myhsc

OUR NEW FEATURES - YOUR ADDED VALUES

USER MANUAL (WEB VERSION)

INDEX

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User manual (Web version)

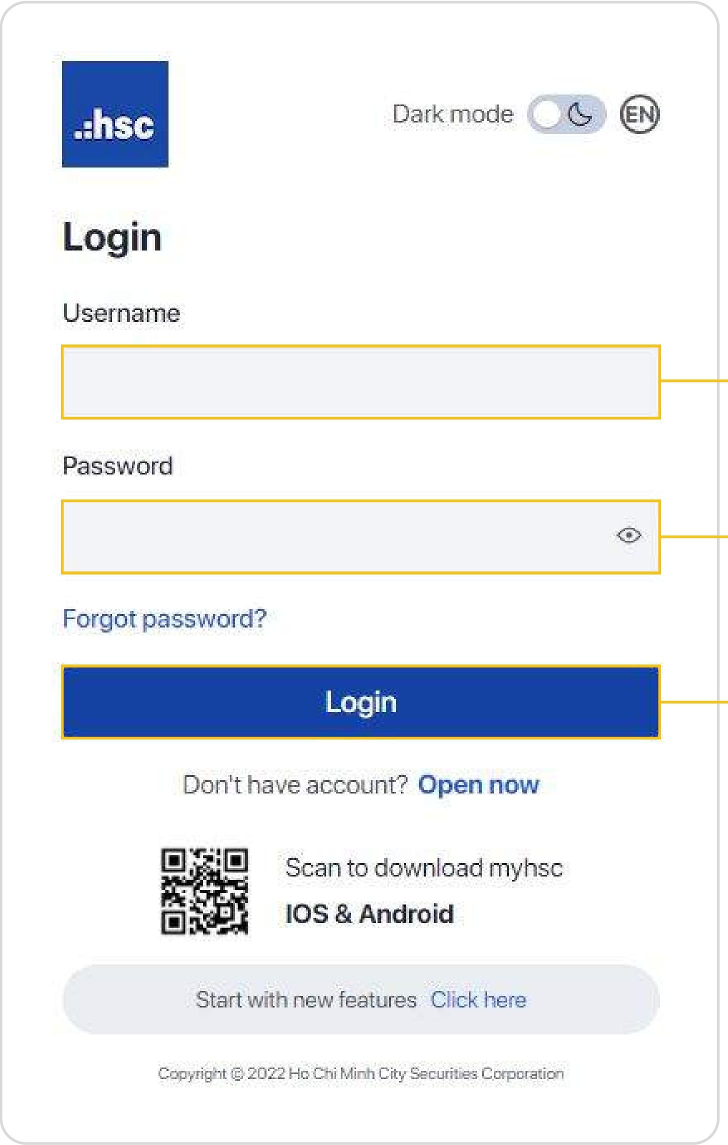
LOGIN INSTRUCTIONS

There are two ways to access:

First method: Access to HSC homepage via the link https://www.hsc.com.vn → select **Trading system** and log in **myhsc**

Second method: Access the link https://my.hsc.com.vn/login

Login screen:

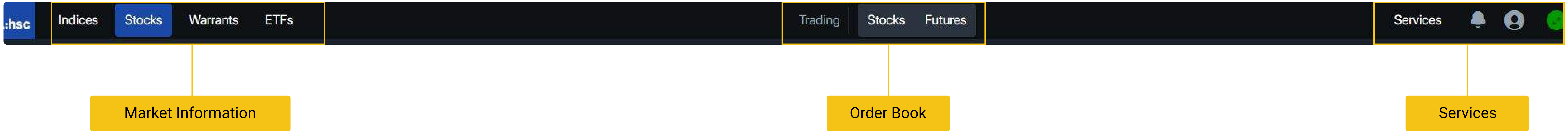


Enter last 06 digits of the Account number or 011Cxxxxxx or 0110xxxxxx

Enter password

Tap Log in

B GENERAL INTRODUCTION



myhsc new version offers 3 main groups of functions:

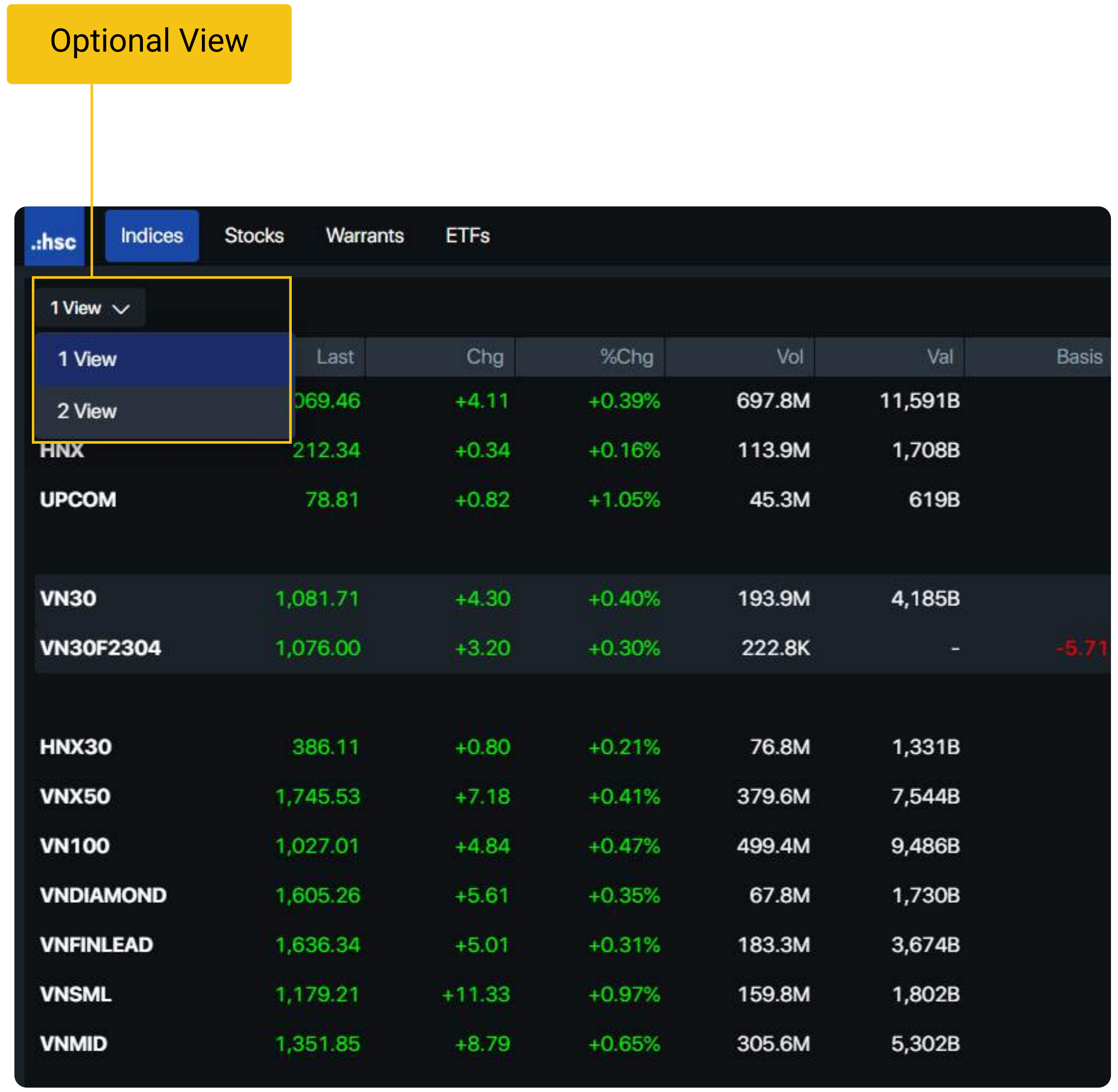
- **Market information tracking function:** track market fluctuations by: Indices, Futures, Stocks, Warrants and ETFs.
- **Order Book function:** place orders on the Equity Market or Derivatives Market.
- **Services function:** monitor Account, Cash, Custody and Report Query.

1. Tracking Market information

The **Market information** screen includes 4 zones:

1.1. Zone 1: Indices/ Stocks/ Warrants/ ETFs

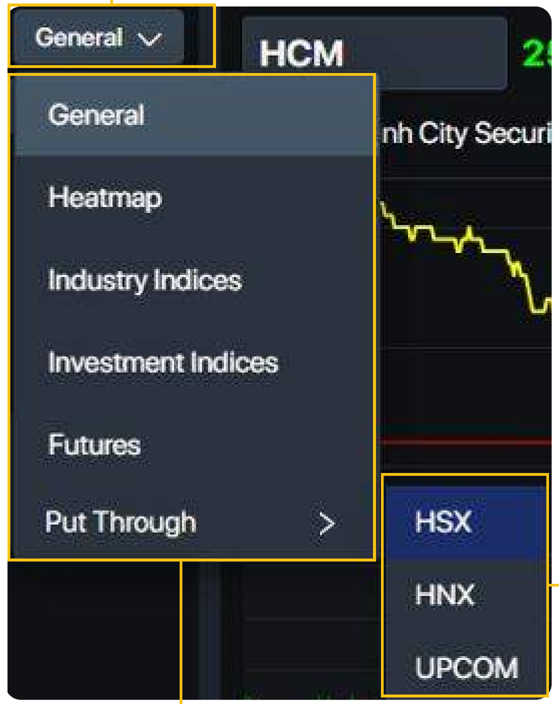
1.1.1. One or Two stocks view mode



1.1.2. Diversified Market Watchlist

General: provides watchlists by information group, including Heatmap, Industry Indices, Investment Indices, Futures contract, Put-through trading.

Tap to view various types of Market information



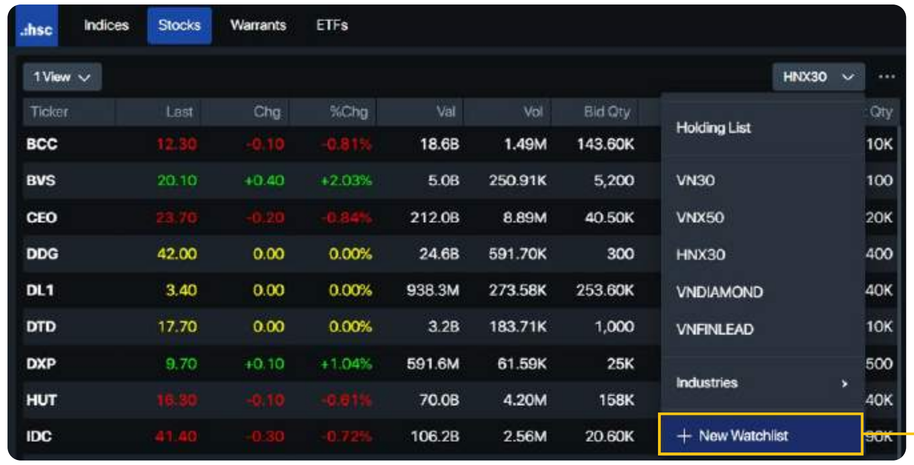
Information of Put Through transactions at HSX, HNX and UPCOM Exchange

Types of information are classified by characteristics

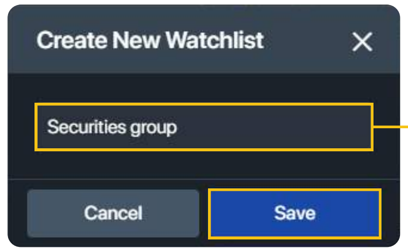
1.1.3. Create and Amend watchlist

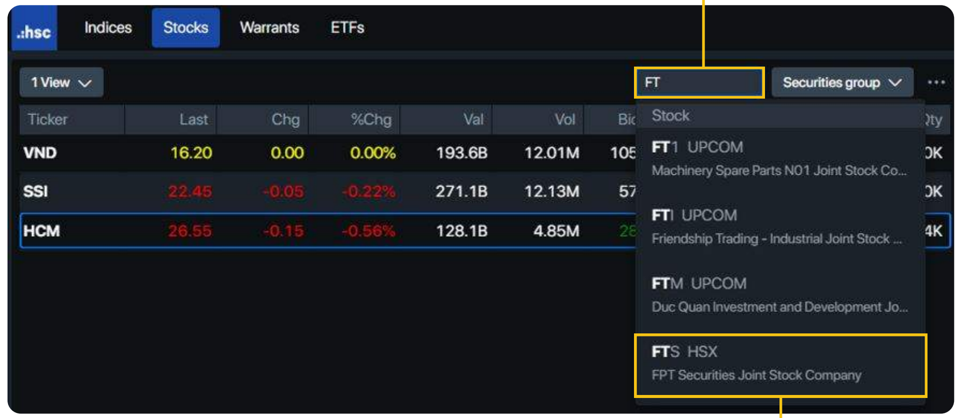
myhsc allows users to manage the securities that they are interested in according to user-defined lists or default market basket lists of stocks.

Create and add stocks to the new watchlist



Step 1:
Create a New watchlist, name the watchlist, then tap Save





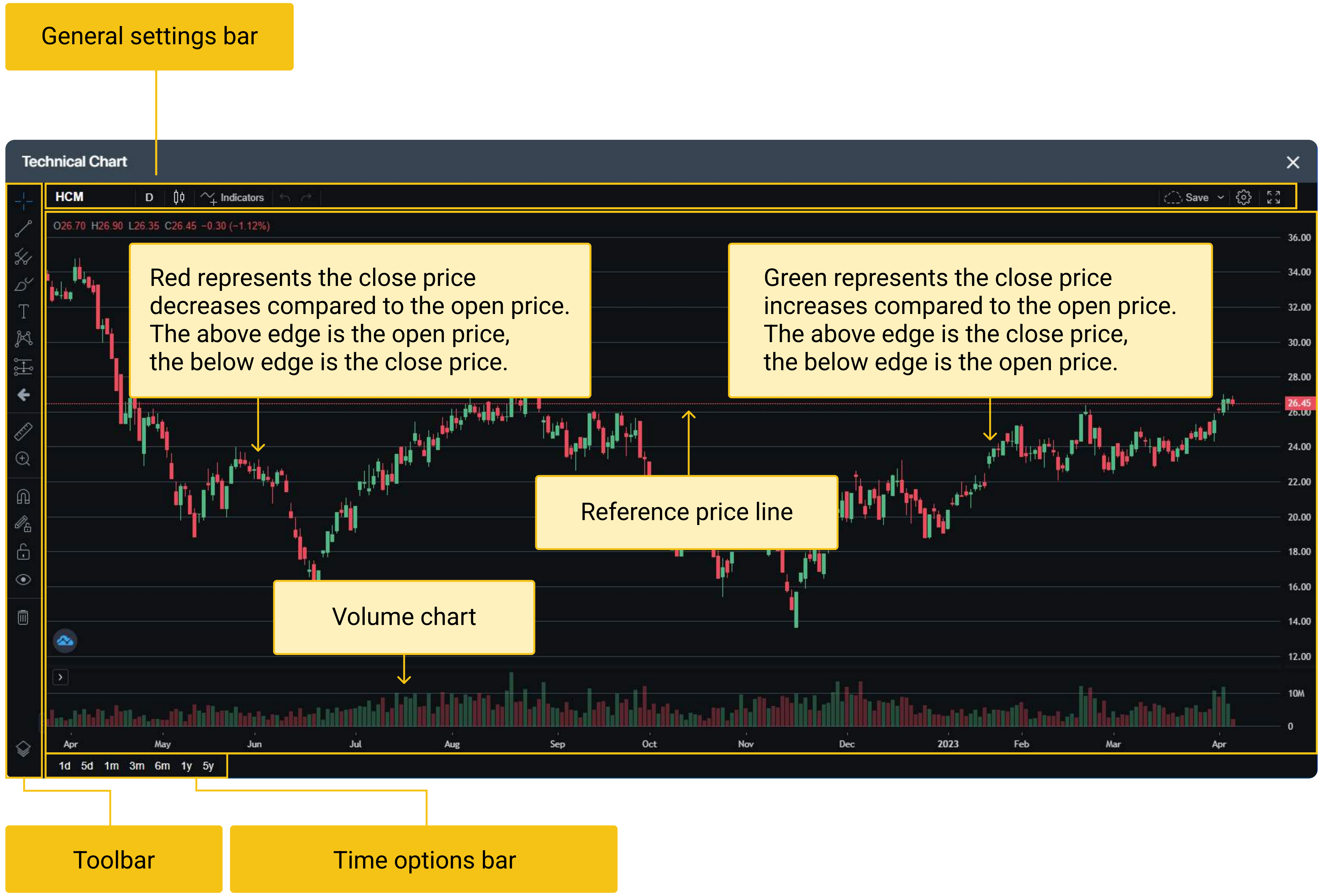
Step 2:
Enter the name of a stock or Click to choose from the suggested list

1.2. Zone 2: Technical chart

Support viewing technical charts in reduced or enlarged mode.

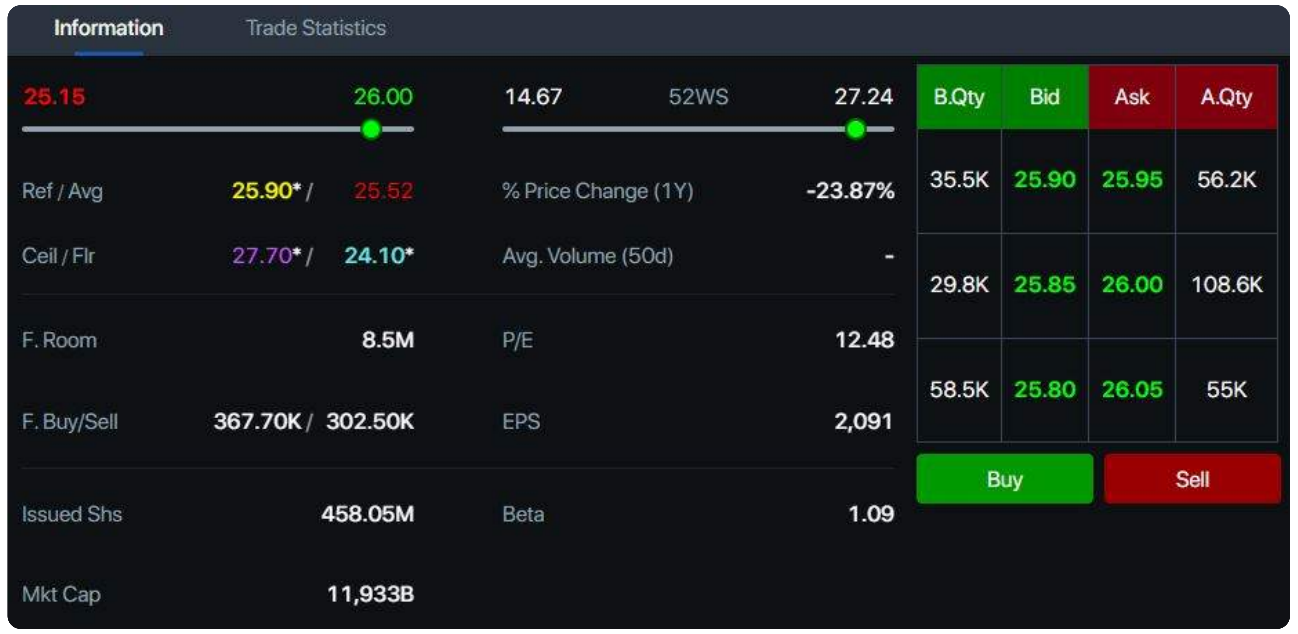
Reduced chart

Enlarged chart



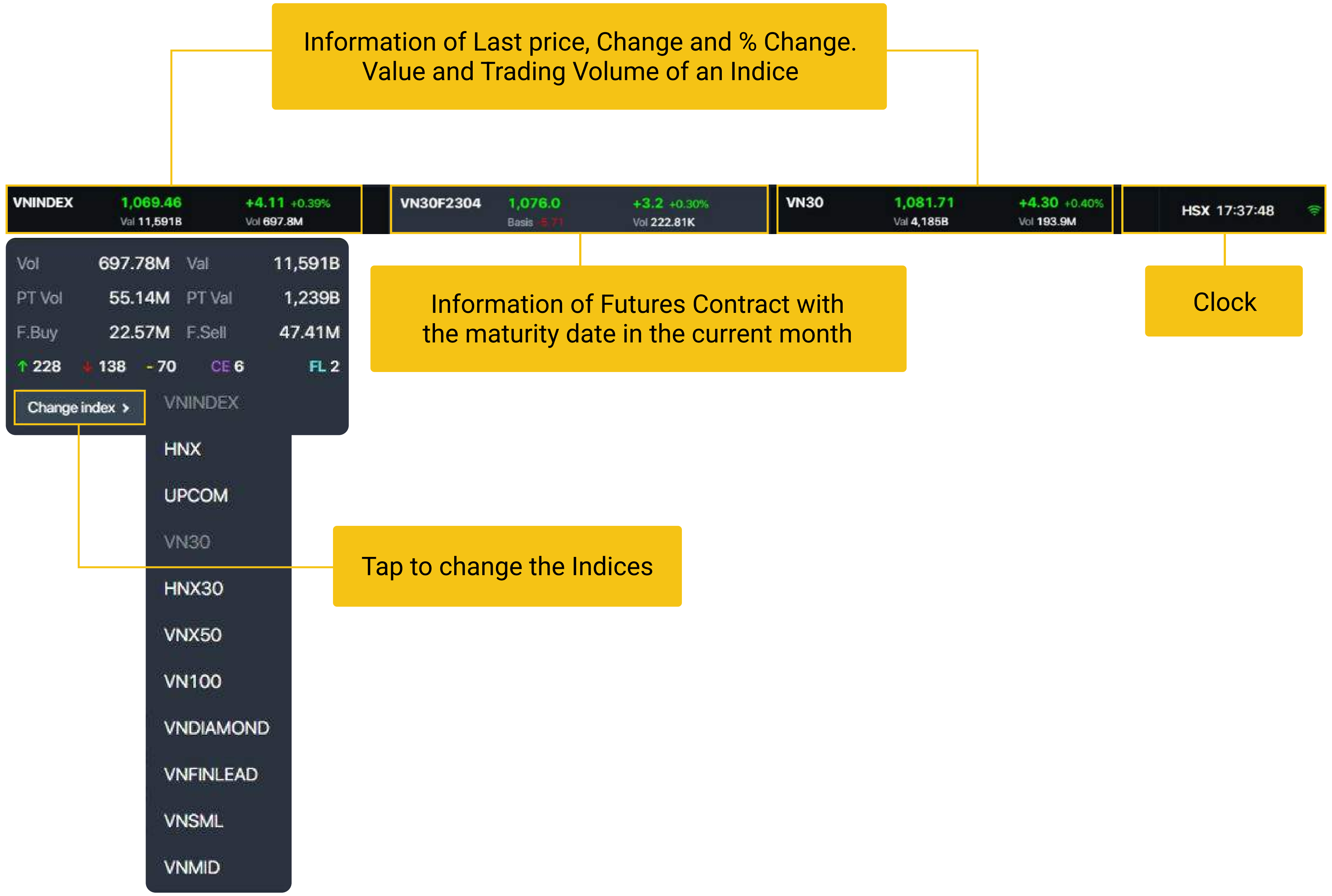
1.3. Zone 3: Stock Information

Support to view detailed information or transaction statistics of an index, stock, warrant or ETF.



1.4. Zone 4: Market information bar

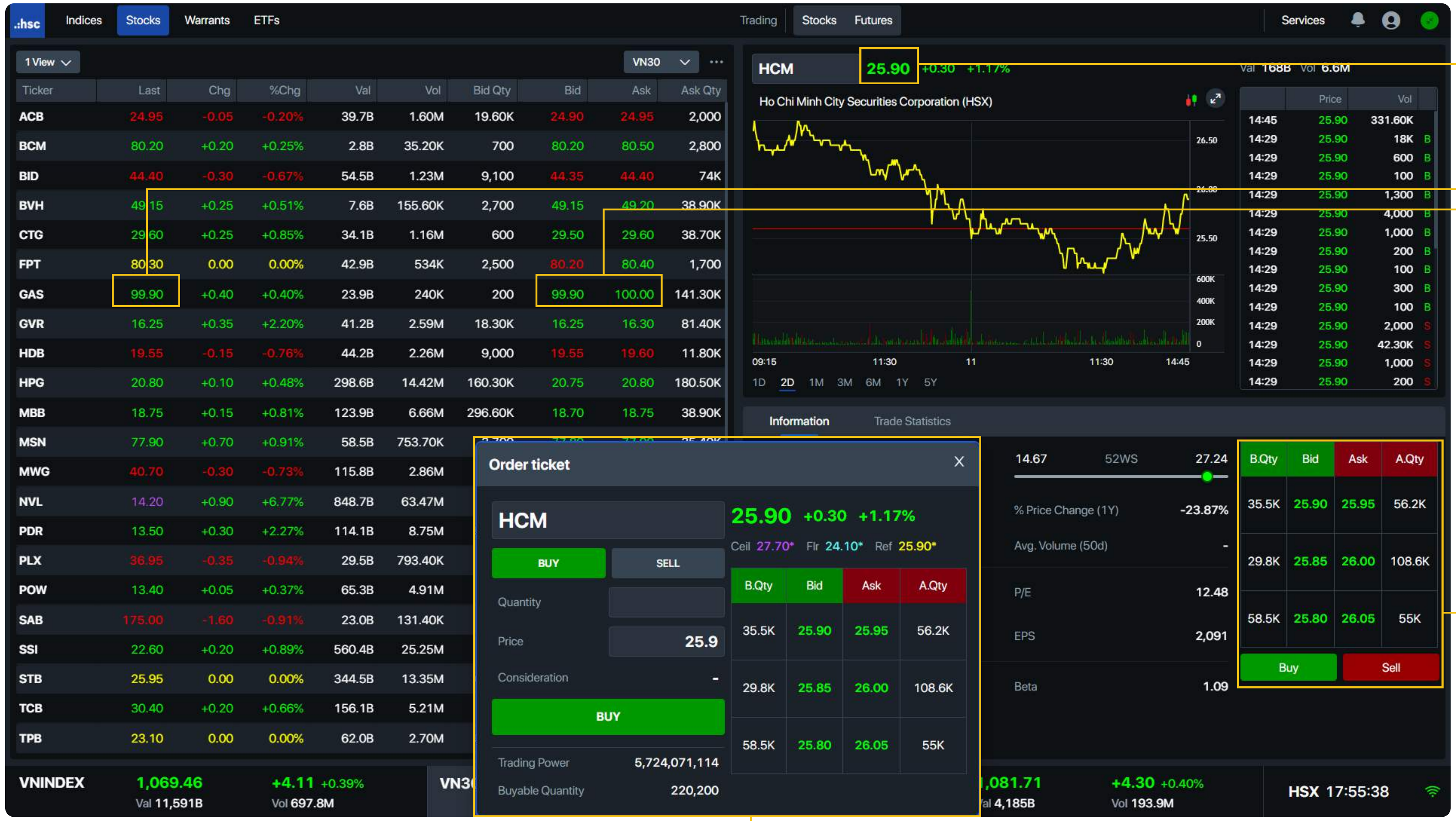
Provide information on the volume, and transaction value of the day.



1.5. Quick order

At the Market Information screen, users can place Quick Orders by:

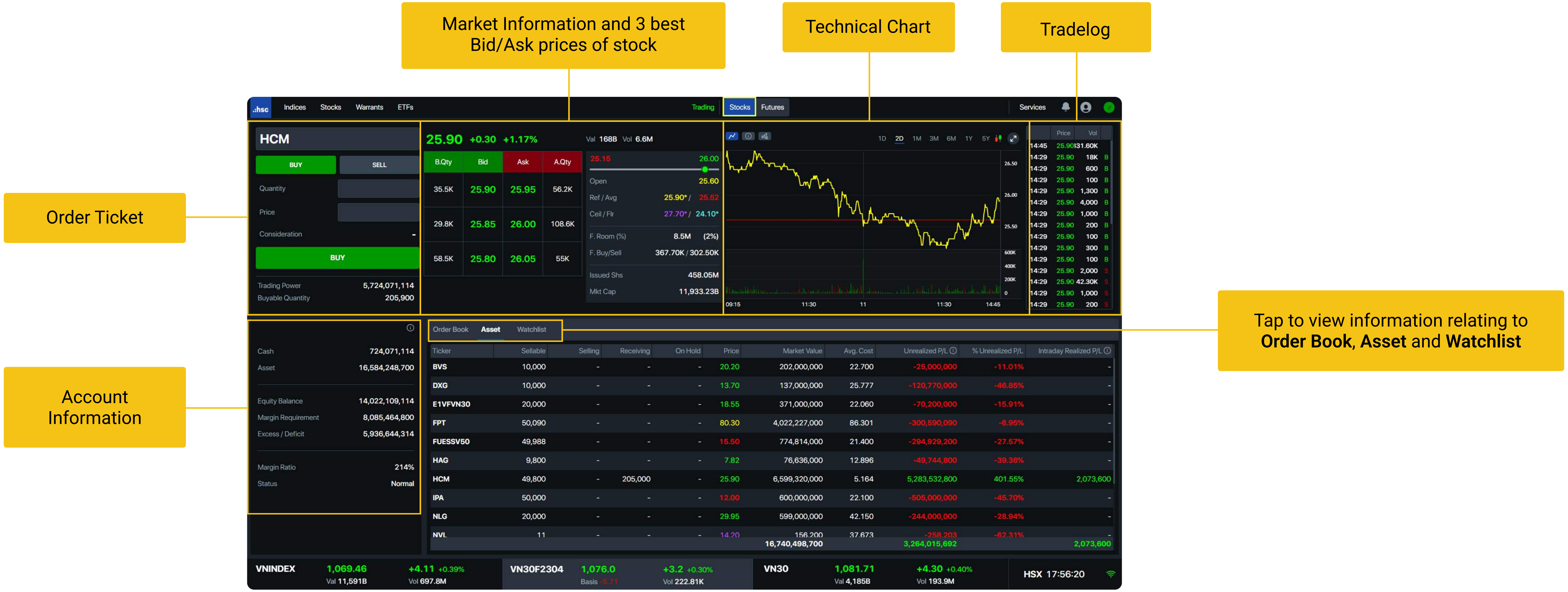
- Double click on the **Price** field, **Bid** or **Ask** price of a stock to open the Order Ticket rapidly.
- Click on the information area of 03 best Bid and Ask prices to open the Order Ticket with pre-filled price.



Double-click on the **Price** fields to open **Quick Order Ticket**

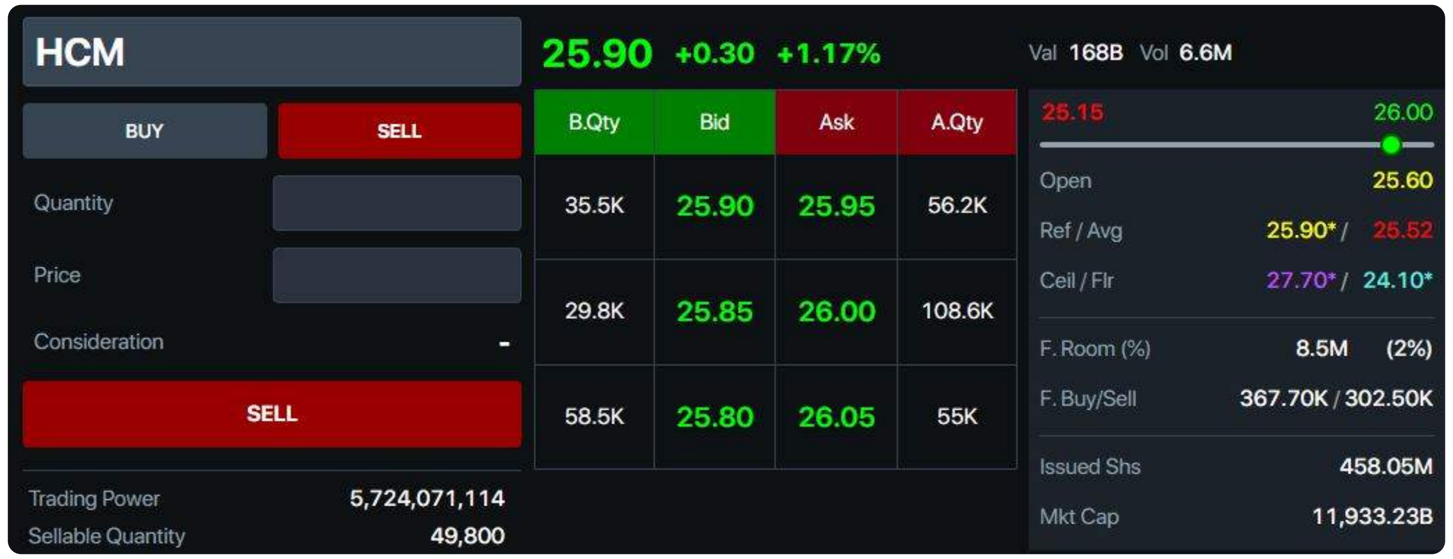
2. Equity

Select **Stocks** on the Menu bar to switch to the Stocks trading.



2.1. Place orders

Buy/ Sell Order Ticket



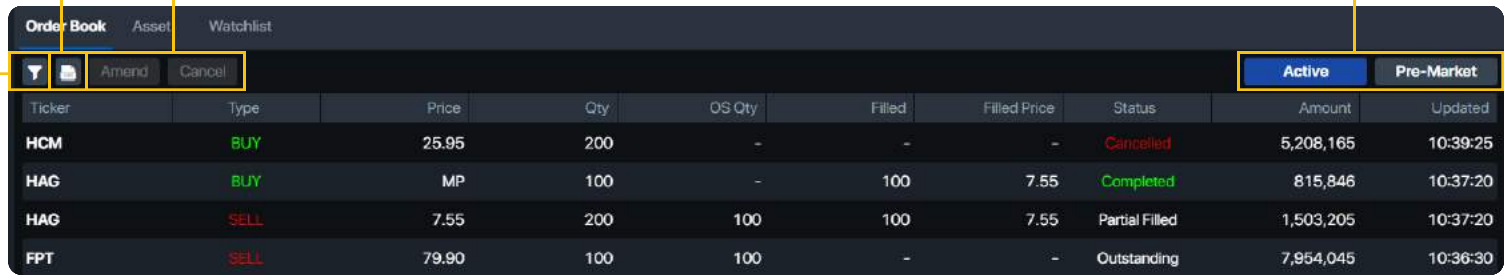
2.2. View the Order Book

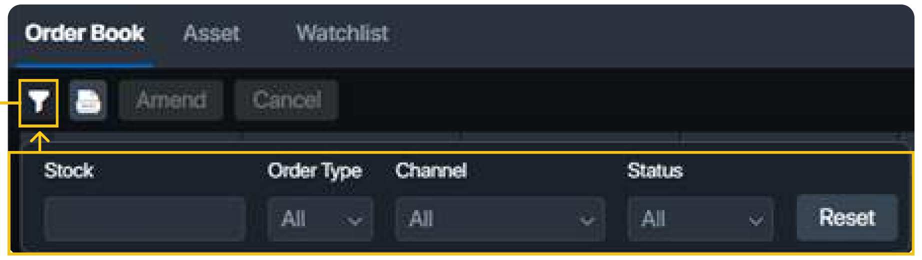
Pre-Market orders: Orders are placed from after 5:00 p.m. on the previous trading day to 8:10 a.m. on the next trading day, allowing users to view the list of orders placed before the trading day. Pre-market orders are turned into Active orders from 08:15 a.m. on the trading day.

Tap to export the Order Report in Excel format.

Amend and **Cancel** function button in the Order Book

Function button to view the list of Pre-market and Active orders





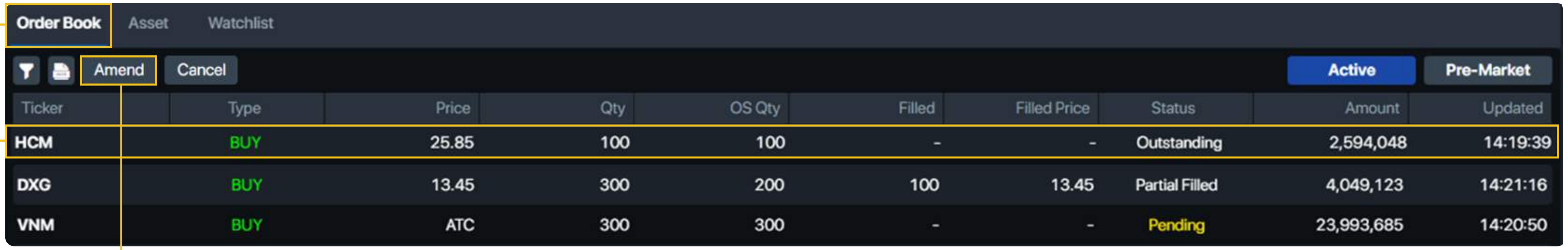
Filter button to view the orders are placed following some criteria: Stock, Order type, Channel and Status

2.3. Amend orders: amend price/volume for LO order

Step 1: Tap the **Order Book**

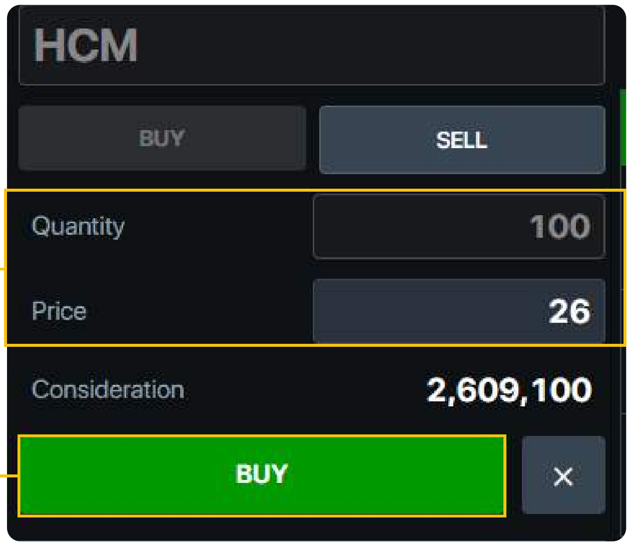
Step 2: Select the **order** need to be amended

Step 3: Tap **Amend**

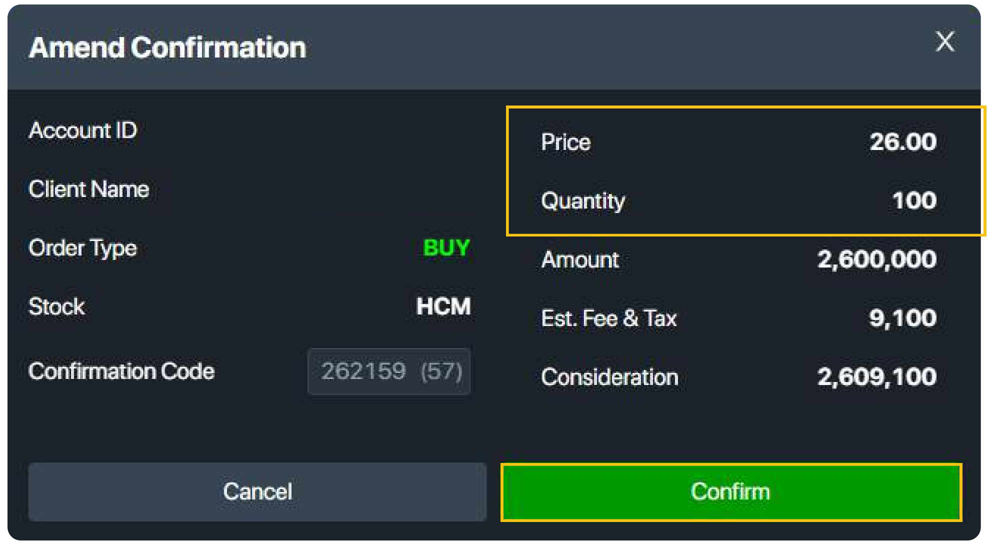


Step 4: Enter **new information** in the Order Ticket

Step 5: Tap **Buy/Sell** to amend the chosen order. Or tap × in case not continue amending the order



Step 6: Check the information again then tap **Confirm**



Step 7: The amended order information is **updated**

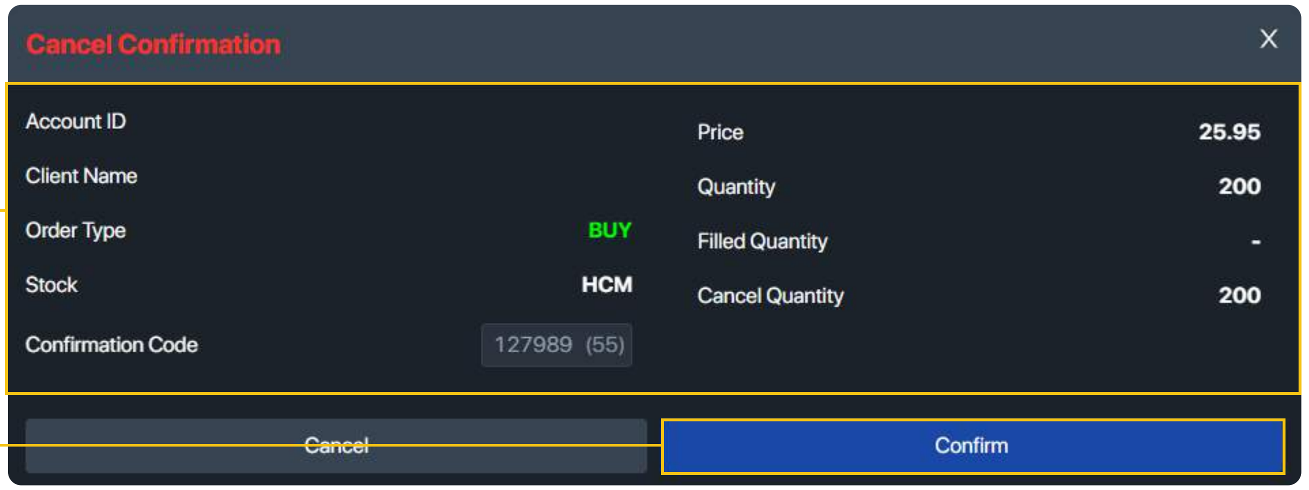
2.4. Cancel orders, cancel unmatched volume of orders

Step 1: Tap the **Order Book**

Step 2: Select the **order** need to be cancelled

Step 3: Tap **Cancel**

Step 4: **Check** the information again then tap **Confirm**

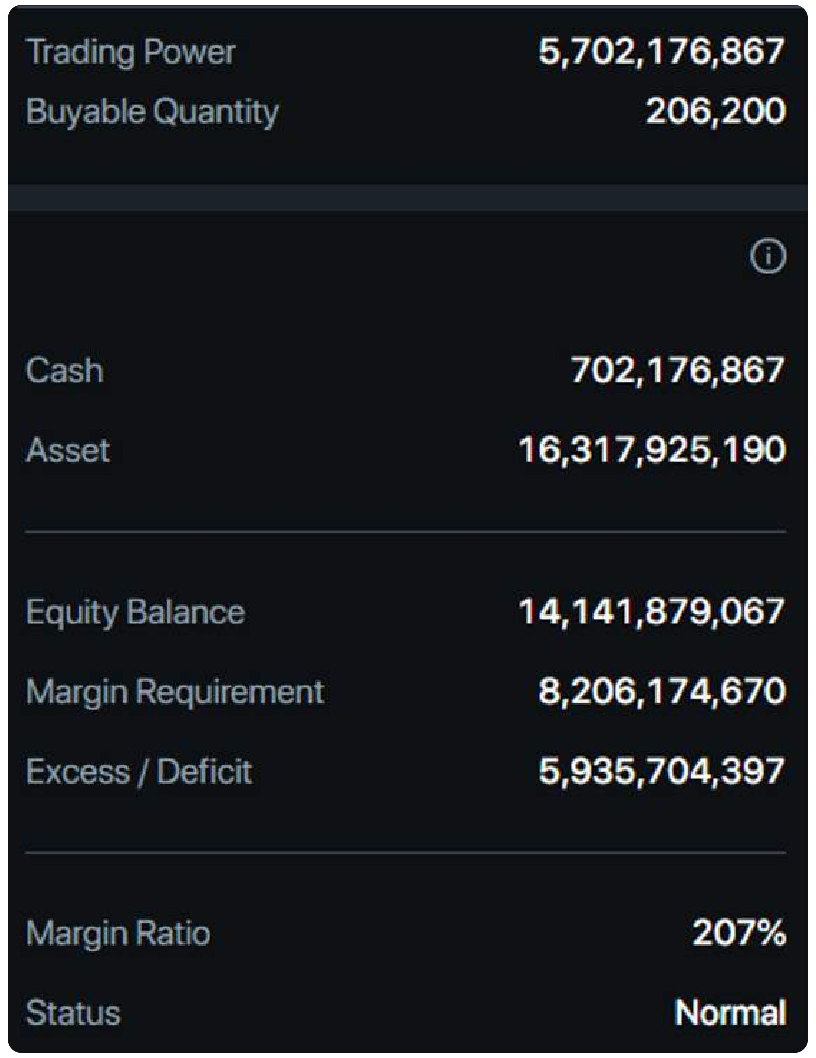


Step 5: The cancelled order status is **updated**

2.5. Instructions to view the account balance

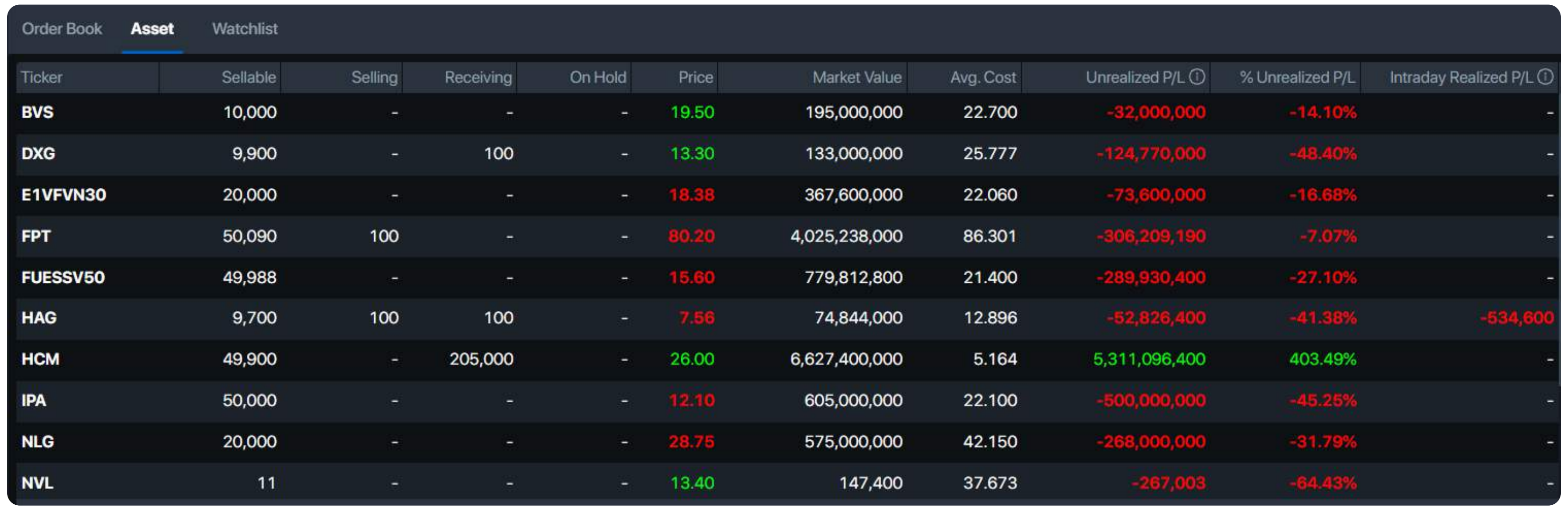
At the **Stocks** trading screen, check the account balance at **Account Information** below the **Order Ticket**.

Asset balance provides information about trading power, cash balance, equity balance.



2.6. Instructions to view the asset

View estimated profit/loss information updated in real-time following market prices in the **Asset**.

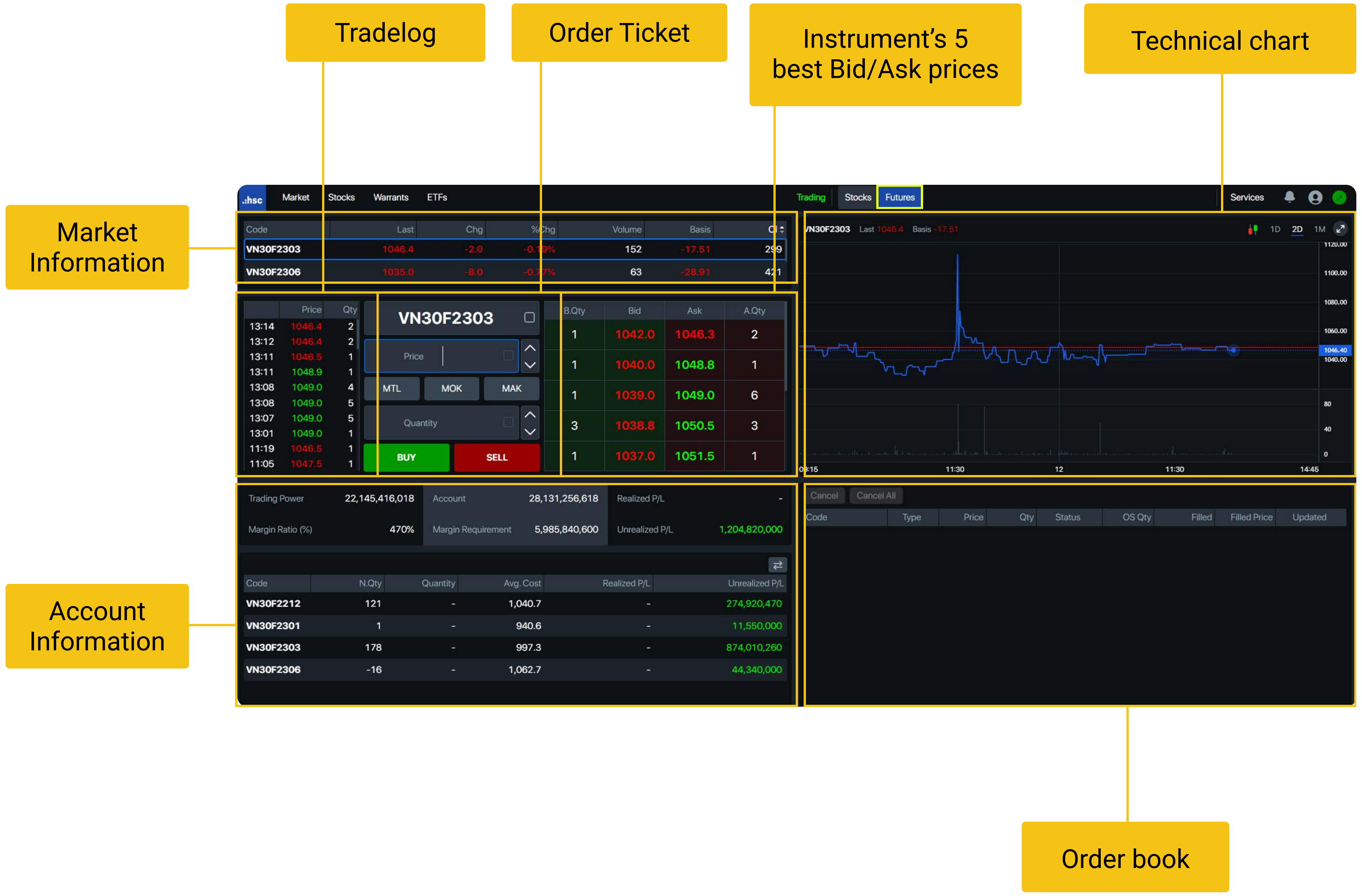


Order Book | Asset | Watchlist

Ticker	Sellable	Selling	Receiving	On Hold	Price	Market Value	Avg. Cost	Unrealized P/L	% Unrealized P/L	Intraday Realized P/L
BVS	10,000	-	-	-	19.50	195,000,000	22.700	-32,000,000	-14.10%	-
DXG	9,900	-	100	-	13.30	133,000,000	25.777	-124,770,000	-48.40%	-
E1VFVN30	20,000	-	-	-	18.38	367,600,000	22.060	-73,600,000	-16.68%	-
FPT	50,090	100	-	-	80.20	4,025,238,000	86.301	-306,209,190	-7.07%	-
FUESSV50	49,988	-	-	-	15.60	779,812,800	21.400	-289,930,400	-27.10%	-
HAG	9,700	100	100	-	7.56	74,844,000	12.896	-52,826,400	-41.38%	-534,600
HCM	49,900	-	205,000	-	26.00	6,627,400,000	5.164	5,311,096,400	403.49%	-
IPA	50,000	-	-	-	12.10	605,000,000	22.100	-500,000,000	-45.25%	-
NLG	20,000	-	-	-	28.75	575,000,000	42.150	-268,000,000	-31.79%	-
NVL	11	-	-	-	13.40	147,400	37.673	-267,003	-64.43%	-

3. Futures contract

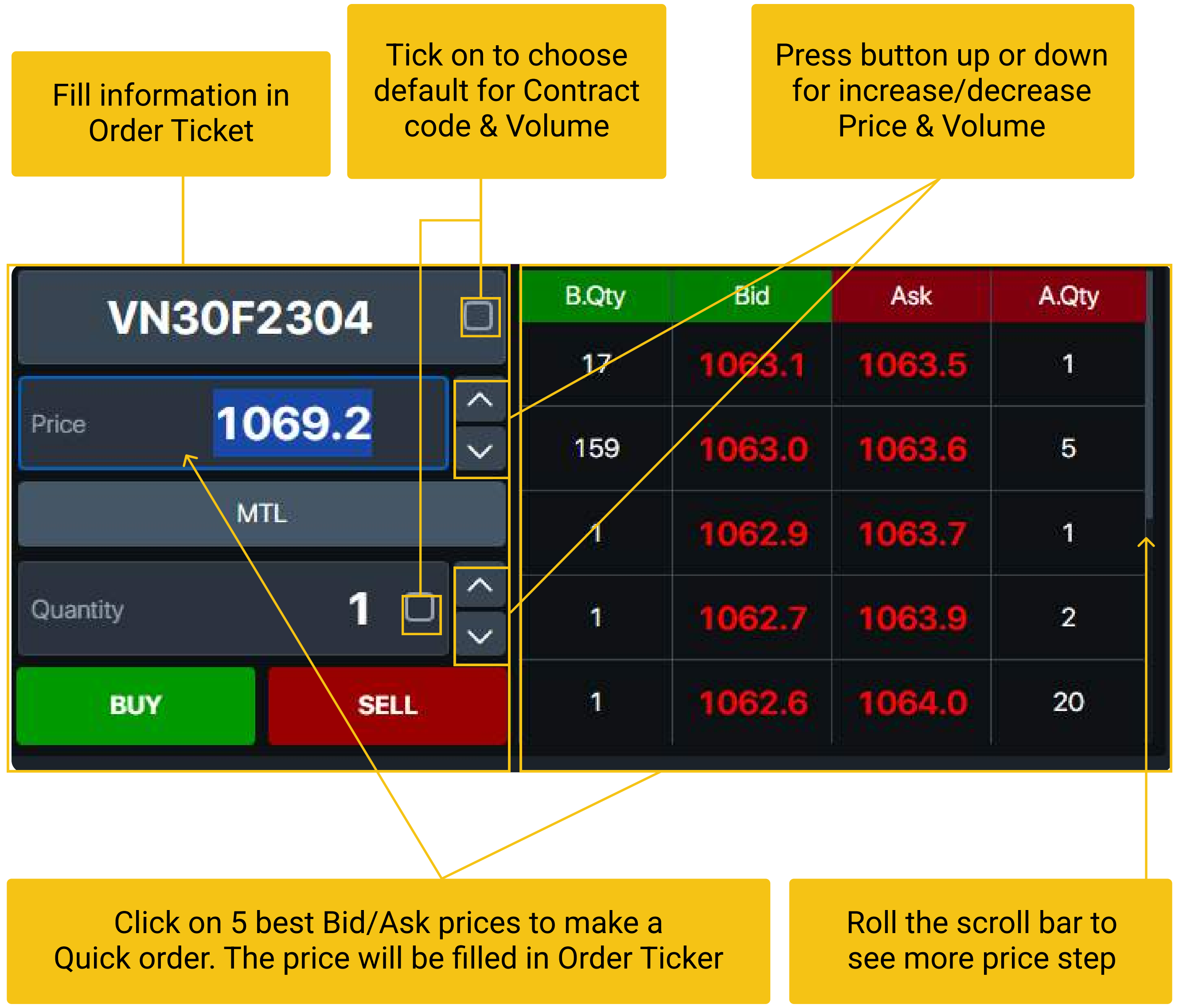
Click Futures to switch to the derivatives trading screen.



3.1. Quick Order

Click BUY SELL to place an order.

Order Ticket



3.2. Instructions to cancel orders

Users can cancel unmatched/partially matched orders in the Order Book by selecting the order line and pressing the **Cancel** button.
Or select **Cancel All** to cancel all unmatched/partially matched orders.

Canel all Unmatched orders

Cancel | Cancel All

Code	Type	Price	Qty	Status	OS Qty	Filled	Filled Price	Updated
VN30F2212	BUY	1,061.5	1	Outstanding	1	-	-	13:24:12
VN30F2301 1	SELL	1,055.0	1	Completed	-	1	1,055.1	13:23:44
VN30F2212 1	SELL	1,063.0	121	Partial Filled	120	1	1,067.6	13:23:18
VN30F2306	SELL	1,043.0	3	Outstanding	3	-	-	13:23:05
VN30F2306	SELL	1,039.7	1	Outstanding	1	-	-	13:22:52
VN30F2303	BUY	1,042.0	1	Outstanding	1	-	-	13:22:45

Cancel Unmatched orders
(for each separate order)
1. Click on the order need to cancel
2. Then choose the Cancel button

3.3. Instructions for closing positions

Step 1: In the **Account Information** area, click on the position that needs to be closed

Code	N.Qty	Quantity	Avg. Cost	Realized P/L	Unrealized P/L
VN30F2212	121	-	1,040.7	-	261,610,470
VN30F2301	1	-	940.6	-	11,400,000
VN30F2303	178	-	997.3	-	793,910,260
VN30F2306	-16	-	1,062.7	-	42,740,000

Step 2: The **Order Ticket** will show the position information that needs to be closed ⟶ choose **Buy/Sell** to close the position

C TRADING

3.4. Instructions to viewing properties

Trading Power	22,066,808,818	Account	28,036,096,618
Margin Ratio (%)	470%	Margin Requirement	5,969,287,800

Realized P/L	-
Unrealized P/L	1,109,660,000

Code	N.Qty	Quantity	Avg. Cost	Realized P/L	Unrealized P/L
VN30F2212	121	-	1,040.7	-	261,610,470
VN30F2301	1	-	940.6	-	11,400,000
VN30F2303	178	-	997.3	-	793,910,260
VN30F2306	-16	-	1,062.7	-	42,740,000

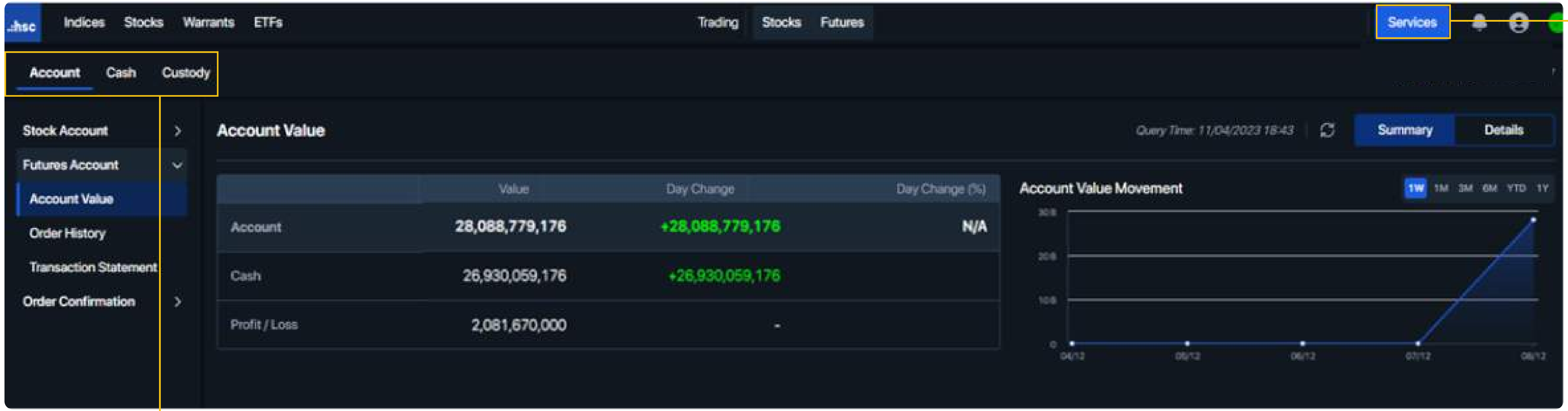
Click to see the details of each contract code

VN30F2301	Quantity	Avg. Cost	Realized P/L	Unrealized P/L
B/F	9	1,063.71	-	
Mua trong ngày	-	-	-	
Bán trong ngày	-	-	-	
Tổng	9	1,063.71	-	38,961,000

Click on the arrow icon to select the contract code

SERVICES

The Services screen supports viewing of Account, Cash, and Custody information.



Turn to the **Services** screen

Support to track **Account, Cash and Custody** information

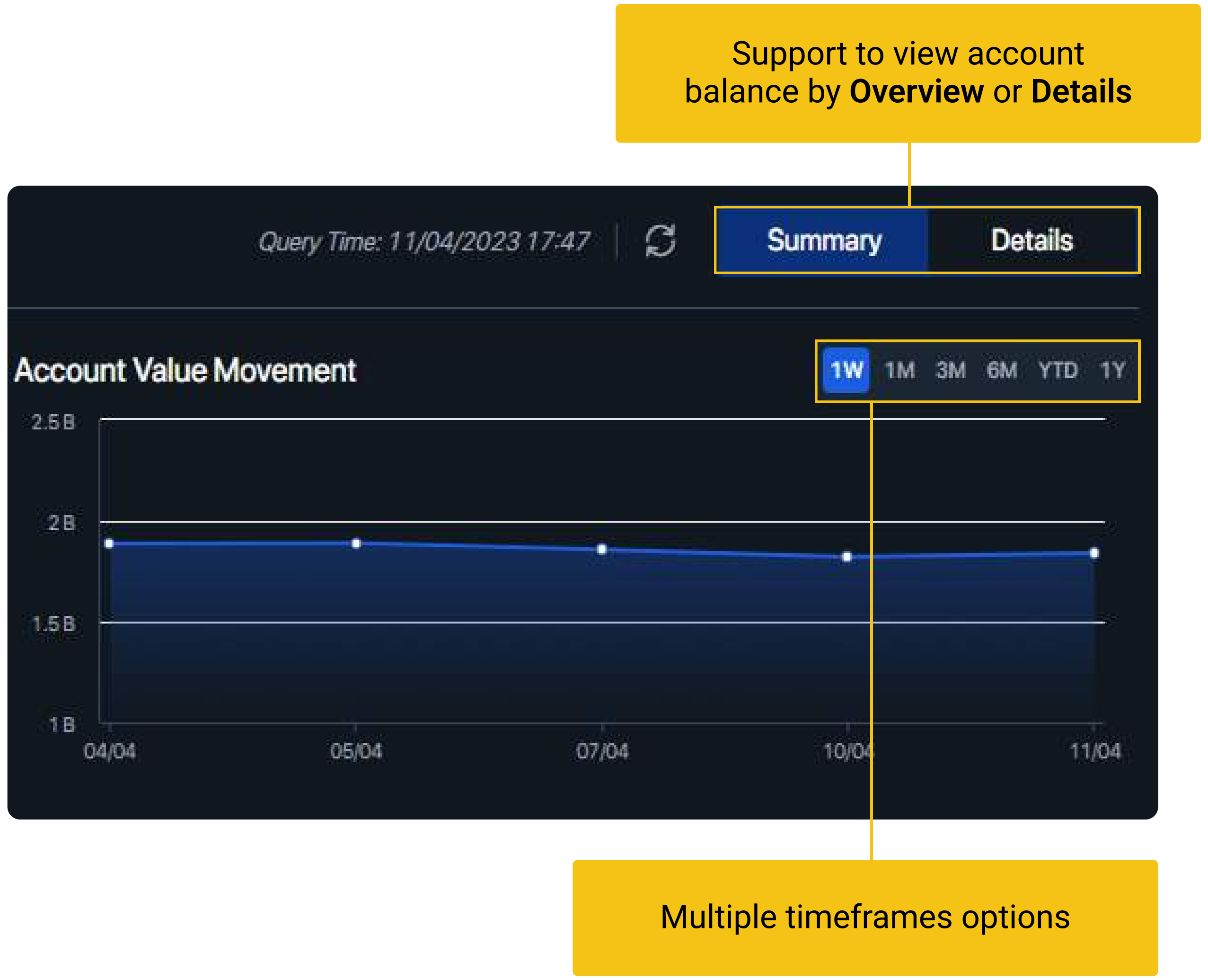
1. Account

1.1. Stock Account

1.1.1. Account Value

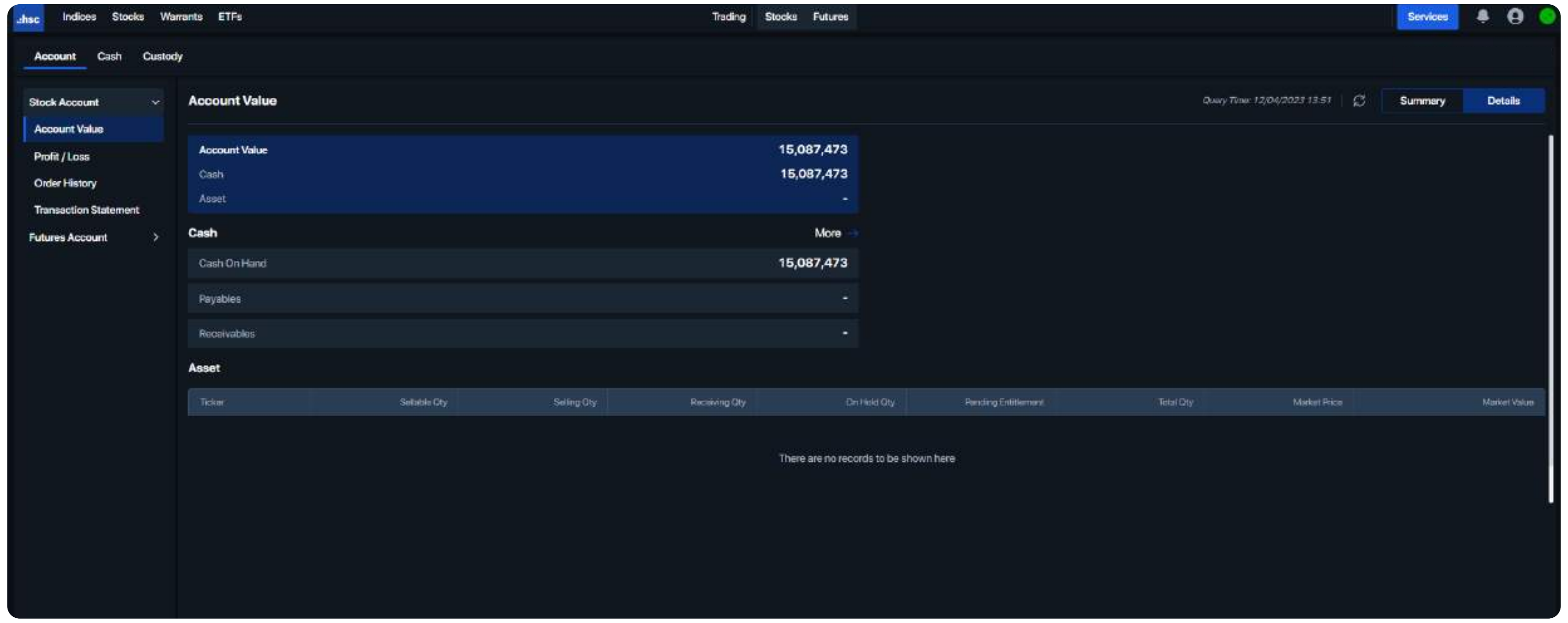
Account Summary

- Account balance, including cash and assets (stocks).
- Record balance changes at the time of access.
- View graphs of account balance fluctuations over multiple time frames.



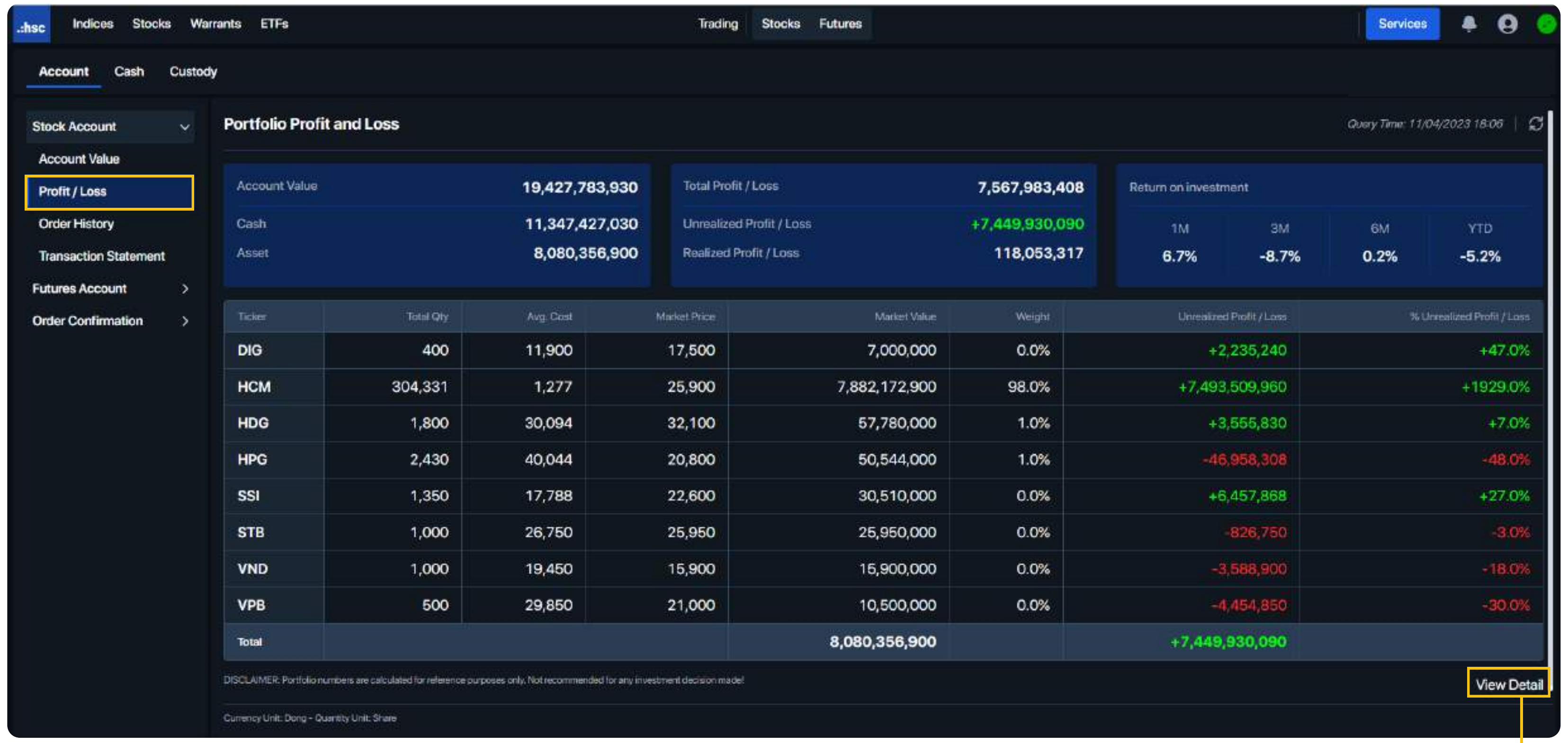
Account Details

- **Cash:** includes Cash on hand, Payables, and Receivables.
- **Asset:** details of stocks held and market value of the portfolio.
- Click on each asset line to see the details of a stock code in the portfolio: Number of shares to buy/sell, on hold, pending entitlement, …



1.1.2. Profit and Loss

- View the estimated profit/loss of each stock in the portfolio, with an overview of the account.
- Click **View detail** to see a list of stocks that have realized profit/loss in the calculation period.
- Support export reports in Excel format.

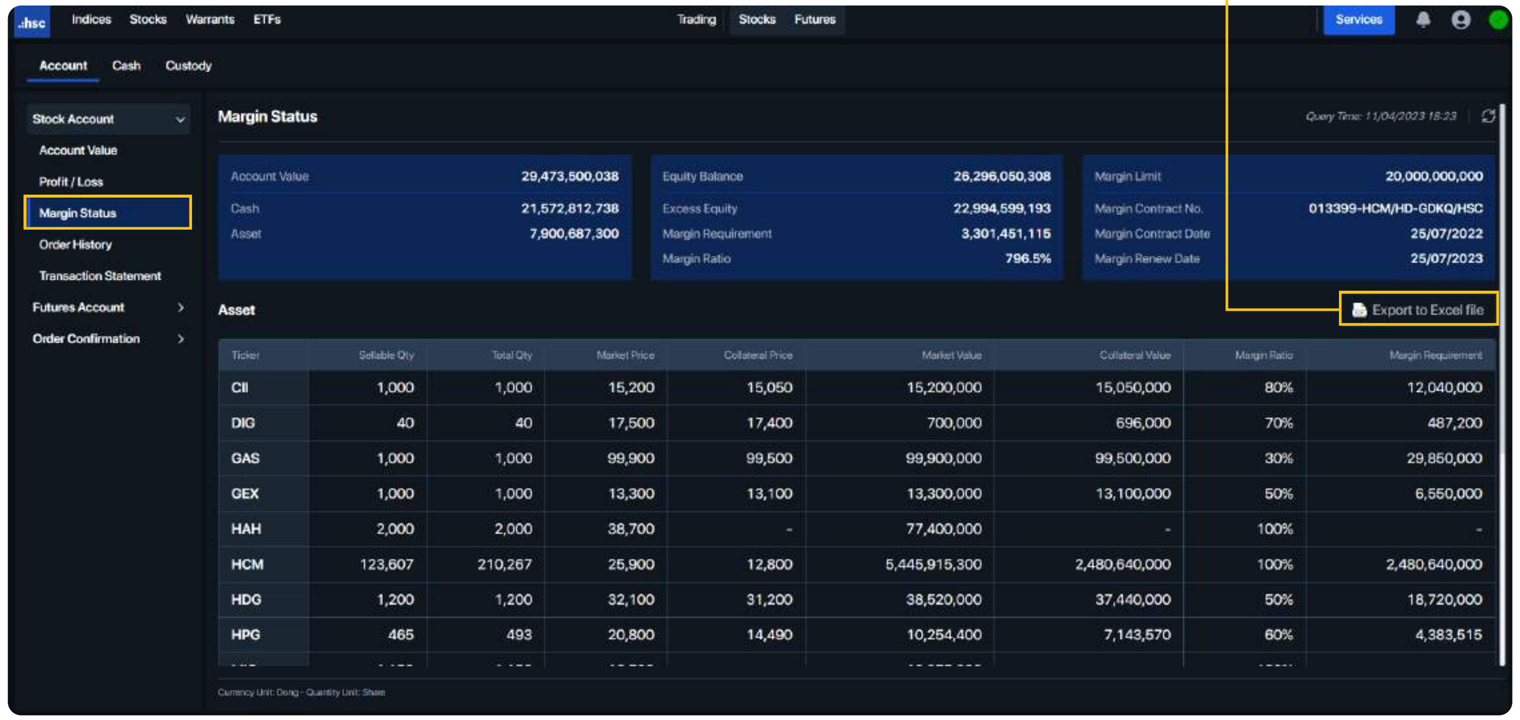


Support to view and export profit/loss Excel report

1.1.3. Margin Status

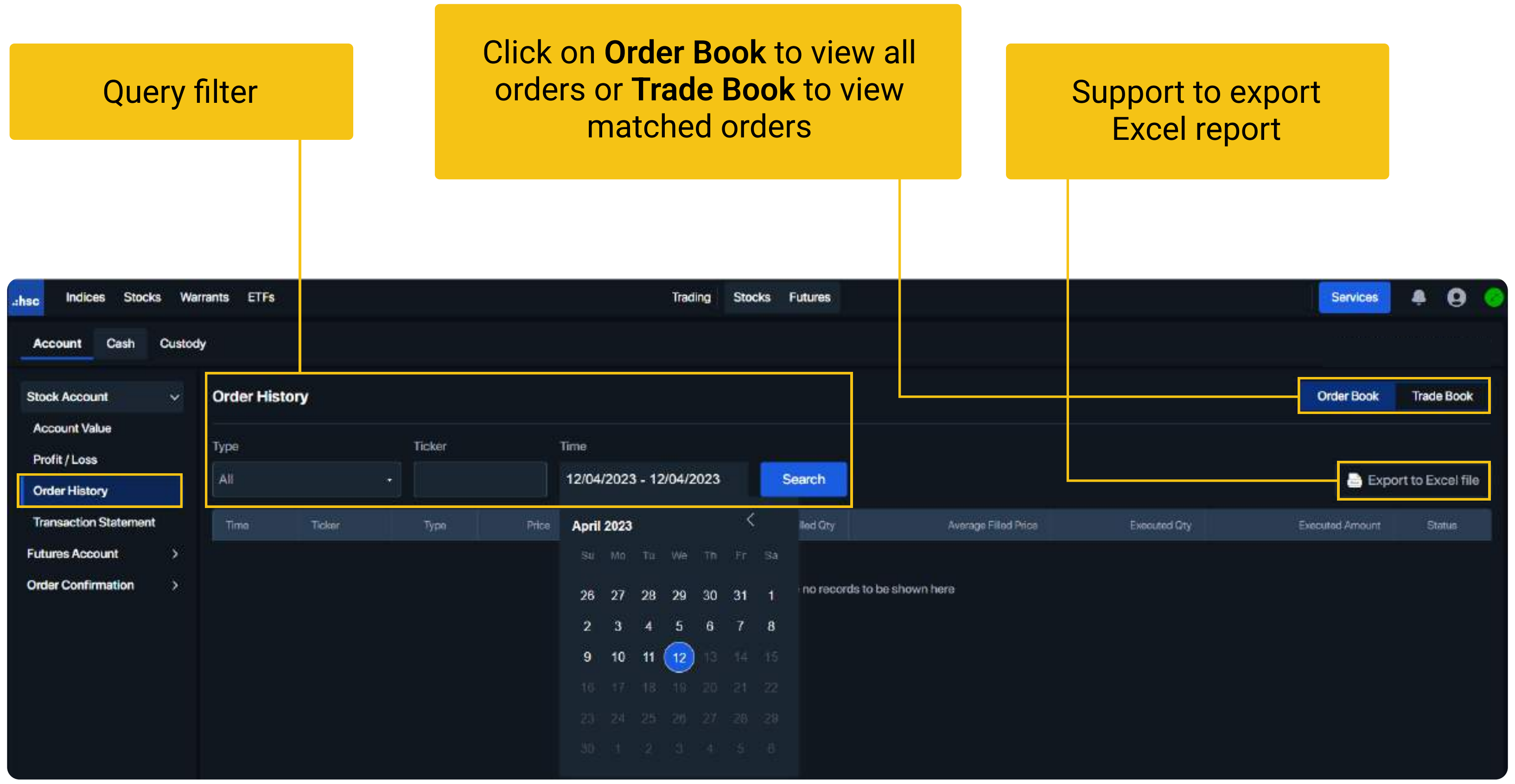
- View details of margin ratio and margin requirements for each stock code.
- Support export reports in Excel format.

Support to export Excel report



1.1.4. Order History

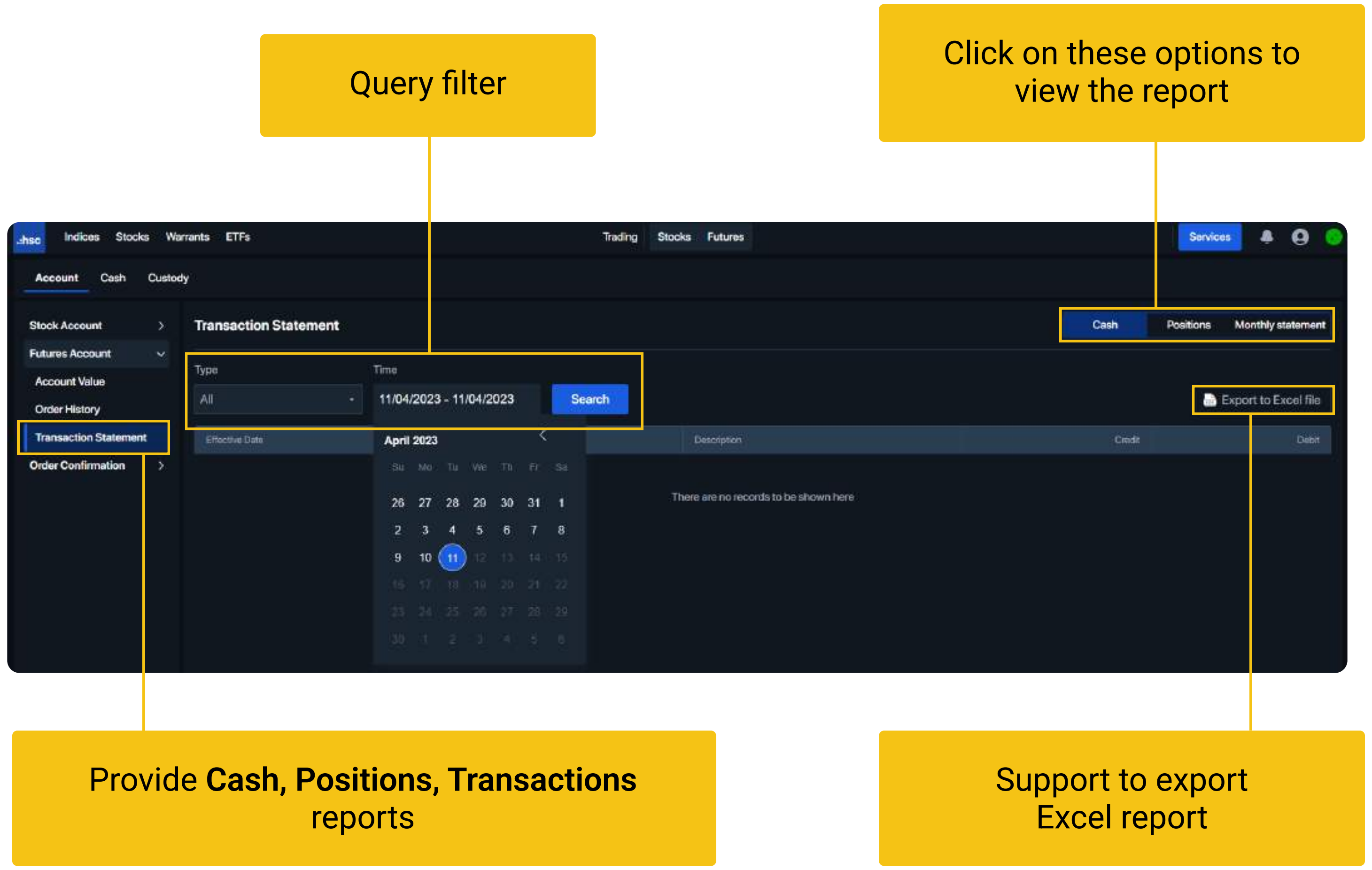
- Support to view order history and matched orders by Transaction Type (Buy/Sell), stock code, and period.
- Support export reports in Excel format.



1.1.5. Transaction statement

- View and download account statements for the last 12 months.
- Support report types:

+ All	+ Interest
+ Cash Movement	+ Periodical Fee
+ Entitlement	+ Warrant Exercise
+ Trading	



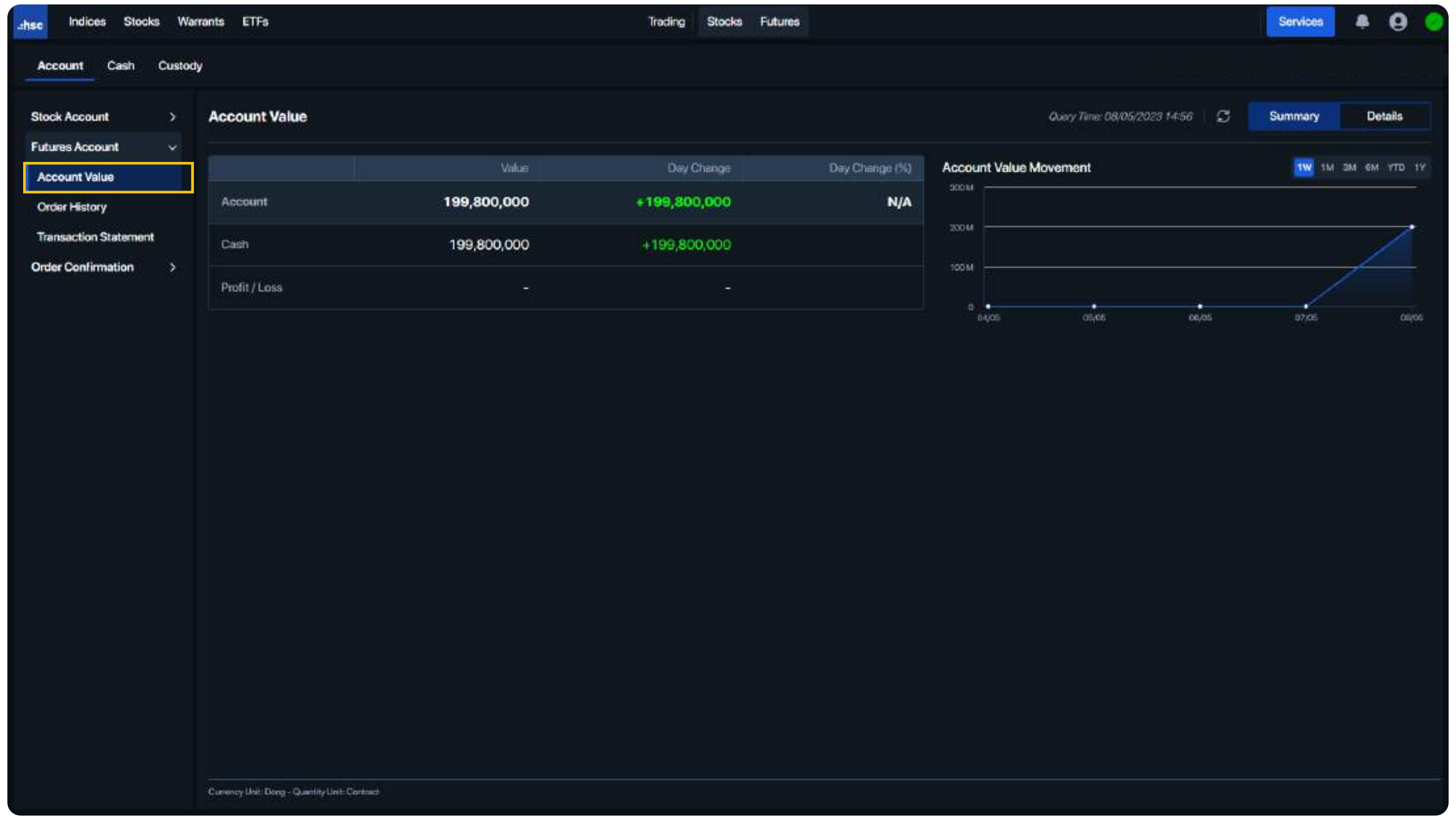
1.2. Futures Account

1.2.1. Account Value:

Account Value: view Account balance, cash, Profit/loss, change of day, % change.

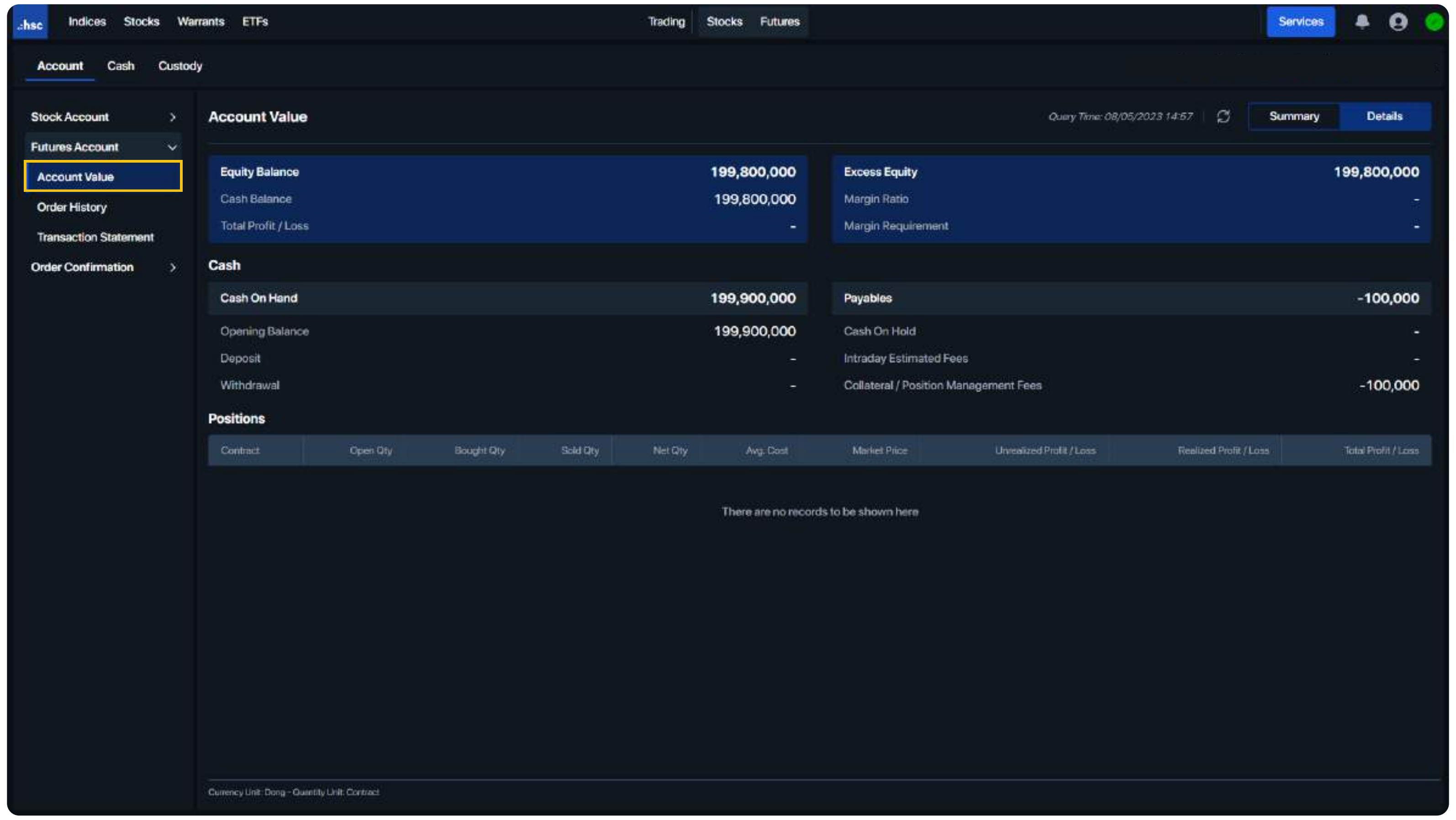
Account Summary: Overview

- View information Account balance, money balance, Profit/Loss.
- Record balance changes at the time of access.
- View graph of account balance fluctuations by week, month, quarter, year.



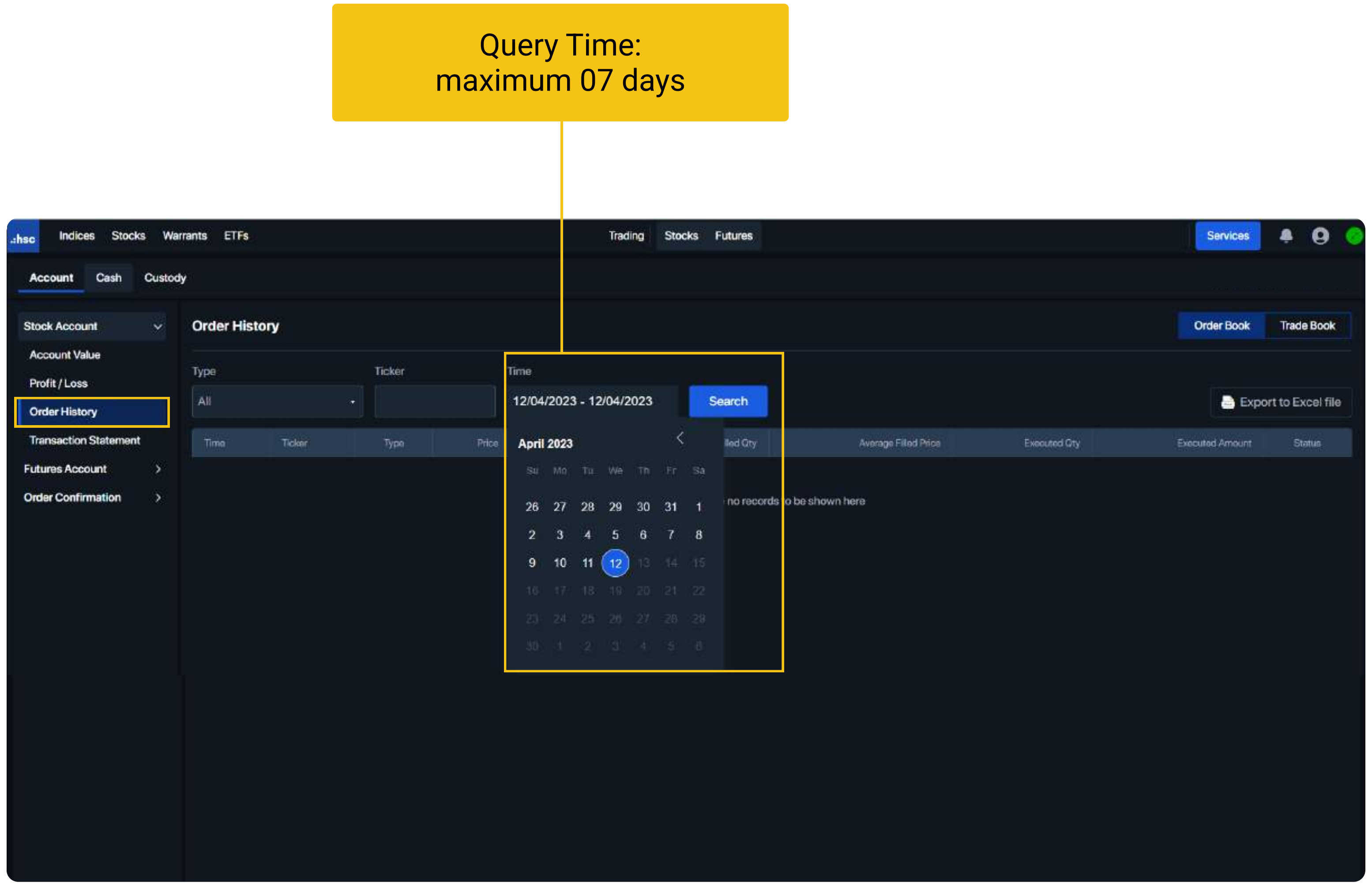
Account details: view detailed account balance

- **Margin Ratio:** including cash balance and total profit/loss, Margin excess, Margin ratio.
- **Cash:** includes cash and pending payments.
- **Positions:** display the Number of positions held, unrealized profit/loss, realized profit/loss, and total profit/loss.

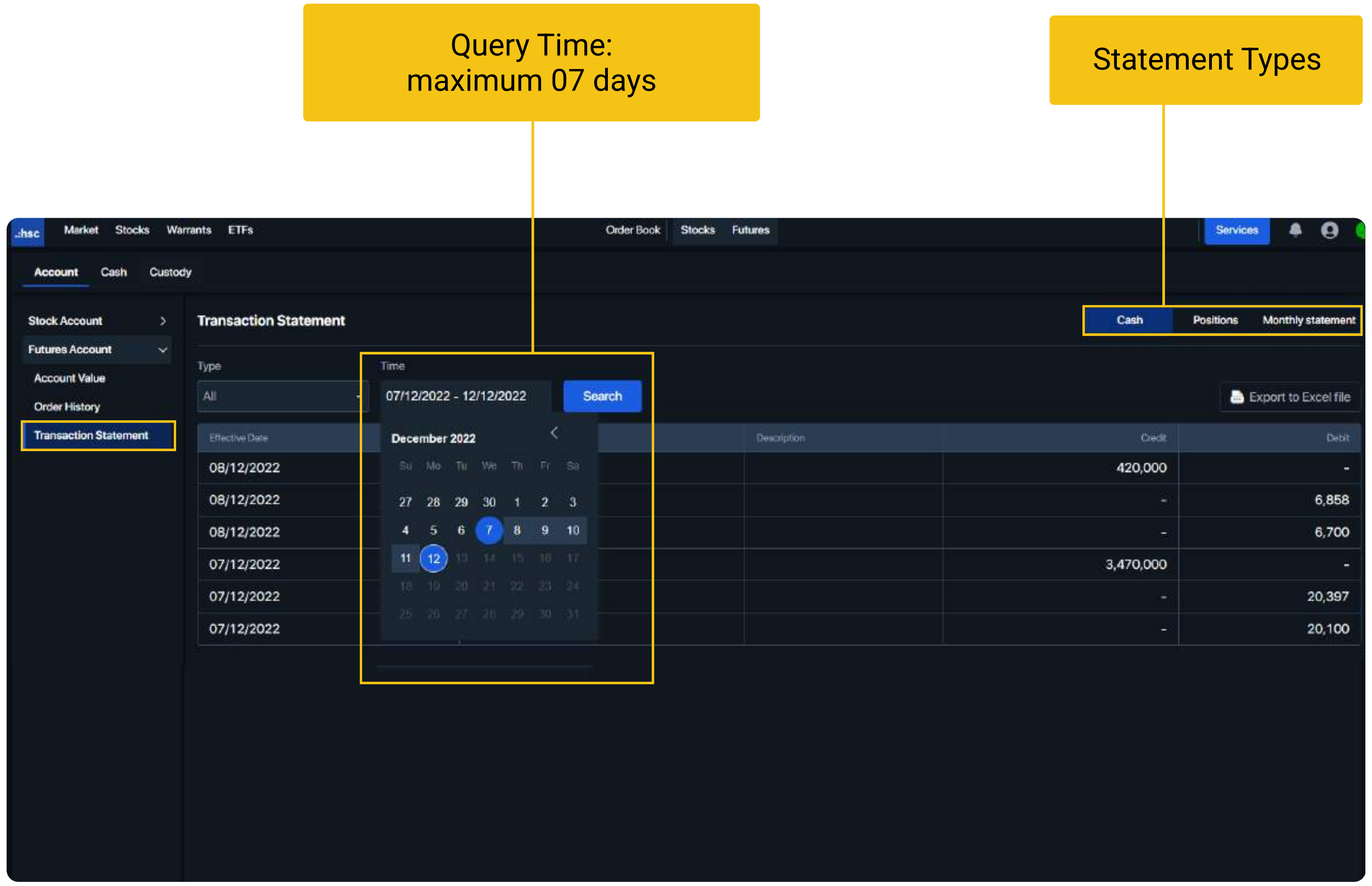


1.2.2. Order history

Look up information on orders placed.



1.2.3. Transaction statement

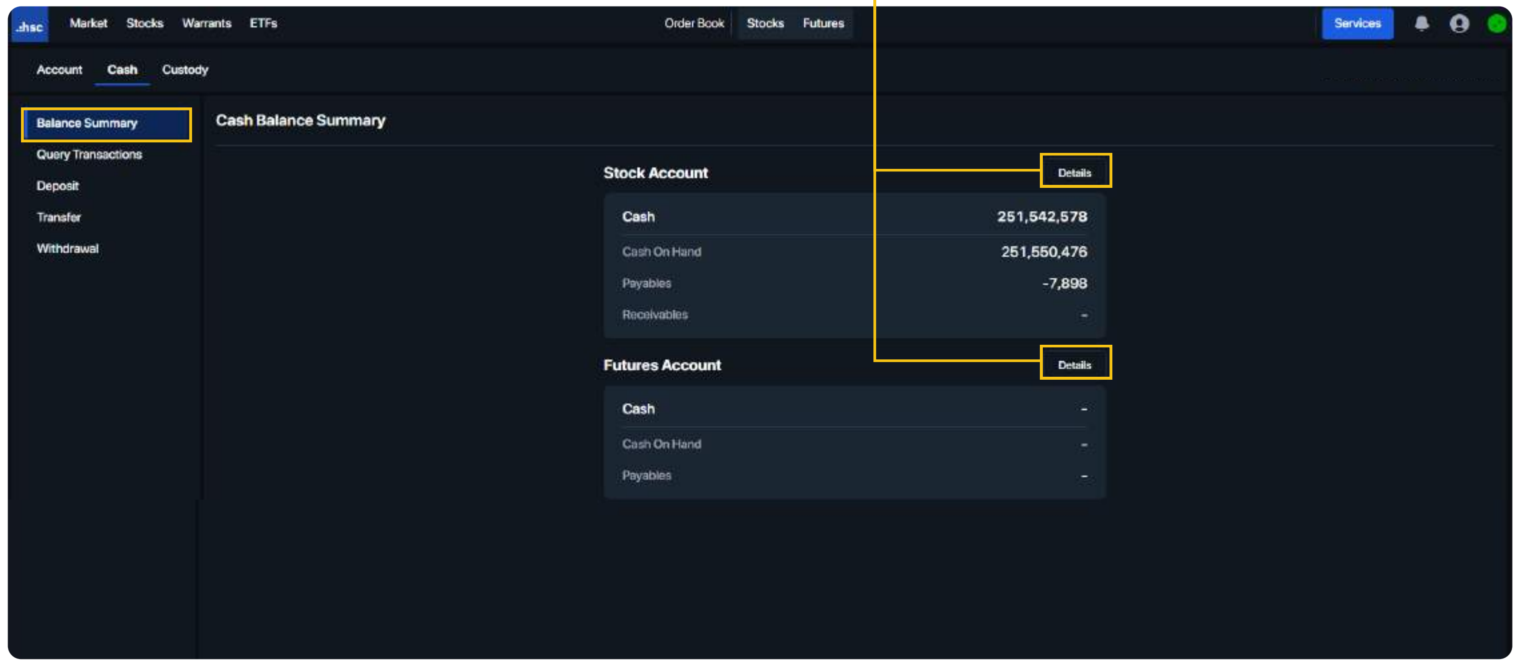


2. Cash

2.1. Balance summary

- View the Cash Balance of the stock and derivative accounts.
- Click "Details" to view complete information on Stock and Futures.

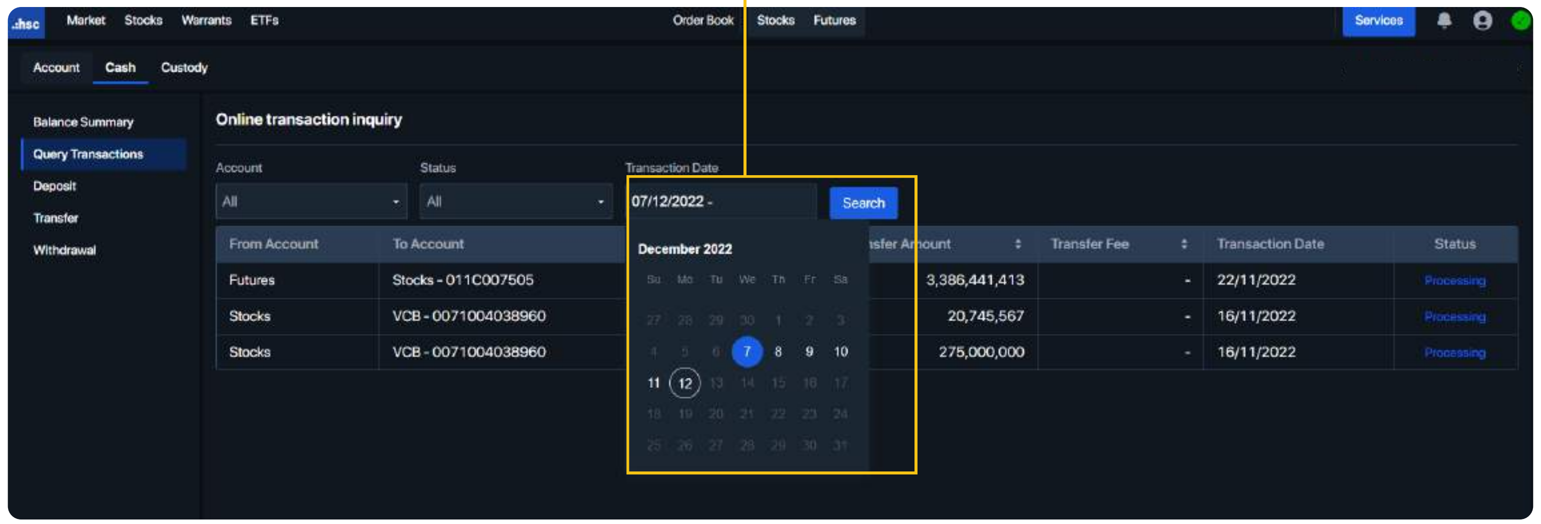
View the detailed Cash Balance of the Account



2.2. Query Transactions

View details of online cash transfer orders made from **myhsc**

Query Time:
maximum 07 days



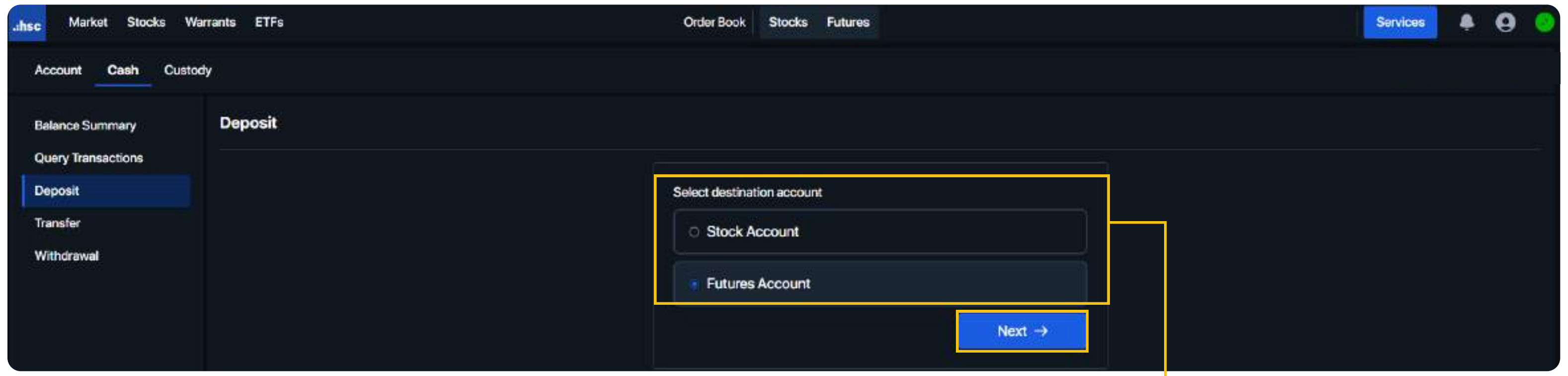
2.3. Deposit cash

Step 1:

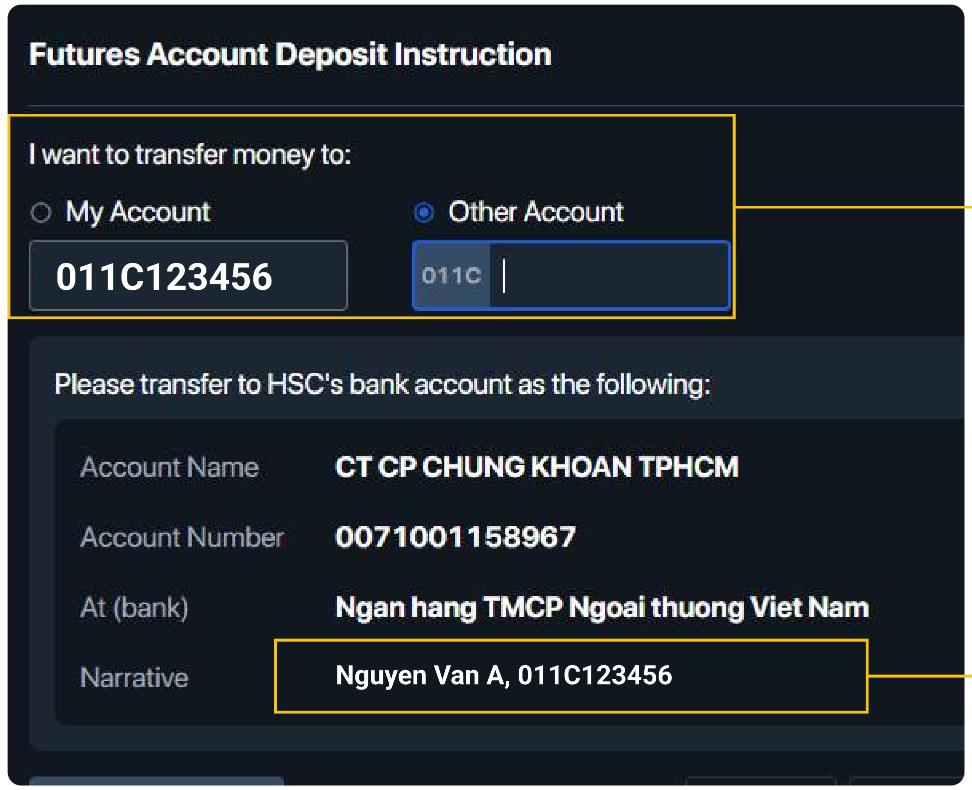
- Select the Account you want to transfer money to Stock/Derivatives Account.
- Select: Next.

Step 2:

- Make a cash transfer from the Bank Account to the Stock/Derivatives Account at HSC according to the instructions shown on the screen.
- Note that the content needs to be entered correctly Full name of the Account Holder and the Number of the Stock/Derivatives Account to receive cash at HSC.



Select destination account: Stock or Futures Account



The screen provides instructions for transferring money
Notice: The Narrative should be written in the correct syntax

2.4. Internal Transfer

Allows users to transfer funds between Stock Account and Derivatives Account at HSC.

Step 1:

- Select Source Account and Destination Account.
- Select Next.

Step 2:

- Enter the amount to transfer.
- The amount to transfer does not exceed the maximum Withdrawable amount.

Step 3:

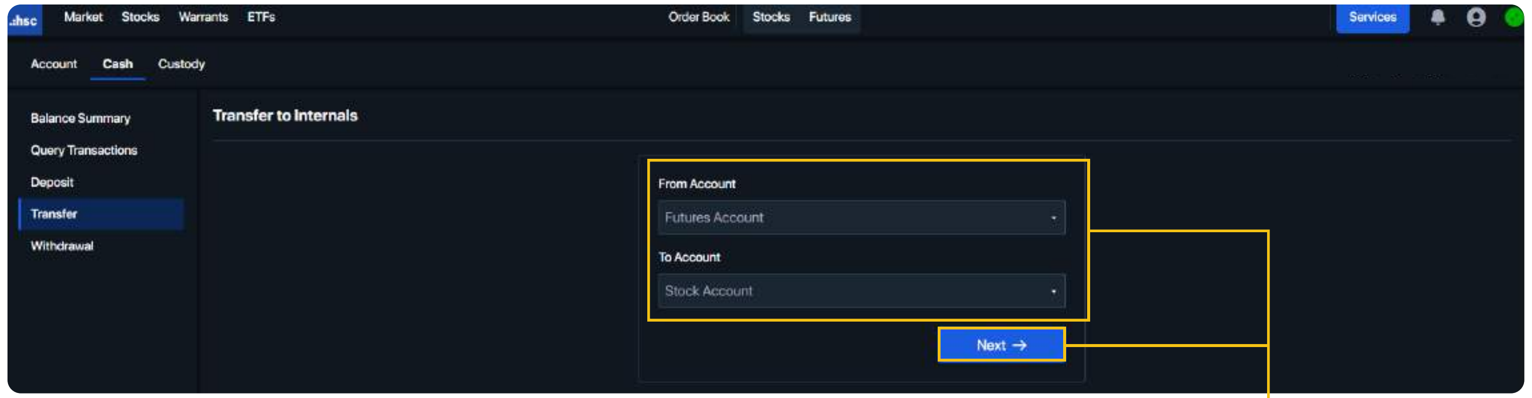
- Check money transfer order information.
- Click the checkbox to indicate that you agree to the content of the cash transfer.
- Select Next.

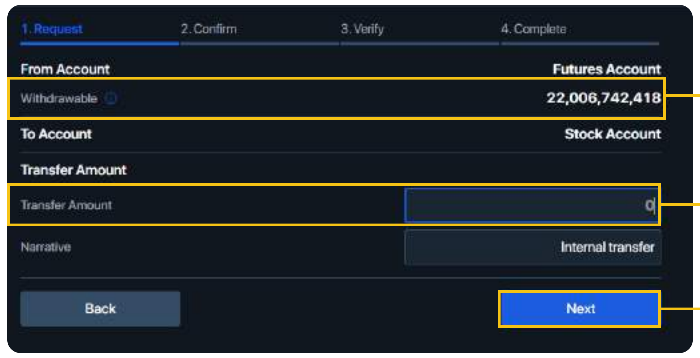
Step 4:

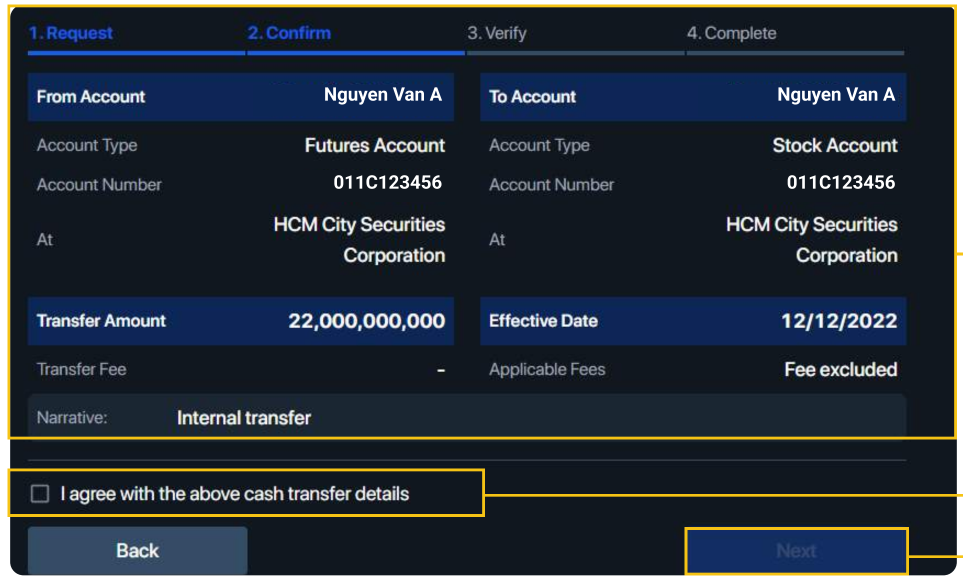
- Check the verification code (OTP) sent to the registered phone number
- Enter the verification code (OTP)
- Select Verify

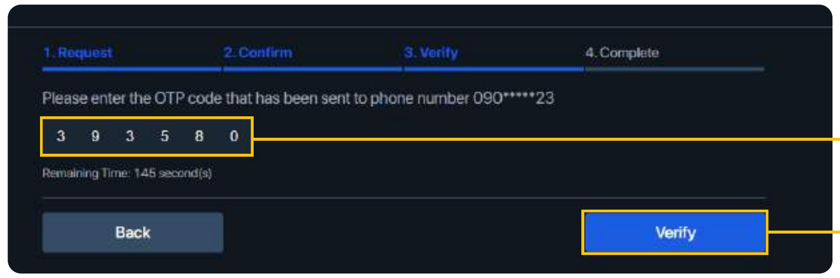
Step 5:

- The system reports that the money transfer request has been recorded.









2.5. Withdraw Money

Allows users to withdraw money from the Stock/Derivatives Account to the Bank Account registered at HSC.
Implementation time from 8:30 AM to 4:30 PM working days.

Step 1:

- Select Source Account.
- Select Next.

Step 2:

- Select the Bank Account to receive money according to the List of accounts registered at HSC.
- The amount to transfer does not exceed the maximum Withdrawable amount.

Step 3:

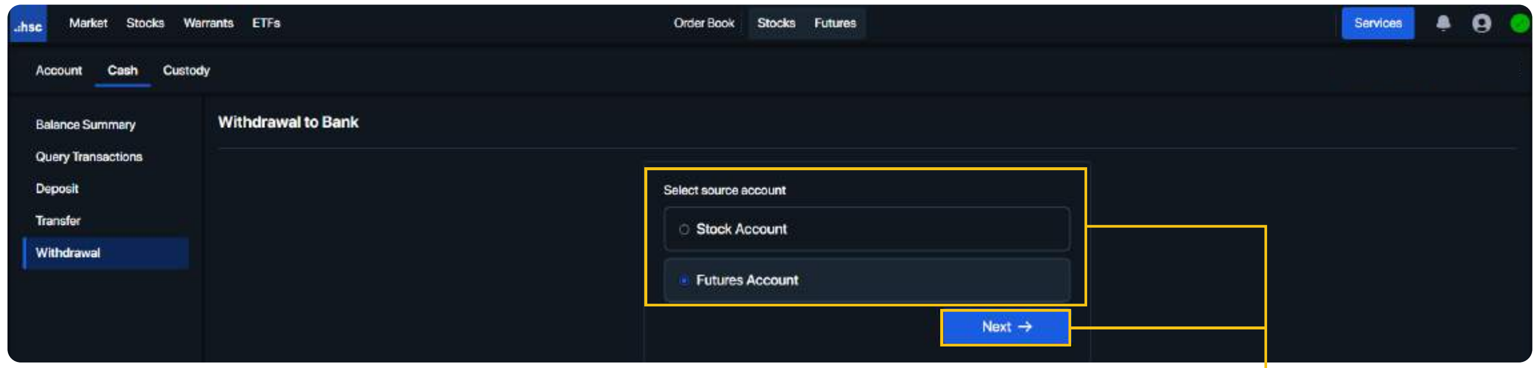
- Check money transfer order information.
- Click the checkbox to indicate that you agree to the content of the cash transfer.
- Select Next.

Step 4:

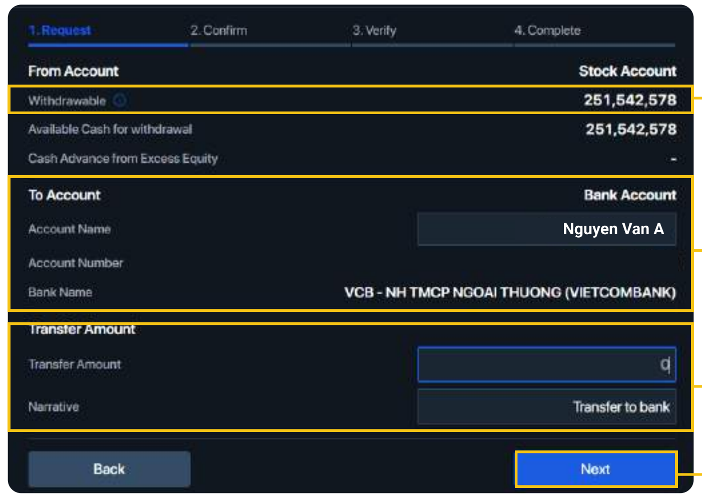
- Check the verification code (OTP) sent to the registered phone number.
- Enter the verification code (OTP).
- Select Verify.

Step 5:

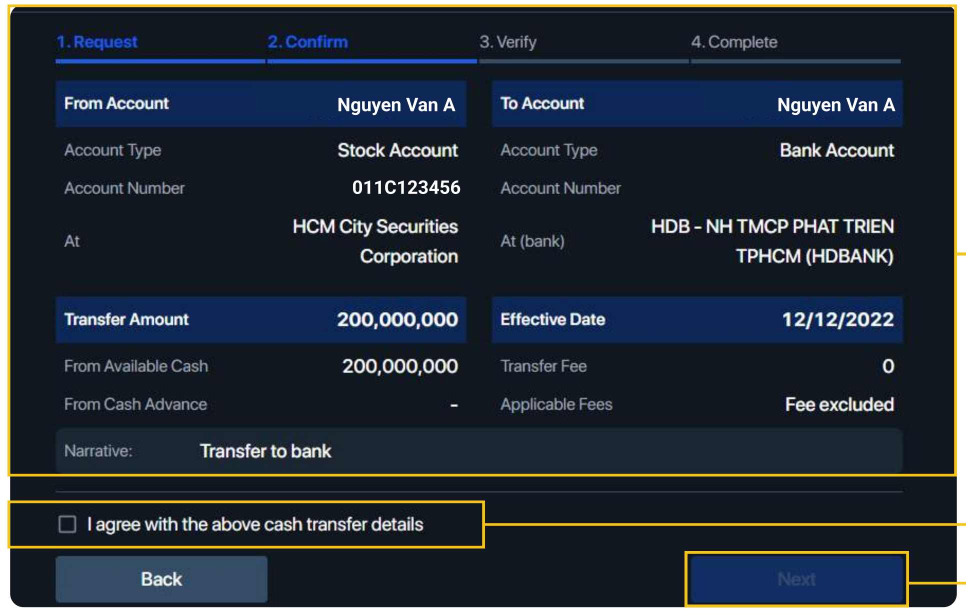
- The system reports that the money transfer request has been recorded.



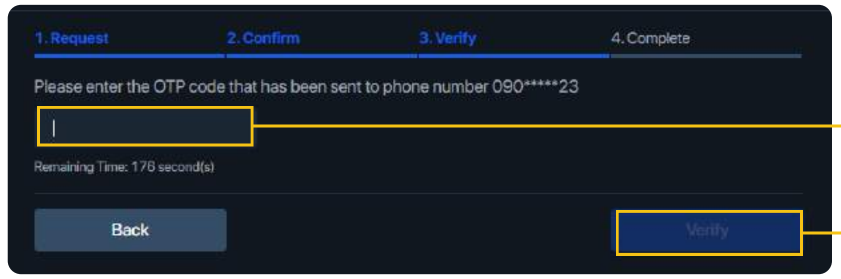
Step 1: Select Source Account



Step 2: Select the Bank Account to receive money according to the List of accounts registered at HSC. Input the amount to transfer (does not exceedthe maximum Withdrawable amount)



Step 3:
Check money transfer order information
Click the checkbox to indicate that you agree to the content of the cash transfer
Choose **Next**



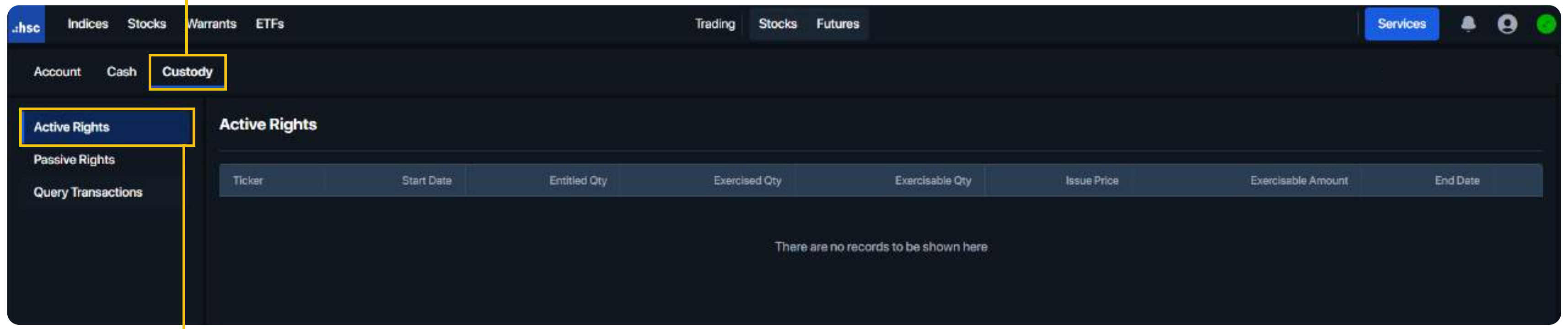
Step 4:
Enter the verification code (OTP)
Select **Verify**

3. Custody

In the **Custody** field, you can look up **Active/Passive Rights** and **Query Transactions** related to custody activities.

3.1. Active Rights

Click here to turn to Custody service

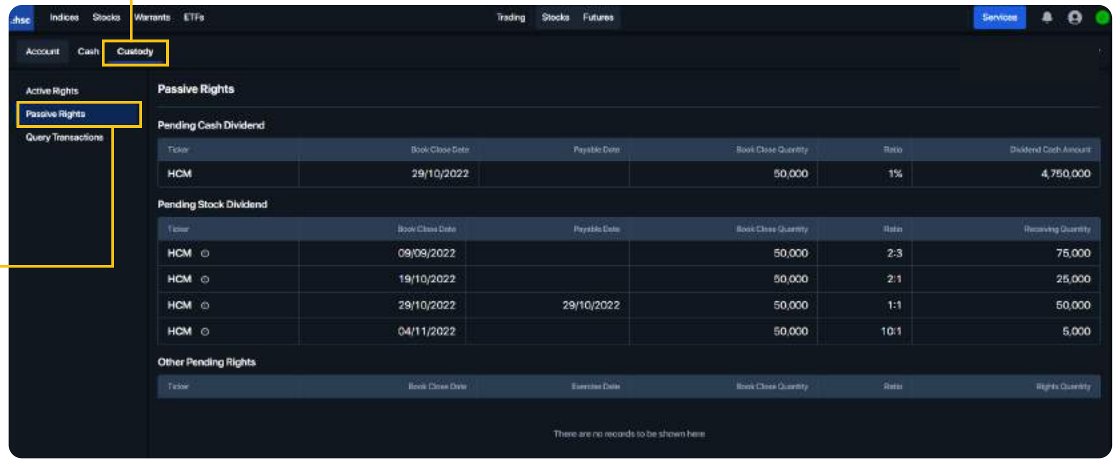


View and register Stock Right

3.2. Passive Rights

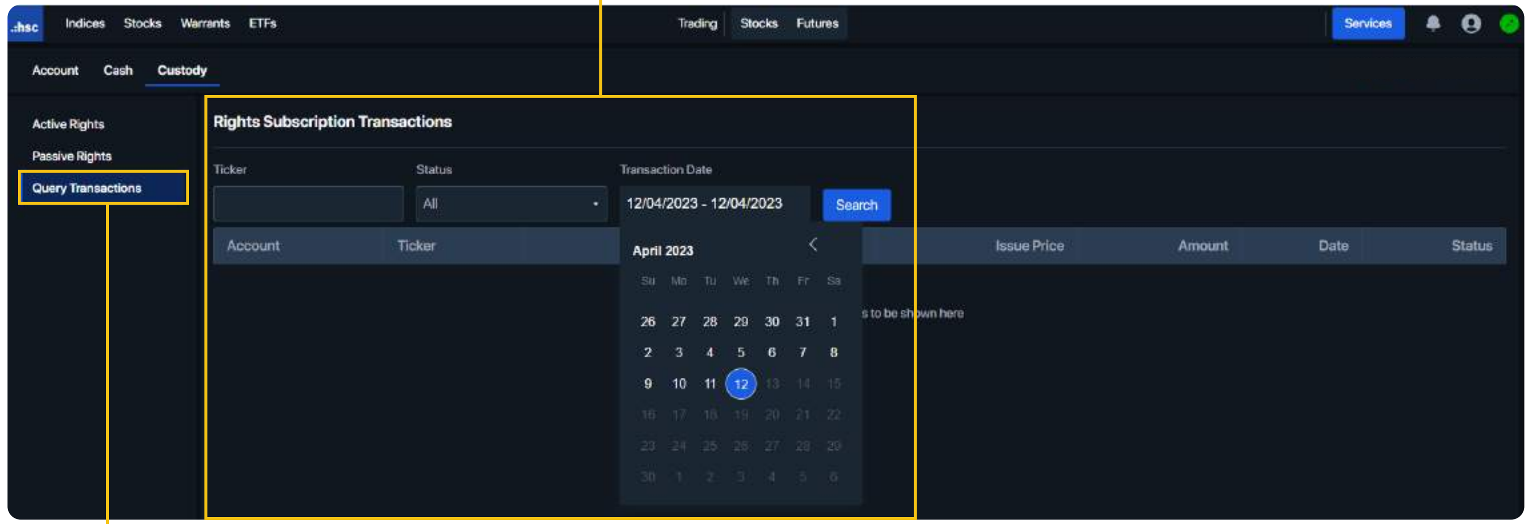
Click here to turn to Custody service

View all Rights Issue arising from holding stocks



3.3. Query Transactions

Query account depository data by month (up to the last 12 periods)



Query the transaction history of the Stock Rights placed by the online method

.:hsc

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