

# Communication Support Volunteer

## Children's Therapy Service



An important part of this service, is the provision of personalised resources that can help children to communicate their needs, feeling and ideas. Volunteers will work alongside the clinical team to create and produce communication books and other therapy resources.

### **This role involves:**

Liaising with families and schools, under the guidance of a therapist/assistant, to collect personalised information about a child e.g. photos, vocabulary etc  
Using specialist software (Boardmaker) to create personalised books  
Working with therapists to check, revise and develop the books  
Printing, laminating and assembling the books

### **This role would suit people who:**

Have great communication skills including telephone skills  
Have good IT skills and are confident learning new software  
Have an eye for detail  
Can work in a team and are happy completing tasks independently  
Can travel to one of our bases

### **What to expect from the role:**

To gain knowledge and understanding of children's communication difficulties  
Gain practical experience of low tech AAC (Augmentative and Alternative Communication)  
The opportunity to work alongside clinicians  
Learn how to use Boardmaker (popular in many settings including schools)  
Use your skills to directly impact patients and their families

### **Mandatory training for this role**

Completion of virtual handbook – Your Volunteer Journey  
Volunteer Induction Session (3hrs face to face or virtual)  
E-Learning for Healthcare – Volunteer Learning Modules  
Local induction and role specific training

**Service:** Children's Therapy Services

**Location:** Lincoln (Beech House) or Spalding (Johnson Hospital)

**Days/hours:** Flexible – equivalent of 1 day per week/fortnight (Mon-Fri)

For further information about this role please contact the Volunteering Team on [lhnt.volunteer4lchs@nhs.net](mailto:lhnt.volunteer4lchs@nhs.net)