



#### **Helpforce Network**

**NHS Cadets** 

27.04.22 10:00 -12:00

NHS England and NHS Improvement







## **Context:**

#### ► 'We are the NHS: People Plan 2020/21 action for us all' states:

'We must ... support a renewed focus on increasing longer-term volunteering opportunities in the NHS. This is already being done, for example with the launch of the <u>NHS Cadets</u> - a new scheme set up with St John Ambulance, providing a chance to support patients and a new route into a future in the NHS. By 2023, NHS England and NHS Improvement aims to enrol 10,000 young people,' (p35).

#### 'We are the NHS: People Plan 2020/21 action for us all' states:

➤'In a wider context, the NHS can play a significant role ... to bring those furthest from employment into meaningful employment and to target recruitment, volunteering and apprenticeship opportunities in areas of greater deprivation', p48





### **Outcomes:**

- 1. Reach groups who are less frequently heard, or less engaged with services
- 2. Increase the diversity of volunteers
- 3. Increase the life skills of young people
- 4. Disseminate knowledge about appropriate use of the NHS
- 5. Accelerate the spread of youth volunteering main aim
- 6. Increase the number of young people considering careers within health and care **secondary aim**
- 7. Improve patient experience and outcomes across the whole of the patient journey
- 8. Encourage and enable preventative/health promoting behaviours across communities
- 9. Reducing health inequalities across communities
- 10. Expansion and development of national partnership working across NHS and the voluntary sector





# **Partnership:**

- Equal partners
- ► Match funding £6 million in total
- > 4 year programme to set up and start roll out ongoing beyond 4 years
- > Ambition for 170 "programme locations"
- > Ambition for 10,000 cadets
- > Cumulative numbers from existing sites to build continuity, embed and sustain going forwards
- > St John Ambulance (SJA) mainstreaming to sustain





## Sites and programme locations:

- SJA currently partner with local NHS Trusts from across the country with a minimum of 1 programme location per site.
- Each 'programme location' is a venue where between 20-30 young people will undertake the NHS Cadets programme.
- We have different programme locations as some towns / cities are very geographically spread or young people may be part of a targeted group e.g. Looked After Children.
- We recruit experienced youth workers and volunteers to deliver the programme







## **Programme Format and Approval**

#### **Programme delivery format:**

Sessions are delivered a mixture of face to face and virtual. Currently, the course is 2 hours a week over 36 weeks during across 12 months

#### **Timescales for site approval:**

Discussions to confirm sites for the NHS Cadets programme will take place a few months before any programme start date. The time leading up to programme start includes targeting and recruiting young people and agreeing a Memorandum of Understanding.





# MOU

#### Memorandum of Understanding:

- As each site is approved, SJA will establish a MoU with the local NHS Trust to cover key requirements such as:
  - Senior buy-in to explore providing volunteer roles from age 16; and/or
  - Senior buy-in to explore providing volunteer experiences from age 14
  - Offering a range of health volunteering exposure including, at the end of the cadet course volunteering opportunities in acute and/or community settings to cadets aged 15 and over;
  - ► Free access to rooms / community spaces supporting face to face course delivery;
  - Support from the volunteer manager to host supervised visits and/or volunteering placements at Trust sites ('visits' are supervised by SJA staff using its public liability);
  - Support to source local NHS / social care / VCSE speakers (e.g. different careers and roles) to complement the programme content including talking about how they gained their role especially if an indirect / alternative route;
  - Take on/offer NHS Cadets suitable or appropriate volunteer roles.



## Who do we target?

- Learning difficulties and disabilities
- > Young people in care or recent care leavers
- Unaccompanied Asylum Seeking Children (UASC)
- ► Young carers
- ► Not in education employment or training (or at risk of NEET)
- ► Mental health
- ►LGBTIQ+
- Low income families or young people in receipt of free school meals
- British ethnic minority young people whose race/religion could be or has been a barrier to considering a pathway to healthcare













# Safeguarding

- SJA regularly reviews and updates the Safeguarding Policy to provide fresh guidance on legislative changes, the advances in technology and increased expectations of society.
- Appropriate safeguarding ratios covered by Staff and Volunteers from NHS Cadets delivery teams
- Minimum of 2 adults safeguarding our young people at all times while on the programme
- Disclosure and Barring Service checks are made, references taken up and a declaration signed by every applicant before they are allowed to work with or supervise children in St John Ambulance.
- We believe that every young person should have the opportunity to make a real difference in their community, to speak out on what matters to them and to help others in need of support and development.







## **Benefits:**

#### ► Young people:

Social & emotional wellbeing, new skills, volunteering experience, accredited learning and Portfolios, improved career prospects...

#### ► Service users:

Improved satisfaction, lower isolation, improved healthier behaviours...

#### ► Staff:

Frees up non-clinical time, improved satisfaction, patient centred approach...

#### ► Services:

Adds value to patient experience, provides a different perspective, culture change...

#### ► Communities:

Diverse social networks, diverse workforce, young people actively engaged in community...





- Currently 109 programmes running
  - ► 66 Foundation and 43 Advanced
- ➤3 Graduation events to date have been held with guest appearance from Chief Nurse Ruth May and celebrity guests
- Most programmes returning to face-to-face delivery
- ► Volunteering opportunities starting up as restrictions ease









### Add where we are now

- 2700 NHS Cadets Registered to date with 700 more in registration process
- Currently 1025 on the Foundation Programme
- Currently 729 on the Advanced Programme
- Strong diversity levels across all programmes
- Further targeted work to learn and support greater inclusion being accelerated during 2022/23



## **NHS** Cadets



#### **Cadets by City**



Cadets by City							
Location	Cadets ▼	%	Foundation Cadets	%	Advanced Cadets	%	^
Greater London	372	21.4%	198	19.7%	174	23.9%	
West Yorkshire	309	17.8%	179	17.8%	130	17.8%	
Merseyside	181	10.4%	123	12.2%	58	8.0%	
West Midlands	173	10.0%	83	8.2%	90	12.3%	
South Yorkshire	50	2.9%	33	3.3%	17	2.3%	
Hull	48	2.8%	27	2.7%	21	2.9%	
Nottinghamshire	47	2.7%	22	2.2%	25	3.4%	
Middlesbrough	46	2.6%	18	1.8%	28	3.8%	
Northamptonshire	45	2.6%	45	4.5%			
Surrey	43	2.5%	23	2.3%	20	2.7%	
Bristol	42	2.4%	25	2.5%	17	2.3%	
Greater Manchester	40	2.3%	22	2.2%	18	2.5%	
Essex	39	2.2%	21	2.1%	18	2.5%	
Derbyshire	37	2.1%	25	2.5%	12	1.6%	
Warwickshire	37	2.1%	23	2.3%	14	1.9%	
Cambridgeshire	33	1.9%	33	3.3%			
Durham	31	1.8%	19	1.9%	12	1.6%	
Hertfordshire	30	1.7%	30	3.0%			
Slough	29	1.7%			29	4.0%	
Staffordshire	22	1.3%			22	3.0%	
Shropshire	16	0.9%	7	0.7%	9	1.2%	
Gloucestershire	14	0.8%	8	0.8%	6	0.8%	
Devon	13	0.7%	13	1.3%			
Lancashire	13	0.7%	13	1.3%			
Cheshire	9	0.5%			9	1.2%	
Dorset	9	0.5%	9	0.9%			
Portsmouth	6	0.3%	6	0.6%			~
Total	1736	100.0%	1007	100.0%	729	100.0%	ľ







### **Participant experiences of the NHS Cadet scheme**

## A young person who joined the NHS Cadets Foundation Pathway because they wanted to get involved in volunteering opportunities says:

"I was very interested in a career in healthcare and paramedic science, so the course appealed to me. I have enjoyed communicating with others and having to work in a team of completely new people has really built up my confidence. The NHS Cadets programme has given me more information about a potential future in healthcare and the confidence to go for it!"





### **Participant experiences of the NHS Cadet scheme**

### An NHS Cadet who recently joined the Advanced Pathway and identifies and as coming from a British Ethnic Minority says:

"I joined NHS Cadets because it looked like a great opportunity to explore a career in healthcare and meet new people. I enjoy learning the skills needed to work in a clinical setting and how best to communicate with patients. The programme has made me more understanding and observant to things I may not have noticed before, such as patient privacy and pronouns. It has also shown me that if I work hard, I can achieve whatever I want. Seeing people from a variety of backgrounds within the programme also inspires me".

And lets hear from the NHS Cadets at Croydon <u>here</u>





# Ask from you

- 1. Know that this is not a funded programme as it is resourced by SJA staff time in the locality;
- 2. Think about what the benefits would be to your young people, communities and your organisation e.g. improved health awareness, future workforce;
- 3. Encourage your Trust to sign up;
- 4. Discuss concerns and ideas about being ready to work with volunteers with additional needs;
- 5. Share stories of working with NHS Cadets (and other young volunteers) e.g. volunteers pursuing education or careers in health, inclusive volunteering (incl. additional needs), partnership approaches with VCSE partners





### **Further information and contacts**

- For further information see the NHS Cadets website @ <u>NHS Cadets Homepage | St John Ambulance</u> (sja.org.uk)
- To register interest in NHS Cadets please make contact as early as possible and email <u>NHSCadets@sja.org.uk</u>





### **SJA Regional lead contacts**

- ► London –@ <u>Jane.Fonteyn@sja.org.uk</u>
- South and South East Coast @ <u>Claire.Ferguson@sja.org.uk</u>
- South West @ <u>George.Soars@sja.org.uk</u>
- ► Midlands @ <u>Carolyn.Bowers@sja.org.uk</u>
- ► North West @ <u>Heidi.Hoffman@sja.org.uk</u>
- ► North East @ <u>Sofie.Armitage@sja.org.uk</u>





### Final Questions/Comments/ Points of Discussion

