# 2023-24 WOMEN'S BASKETBALL - BENEFITS AND STEP-BY-STEP RENEWAL INFORMATION

# SEASON TICKET HOLDER BENEFITS

- Renew the same seats from the 2022-23 season and receive the option to add or change seating assignments using the online Seat Yourself
  process, based on availability.
- Savings over single-game pricing for each home game.
- Opportunity to apply for donor parking options (donation required).
- Interest-free payment plan available when you renew online before July 21. Payments are automatically taken out in two (2) fixed installments!
- If you can't make it to a game, TRANSFER your tickets online for free! Log in to your account on <a href="https://husers.com/myaccount">huskers.com/myaccount</a>, click TRANSFER then select which game and ticket(s) you want to send via email or text to your friends or family members to enjoy!
- Receive the first opportunity to reserve postseason tickets including the Big Ten Championship and hosted NCAA Tournament or WNIT games before they go on sale to the general public.

### STEP 1 - RENEWING YOUR TICKETS

When renewing online, we recommend using Google Chrome or Firefox browsers on a desktop or laptop computer. Visit <a href="https://huskers.com/myaccount">huskers.com/myaccount</a>
 and click on Season Renewals. Log in with your email and password.\*

\*If you have not utilized the online season renewal or purchased season tickets online before, your customer number and PIN are included in your renewal email. Click on Activate Account to activate your online account. This is the only time you will use your PIN.

#### STEP 2 – UPDATE YOUR CONTACT INFO

• Once logged in, update your account information via the Edit My Account button. Please confirm the email address on your account is correct as this email will be used for further communications as well as where your season ticket notification will be sent. If your account information is correct, select Season Renewals and click on 2023-24 Women's Basketball Season Ticket Invoice.

#### STEP 3 – YOUR RENEWABLE ITEMS

- Review your season ticket locations. Please contact the Nebraska Athletic Ticket Office immediately if you discover a discrepancy in your season ticket seat location.
- General admission season tickets for children aged 6 and younger are non-renewable. These must be reordered each year.

#### **STEP 4 – SEATING CHANGES**

- If you wish to move or acquire additional seats via the **Seat Yourself** process, please indicate while renewing online under **Special Requests** by clicking on "Location Preferences". All new seats or changes will be handled online only using the **Seat Yourself** process.
- If your account is paid in full by July 21 or you have set up a payment plan and you have requested to move or acquire new seats, you will be emailed additional information prior to the process including a day/time slot based on your donor priority.
- Donor priority points are recalculated each year. You receive 3 priority points per every \$100 donated this current year and 1 point for every \$100 of past years' giving. If interested in increasing your priority points for Seat Yourself, all additional contributions must be received by August 1.
- The **Seat Yourself** process will begin **August 16** and will end **August 17** (or before if all tickets are sold prior to August 17). You will only be able to change your seats or purchase new seats once, and only after your assigned day/time slot begins.
- After completion of the renewal period, we reserve the right to slightly adjust seats to avoid one seat gaps.

#### STEP 5 – DELIVERY METHOD

- Physical tickets can be mailed to the address on your account or held at will call to be picked up at the Athletic Ticket Office. Mobile tickets are also available.
- For more information on mobile tickets, please view the "Mobile Tickets Guide (PDF)" on <u>Huskers.com/GoMobile</u>.

Once you have completed Step 5, be sure to click "Checkout" to continue your renewal online.

### **STEP 6 – PAYMENT OPTIONS**

• **ONLINE:** Credit cards or eCheck payments must match the ticket holder name on the account. Discounted handling available when paying with eCheck.

Take advantage of our two (2) payment plan! The first payment is at the time of renewal and the second and final payment is August 18. Your payment method will automatically be charged if you enroll in the payment plan. *If applicable, be sure your card does not expire before the final payment in the payment plan.* 

- MAIL: Payments can be mailed to the Nebraska Athletic Ticket Office at P.O. Box 82848, Lincoln, NE, 68501-2848. Signatures on personal or company checks must match the ticket holder name on ticket account. Make checks payable to the University of Nebraska.\*
  - \*Individuals who choose to mail a cashier's check or money order will be required to personally sign and show photo ID prior to receiving the tickets.

PLEASE NOTE: The Nebraska Athletic Ticket Office is open 9 a.m. to 4 p.m. Monday through Friday for in-person assistance.

Once you have completed Step 6, be sure to click "Place Your Order" to finalize your renewal online.

### SEASON TICKET TRANSFER

• Interested in transferring your season tickets to other family members? Contact the Nebraska Athletic Ticket Office at 402-472-3111 for more information about transfer options. Some restrictions apply. Parking passes are non-transferable.

### CANCELLATION

Accounts that have neither paid in full nor have a payment plan in place by the deadline will be cancelled and made available through the Seat
Yourself process. If tickets are associated with a donation, the donation must also be paid in full by the due date or tickets will be cancelled. This is a
strict deadline.

# IMPORTANT INFORMATION

• The purchase of season tickets is a privilege which may be cancelled by the University, even after the acceptance of payment.

# PARKING INFORMATION

All 2022-23 parking lot locations have been rolled over automatically for the 2023-24 season. You must still meet the minimum donation requirements and pay for the pass to retain parking for the 2023-24 season. You can renew, request to add, or request to change your parking pass with your season ticket renewal.

- To be eligible for Women's Basketball parking, you must donate at least \$50 annually per pass to the Huskers Athletic Fund **and** have Women's Basketball season tickets on your donor account.
- Garages Red 1 and Green 2 and surface Lot 18 are used for Women's Basketball donor parking. There is a limit of one (1) pass for every four (4) season tickets held.
- Disability parking is available for a charge for vehicles with a state-issued handicapped hang tag or license plate on a first-come, first-served basis on game days at Gate 4 northeast of Pinnacle Bank Arena (look for directional signage on Pinnacle Arena Drive). Other disability parking is available in the Festival Parking area near Pinnacle Bank Arena. For fans' convenience, a drop-off location is available for fans with disabilities at Gate 4.
- The City of Lincoln provides disability parking spaces in each public garage and on the street level, including the Red 1 Garage across the street from Pinnacle Bank Arena. For more information on available spaces, locations and prices, call (402) 441-PARK or visit parkandgo.org.

# 2023-24 WOMEN'S BASKETBALL PARKING MAP

- If you would like to purchase **NEW** women's basketball parking for the 2023-24 season or if you would like to **CHANGE** your lot from last season, please rank the lots in order of preference on your online invoice.
- Garages Red 1 and Green 2 and surface Lot 18 are used for Women's Basketball donor parking. Please reference the map for donor lot choices and locations.
- New/additional parking will be assigned based on your Nebraska Athletics lifetime giving. If allocated, new/additional parking will be invoiced separately.

