

## Volunteer Voices Forum

### Purpose

- Helpforce is committed to including volunteers in our work and to being inclusive to ensure voices of our beneficiaries - volunteers are listened to and their views and feedback, where possible, acted on
- We are looking for volunteers from Trusts to join a small group of volunteers to help us develop this initiative and seek their views of new ideas for volunteer programmes from their experience
- Volunteer Voices ('VV') Volunteers will help to inform the development of how this could work from their perspective and potentially grow into a larger forum to include a much wider range of volunteer voices in the future

### Role of 'VV' Volunteers

'VV' volunteers will meet virtually monthly and be presented with a range of Helpforce initiatives/new programmes/other materials for their views and comments. This will include our new 'Back to Health' Programme, plus other emerging promotional material targeting volunteers.

### Benefit for Volunteers

- Opportunity to meet with other volunteers from other Trusts and learn how of their roles and volunteer experiences
- Learn about new Helpforce Programmes
- Understand how volunteers can be involved in influencing voluntary services and share their learning with their Trusts
- Their views and experiences are important and can genuinely influence the development of Helpforce initiatives for the benefit of volunteers

### Benefits for Voluntary Service Managers and for Trusts

- Feedback from your 'VV' volunteer(s) will keep you informed of new Helpforce developments from their perspective
- Give you new ideas and approaches to consider how you could improve/increase volunteers involvement in service development/delivery
- Patient experience promotes opportunities to seek views and experiences of your patients, equally, seeking new ways to hear the views and experiences of volunteers will add value to your voluntary services and help to retain motivation for your volunteers

**Initially we are looking for one/two volunteers from a small number of Trusts.**

**If you have volunteers who would be interested - please forward following contact details to volunteer or if would like to find out more about this programme - please contact -**

### **Gill Reynolds (Helpforce Programme Manager)**

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