

NEBRASKA SEASON TICKET HOLDER RENEWAL GUIDE – ALL SPORTS

SEASON TICKET HOLDER BENEFITS

- Renew the same seats from the previous season and receive the option to add or change seating assignments based on availability.
- Savings over single-game pricing for each home game.
- Opportunity to apply for donor parking options when available (donation required).
- If applicable, take advantage of interest-free payment plans when you renew online before the deadline.
- If you can't make it to a game, TRANSFER your tickets online for free! Log in to your account on Huskers.com/MyAccount, click TRANSFER then select which game and ticket(s) you want to send via email or text to your friends or family members to enjoy!
- Receive the first opportunity to reserve postseason tickets if Nebraska hosts before they go on sale to the general public.

STEP 1 – RENEWING YOUR TICKETS

- When renewing online, we recommend using Google Chrome or Firefox browsers on a desktop or laptop computer. Visit Huskers.com/MyAccount and click on Season Renewals. Log in with your email and password.

STEP 2 – UPDATE YOUR CONTACT INFO

- Once logged in, update your account information via the [Edit My Account](#) button. Please confirm the email address on your account is correct as this email will be used for further communications as well as where your season ticket notification will be sent. If your account information is correct, select [Season Renewals](#) and click on the Season Ticket Invoice.

STEP 3 – YOUR RENEWABLE ITEMS

- Review your season ticket locations. Please contact the Nebraska Athletic Ticket Office immediately if you discover a discrepancy in your season ticket seat location.

STEP 4 – SEATING CHANGES

* For Football, Volleyball, Men's Basketball, Women's Basketball, and Baseball: *

- If you wish to move or acquire additional seats via the [Seat Yourself](#) process, please indicate while renewing online under [Special Requests](#) by clicking on "[Location Preferences](#)". All new seats or changes will be handled online only using the [Seat Yourself](#) process.
- If your account is paid in full by the deadline or you have set up a payment plan and you have requested to move or acquire new seats, you will be emailed additional information prior to the process including a day/time slot based on your donor priority.
- Donor priority points are recalculated each year. You receive 3 priority points per every \$100 donated this current year and 1 point for every \$100 of past years' giving. If interested in increasing your priority points for [Seat Yourself](#), all additional contributions must be received by the ticket deadline.
- You will only be able to change your seats or purchase new seats once, and only after your assigned day/time slot begins.
- After completion of the renewal period, the Nebraska Athletic Ticket Office reserves the right to slightly adjust seats to avoid one seat gaps.

For more information, please visit Huskers.com/SeatYourself.

* For Softball, Wrestling, Track & Field, Gymnastics, and Soccer: *

- If you wish to move or acquire additional seats, please indicate while renewing online under [Special Requests](#) by clicking on "[Location Preferences](#)". Enter your request in the comments box. Be specific with your request as changes are made manually by the Athletic Ticket Office and individual phone calls cannot be made.
- If your account is paid in full by the deadline or you have set up a payment plan, if applicable, and you have requested to move or acquire new

seats, you will be contacted regarding new seats based on your donor priority.

- Donor priority points are recalculated each year. You receive 3 priority points per every \$100 donated this current year and 1 point for every \$100 of past years' giving. If interested in increasing your priority points, all additional contributions must be received by the ticket deadline.
- After completion of the renewal period, the Nebraska Athletic Ticket Office reserves the right to slightly adjust seats to avoid one seat gaps.

STEP 5 – DELIVERY METHOD

- Mobile tickets are the only option for delivery.
- For more information on mobile tickets, please visit [Huskers.com/GoMobile](https://huskers.com/GoMobile).

Once you have completed Step 5, be sure to click "Checkout" to continue your renewal online.

STEP 6 – PAYMENT OPTIONS

- **ONLINE:** Credit cards or eCheck payments must match the ticket holder name on the account. Discounted handling may be available when paying with eCheck.

When payment plans are available, the first payment is at the time of renewal. Your payment method will automatically be charged for future payments if you enroll in the payment plan. Only credit card payments are accepted for payment plans. ***If applicable, be sure your card does not expire before the final payment in the payment plan.***

- **MAIL:** Payments can be mailed to the Nebraska Athletic Ticket Office at P.O. Box 82848, Lincoln, NE, 68501-2848. Signatures on personal or company checks must match the ticket holder name on ticket account. Make checks payable to the University of Nebraska. *

**Individuals who choose to mail a cashier's check or money order will be required to personally sign and show photo ID prior to receiving the tickets.*

PLEASE NOTE: The Nebraska Athletic Ticket Office is open 9 a.m. to 4 p.m. Monday through Friday for in-person assistance.

Once you have completed Step 6, be sure to click "Place Your Order" to finalize your renewal online.

SEASON TICKET TRANSFER

- Interested in a permanent transfer of your season tickets to other family members? Contact the Nebraska Athletic Ticket Office at 402-472-3111 for more information about transfer options. Some restrictions apply. Parking passes and donor priority points are non-transferable.

CANCELLATION

- Accounts that have neither paid in full nor have a payment plan in place by the deadline will be cancelled and made available for others to purchase. If tickets or parking are associated with a donation, the donation must also be paid in full by the due date or tickets will be cancelled. Strict deadlines will be enforced.

IMPORTANT INFORMATION

- The purchase of season tickets is a privilege which may be cancelled by the University, even after the acceptance of payment.
- All game times are subject to change. Refunds may not be given due to time or date changes.

Thank you for your support of our Student-Athletes!