

# Youth Volunteering

## The Royal Wolverhampton NHS Trust

**Working in partnership**

The Royal Wolverhampton NHS Trust  
Walsall Healthcare NHS Trust



**Care Colleagues**  
**Collaboration Communities**

# History of Youth Volunteering at RWT

- COVID-19 Pandemic resulted in increase of young volunteers
- Pears Foundation Charity Funding for Youth Volunteer Programme

Proudly supporting  
youth social action



Department for  
Digital, Culture  
Media & Sport



**Pears**  
Foundation



# Youth Volunteering at RWT Currently

124 Volunteers Currently

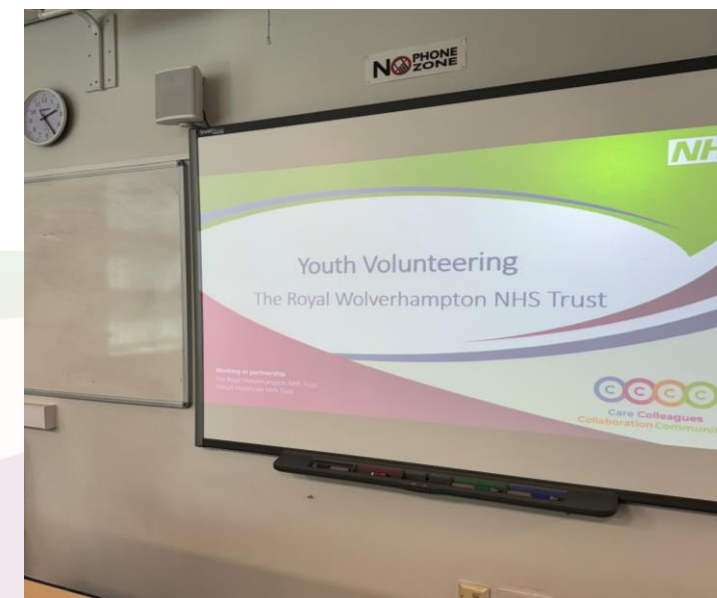
67 of these are ages between 16 and 25

Meaning more than half of our volunteer workforce are in this age bracket



Cohort	Recruited	Age 16-25
January 2023	11	5 (45%)
June 2023	28	16 (57%)
October 2023	54	36 (67%)

# Attracting Young Volunteers



# Attracting Young Volunteers

- Schools and Colleges – knowing your local community and making connections
- Understanding differences between work experience and volunteering
- Universities – We have medical students at RWT, this attracts Uni students
- Careers Hub and Opportunities Portals for students
- Presentations at schools and colleges
- Supporting initiatives – careers fairs, mock interviews, DWP targeted events etc.
- Job centres and recruitment events for those aged between 16-24, care background etc.

# Supporting Young Volunteers

- Inductions
- Support during first shift
- Mentor scheme
- Role rotation
- 1:1's and visits during shifts
- NVC and future developments
- Transition to paid employment
- Job and university references
- Support those with Learning Disabilities and other needs and additional support



# Staff Engagement

- Role requests
- Volunteer Role Descriptions
- Point of contact in service area for volunteers
- Direct to the Staff Intranet page for Volunteering
- VIP status

## Staff Intranet page includes information on:

- Why volunteers are important
- Volunteer expectations
- Voluntary Services team
- How to request volunteer support
- Useful information

Departments & Services
P
<a href="#">Patient Experience Department</a>
<a href="#">Patient Advice and Liaison Service (PALS)</a>
<a href="#">Complaints and Suggestions</a>
<a href="#">Volunteering</a>
<a href="#">Why are Volunteers Important to RWT?</a>
<a href="#">Volunteer Experience and Expectations</a>
<a href="#">Meet the Team</a>
<a href="#">Requesting Volunteer Support</a>
<a href="#">Useful Information</a>

## Volunteering



### What is Volunteering?

Volunteering is an activity that involves spending time, unpaid, doing something that aims to benefit the environment, individuals, or groups other than close relatives.

By offering their free time to help others, it is a great way to give back to the local community and make a lasting impact, as well as developing personal skills and encouraging positive mental wellbeing.



# Retention



# The Future?

- Working in partnership with WHT – more resources, larger team and wider opportunities
- Reintroduce Youth Ambassador role
- Volunteer in Education programme
- Continue partnership with NHS cadets
- Working with schools and colleges about introducing volunteering to students as well as work experience placements



Any questions?



Care Colleagues  
Collaboration Communities