

# **BRYAN BELL**

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## **EDUCATION**

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UNIVERSITY OF NEBRASKA-LINCOLN, LINCOLN, NE  
*Bachelor of Arts and Sciences) – Anticipated graduation date: 05/2009*  
Major: Economics

## **RELEVANT EXPERIENCE**

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STATE FARM MUTUAL CO, LINCOLN, NE  
*Intern, Claim Processor, Catastrophe Service Agent – June 2007 – November 2007; May 2008 – December 2008*

- Assisted customers with procedures after a claim had been filed
- Provided the Catastrophe Unit aid in Des Moines, IA
- Mastered main claim operations system
- Established a beneficial reputation as one of the top performing interns

PRIME THERAPEUTICS, LLC, OMAHA, NE  
*Member Service, Pharmacist Help Desk Representative – October 2005 – August 2006*

- Assisted members with questions on their Prescription drug plan
- Assisted Pharmacists with questions on claim adjudications
- Learned key skills in different computer programs

NOLL HUMAN RESOURCES, OMAHA, NE  
*Temporary Agent – Cox Communication – July 2005 – October 2005*

- Filled in temporarily in the Warehouse
- Performed tests on Voice boxes and digital converter boxes

HYVEE, OMAHA, NEBRASKA  
*Sales Clerk – May 2005 September 2005*

- Wine and Spirits sales clerk
- Gained knowledge about various types of wine

INFOUSA, PAILLION, NEBRASKA  
*Teleresearch Representative - June 2003 – August 2003*

- Called on small businesses acquiring information about them to enter into our databases.
- Learned Data entry skills
- Bettered proper telephone skills

CLICK DOT CARE, OMAHA, NEBRASKA  
*Outbound Telesales Representative – December 2002 – July 2003*

- Outbound sales regarding various types of credit cards and other miscellaneous items
- Learned proper customer skills
- Strong skills in sales
- Initial communication skills with various types of individuals

## **ACTIVITIES**

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- Member of the Track and Field team at University of Nebraska-Lincoln (2006-2008)

## **SKILLS**

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- Took computer programming classes in high school to better knowledge on computer applications (Word, Excel, Power point, Dreamweaver, etc).
- Was enrolled in German classes since freshman year in high school, did not take classes senior year, then picked up an advanced German class second semester Freshman year in college. Potential anticipated Minor in German.