| Section | Row | Clause ref | Regulated Service | Category | Property Use | Name of the Charge | Geographic areas | Circumstances | Amount or rate (GST Inclusive) | Amount of charge attributable to the water or wastewater service | Charging basis | Other information |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 2 Water and wastewater connections | 1 | 2.1 | Water Supply / Wastewater | Mixed connection charge | Combination | Response to customer and developer queries related to connections | All areas | Connection-related queries | $247.00 | $247.00 | per hour | Source: Final Fees and Charges 2026/27, PDF p.4. |
| 2 Water and wastewater connections | 2 | 2.1 | Water Supply / Wastewater | Mixed connection charge | Combination | Connection application fee | All areas | Chargeable for all new connections to or disconnections from the water supply or wastewater network.<br>Additional hourly rate applies for time over 2.5 hours | $350.00 | $350.00 | Per connection | Source: Final Fees and Charges 2026/27, PDF p.4. |
| 2 Water and wastewater connections | 3 | 2.2 | Water Supply / Wastewater | Connections Charges | Combination | Physical connection related work completed by IAWAI | All areas | Unless otherwise stated, Chargeable for all connections to the water supply or wastewater network. | By quote | By quote | per job | Source: Final Fees and Charges 2026/27, PDF p.5. |
| 2 Water and wastewater connections | 4 | 2.2 | Water Supply / Wastewater | Connections Charges | Combination | Reinstatement of sealed roadways, footpaths and light vehicle entrances | All areas | Chargeable where required for connection to the water supply or wastewater network | By quote | By quote | per job | Source: Final Fees and Charges 2026/27, PDF p.5. |
| 2 Water and wastewater connections | 5 | 2.2 | Water Supply / Wastewater | Connections Charges | Combination | On-site pipe location | All areas | Chargeable where customer requests on-site pipe location in relation to connection works. | By quote | By quote | per job | Source: Final Fees and Charges 2026/27, PDF p.5. |
| 2 Water and wastewater connections | 6 | 2.2 | Water supply | Connections Charges | Combination | Flow restrictor temporary removal and/or reinstallation | All areas | Chargeable where customer requests the temporary removal and or reinstallation of flow restrictor during standard hours (8am–4:30pm Monday to Friday.) | $169.00 | $169.00 | per application | Source: Final Fees and Charges 2026/27, PDF p.5. |
| 2 Water and wastewater connections | 7 | 2.2 | Water supply | Connections Charges | Combination | Flow restrictor removal after hours | All areas | Chargeable where customer requests the temporary removal and or reinstallation of flow restrictor outside 8am–4:30pm Monday to Friday. | $338.00 | $338.00 | per application | Source: Final Fees and Charges 2026/27, PDF p.5. |
| 2 Water and wastewater connections | 8 | 2.2 | Water supply | Connections Charges | Combination | Modification of existing connection to install a flow restrictor | All areas | Chargeable where required where a customer requests the installation of a flow restrictor to an existing connection. | By quote | By quote | per job | Source: Final Fees and Charges 2026/27, PDF p.5. |
| 2 Water and wastewater connections | 9 | 2.2 | Water supply | Connections Charges | Residential | 20mm full-flow water meter connection | Waikato District | Chargeable when a customer requests the installation a new connection with a 20mm full-flow water meter. | $1,800.00 | $1,800.00 | per connection | Includes travel, fixtures, fittings and installation labour; excludes application fee.<br>Source: Final Fees and Charges 2026/27, PDF p.6. |
| 2 Water and wastewater connections | 10 | 2.2 | Water supply | Connections Charges | Residential | 20mm urban residential / rural metered connection | Waikato District | Chargeable when a customer requests a 20mm residential or rural metered connection. | $2,470.00 | $2,470.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.6. |
| 2 Water and wastewater connections | 11 | 2.2 | Water supply | Connections Charges | Non-residential | Connections above 20mm and commercial connections | Waikato District | Not charged by IAWAI, Connections are to be installed by owner's contractor to IAWAI standards at the owners cost. | At owner's management and cost | At owner's management and cost | per connection | Source: Final Fees and Charges 2026/27, PDF p.6. |
| 2 Water and wastewater connections | 12 | 2.2 | Water supply | Connections Charges | Combination | Directional drill – water meter connection | Waikato District | Chargeable where a customer has requested a new metered connection and directional drilling is required. | By quote | By quote | per connection | Source: Final Fees and Charges 2026/27, PDF p.6. |
| 2 Water and wastewater connections | 13 | 2.2 | Water supply | Connections Charges | Combination | Traffic management – water meter connection | Waikato District | Chargeable where a customer has requested a new metered connection and traffic management is required. | By quote | By quote | per connection | Source: Final Fees and Charges 2026/27, PDF p.6. |
| 2 Water and wastewater connections | 14 | 2.2 | Wastewater | Connections Charges | Combination | Standard gravity-fed wastewater connection | Waikato District | Not charged by IAWAI, Connections are to be installed by owner's contractor to IAWAI standards at the owners cost. | At owner's management and cost | At owner's management and cost | per connection | Source: Final Fees and Charges 2026/27, PDF p.6. |
| 3 Disconnections, inspections and monitoring | 15 | 3.1 | Water Supply / Wastewater | Other charges | Combination | Disconnection | All areas | Chargeable where a customer requests a disconnection, unless otherwise stated. | By quote | By quote | per disconnection | Includes restricted, full-flow and over-20mm water supplies and building removal or demolition. Source: Final Fees and Charges 2026/27, PDF p.6. |
| 3 Disconnections, inspections and monitoring | 16 | 3.2 | Water supply | Other charges | Combination | Bacteria laboratory testing | All areas | Chargeable where a customer has requested a water supply connection. | $83.00 | $83.00 | per sample | Source: Final Fees and Charges 2026/27, PDF p.7. |
| 3 Disconnections, inspections and monitoring | 17 | 3.2 | Water Supply / Wastewater | Other charges | Combination | Quality assurance inspection and monitoring – within 8km | Hamilton City | Chargeable where a customer has requested a water supply connection for a property located up to 8km from central Hamilton city. | $356.00 | $356.00 | per site visit | Source: Final Fees and Charges 2026/27, PDF p.7. |
| 3 Disconnections, inspections and monitoring | 18 | 3.2 | Water Supply / Wastewater | Other charges | Combination | Quality assurance inspection and monitoring – beyond 8km | Hamilton City | Chargeable where a customer has requested a water supply connection for a property located more than 8km from central Hamilton city . | $459.00 | $459.00 | per site visit | Source: Final Fees and Charges 2026/27, PDF p.7. |
| 4 Network capacity and access | 19 | 4.1 | Water Supply / Wastewater | Other charges | Combination | Water and Wastewater network capacity assessment - Consultant or specialist | All areas | Chargeable when a customer requests an assessment of water supply or wastewater network capacity and a specialist assessment is required. | Actual costs | Actual costs | per assessment | Source: Final Fees and Charges 2026/27, PDF p.8. |
| 4 Network capacity and access | 20 | 4.1 | Water Supply / Wastewater | Other charges | Combination | Water and Wastewater network capacity assessment - Staff hourly rate | All areas | Chargeable when a customer requests an assessment of water supply or wastewater network capacity. Staff time | $255.00 | $255.00 | per hour | As per hourly rates section. Source: Final Fees and Charges 2026/27, PDF p.8. |
| 4 Network capacity and access | 21 | 4.2 | Water Supply / Wastewater | Other charges | Combination | Application Fee - water and wastewater network temporary shutdown request | All areas | Chargeable when a customer requests a temporary shutdown of the water supply or wastewater network | $204.00 | $204.00 | per application | Source: Final Fees and Charges 2026/27, PDF p.8. |
| 4 Network capacity and access | 22 | 4.2 | Water Supply / Wastewater | Other charges | Combination | Application fee - for an approved contractor to access IAWAI Wastewater and Water assets | All areas | Chargeable when an approved contractor requests access to IAWAI water supply and wastewater assets | $127.00 | $127.00 | per application | Source: Final Fees and Charges 2026/27, PDF p.8. |
| 5 Service connection and authorisation | 23 | 5.1 | Water supply | Connections Charges | Combination | 20mm restricted water meter connection – Te Ohaaki capital contribution | Te Ohaaki, Waikato District | Chargeable in addition to boundary connection costs where a customer requests a 20mm restricted metered connection to the water supply network in Te Ohaaki. | $20,859.00 | $20,859.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.9. |
| 5 Service connection and authorisation | 24 | 5.1 | Wastewater | Connections Charges | Combination | Wastewater capital contribution – Meremere | Meremere, Waikato District | Chargeable in addition to boundary connection costs where a customer requests a connection to the water supply network in Meremere. | $1,467.00 | $1,467.00 | per connection | Owner is responsible for works within the property boundary. Source: Final Fees and Charges 2026/27, PDF p.9. |
| 5 Service connection and authorisation | 25 | 5.1 | Wastewater | Connections Charges | Combination | Wastewater capital contribution – Pookeno | Pookeno, Waikato District | Chargeable in addition to boundary connection costs where a customer requests a connection to the water supply network in Pookeno. | $26,581.00 | $26,581.00 | per connection | Owner is responsible for works within the property boundary. Source: Final Fees and Charges 2026/27, PDF p.9. |
| 5 Service connection and authorisation | 26 | 5.1 | Wastewater | Connections Charges | Combination | Wastewater capital contribution – Rangiriri | Rangiriri, Waikato District | Chargeable in addition to boundary connection costs where a customer requests a connection to the water supply network in Rangiriri. | $4,849.00 | $4,849.00 | per connection | Owner is responsible for works within the property boundary. Source: Final Fees and Charges 2026/27, PDF p.9. |
| 5 Service connection and authorisation | 27 | 5.1 | Wastewater | Connections Charges | Combination | Wastewater capital contribution – Taupiri | Taupiri, Waikato District | Chargeable in addition to boundary connection costs where a customer requests a connection to the water supply network in Taupiri. | $4,634.00 | $4,634.00 | per connection | Owner is responsible for works within the property boundary. Source: Final Fees and Charges 2026/27, PDF p.9. |
| 5 Service connection and authorisation | 28 | 5.1 | Wastewater | Connections Charges | Combination | Wastewater capital contribution – Tauwhare Pa | Tauwhare Pa, Waikato District | Chargeable in addition to boundary connection costs where a customer requests a connection to the water supply network in Tauwhare Pa. | $8,751.00 | $8,751.00 | per connection | Owner is responsible for works within the property boundary. Source: Final Fees and Charges 2026/27, PDF p.9. |
| 5 Service connection and authorisation | 29 | 5.1 | Wastewater | Connections Charges | Combination | Wastewater capital contribution – Te Ohaaki Road | Te Ohaaki Road, Waikato District | Chargeable in addition to boundary connection costs where a customer requests a connection to the water supply network in Te Ohaaki Road. | $3,316.00 | $3,316.00 | per connection | Owner is responsible for works within the property boundary. Source: Final Fees and Charges 2026/27, PDF p.9. |
| 5 Service connection and authorisation | 30 | 5.1 | Wastewater | Connections Charges | Combination | Wastewater capital contribution – Whaanga Coast | Whaanga Coast, Waikato District | Chargeable in addition to boundary connection costs where a customer requests a connection to the water supply network in Whaanga Coast. | $26,740.00 | $26,740.00 | per connection | Owner is responsible for works within the property boundary. Source: Final Fees and Charges 2026/27, PDF p.9. |
| 5 Service connection and authorisation | 31 | 5.2 | Water supply | Growth Charges | Combination | Water service connection and authorisation fee | Pookeno and Tuakau | An infrastructure growth charge, chargeable when a customer requests a water supply network connection in Pookeno and Tuakau. | $12,760.00 | $12,760.00 | per household equivalent unit (HEU) | Set by Watercare and subject to change. Source: Final Fees and Charges 2026/27, PDF p.10. |
| 5 Service connection and authorisation | 32 | 5.2 | Wastewater | Growth Charges | Combination | Wastewater service connection and authorisation fee | Pookeno and Tuakau | An infrastructure growth charge, chargeable when a customer requests a wastewater network connection in Pookeno and Tuakau. | $12,760.00 | $12,760.00 | per household equivalent unit (HEU) | The property owner is responsible for all works within the property boundary including installing an approved low pressure pump station and if applicable decommissioning any existing septic tank<br>Source: Final Fees and Charges 2026/27, PDF p.10. |
| 6 Trade waste and tankered waste | 33 | 6.1 | Wastewater | Other charges | Non-residential | Conditional consent application including tankered waste | All areas | Chargeable when a customer requests a conditional Tradewaste or tankered waste consent.<br>Additional hourly rate applies after 6 hours. | $829.00 | $829.00 | per application | Site inspection fees may also apply. Source: Final Fees and Charges 2026/27, PDF p.10. |

| Section | Row | Clause ref | Regulated Service | Category | Property Use | Name of the Charge | Geographic areas | Circumstances | Amount or rate (GST Inclusive) | Amount of charge attributable to the water or wastewater service | Charging basis | Other information |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 6 Trade waste and tankered waste | 34 | 6.1 | Wastewater | Other charges | Non-residential | Permitted / controlled discharge application | All areas | Chargeable when a customer requests a permitted / controlled Tradewaste discharge consent.<br>Additional hourly rate applies after 2 hours | $353.00 | $353.00 | per application | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 35 | 6.1 | Wastewater | Other charges | Non-residential | Trade waste consent renewal fee | All areas | Chargeable when a customer requests the renewal of a Tradewaste consent.<br>Additional hourly rate applies after 1 hour | $149.00 | $149.00 | per application | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 36 | 6.1 | Wastewater | Other charges | Non-residential | Special trade waste agreement, variation or renewal | All areas | Chargeable when a customer requests a Special Tradewaste agreement, variation or renewal. | Actual costs | Actual costs | per application | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 37 | 6.1 | Wastewater | Other charges | Non-residential | Temporary discharge | All areas | Chargeable when a customer requests a temporary Tradewaste discharge consent.<br>Additional hourly rate applies after 2 hours | $353.00 | $353.00 | per application | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 38 | 6.1 | Wastewater | Other charges | Non-residential | Variation / change of details request | All areas | Chargeable when a customer requests a Tradewaste consent variation / change of details.<br>Additional hourly rate applies after 30 minutes | $75.00 | $75.00 | per request | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 39 | 6.1 | Wastewater | Other charges | Non-residential | Site inspection / audit – conditional consent | All areas | Chargeable when a site inspection or audit is required on a conditional Tradewaste consent | $269.00 | $269.00 | per site visit | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 40 | 6.1 | Wastewater | Other charges | Non-residential | Site inspection / audit – permitted or controlled discharge | All areas | Chargeable when a site inspection or audit is required on a permitted or controlled Tradewaste discharge consent. | $236.00 | $236.00 | per site visit | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 41 | 6.1 | Wastewater | Other charges | Non-residential | Site inspection / audit – non-compliance | All areas | Chargeable when a site inspection or audit is required for a non-compliance with a Tradewaste consent. | $336.00 | $336.00 | per site visit | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 42 | 6.1 | Wastewater | Other charges | Non-residential | Site inspection / audit – temporary discharge | All areas | Chargeable when a site inspection or audit is required on a temporary Tradewaste discharge consent | $269.00 | $269.00 | per site visit | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 43 | 6.1 | Wastewater | Other charges | Non-residential | Independent sampling and analysis | All areas | Chargeable to trade waste and tanker waste customers as per frequency specified in their consent .Where not specified, frequency is annually. | Actual costs | Actual costs | per sample collected | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 44 | 6.1 | Wastewater | Other charges | Non-residential | Temporary discharge annual fee | All areas | An annual consenting fee chargeable where a customer holds a current temporary discharge consent. | $267.00 | $267.00 | per year | Independent monitoring is charged separately. Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 45 | 6.1 | Wastewater | Other charges | Non-residential | Conditional / special / tankered discharge – Risk Class 2 | All areas | An annual consenting fee chargeable where a customer holds a current conditional / special / tankered waste - Risk Class 2 discharge consent. | $1,435.00 | $1,435.00 | per year | Independent monitoring is charged separately. Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 46 | 6.1 | Wastewater | Other charges | Non-residential | Conditional / special / tankered discharge – Risk Class 3 | All areas | An annual consenting fee chargeable where a customer holds a current Conditional / special / tankered discharge – Risk Class 3 discharge consent. | $2,370.00 | $2,370.00 | per year | Independent monitoring is charged separately. Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 47 | 6.1 | Wastewater | Other charges | Non-residential | Permitted / controlled discharge annual fee | All areas | An annual consenting fee chargeable where a customer holds a current Permitted / controlled discharge consent. | $270.00 | $270.00 | per year | Independent monitoring is charged separately. Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 48 | 6.1 | Wastewater | Other charges | Non-residential | Tankered discharge annual fee | All areas | An annual consenting fee chargeable where a customer holds a current tankered waste discharge consent. | $920.00 | $920.00 | per year | Independent monitoring is charged separately. Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 49 | 6.1 | Wastewater | Other charges | Non-residential | Discharge to Tuakau wastewater treatment plant | Tuakau and Pookeno | An annual fee chargable to tradewaste consent holders who discharge to the wastewater network connected to the Tuakau wastewater treatment plant. | Refer to Watercare | Refer to Watercare | per year | Source: Final Fees and Charges 2026/27, PDF p.11. |
| 6 Trade waste and tankered waste | 50 | 6.1 | Wastewater | Other charges | Non-residential | Trade waste penalty charge | All areas | Chargeble to Tradewaste consent holders when discharge parameters exceed the parameters as specified in their trade waste agreement. | As per agreement | As per agreement as specified in agreement | | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 51 | 6.2 | Wastewater | Volumetric charges | Non-residential | Trade waste quantitative charge – Flow volume | Hamilton City | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $2.71 | $2.71 | per m3 | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 52 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Suspended solids | Hamilton City | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $1.17 | $1.17 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 53 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – cBOD5 (organic loading) | Hamilton City | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $0.92 | $0.92 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 54 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – COD (chemical loading) | Hamilton City | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $0.12 | $0.12 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 55 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Total Kjeldahl Nitrogen (TKN) | Hamilton City | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $2.67 | $2.67 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 56 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Total phosphorus | Hamilton City | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $9.36 | $9.36 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 57 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Arsenic | Hamilton City | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $505.66 | $505.66 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 58 | 6.2 | Wastewater | Volumetric charges | Non-residential | Trade waste quantitative charge – Flow volume | Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $1.27 | $1.27 | per m3 | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 59 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Suspended solids | Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $2.35 | $2.35 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 60 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – COD (chemical loading) | Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $1.05 | $1.05 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 61 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Total Kjeldahl Nitrogen (TKN) | Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $12.66 | $12.66 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 62 | 6.2 | Wastewater | Volumetric charges | Non-residential | Trade waste quantitative charge – Flow volume | Waikato District excluding Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $1.62 | $1.62 | per m3 | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 63 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Suspended solids | Waikato District excluding Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $1.09 | $1.09 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 64 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – cBOD5 (organic loading) | Waikato District excluding Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $1.30 | $1.30 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 65 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Total Kjeldahl Nitrogen (TKN) | Waikato District excluding Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $1.24 | $1.24 | per kg | Source: Final Fees and Charges 2026/27, PDF p.12. |
| 6 Trade waste and tankered waste | 66 | 6.2 | Wastewater | Contaminants charges | Non-residential | Trade waste quantitative charge – Total phosphorus | Waikato District excluding Tuakau and Pookeno | Chargeable where a customer discharges Tradewaste under a conditional Tradewaste consent. | $7.71 | $7.71 | per kg | Source: Final Fees and Charges 2026/27, PDF p.13. |
| 6 Trade waste and tankered waste | 67 | 6.2 | Wastewater | Volumetric charges | Non-residential | Tankered waste disposal to Huntly or Pukete wastewater treatment plant | All areas | Chargeable where a customer discharges tankered waste to the Huntly or Pukete Wastewater treatment plants. | $94.00 | $94.00 | per m3 | Acceptance is at IAWAI discretion. Source: Final Fees and Charges 2026/27, PDF p.13. |
| 7 Growth charges | 68 | 7 | Water supply | Growth Charges | Residential | Water supply residential growth charge | All areas | Chargeable to developed or redeveloped residential properties which are connected to the water supply network, where the development or redevelopment occurred on or after 1 July 2026 and has resulted in a net increase in demand measured in Housing Equivalent Units. | $200.00 | $200.00 | per HUE per year for 25 years | - One additional residential dwelling is treated as equivalent to one (1) HUE, and<br>- Additional residential dwellings of 70m2 and below for which no resource or building consent is required (i.e. a secondary minor dwelling such as a granny flat) will be treated as a half HUE (i.e. half charges will apply).<br>- Multi-unit residential developments will be charged on the basis that each additional residential unit is equivalent to one (1) HUE.<br>Eligible secondary minor dwellings are treated as 0.5 HUE; qualifying papakaainga may be waived.<br><br>Source: Final Fees and Charges 2026/27, PDF p.14. |

| Section | Row | Clause ref | Regulated Service | Category | Property Use | Name of the Charge | Geographic areas | Circumstances | Amount or rate (GST Inclusive) | Amount of charge attributable to the water or wastewater service | Charging basis | Other information |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 7 Growth charges | 69 | 7 | Wastewater | Growth Charges | Residential | Wastewater residential growth charge | All areas | Chargeable to developed or redeveloped residential properties which are connected to the wastewater network, where the development or redevelopment occurred on or after 1 July 2026 and has resulted in a net increase in demand measured in Housing Equivalent Units. | $300.00 | $300.00 | per HUE per year for 25 years | - One additional residential dwelling is treated as equivalent to one (1) HUE, and<br>- Additional residential dwellings of 70m2 and below for which no resource or building consent is required (i.e. a secondary minor dwelling such as a granny flat) will be treated as a half HUE (i.e. half charges will apply).<br>- Multi-unit residential developments will be charged on the basis that each additional residential unit is equivalent to one (1) HUE.<br>Eligible secondary minor dwellings are treated as 0.5 HUE; qualifying papakaainga may be waived. Source: Final Fees and Charges 2026/27, PDF p.15. |
| 8 Water supply charges | 70 | 8.1 | Water supply | Fixed charge | Residential | Base non-metered water charge | Hamilton City | Chargeable to all residential rating units that have the water supply system available to them or are connected to it without a metered connection, and are identified as Base Hamilton Water Supply Category | $0.00075256 | $0.00075256 | per $ of capital value | Source: Final Fees and Charges 2026/27, PDF p.16. |
| 8 Water supply charges | 71 | 8.1 | Water supply | Fixed charge | Residential | Multi-residential non-metered water charge | Hamilton City | Chargeable to all residential rating units that have the water supply system available to them or are connected to it without a metered connection, and are identified as Multi-Residential Hamilton Water Supply Category | $0.00082782 | $0.00082782 | per $ of capital value | Source: Final Fees and Charges 2026/27, PDF p.16. |
| 8 Water supply charges | 72 | 8.1 | Water supply | Fixed charge | Combination | Fixed water charge | Hamilton City | Chargeable to all residential rating units that have the water supply system available to them or are connected to it without a metered connection, and are identified as Base or Multi-residential Hamilton Water Supply Category | $28.00 | $28.00 | per year | Source: Final Fees and Charges 2026/27, PDF p.16. |
| 8 Water supply charges | 73 | 8.1 | Water supply | Fixed charge | Non-residential | Commercial non-metered water supply | Hamilton City | Chargeable to commercial rating units connected to the water supply network in Hamilton City, and are not paying water by meter | $628.00 | $628.00 | per year | Source: Final Fees and Charges 2026/27, PDF p.16. |
| 8 Water supply charges | 74 | 8.2 | Water supply | Volumetric charges | Combination | Metered water charge | Hamilton City | Chargable , unless otherwise stated, to water by meter customers connected to the water supply network in Hamiton city. | $2.61 | $2.61 | per m3 | Source: Final Fees and Charges 2026/27, PDF p.16. |
| 8 Water supply charges | 75 | 8.2 | Water supply | Other charges | Combination | Monthly minimum metered water charge | Hamilton City | Chargeable to water by meter customers who are on a monthly billing cycle where metered use is less than 20 m3 | $52.00 | $52.00 | per month | Source: Final Fees and Charges 2026/27, PDF p.16. |
| 8 Water supply charges | 76 | 8.2 | Water supply | Other charges | Combination | Quarterly minimum metered water charge | Hamilton City | Chargeable to water by meter customers who are on a quarterly billing cycle where metered use l less that 60 m3. | $157.00 | $157.00 | per quarter | Source: Final Fees and Charges 2026/27, PDF p.17. |
| 8 Water supply charges | 77 | 8.3 | Water supply | Serviceability charge | Combination | Availability fixed annual water charge – on-demand areas | Waikato District | Chargeable to properties which are not connected to the water supply network, and are located within 100m of the water network in Waikato District. | $594.02 | $594.02 | per rating unit per year | Source: Final Fees and Charges 2026/27, PDF p.17. |
| 8 Water supply charges | 78 | 8.3 | Water supply | Fixed charge | Combination | Fixed annual water charge – on-demand areas | Waikato District | Chargeable to properties connected to the water supply network in on-demand areas in the Waikato District | $594.02 | $594.02 | per separately used or inhabited part of a rating unit per year | Source: Final Fees and Charges 2026/27, PDF p.17. |
| 8 Water supply charges | 79 | 8.3 | Water supply | Fixed charge | Combination | Fixed annual water charge – trickle-feed areas | Waikato District | Chargeable to properties Connected to the waters supply network in trickle-feed areas in the Waikato District | $594.02 | $594.02 | per separately used or inhabited part of a rating unit per year | Source: Final Fees and Charges 2026/27, PDF p.17. |
| 8 Water supply charges | 80 | 8.3 | Water supply | Volumetric charges | Combination | Metered water volumetric charge | Waikato District | Chargeable in addition to fixed charge, for properties connected to the water supply network in the Waikato District | $2.74 | $2.74 | per m3 | Source: Final Fees and Charges 2026/27, PDF p.17. |
| 8 Water supply charges | 81 | 8.4 | Water supply | Volumetric charges | Combination | Water take point volumetric charge | Hamilton City | Chargeable where a customer extracts water from an IAWAI water take point located in Hamilton City | $5.56 | $5.56 | per m3 | Source: Final Fees and Charges 2026/27, PDF p.17. |
| 8 Water supply charges | 82 | 8.4 | Water supply | Volumetric charges | Combination | Water take point volumetric charge | Waikato District | Chargeable where a customer extracts water from an IAWAI water take point located in Waikato District | $3.68 | $3.68 | per m3 | Source: Final Fees and Charges 2026/27, PDF p.18. |
| 8 Water supply charges | 83 | 8.4 | Water supply | Other charges | Combination | Water take point minimum charge | All areas | Chargeable to water take permit holders where the total quarterly volumetric charge is less that the specified minimum charge. | $32.00 | $32.00 | per quarter | Bulk Filling Stations<br>Source: Final Fees and Charges 2026/27, PDF p.18. |
| 8 Water supply charges | 84 | 8.4 | Water supply | Other charges | Combination | Annual water take point permit or supply contract | All areas | Chargeable annually were a customer holds a current water take point permit of supply contract. | $375.00 | $375.00 | per year | Permit required to draw water from bulk filling stations<br>Source: Final Fees and Charges 2026/27, PDF p.18. |
| 8 Water supply charges | 85 | 8.4 | Water supply | Other charges | Combination | Additional water take point key | Hamilton City | Chargeable when a customer requests and additional water take point key. | $24.00 | $24.00 | per key | Source: Final Fees and Charges 2026/27, PDF p.18. |
| 8 Water supply charges | 86 | 8.5 | Water supply | Other charges | Combination | Water meter special read | All areas | Chargeable when a customer requests a special water meter read.<br>At least 2 business days' notice in Hamilton City and 10 days in Waikato District | $155.00 | $155.00 | per request | Source: Final Fees and Charges 2026/27, PDF p.18. |
| 8 Water supply charges | 88 | 8.5 | Water supply | Other charges | Combination | Certified independent water meter testing | All areas | Chargeable when a customer requests testing of a water meter by a certified independent service provider. | By quote | By quote | per test | Source: Final Fees and Charges 2026/27, PDF p.18. |
| 8 Water supply charges | 89 | 8.6 | Water supply | Other charges | Combination | Backflow prevention device registration | All areas | Chargeable when a customer registers a backflow prevention device. | $101.00 | $101.00 | per device | Source: Final Fees and Charges 2026/27, PDF p.19. |
| 8 Water supply charges | 90 | 8.6 | Water supply | Other charges | Combination | Testing backflow preventer 20mm | All areas | Chargeable when a customer requests testing of a 20mm backflow prevention device. | Actual costs | Actual costs | per device | Source: Final Fees and Charges 2026/27, PDF p.19. |
| 8 Water supply charges | 91 | 8.6 | Water supply | Other charges | Combination | Testing other backflow devices | All areas | Chargeable when a customer requests testing of a backflow device in Hamilton City or within Waikato District devices above 20mm and commercial devices | Owner's management and cost | Owner's management and cost | per device | Source: Final Fees and Charges 2026/27, PDF p.19. |
| 8 Water supply charges | 92 | 8.6 | Water supply | Other charges | Combination | Repair of backflow preventer 20mm | Waikato District | Chargeable where a customer requests the repair of a 20mm backflow prevention device. | Actual costs | Actual costs | per device | Source: Final Fees and Charges 2026/27, PDF p.19. |
| 9 Wastewater charges | 93 | 9.1 | Wastewater | Fixed charge | Combination | Capital value wastewater base charge | Hamilton City | Chargeable to all rating units in Hamilton City that have the wastewater system available to them or are connected to it. | $0.00073568 | $0.00073568 | per $ of capital value | Hamilton wastewater category<br>Source: Final Fees and Charges 2026/27, PDF p.20. |
| 9 Wastewater charges | 94 | 9.1 | Wastewater | Fixed charge | Non-residential | Capital value wastewater commercial charge | Hamilton City | Chargeable to all commercial rating units in Hamilton City that have the wastewater system available to them or are connected to it. | $0.00219799 | $0.00219799 | per $ of capital value | Hamilton wastewater category<br>Source: Final Fees and Charges 2026/27, PDF p.20. |
| 9 Wastewater charges | 95 | 9.1 | Wastewater | Fixed charge | Non-residential | Capital value wastewater educational charge | Hamilton City | Chargeable to all educational rating units in Hamilton City that have the wastewater system available to them or are connected to it. | $0.00080925 | $0.00080925 | per $ of capital value | Hamilton wastewater category<br>Source: Final Fees and Charges 2026/27, PDF p.20. |
| 9 Wastewater charges | 96 | 9.1 | Wastewater | Fixed charge | Residential | Capital value wastewater multi-residential charge | Hamilton City | Chargeable to all multi-residential rating units in Hamilton City that have the wastewater system available to them or are connected to it. | $0.00080925 | $0.00080925 | per $ of capital value | Hamilton wastewater category<br>Source: Final Fees and Charges 2026/27, PDF p.20. |
| 9 Wastewater charges | 97 | 9.1 | Wastewater | Fixed charge | Combination | Fixed wastewater base charge | Hamilton City | Chargeable to all rating units in Hamilton City that have the wastewater system available to them or are connected to it. | $14.00 | $14.00 | per year | Hamilton wastewater category<br>Source: Final Fees and Charges 2026/27, PDF p.20. |
| 9 Wastewater charges | 98 | 9.1 | Wastewater | Fixed charge | Non-residential | Fixed wastewater commercial charge | Hamilton City | Chargeable to all commercial rating units in Hamilton City that have the wastewater system available to them or are connected to it. | $42.00 | $42.00 | per year | Hamilton wastewater category<br>Source: Final Fees and Charges 2026/27, PDF p.20. |

| Section | Row | Clause ref | Regulated Service | Category | Property Use | Name of the Charge | Geographic areas | Circumstances | Amount or rate (GST Inclusive) | Amount of charge attributable to the water or wastewater service | Charging basis | Other information |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 9 Wastewater charges | 99 | 9.1 | Wastewater | Fixed charge | Non-residential | Fixed wastewater educational charge | Hamilton City | Chargeable to all educational rating units in Hamilton City that have the wastewater system available to them or are connected to it. | $14.00 | $14.00 | per year | Hamilton wastewater category<br>Source: Final Fees and Charges 2026/27, PDF p.20. |
| 9 Wastewater charges | 100 | 9.1 | Wastewater | Fixed charge | Residential | Fixed wastewater multi-residential charge | Hamilton City | Chargeable to all multi-residential rating units in Hamilton City that have the wastewater system available to them or are connected to it. | $14.00 | $14.00 | per year | Hamilton wastewater category<br>Source: Final Fees and Charges 2026/27, PDF p.20. |
| 9 Wastewater charges | 101 | 9.2 | Wastewater | Fixed charge | Non-residential | Non-residential / commercial connected – first two pans | Waikato District | Chargeable to non residential properties connected to the wastewater network in Waikato District for the first two pans. | $1,896.59 | $1,896.59 | per separately used or inhabited part of a rating unit per year | Source: Final Fees and Charges 2026/27, PDF p.21. |
| 9 Wastewater charges | 102 | 9.2 | Wastewater | Fixed charge | Non-residential | Non-residential / commercial connected – third and subsequent pans | Waikato District | Chargeable in addition to the first two pans, to non residential properties connected to the wastewater network in Waikato district for each subsequent additional pan. | $948.30 | $948.30 | per additional pan per year | Source: Final Fees and Charges 2026/27, PDF p.21. |
| 9 Wastewater charges | 103 | 9.2 | Wastewater | Serviceability charge | Residential | Residential available – not connected | Waikato District | Chargeable to each residential property not connected to the wastewater network which is located within 100m of public wastewater drain. | $948.30 | $948.30 | per rating unit per year | Source: Final Fees and Charges 2026/27, PDF p.21. |
| 9 Wastewater charges | 104 | 9.2 | Wastewater | Fixed charge | Residential | Residential connected | Waikato District | Chargeable to each residential property connected to the wastewater network within the Waikato district | $1,896.59 | $1,896.59 | per separately used or inhabited part of a rating unit per year | Source: Final Fees and Charges 2026/27, PDF p.21. |
| 9 Wastewater charges | 105 | 9.2 | Wastewater | Fixed charge | Non-residential | Assistance for the Elderly connected – first two pans | Waikato District | Annual Charge to non residential / commercial assistance for the elderly properties for up to the first two pans. | $1,896.59 | $1,896.59 | per separately used or inhabited part of a rating unit per year | Source: Final Fees and Charges 2026/27, PDF p.21. |
| 9 Wastewater charges | 106 | 9.2 | Wastewater | Fixed charge | Non-residential | Assistance for the Elderly connected – third and subsequent pans | Waikato District | Annual Charge to non-residential / commercial assistance for the elderly properties, in addition to the first two pans, for each subsequent additional pan. | $379.31 | $379.31 | per additional pan per year | Source: Final Fees and Charges 2026/27, PDF p.21. |
| 9 Wastewater charges | 107 | 9.2 | Wastewater | Fixed charge | Non-residential | Non-rateable / non-profit connected – first two pans | Waikato District | Chargeable to non ratable / no-profit properties connected to the wastewater network in Waikato District for the first two pans. | $1,896.59 | $1,896.59 | per separately used or inhabited part of a rating unit per year | Source: Final Fees and Charges 2026/27, PDF p.21. |
| 9 Wastewater charges | 108 | 9.2 | Wastewater | Fixed charge | Non-residential | Non-rateable / non-profit connected – third and subsequent pans | Waikato District | Chargeable in addition to the first two pans, to non-ratable/non-profit properties connected to the wastewater network in Waikato District for each subsequent additional pan. | $189.39 | $189.39 | per additional pan per year | Source: Final Fees and Charges 2026/27, PDF p.21. |
| 9 Wastewater charges | 109 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – July | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $726.00 | $726.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 110 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – August | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $660.00 | $660.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 111 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – September | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $594.00 | $594.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 112 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – October | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $528.00 | $528.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 113 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – November | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $462.00 | $462.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 114 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – December | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $396.00 | $396.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 115 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – January | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $330.00 | $330.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 116 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – February | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $264.00 | $264.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 117 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – March | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $198.00 | $198.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 118 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – April | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $132.00 | $132.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 119 | 9.2 | Wastewater | Fixed charge | Combination | Interim fixed wastewater charge – May | Waikato District | Interim fixed Wastewater charges to capture the use associated with new connections during the year of installation. | $66.00 | $66.00 | per connection | Source: Final Fees and Charges 2026/27, PDF p.22. |
| 9 Wastewater charges | 120 | 9.2 | Wastewater | Fixed charge | Combination | Wastewater Capital Works Charge – Pookeno Wastewater Scheme | Pookeno Wastewater Scheme catchment | Chargeable to properties connected to the Pookeno Wastewater Scheme catchment, where liability has not previously been discharged | $1,361.90 | $1,361.90 | per connection | 2026/27 is the final year of this targeted charge.<br>Source: Final Fees and Charges 2026/27, PDF p.22. |
| 10 Consents and customer agreements | 121 | 10 | Water Supply / Wastewater | Other charges | Combination | Pre-transfer inspection for Regional Council consent transfer | All areas | Chargeable where a customer has requested the transfer of a regional Council resource consent to IAWAI. | Hourly rate + corporate mileage | Hourly rate + corporate mileage | per transfer | Infrastructure and associated works assessed against Waikato Regional Council consent conditions<br>Source: Final Fees and Charges 2026/27, PDF p.23. |
| 10 Consents and customer agreements | 122 | 10 | Water Supply / Wastewater | Other charges | Non-residential | Individual customer agreement – new activity or increased allocation | All areas | Chargeable to customers requesting a new or increased allocation within an existing individual customer agreement. Time over 6 hours charged at hourly rate | $1,050.00 | $1,050.00 | per application | Includes high water use, bulk supply and out-of-district supply.<br>Source: Final Fees and Charges 2026/27, PDF p.23. |
| 10 Consents and customer agreements | 123 | 10 | Water Supply / Wastewater | Other charges | Non-residential | Individual customer agreement – existing activity with no increased allocation | All areas | Chargeable to existing customers using over 15m3/day of water that are not currently operating under an exisiting customer agreement and where there is no increase in water allocation over and above historical levels. Time over 3 hours charged at hourly rate. | $525.00 | $525.00 | per application | Source: Final Fees and Charges 2026/27, PDF p.23. |
| 10 Consents and customer agreements | 124 | 10 | Water Supply / Wastewater | Other charges | Non-residential | Individual customer agreement annual fee | All areas | Annual fee chargeable to customers with a current individual customer agreement. Time over 2 hours charged at hourly rate | $350.00 | $350.00 | per year | Includes annual review, auditing and administration of the agreement including review of deliverables required under the agreement.<br>Source: Final Fees and Charges 2026/27, PDF p.23. |
| 11 Penalties | 125 | 11 | Water Supply / Wastewater | Other charges | Combination | Penalty on unpaid capital value and fixed water and wastewater charges | All areas | Chargeable on any charges, including growth charges, unpaid after the relevant instalment due date | 10% | 10% | percent of unpaid charge | Source: Final Fees and Charges 2026/27, PDF p.24. |
| 11 Penalties | 126 | 11 | Water supply | Other charges | Combination | Penalty on unpaid water-by-meter charges | All areas | Chargeable on water by meter charges unpaid after the invoice due date | 10% | 10% | percent of unpaid charge | Source: Final Fees and Charges 2026/27, PDF p.24. |
| 12 Investigation and compliance | 127 | 12 | Water supply | Other charges | Combination | Investigation and enforcement of Water Supply Bylaw | All areas | Chargeable to a person, entity or corporation who following investigation is deemed to have breached the Water Supply Bylaw. | Actual costs | Actual costs | per case | Source: Final Fees and Charges 2026/27, PDF p.25. |

| Section | Row | Clause ref | Regulated Service | Category | Property Use | Name of the Charge | Geographic areas | Circumstances | Amount or rate (GST Inclusive) | Amount of charge attributable to the water or wastewater service | Charging basis | Other information |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 12 Investigation and compliance | 128 | 12 | Wastewater | Other charges | Combination | Investigation and enforcement of Trade Waste and Wastewater Bylaw | All areas | Chargeable to a person, entity or corporation who following investigation is deemed to have breached the Trade Waste and Wastewater Bylaw. | Actual costs | Actual costs | per case | Source: Final Fees and Charges 2026/27, PDF p.25. |
| 12 Investigation and compliance | 129 | 12 | Water Supply / Wastewater | Other charges | Non-residential | Customer agreement penalty charges | All areas | Chargeable the customer as per the terms and conditions of Individual customer agreements | As stated in agreement | As stated in agreement | as specified in agreement | Source: Final Fees and Charges 2026/27, PDF p.25. |
| 12 Investigation and compliance | 130 | 12 | Water supply | Volumetric charges | Combination | Unpermitted use of water | All areas | Chargeable, in addition to investigation costs, where unpermitted water is used. | $12.00 | $12.00 | per m3 | Source: Final Fees and Charges 2026/27, PDF p.25. |
| 12 Investigation and compliance | 131 | 12 | Water Supply / Wastewater | Other charges | Combination | Damage to services and remediation | All areas | Chargeable to a person, entity, corporation or party that damages components of the water supply or wastewater network. | Actual costs | Actual costs | per incident | Recoverable costs may include clean-up, plumbers, consultants, legal fees, costs for locating, repairing and reinstating damaged assets.<br><br>Source: Final Fees and Charges 2026/27, PDF p.25. |
| 13 Hourly rates | 132 | 13 | Water Supply / Wastewater | Other charges | Combination | Administration associated with connections and disconnections | All areas | Chargeable where additional staff time is required, above the thresholds specified elsewhere, to administer water supply and wastewater network connection and disconnection applications. | $142.00 | $142.00 | per hour | Source: Final Fees and Charges 2026/27, PDF p.26. |
| 13 Hourly rates | 133 | 13 | Water Supply / Wastewater | Other charges | Combination | Staff time unless otherwise stated | All areas | Chargeable at the time the service is completed where additional staff time above the thresholds specified elsewhere and unless otherwise stated. | $142.00 | $142.00 | per hour | Source: Final Fees and Charges 2026/27, PDF p.26. |
| 13 Hourly rates | 134 | 13 | Wastewater | Other charges | Non-residential | Trade waste and tankered waste administration | All areas | Chargeable where additional staff time is required, above the thresholds specified elsewhere, to administer Tradewaste and tankered waste consents and applications. | $149.00 | $149.00 | per hour | Source: Final Fees and Charges 2026/27, PDF p.26. |
| 13 Hourly rates | 135 | 13 | Water Supply / Wastewater | Other charges | Non-residential | Individual customer agreement processing | All areas | Chargeable when a customer requests a individual water or wastewater agreement which may include High water use, bulk supply and out-of-district agreement. | $175.00 | $175.00 | per hour | Source: Final Fees and Charges 2026/27, PDF p.26. |
| 13 Hourly rates | 136 | 13 | Water Supply / Wastewater | Other charges | Combination | Waters engineer | All areas | Chargeable at the time a customer request requires development engineering, network capacity, plan certification, building consent assessment or PIM work | $255.00 | $255.00 | per hour | Source: Final Fees and Charges 2026/27, PDF p.26. |

**Regulated Service**
Water supply
Water Supply / Wastewater
Wastewater

**Catagories**
Fixed charge
Volumetric charges
Contaminants charges
Growth Charges

Mixed connection charge

Serviceability charge
Connections Charges

Other charges

**Property Use**
Residential
Non-residential
Combination

**Charging Basis**
general rates
targeted rates
uniform annual general charge
based on connection size
based on the presences of con
a billing fee
payable of the provision of a sp

**Description**

A uniform baseline fee applied per property, rating unit, or connection

Variable consumption-based fees calculated per unit of volume.

Specialized fees applied strictly to wastewater or trade waste services

Financial contributions collected from developers or property expanding owners.

charges that are partly one and partly the other and that the regulated suppler does not separate (eg water and wastewater together)

A baseline tariff levied on properties that are not currently connected to the water network but have access to it.

Upfront administrative and civil engineering fees billed when physical work occurs at the boundary line.

Any miscellaneous operational fees that do not logically fall under any of the preceding seven categories.

taminants

ecific service

**Assumptions**

It is assumed that minimum charges fall in this category on the basis that the charge is not applicable if the minimum volume is exceeded.
Annual consenting fees are assumed to be part of this category as they are an administrative fee.