Maeve Hully Director of Volunteering, Helpforce







Working with Salford Royal – Dining Companions

A survey showed the following positive results about the different the volunteers are making.



88% of patients

agreed/strongly agreed that volunteers cheered them up or improved their mood.



71% of staff

felt that volunteers saved them time.



93% of volunteers

agreed that volunteering gave them a sense of purpose.



71%
of staff
agreed/strongly agreed

that when the wards were busy or short-handed, volunteer support helps them to feel less stressed.



76% of patients

reported that they always received enough help from volunteers to eat their meals. When asked what volunteers do,

81%

of patients

responses were that volunteers gave them someone to talk to and provided company for them.

Mealtime support at Harrogate & District NHS Foundation Trust



Sammy Lambert Business Development Charity and Volunteer Manager



- Why mealtime volunteers?
- The support the volunteers provide
- Training provided
- Feedback received



Sara Miles Programme Manager, Helpforce







