteer uniform with PRIDE (passion, responsibility, innovation, drive and empowerment) beaming with compassion and enthusiasm.

The role of a volunteer is a unique one, activities complement the care and support given by staff, and they do not replace staff or mitigate staff shortages. Whilst volunteers are not staff, they are part of the BHRUT family. Volunteers will not assist with anything of a medical nursing nature, read patients' medical files or share this information, assist with cleaning or repair any item of equipment. As a volunteer you are in a position of trust this should never be abused or used to advantage yourself or disadvantage a patient.

### **“TOUCH HAS A MEMORY” JOHN KEATS**

Most people who die have family, friends and visitors that give them support. But what if you had no-one? What if you were facing your death alone? With the current reality that we live in today, patients will spend a lot of time alone and some even face the devastating prospect of dying alone in a hospital ward.

This role is about caring for someone and their family during their final weeks and days of their life. We are looking for individuals who would be willing to come and sit with a patient in their final days or hours or it could even be to offer the families/carers a chance of respite without worrying that their relative will be alone. Various forms of support will be offered to the patients such as facilitating communication between the patient and their family/carers or friends by way of Skype or FaceTime. Other times you may be called upon to play either their favourite music, T.V programme or just hold their hand.

#### **Would suit:**

Kind and empathetic people, who understand that being with someone will not always require a conversation as just being, is often enough.

#### **Commitment:**

Usually one morning, afternoon or evening per week although flexibility is important as you may be required during unsociable hours.