

Volunteer PLACE Assessor

PLACE stands for Patient-Led Assessments of the Care Environment.

A PLACE assessment focuses entirely on the care environment and does not assess clinical care provision. The purpose of PLACE is to assess the quality of the patient environment to help make improvements across 6 key areas.

This role involves:

Visiting healthcare settings as part of a visiting team and recording your views using assessment sheets on 6 key areas:

- Access to privacy for patients / areas their dignity can be respected
- Food and hydration
- Cleanliness
- Building condition / appearance / maintenance
- Support to people with dementia
- Support to people with a disability

This role would suit people who:

Have excellent observational skills and the ability to be impartial

Have the ability to communicate effectively with people at all levels

Have good oral and written skills

Can be sympathetic and understanding of patients' needs

Can be flexible and sensitive to the need for patient privacy and dignity

Can travel to the PLACE venue independently

Would prefer ad hoc volunteering opportunities rather than regular commitments

What to expect from the role:

To increase your knowledge of different healthcare settings

The opportunity to influence quality improvement

Make a positive difference to patient experience

Free training provided for this role

Completion of *Your Volunteer Journey* – our online volunteer handbook

LCHS Volunteer Induction (1 x 3hr session face to face or virtual)

E-Learning for Healthcare – 4 x Volunteer Learning Modules

PLACE specific training session

Service: Facilities

Location: Community Hospitals in Louth, Gainsborough, Skegness and Spalding

Days/hours: The assessments take place on an annual basis for 1 day per venue.

For further information about this role please contact the Volunteering Team on

lhnt.volunteer4lchs@nhs.net