

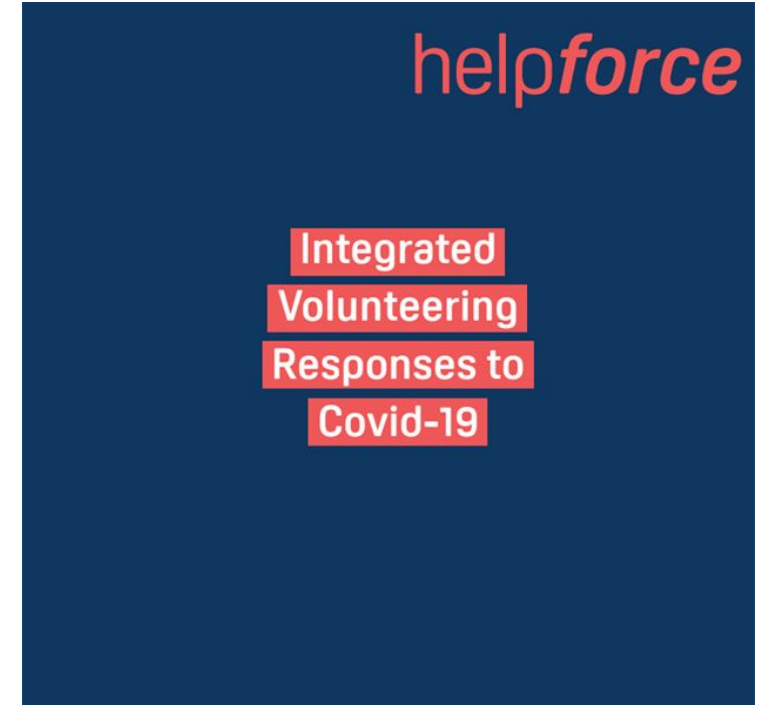
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# Integrated Approaches to Volunteering

# Volunteering Responses to COVID-19

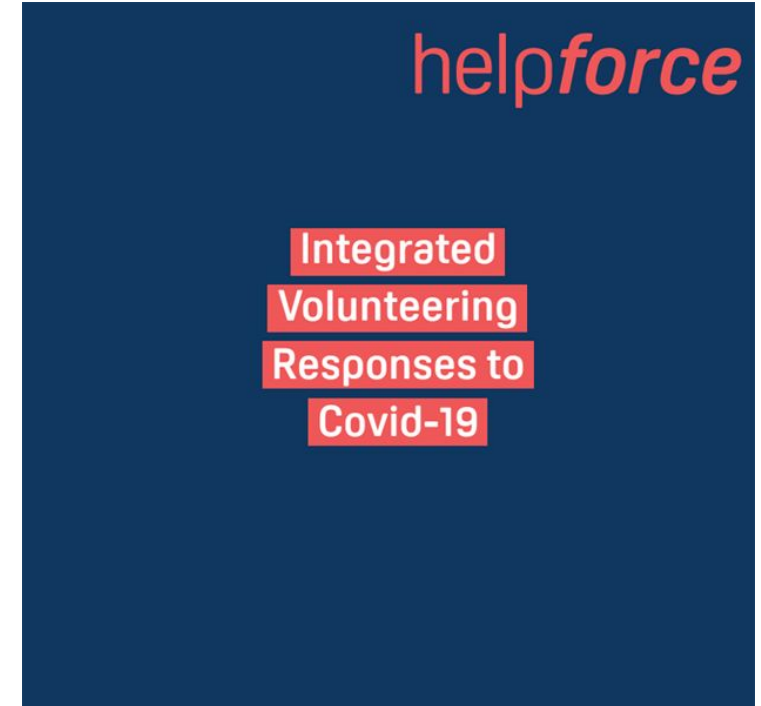
- There is greater recognition of the value of volunteers at a system leadership level since the beginning of the pandemic.
- The enthusiasm for volunteering has demonstrated that there is an extensive resource of skills, time and energy in our communities; but systems are largely failing to maximise it.
- In many areas of the country, the supply of volunteers significantly exceeds the statutory services' ability to make use of the offer in a mutually beneficial way.
- Systems that had previously identified volunteering as a key element of civil emergency response were able to mobilise very quickly in response to COVID-19.

[Helpforce Publications](#)



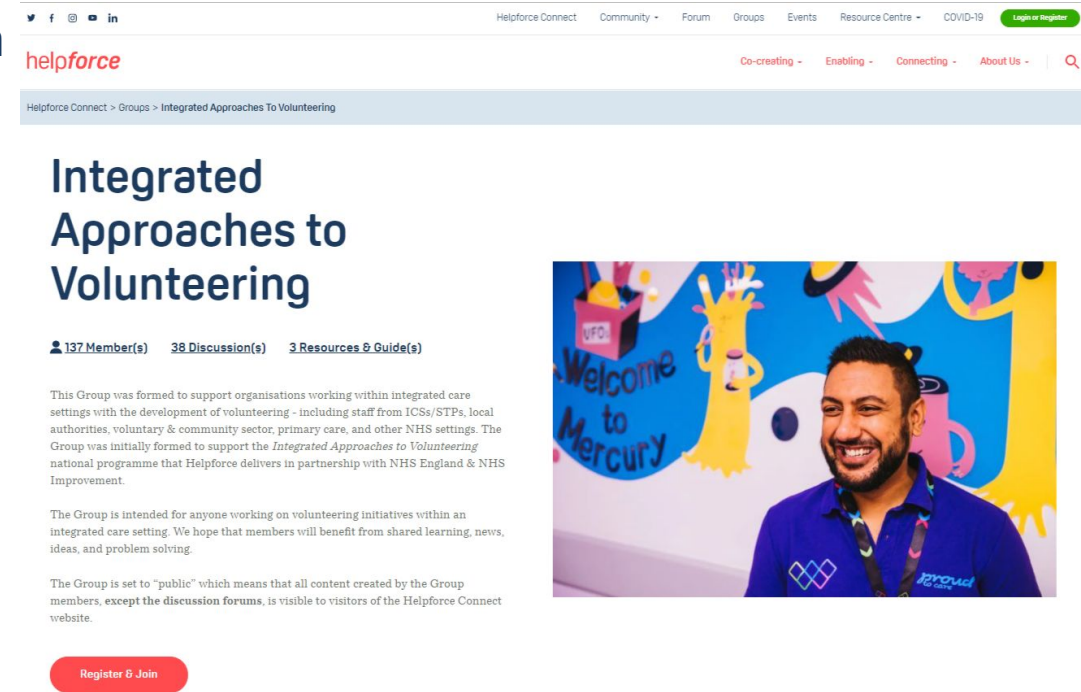
# Volunteering Responses to COVID-19

- Leaders in Integrated Care Systems should ensure that the role of volunteers is embedded in system-level strategic planning.
- Systems should seek to embed processes, to support volunteers, that have been rapidly built, between March and July.
- Systems should maintain a standing group of people that provide oversight to system wide volunteering. The group should have representation from Local Authorities, NHS, and voluntary and community sector organisations.
- Systems should take the opportunity to join the national Integrated Approaches to Volunteering programme to create consistent methods for strategy development, partnership building and cross-system communication.



# Offer of Support

- Coordinate groups by theme, align multiple systems working on a topic e.g. Training or Strategy
- Provide project support, tools, services, and guidance
- Encourage systems to solve these challenges working with other systems.
- Helpforce Connect keeps network updated on progress across projects and systems: avoiding duplication



The screenshot shows the Helpforce Connect website interface. At the top, there are social media icons (Twitter, Facebook, Instagram, LinkedIn) and navigation links for 'Helpforce Connect', 'Community', 'Forum', 'Groups', 'Events', 'Resource Centre', and 'COVID-19'. A 'Login or Register' button is visible in the top right. Below the navigation, the 'helpforce' logo is on the left, and a search bar is on the right. The main content area features the title 'Integrated Approaches to Volunteering' in large blue font. Below the title, it shows '137 Member(s)', '38 Discussion(s)', and '3 Resources & Guide(s)'. The text describes the group's purpose: 'This Group was formed to support organisations working within integrated care settings with the development of volunteering - including staff from ICSs/STPs, local authorities, voluntary & community sector, primary care, and other NHS settings. The Group was initially formed to support the *Integrated Approaches to Volunteering* national programme that Helpforce delivers in partnership with NHS England & NHS Improvement.' It also states: 'The Group is intended for anyone working on volunteering initiatives within an integrated care setting. We hope that members will benefit from shared learning, news, ideas, and problem solving.' and 'The Group is set to "public" which means that all content created by the Group members, except the discussion forums, is visible to visitors of the Helpforce Connect website.' A red 'Register & Join' button is at the bottom. To the right of the text is a photograph of a smiling man in a blue shirt with a Helpforce logo, standing in front of a colorful backdrop that says 'Welcome to Mercury'.

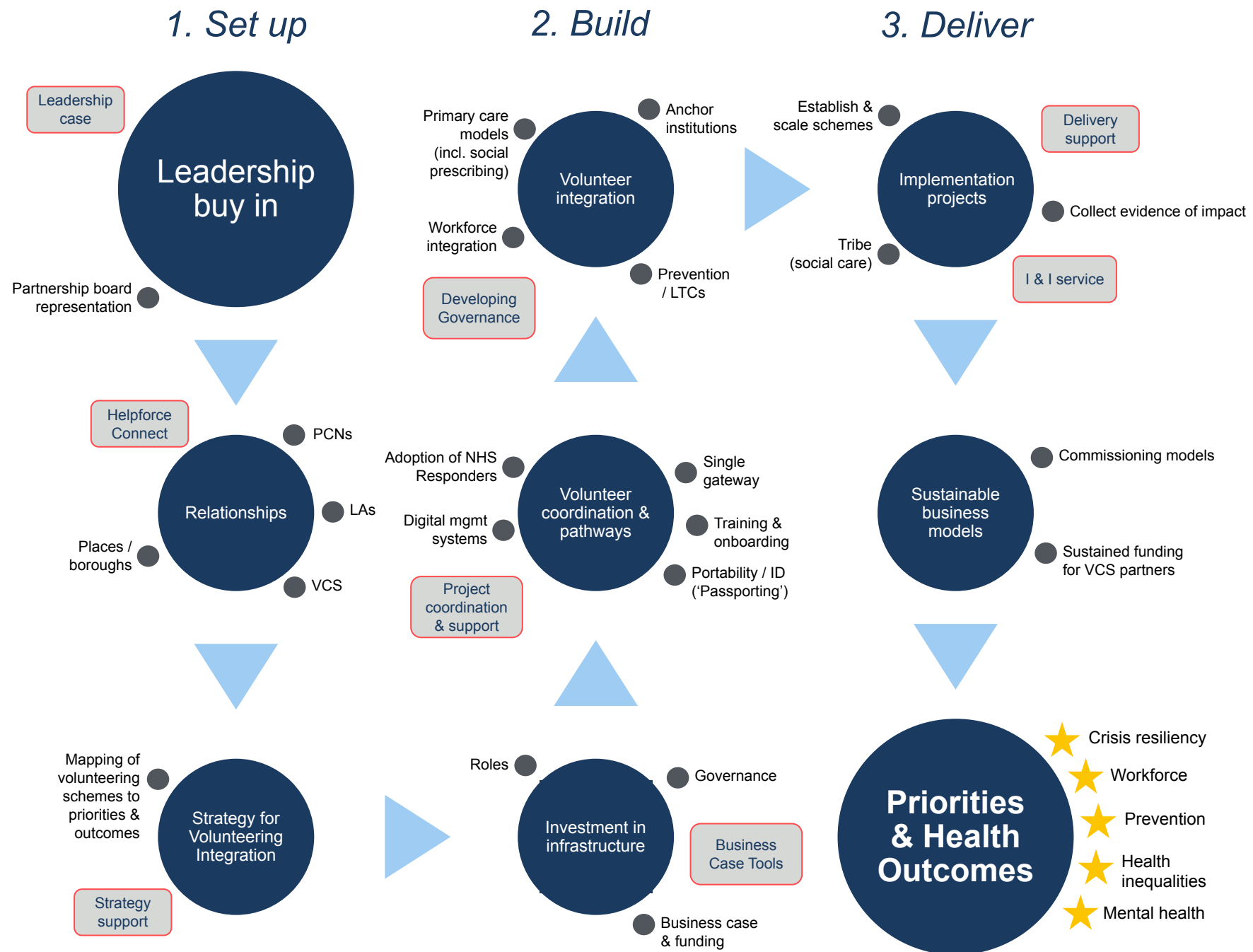
[Helpforce Connect IAV Group](#)

# IAV framework for systems

Framework provides:

- A pathway to maximising how volunteering can deliver value & contribute to health outcomes
- Support, guidance, services & tools for progressing volunteering at system level
- A maturity model that can help systems wherever they are in their stage of development

This is a starting point for how we help you.



# How can we help you?

- What have you put in place that you can share with other systems?
- What is your biggest challenge of system level volunteering?
- Which systems do you want to work with?
- What can we do?

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Thank you

[www.helpforce.community](http://www.helpforce.community)