- **POS:** Point of Sale for Diverse restaurant types and in Several categories (Dine-in, Takeaway & Delivery); Promised quicker bill settlements; Multiple hardware support.

- **Digital Menu:** A paperless technological replacement to the menu books; Send KOTs in 3 keystrokes; Impress customers with a better ordering experience and increase the sales.

- **Inventory Management:** Track the inventory in real-time; Control food costs, Keep the stocks in the right balance, Scrutinize consumption figures, and Maintain uninterrupted supply.

- **Recipe Management:** Get the recipe bank ready by mapping relevant ingredients; Balance operational costs; Avoid wastage and eliminate pilferage.

- **Production Management:** Plan necessary day-to-day stocks; Make kitchens effective and productive; Optimize food production time and expenses; Boost profits.

- **Kitchen Display System:** Calculate Dish preparation time and Customer spent time; Ascertain efficiency of the Kitchen floor.

- **Central Kitchen/Store:** Centralized Kitchen/Store for multi-outlet businesses; A cost-effective tool to use fewer resources, manpower, space, and investments.

- **Banquet & ODC:** Uncompromising solution to the catering needs; Help customers have an indelible celebration.

- **Delivery Management:** An instrument for restaurants and chains to manage the deliveries, track the drivers and delight the customers; Helps to sustain the global digital push and build a loyal customer base.

- **CRM:** Evaluate the services offered with the Feedback App – Compute the reliability, accountability, and effectiveness of the business; Build loyalty programs to strengthen the relationships and ensure customer retention.

- **MIS Reports/Owner App:** Get standard/customized reports to track the health of the business; Monitor the sales on-the-go with the Owner App; Track revenue centrally; Handle accounts easily with Tally Integration; Measure restaurant's efficiency.

- **Call Center:** Take orders through a centralized call center; Auto-assign outlets nearer to the customers; Continuous updating of item availability; Easy booking with stored Customer Order History.

- **Online & Mobile App:** Tap the potential of the Internet; Bridge the gap with the customers; Increase the delivery and sales.

- **Extended Modules:** Apart from the core modules some extended customer-facing modules are available as easy plugins to manage Social Media, send Email/SMS Notifications, and handle Table Reservation.

ERP - Enterprise Resource Planning | OS - Online Services | B2C - Business to Consumer
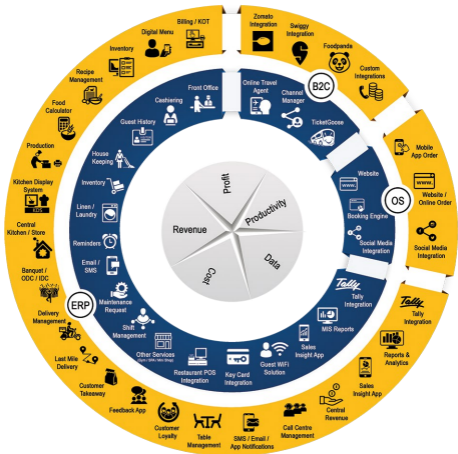
- **Front Office:** One-stop solution for all the operations in a hotel; A Customer-welcoming module to manage check-in, check-out and reservation, quickly and with ease.

- **Cashiering:** Supports multiple payment modes; Handle accounts of all transactions accurately and effectively; Assured accountability and error-free performance.

- **Dynamic Pricing:** Highly flexible pricing system; Adjust prices as per demands and customers; Provisions to choose categories and targets.

- **Guest History:** A record maintained for each guest with separate entry for each visit; Helpful in faster check-in, applying discounts, and studying guest choices.

- **Housekeeping:** A reliable and accountable tool involved in the upkeep of the hotel to ensure hygiene and comfort throughout; Assured guest retention.

- **Inventory Management:** Room and Floor-wise management; Greater stock visibility, Multiple vendor management & Efficient stock maintenance; Reduce losses, plug pilferage and handle costs.

- **Guest Relationship:** Effective and convenient guest communications through emails and SMS to build secured relationships; Business enhancement through reminders and promotional emails.

- **Maintenance Request:** Dedicated module to efficiently handle service request/utility; Set priority, Edit, and Track requests; Ensure smooth running of the hotel.

- **Online Booking Engine:** Receive bookings directly from the guests seamlessly; Multiple room booking, Customized prices, and Constantly updated system.

- **Online Travel Agencies/Channel Management:** Diverse sales network created by the OTAs; Automatic and continuous updating of hotel information by the channel managers; Easily accessible data, Reduced human errors and Proven efficiency.

- **Restaurant/Bar POS Integration:** Post the bills from the restaurant to the Front Office; Improved operational efficiency; Better understanding of guests' preferences.

- **Third-party Integrations:** Collaborate with best-in-class aggregators to improve business accessibility; Integrate with various service providers for Keycard, Guest Wifi, and Tally among others and enhance the amenities provided.

- **MIS Reports/Owner App:** Get extensive reports on the performance of vital hotel functions such as Front Office, Housekeeping and inventory; Stay updated about the live sales information through the Owner App.

- **Extended Modules:** Besides the primary modules, several additional modules such as Linen/Laundry management and Gym, Spa, Swimming pool services are bundled with the package to supplement the business growth.

About CIARSS:

Founded in 2014, with the basic premise that CUSTOMER IS ALWAYS RIGHT, our vision is to make the food & hospitality industry technology-enabled and help them achieve their highest operational efficiency and hence, increase their revenues. Our ERP products are FoodEngine (Complete Restaurant Solution) and HotelDesk (Hotel Management Solution).

With more than 1000 installations across India & abroad, CIARSS has become a trusted brand in the food & hospitality industry. We understand the challenges of our hotel and restaurant clients like the back of the hand and offer a range of features in this domain.

Our range of expertise in the food & hospitality industry and speed of execution has helped clients migrate from legacy systems to complete online businesses in a short time. With a well-designed delivery mechanism and hand-holding systems, we ensure that the migration and support are just seamless.

Our full-fledged team of industry/domain experts, designers, developers, sales, implementers and digital marketers help you to implement the best-in-class solutions, right from handling your operations to managing your inventory and from capturing customers' orders/bookings online to managing your digital presence. Our solutions are designed to handle your day-to-day operations so that you can simply focus on your business growth and leave the technology to us.

Our Featured Clients: