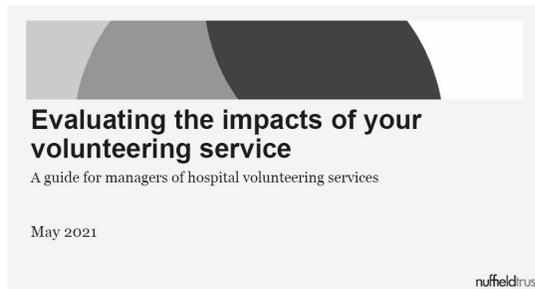


# How to improve your volunteering service through Insight & Impact

A series of webinars to help managers of volunteers collect more data, improve their service, and prove its impact

## Day 1: Why evaluate?

Thursday May 13th, 2021



## Day 2: Barriers to evaluation

Thursday May 20th, 2021



## Day 3: Helpforce I&I service

Thursday May 27th, 2021



### Design your Outcome Model

Get started by using a template or create your own from blank

**Befriending Companion Support**

**Mealtime**

**Mobility (out of bed)**

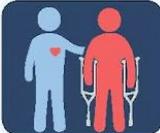
**Home From Hospital**

Active template

Continue →

Help ?

# Context: the Volunteering Innovators Programme

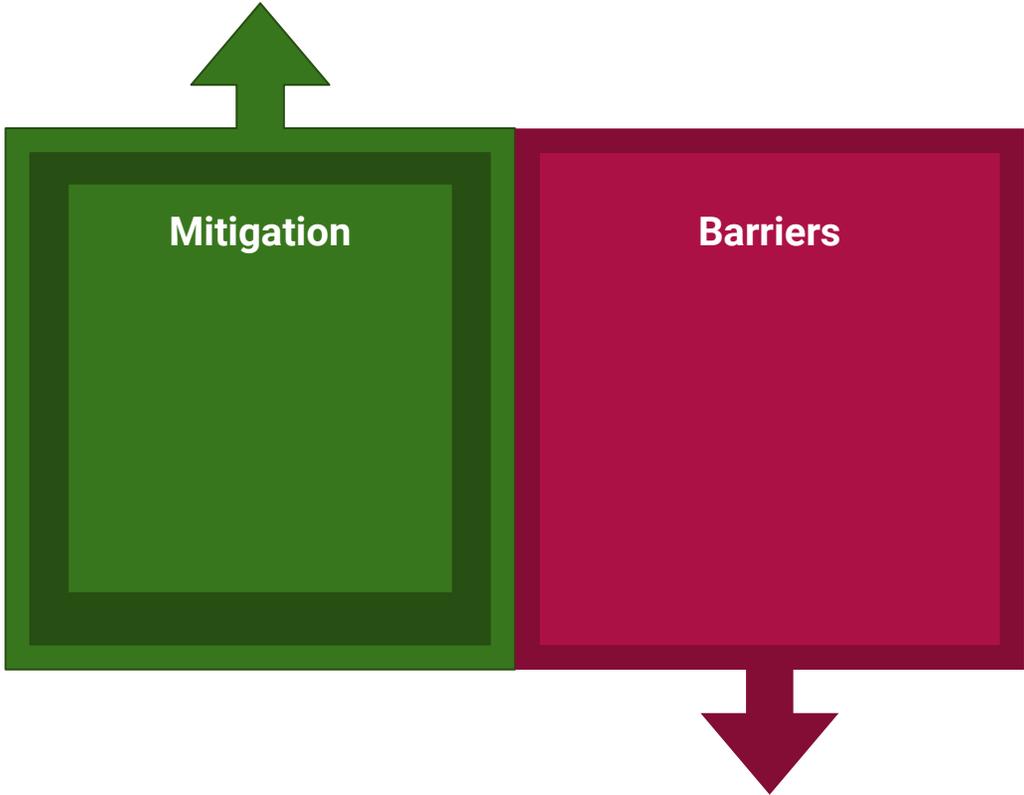
			<i>helpforce</i>			
Hospital access	Hospital community	Hospital Inpatients		Hospital discharge	Community after care, social links	
  <b>Emergency Department volunteers</b>	  <b>Mobility</b>	  <b>Theatre support</b>	  <b>Mealtime companions</b>	  <b>End of life support in hospital</b>	  <b>Transport from hospital to home</b>	  <b>End of life support at home</b>
		  <b>Mobility, nutrition and hydration volunteer</b>	  <b>Mobility, nutrition and hydration volunteer</b>	  <b>Mobility</b>	  <b>'Settle in Service': from hospital back to the community</b>	
		  <b>Mental Health</b>	  <b>Counselling skills volunteers</b>			

Evidence findings report, service guides, and other programme outputs:

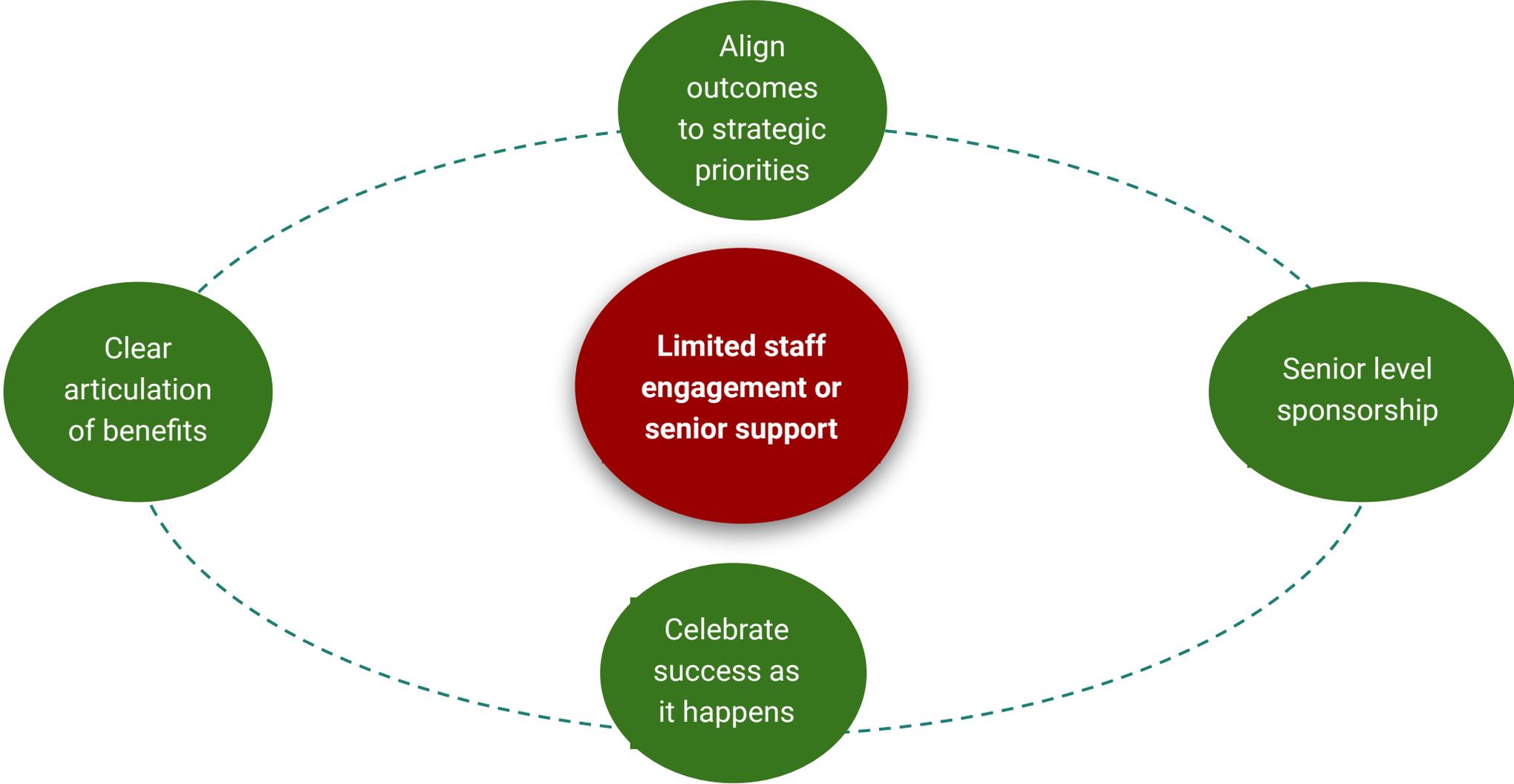
[helpforce.community/vip/](http://helpforce.community/vip/)

Since then - evaluation of evidence production undertaken by PPL.

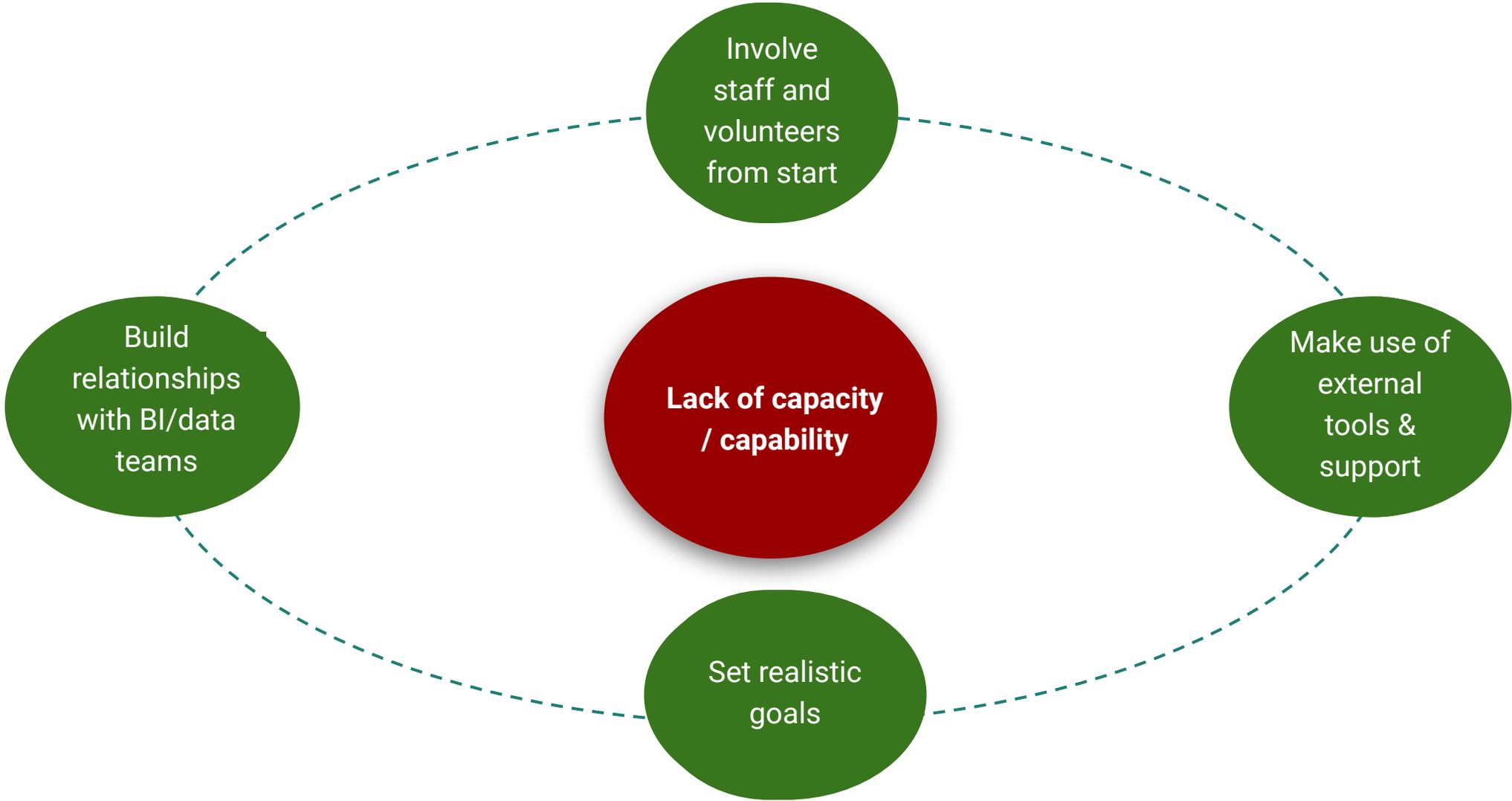
# Success lies in overcoming inevitable barriers



# Barriers and mitigations - colleague involvement



# Barriers and mitigations - capacity and capability



# Barriers and mitigations - data collection



# Q&A

Questions raised by audience:

# Thank you

[www.helpforce.community](http://www.helpforce.community)

[help@helpforce.community](mailto:help@helpforce.community)