

BUSINESS ANALYST

About the Company

Herron Todd White is a respected market leader with a positive and focused future. Our people are the key to maintaining our strong reputation for providing high quality property valuations and exceptional customer service for key clients across Australia. We have an unrivalled national presence while maintaining a local focus, prioritising teamwork, flexibility, challenge and fun across our 65 offices and 800 employees.

About the Role

An opportunity exists in our National Office for an experienced Business Analyst. Working in collaboration with a diverse and supportive team, you will help to define business challenges and opportunities using your advanced data analysis, business modeling and research skills. Ideally the candidate should be Brisbane-based however this role is open to remote work with monthly visits to National Office in Brisbane.

Key responsibilities

- Investigate operational requirements, problems and opportunities, seeking the most effective business solutions for HTW.
- Work with Subject Matter Experts to understand business needs, capture requirements, validate designs and eliminate assumptions to achieve fit for purpose solutions.
- Engage with key stakeholders to ensure project requirements are understood, issues are resolved and project outcomes meet the needs of 'end users'.
- Test product changes pre or post QA phase to verify functional, behavioural and usability requirements.
- Describe change requirements through UI mockups, data models, process flows, user stories and acceptance criteria.
- Champion assigned projects from inception through to groupwide release. This includes ensuring the necessary delivery plans, quality plans, and change management plans exist and have been signed off.

Skills & Experience

To be successful in this role, you will ideally meet the following criteria:

- Demonstrated experience with UX, customer driven development or design thinking.
- Demonstrated experience in end-to-end business analysis and building web-based applications.
- Experience with Jira and working in agile environments.
- Demonstrated ability to educate and influence others to achieve agreed outcomes.

You'll have the opportunity to work with a professional team that supports and encourages each of their members to realise their full potential. Enjoy flexible work options, employee discounts and free onsite parking.

- **Contact:** Carlos Fairgray
- Carlos.Fairgray@htw.com.au