## **HRS Express FAQs**

Is the HRS Express different from the Park & Ride?	No! The HRS Express is the newly branded Park & Ride system.
How much does the HRS Express cost?	The HRS Express is FREE for fans to ride to and from the stadium. The only cost to fans is the price of a parking pass (\$10) if parking a car in Lot 70 prior to riding the HRS Express.
Where are the HRS Express parking lots located?	Lot 70 across the street from Seminole Hard Rock Hotel   5700 S SR-7, Fort Lauderdale, FL 33314
	Waze Directions <u>CLICK HERE</u>
What time do the HRS Express parking lots open and close?	The HRS Express runs 3 hours prior to kickoff and close 90 minutes postgame. The lots follow the same schedule.
What time does the HRS Express shuttles run?	HRS Express will begin departing from Lot 70 three hours prior to kickoff and will run continuously until
Where does the HRS Express drop me off?	HRS Express drops fans off at the NW corner of Hard Rock Stadium. See it on the MAP
How do I find the HRS Express when I want to leave the event?	HRS Express will be parked and waiting for fans in front of the Paddock building through Garage 17. Look to the North side of the stadium.
What if I want to leave an event before the official end time?	While we encourage fans to enjoy the full length of our events, we understand that some fans will depart the stadium prior to the final whistle. HRS Express shuttles will be available to transport any fans wishing to leave the stadium early at no charge.
Can I rideshare to and from Lot 70 and take the HRS Express?	Yes! Fans are encouraged to rideshare to/from Lot 70 and take the HRS Express to and from the stadium.

Do I need to reserve my HRS Express parking pass?	Guests are encouraged to purchase HRS Express parking passes in advance but can be purchased through the day of the event, subject to availability.
How do I know if the HRS Express parking lots have availability for an event?	Parking pass availability for the HRS Express for each event will be updated HERE (link). Availability only applies to parking passes for Lot 70. There is no availability restriction to fans riding the HRS Express without a parking pass.
Do I have to park my car in one of the designated lots to take the HRS Express to the event?	Fans taking the HRS Express are not required to park a vehicle in one of the designated lots to gain entry. Fans residing in nearby residential areas or hotels are welcome to ride share or walk to HRS Express locations and ride the shuttle for free from there.
Do I need to buy a separate pass to take the HRS Express if I am not parking my vehicle in the designated lot?	No additional pass is necessary to purchase to ride the HRS Express. The shuttle itself is free for fans to ride.
I am driving multiple passengers in my vehicle. Do I need to purchase a parking pass for each individual in order to ride the HRS Express?	Only one parking pass per vehicle is required to park in Lot 70. Any number of passengers can ride the HRS Express free of charge.
Do I have to ride the HRS Express to AND from the event?	Fans are welcome to ride the HRS Express both to and from the event but are not required to do so. Fans can utilize the HRS express at their convenience, whether it's a one-way or round trip!
Are there any items I cannot carry with me onto the HRS Express?	We encourage fans to only board the HRS Express with items they plan to bring into the stadium. As such, please refer to Hard Rock Stadium's policy on prohibited items, <a href="here">here</a> .
Is the HRS Express ADA accessible?	Select HRS Express shuttles are ADA accessible. For more information on Hard Rock Stadium's ADA accessible parking, click here.
How do I know which HRS Express shuttle to take back to my lot?	HRS Express will run separate shuttles, one line to Lot 70. Shuttles will be clearly marked, and fans should ensure they ride the correct shuttle in order to return to their preferred lot after the event.