



Refreshment Trolley (Sunflower Suite)

Volunteer role description

We are always looking for the right people, those who are friendly, passionate, empathetic and respectful. They are people who celebrate the richness and uniqueness of our diverse community, staff and volunteers. We are committed to ensuring that no individual or group is disadvantaged or excluded from playing an active part in our organisation because of their ethnicity, gender, gender identity, disability, sexuality, religion, age, class or geographical location. They are people who have a natural positive disposition, reliable and committed. They wear our volunteer uniform with PRIDE (passion, responsibility, innovation, drive and empowerment) beaming with compassion and enthusiasm.

The role of a volunteer is a unique one, activities complement the care and support given by staff, and they do not replace staff or mitigate staff shortages. Whilst volunteers are not staff, they are part of the BHRUT family. Volunteers will not assist with anything of a medical nursing nature, read patients' medical files or share this information, assist with cleaning or repair any item of equipment. As a volunteer you are in a position of trust this should never be abused or used to advantage yourself or disadvantage a patient.

“LIFE IS LIKE A CUPPA TEA, IT’S ALL ABOUT HOW YOU MAKE IT”

When our patients are receiving chemotherapy treatment and sitting for several hours in our Sunflower Suite, a chat and a cuppa helps the time pass and acts as a human distraction during a difficult time. Refreshment Trolley volunteers are very special people who support our wards armed with nothing more than a hot drink and a listening ear. You will provide much needed respite for clinical staff who are busy, and our patients the chance to talk about something else other than their treatment.

If you want to be to help patients, if you want to feel valuable and support someone whilst they receive chemotherapy treatment, then this may be the role for you. In this role you will make tea, coffee and other drinks, provide snacks or sandwiches.

Would suit:

Someone who is friendly and calm. If you can make a great cuppa that's a bonus.

Commitment:

Usually one morning, afternoon or evening per week.