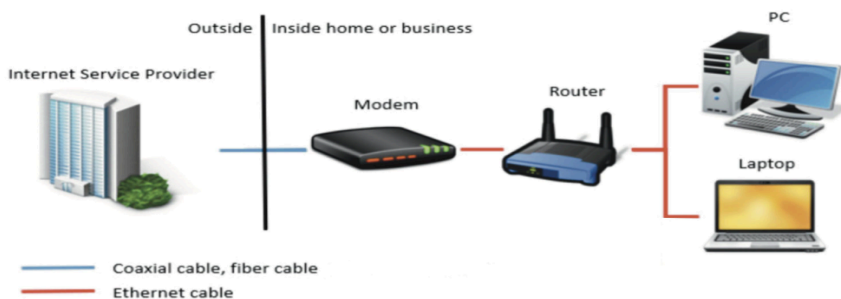




As this is a remote, work-from-home position, the following basic system requirements are necessary for compatibility with AnywhereWorks software. Please note that the final system and internet connection compatibility will be determined by our IT Department. Unfortunately, due to the complexity of technology, not all systems and internet connections that meet these specifications are guaranteed to be compatible.

System Requirements:

- Cable/Fios or other high-speed Internet connection. DSL is allowed as long as it's not DSL Satellite (No Wireless, Satellite or Air Card, LTE/4G, MIFI, VPN connections, or WiFi Range Extenders)
- Shared or group internet connections are not accepted
- Not all internet providers are compatible (ISP with known issues: ATMC/FOCUS in North Carolina, Pinnacle Network Solutions, and any Cellular networks)
- Internet Download speed of at least 10 Mbps / Upload speed of at least 4 Mbps
- Ability to hardwire your computer to your internet connection. Hard-wired internet is essentially the opposite of wireless internet. Instead of utilizing the WiFi capabilities of a router to wirelessly transmit data between an access point and your device, you use ethernet cables to supply the internet connection. This requires a cable modem, not just a router. Example below:



- For Fiber connections, you must have a primary router located inside your home, recommended or provided by your Internet Service Provider (WiFi mesh routers cannot be used as the primary router as they are only used to extend the range, they do not serve the same purpose as the primary router)
 - Capable of supporting at least 1280x800 resolution
 - The processor needs to be 2.0 GHz or higher, cannot be a C+G type processor, Celeron processor, nor Chromebook.
- received as not all systems meeting these specs are accepted)

- 64-bit Operating System
- Windows 10 or 11 (most MAC models that are 2017 or newer are compatible but need to be running Monterey, Ventura, or Sonoma and future software updates will be required)
- 8GB or more of System Memory (RAM)
- Not all antiviruses are compatible with our systems and could require removal if problems arise
- The computer must finish the boot-up process in less than 3 minutes
- A webcam for training and meetings
- A headset or earbuds for the first few days of training
- Enough USB ports to support the use of a wired headset, mouse, keyboard, and external webcam if you do not have an internal webcam

*Please note that having a working personal phone is a requirement for the duration of your employment. This personal phone will be used for 2-factor authentication in order to meet a company-wide security requirement and will not be used for your normal work tasks.