

Privacy Policy

Effective Date: 01-09-2024

At Infinisync, we are committed to protecting the privacy of our business clients and their users. This Privacy Policy outlines how we collect, use, and safeguard information when you use our SaaS product and its associated iPhone app.

Information We Collect:

- **Account Information:** When you sign up for our service, we collect basic contact information such as your company name, address, email address, and phone number.
- **User Data:** We collect information related to your use of our SaaS product and iPhone app. This may include usage statistics, device information, and any data you choose to upload or process through our platform.
- **Payment Information:** If you make payments through our platform, we collect necessary billing details. We use secure third-party payment processors and do not store your full credit card information.

How We Use Your Information:

- **Provide and Improve our Service:** We use your information to deliver our SaaS product, provide customer support, and enhance the functionality and performance of our platform.
- **Communication:** We may use your contact information to send you important updates, announcements, and promotional materials related to our service. You can opt out of these communications at any time.
- **Data Analysis:** We may analyze aggregated and anonymized user data to understand usage patterns and improve our service.

Data Sharing:

- Third-Party Service Providers: We may share your information with trusted third-party service providers who assist us in operating our platform and delivering our service. These providers are contractually obligated to handle your data securely and only for the purposes we specify.
- Legal Compliance: We may disclose your information if required by law, regulation, or legal process.

Data Security:

We implement reasonable security measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Your Choices:

- Access and Update: You can access and update your account information through your account settings.
- Opt-Out: You can opt out of receiving promotional communications from us by following the instructions provided in those communications.
- Data Deletion: You can request the deletion of your account and data by contacting us. Please note that we may retain certain information as required by law or for legitimate business purposes.

Children's Privacy:

Our SaaS product and iPhone app are not intended for children under the age of 13. We do not knowingly collect personal information from children.

Changes to this Policy:

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised effective date. We encourage you to review this policy periodically.

Contact Us:

If you have any questions or concerns about our Privacy Policy or data practices, please contact us

at support@infinisync.io.