

**Volunteer role description: End of Life Care Volunteer**

Our End of Life Volunteers support patients and the people important to them during their last weeks and days of life.

Tasks:

* Provide companionship to the patient and those important to them.
* Sit with the patient and provide a small period of respite for the people important to them.
* Help answer any questions the patient or those important to the patient might have.
* Offering a comfort bag to the patient or those important to them.
* Help provide drinks for the people important to the patient.
* Support the patient to complete the things that matter to the patient at that time.
* Provide a listening ear.
* Referring onto the Chaplaincy team if a need is identified.
* Alert the nursing staff if a nursing need is identified.

We will support you by:

* Delivering an End of Life volunteer training day which will provide mandatory training.
* Providing access to other training as appropriate.
* Linking you with a volunteer supervisor who will be your main point of contact, as well as the Volunteer Services team.
* Providing monthly supervision and the opportunity to receive individual supervision as needed.
* Listening to your feedback about your role.
* Reimbursing reasonable travel expenses incurred as a result of volunteering.

The Trust requires all volunteers to demonstrate the following Trust Values:

* caring about what we do
* respecting and valuing each other
* listening in order to improve
* always doing what we can to be helpful.

If and when you are ready to leave your volunteer placement, please let your ward supervisor and the volunteers service ([volunteering.mailbox@york.nhs.uk](mailto:volunteering.mailbox@york.nhs.uk)) know so that we can collect your ID badge and open the place up to others.

**To gain consent for use of photography, video and case studies**

York Teaching Hospital NHS Foundation Trust (the Trust) uses photography, video and case studies of supporters, NHS staff and members of the public in a number of ways in order to represent the Trust in a variety of forms, including in printed information such as newsletters, displays, on websites, social media and film. The photography, video or case studies will primarily be used by the Trust, but may be shared with other NHS organisations and York Teaching Hospital Charity.

By signing this form you agree that the photography/video/case study can be used for these purposes by the Trust. We will not knowingly use the image for anything that may cause offence, embarrassment or distress. We reserve the right to continue to use the image unless you advise us otherwise.

If you wish to discontinue the use of the photography, video or case study please contact the Trust by calling 01904 725233 or by emailing [commsteam@york.nhs.uk](mailto:commsteam@york.nhs.uk)

**Please sign to confirm you understand the remit of this volunteering role. Please note this does not constitute a legally binding contract of employment.**

Signature ……………………………………………………………………

Print name …………………………………………………………………....

Date …………………………………