

Volunteer Group Supporter

Our Community Health Services deliver rehabilitation and education through groups. Volunteers play a vital part in helping these groups to run smoothly and making patients feel welcome and comfortable.

This role involves:

- Welcoming and guiding patients and family members
- Supporting with infection prevention e.g. wiping down chairs, taking temperatures
- Preparing and setting up lightweight equipment
- Supporting patients to follow and record their exercise programme
- Engaging with patients and carers to motivate and reassure them

This role would suit people who:

- Enjoy conversation and meeting new people
- Can be sympathetic and understanding of patients' needs
- Can use their initiative as well as working under direction
- Can travel to the group venue independently

What to expect from the role:

- To gain experience of working directly with patients as part of NHS
- To increase your knowledge of health education and rehabilitation
- The opportunity to use your experiences to support others

Mandatory training for this role:

- Completion of virtual handbook – Your Volunteer Journey
- Volunteer Induction Session (3hrs face to face or virtual)
- E-Learning for Healthcare – Volunteer Learning Modules
- Local induction and orientation

An Enhanced Disclosure and Barring Service (DBS) check is required for this role.

This role requires a full COVID-19 vaccination (or official exemption) from April 1st 2022.

Service: Community Respiratory Team

Location: Various community venues - Lincolnshire

Days/hours: 3hr weekly session for a 6-week block, repeated every 2 months

For further information about this role please contact the Volunteering Team on lhnt.volunteer4lchs@nhs.net