

SLT Befriender Volunteer

Site:	Across Westminster but base is South Westminster Centre for Health
Placement:	Speech and Language Therapy Team
Report to:	
Responsible to:	Volunteer Manager
Dress Code:	Smart
Hours	Flexible but regular visits of up to 90 minutes.
Department Training Volunteer will receive:	Statutory and Mandatory Training provided by CLCH Specific training on how to use IT equipment Specific training on working with patients with communication difficulties
Purpose/ Summary of Role:	Our Speech and Language Therapy Team support their patients across Westminster to communicate using software which empowers service users to communicate with friends and family. The technology can take some time to get familiar with and the team would love a volunteer to make regular visits to patients at home to support them to use this tech, increase their confidence and improve their ability to communicate. This is an incredibly fulfilling role with lots of support for volunteers to help make a huge difference to patients' lives.
General Tasks of Volunteer:	<p>Role duties:</p> <ul style="list-style-type: none"> ● Support with use of technology and tablets to interact with family/friends ● Take time to chat and check on general wellbeing ● Be able to work as a team player ● Please add anything more specific here <p>General duties:</p> <ul style="list-style-type: none"> ● You'll maintain the highest standards of personal and professional integrity in line with The Trust's code of conduct ● You'll practically implement Equal Opportunities in your daily work, ensuring that patients and their families' diversity and cultural needs are respected, and discrimination or harassment is challenged ● You'll report any concerns or risks to the ward manager or the Volunteer Manager ● You'll follow all policies and procedures in relation to your role, ● You'll help out with other duties as may be reasonably required from time to time ● In the event of accidents, emergencies or untoward occurrences, you'll respond as directed by the Ward/Department lead
Skills and Qualifications:	<ul style="list-style-type: none"> ● You'll be passionate about working with people with language and communication difficulties



	<ul style="list-style-type: none"> ● Good communication skills are essential for this role ● You'll be able to communicate with a diverse audience, including family members of patients ● You'll be organised and good at time management ● You'll be friendly and proactive ● You'll be comfortable volunteering by yourself. ● You'll be able to use your own initiative but be able to ask for help when you need ● You'll understand the importance of confidentiality
Application process	<p>Volunteers should apply online, providing 2 references</p> <p>Volunteers will be invited to an initial interview</p> <p>Volunteers will be invited to meet the team to ensure it's a good match</p> <p>Volunteers will have an Enhanced DBS Check done by CLCH</p>
Signed by Placement Lead:	<p>Please sign</p>