Appendix 2

Fees and Charges 2026/27

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1. INTRODUCTION

IAWAI's Fees and Charges Schedule includes all water-related charges including those that were previously collected as rates by the shareholder councils under the Local Government (Rating) Act 2002.

Currently, Hamilton City Council and Waikato District Council each have their own separate water fees and charges. From 1 July 2026, these will be combined into one single IAWAI fees and charges schedule. This also includes what was water-related targeted rates.

What's changing?

- Drinking water and wastewater fees and charges will be managed by IAWAI.
- Stormwater charges will stay as part of council rates.
- Where possible, water and wastewater related fees based on hourly rates or for specific connection or consent related activities have been standardised, so Hamilton and Waikato customers are charged the same fees for the same activity or service. In some instances, this has resulted in an increase of slightly more than the rate of inflation for some charges for some customers.
- Trade waste quantitative charges (volumetric and contaminant based) have increased by 15% reflecting significant changes in the operating costs for treatment plants. Overall, the changes are about bringing everything into one clear, consistent system across both council areas.

Further information

IAWAI uses a mixed pricing model to fund water services. This approach reflects both the fixed and variable costs of delivering services, as well as the benefits received by property owners and users. It includes a combination of property-based charges, consumption-based charges, fixed charges, and user-pays charges.

At present, pricing differs for properties in the Waikato District and Hamilton City areas. These differences reflect historical funding arrangements and help manage the transition to a new pricing framework while avoiding sudden or significant cost increases for property owners and water users.

Over time, these differences will be progressively standardised, in line with the transitional provisions of the water services legislation.

Charges will be reviewed as part of each water services strategy to ensure they remain aligned with funding needs, legal requirements, and principles of fair and equitable cost recovery.

2. WATER AND WASTEWATER CONNECTIONS

Any connection to the IAWAI water and wastewater network must be first approved by IAWAI.

2.1 Water and wastewater connection applications

Connection application fees also apply to any disconnections.

Description	Units	Charge 2026/27 per unit
Water and wastewater connection applications – all areas		
Response to customer and developer queries related to connections	per hour	$247.00
Application fee (plus additional hourly rate for time spent over 2.5 hours)	minimum charge	$350.00

2.2 Connections physical works

In Waikato District charges for physical works for water connections above 20mm, commercial water connections, and wastewater connections are at the owner's management and cost.

In Waikato District 'at cost' means the property owner or develop is liable for the total cost of constructing the connection to IAWAI's mains and is also responsible for the physical work in providing the connection. IAWAI's expectation is for the property owner or developer's contractor to complete the connection to the service at the time site works are completed and that the contractor will charge the property owner or developer directly. The work must be completed to IAWAI's standards as stated in the Regional Infrastructure Technical Specification (RITS) and that the works will be inspected as part of IAWAI's approval process. Additional connections may require development contributions or a capital contribution fee.

Connections in Hamilton City will soon be completed by a connections contractor panel at the owner's management and cost. In the interim, physical works completed by IAWAI in Hamilton City will be via quote unless otherwise stated.

Description	Units	Charge 2026/27 per unit
Physical connections work by IAWAI – all areas		
All physical connections-related work completed by IAWAI unless otherwise stated		by quote
Reinstatement of sealed roadways, footpaths and light vehicle entrances		by quote
On site pipe location		by quote
Water connections – all areas		
Flow restrictor temporary removal and/or reinstallation	per application	$169.00
Flow restrictor removal after hours (outside 8am - 4:30pm Monday to Friday)	per application	$338.00
Modification of existing connection to install a flow restrictor		by quote

Description	Units	Charge 2026/27 per unit
Water connections – Waikato District only		
20mm full flow water meter connection, including travel, fixtures and fittings costs, labour to install (excludes application fee)	per connection	$1800.00
20mm urban residential/ rural metered	per connection	$2,470.00
Connections above 20mm and commercial	per connection	at owner's management and cost
(In all Waikato District areas all connections costs are borne by the property owner and water systems are installed by the property owner's contractors to IAWAI's standards.)		
Directional drill - water meter connection		by quote
Traffic management - water meter connection		by quote
Wastewater connections – Waikato District only		
Connection fee for standard gravity fed connection		at owner's management and cost
(In all Waikato District areas all connections costs are borne by the property owner and water systems are installed by the property owner's contractors to IAWAI's standards.)		

3.1 Disconnections

Disconnection application processing is charged as for new connections. Connection application charges and physical works charges will apply as for new connections if the property owner wishes to reconnect later.

Description	Units	Charge 2026/27 per unit
Disconnections – all areas		
All disconnections unless otherwise stated. Includes but is not limited to disconnection from restricted water supply, full flow and over 20mm water supply or for removal or demolition of a building		by quote

3.2 Inspections and monitoring

Description	Units	Charge 2026/27 per unit
Water connections monitoring – all areas		
Bacteria laboratory testing	per sample	$83.00
Inspection fees – Hamilton City		
Quality assurance inspections and monitoring (includes travel to sites up to 8km from the central city)	per site visit	$356.00
Quality assurance inspections and monitoring (includes travel to sites more than 8km from the central city)	per site visit	$459.00

4. NETWORK CAPACITY AND ACCESS

4.1 Network capacity assessment

In some areas there are challenges with how much development the water and wastewater networks can cope with. Where a water and wastewater network capacity assessment is required, charges for that assessment are shown below.

Description	Units	Charge 2026/27 per unit
Water and wastewater network capacity assessment – all areas		
Consultant or specialist		Actual costs
Staff hourly rate (as per hourly rates section)	per hour	$255

4.2 Network access requests

Access to IAWAI's water and wastewater networks is restricted. The following fees provide for applications to shutdown or otherwise access the water and wastewater networks to enable works to occur.

Description	Units	Charge 2026/27 per unit
Water and wastewater network access requests – all areas		
Application fee - water or wastewater network temporary shutdown request	per application	$204.00
Application fee - for an approved contractor to access IAWAI Wastewater and Water assets	per application	$127.00

5. SERVICE CONNECTION AND AUTHORISATION

5.1 Service connection and authorisation – Waikato District

The following contributions apply in specific areas of Waikato District in addition to other charges. These charges apply where a property chooses to connect to a newly available wastewater service in these areas.

Description	Unit	Charge 2026/27 per unit
Water capital contribution in Waikato District *(in addition to boundary connection costs)*		
20mm restricted water meter connection Te Ohaaki capital contribution	$	$20,859.00
Wastewater capital contribution in Waikato District *(in addition to boundary connection costs)*		
Meremere	$	$1,467.00
Pookeno	$	$26,581.00
Rangiriri	$	$4,849.00
Taupiri	$	$4,634.00
Tauwhare Pa	$	$8,751.00
Te Ohaaki Road	$	$3,316.00
Whaanga Coast	$	$26,740.00
The property owner is responsible for all works within the property boundary including installing an approved low pressure pump station and if applicable decommissioning any existing septic tank.		

5.2 Service connection and authorisation – Pookeno and Tuakau

The following Infrastructure Growth Charges provide for the cost of connections to infrastructure for those undertaking development in Pookeno and Tuakau.

Description	Units	Charge 2026/27 per unit
Water connections – Pookeno and Tuakau		
Water service connection and authorisation fee	per household equivalent unit (HEU)	$12,760.00*
Wastewater connections – Pookeno and Tuakau		
Wastewater service connection and authorisation fee	per household equivalent unit (HEU)	$12,760.00*
The property owner is responsible for all works within the property boundary including installing an approved low pressure pump station and if applicable decommissioning any existing septic tank		

* Note: This charge is set by Watercare and is subject to change.

6. TRADE WASTE AND TANKERED WASTE

Discharge of non-domestic wastewater into the wastewater reticulation system will require a trade waste consent. “Permitted” and “conditional” consents relate to the types and quantities if trade waste that these businesses product.

Tankered waste refers to liquid that is transported by vehicle for disposal.

6.1 Trade Waste and tankered waste application, inspection, independent monitoring, penalties and annual fees

These fees apply across all areas unless otherwise stated.

Description	Unit	Charge 2026/27 per unit
Application Fees *(Site inspection fees may also apply)*		
Conditional Consent including tankered waste (plus additional hourly rate for more than 6 hours time)	per application	$829.00

Permitted/Controlled Discharge (plus additional hourly rate for more than 2 hours time)	per application	$353.00
Renewal Fee (plus additional hourly rate for more than 1 hours time)	per application	$149.00
Special trade waste agreements, variations or renewals	per application	Actual costs
Temporary Discharge (plus additional hourly rate for more than 2 hours time)	per application	$353.00
Variation / Change of Details Request (plus additional hourly rate for more than 30 minutes time)	per request	$75.00
Site Inspection/Audit Fees		
Site Inspection/Audit - Conditional Consent	per site visit	$269.00
Site Inspection/Audit -Permitted/Controlled Discharge	per site visit	$236.00
Site Inspection/Audit - Non Compliance	per site visit	$336.00
Site Inspection/Audit - Temporary Discharge	per site visit	$269.00
Independent Monitoring Fees		
Independent sampling and analysis for consented trade waste discharges and tankered waste disposal at the Wastewater Treatment Plant	per sample collected	Actual costs
Annual Fees *(Costs of any independent monitoring (sampling and analysis) is recovered through a separate fee and charge)*		
Temporary discharge	per year	$267.00
Conditional/Special/Tankered Discharge - Risk Class 2	per year	$1,435.00
Conditional/Special/Tankered Discharge - Risk Class 3	per year	$2,370.00
Permitted/ Controlled Discharge	per year	$270.00
Tankered Discharge	per year	$920.00
Discharges to Tuakau wastewater treatment plant	per year	Refer to Watercare

Trade waste penalty charges		
Trade Waste penalty charges		As per Agreement

6.2 Trade waste and tankered waste quantitative charges

Quantitative charges apply to conditional consent holders and tankered waste consent holders as described in the following table. Charges vary depending on the location of the activity, the receiving network and the receiving wastewater treatment plant.

Trade waste quantitative charges (volumetric and contaminant-based) are to rise by 15% to reflect significant changes in the operating costs of treatment plants.

Description	Per unit	Charge 2026/27 per unit
Quantitative charges for Trade Waste conditional consents - Hamilton City		
Flow Volume	per m^3	$2.71
Suspended Solids	per kg	$1.17
cBOD5 (Organic loading)	per kg	$0.92
COD (Chemical loading)	per kg	$0.12
Total Kjeldahl Nitrogen (TKN)	per kg	$2.67
Total Phosphorus	per kg	$9.36
Arsenic	per kg	$505.66
Quantitative charges for Trade Waste conditional consents - Tuakau and Pookeno		
Flow Volume	per m^3	$1.27
Suspended Solids	per kg	$2.35
COD (Chemical loading)	per kg	$1.05
Total Kjeldahl Nitrogen (TKN)	per kg	$12.66
Quantitative charges for Trade Waste conditional consents – Waikato District (excludes Tuakau and Pookeno)		
Flow Volume	per m^3	$1.62
Suspended Solids	per kg	$1.09
cBOD5 (Organic loading)	per kg	$1.30
Total Kjeldahl Nitrogen (TKN)	per kg	$1.24

Total Phosphorus	per kg	$7.71
Tankered Waste		
Tankered Waste disposal to Huntly or Pukete wastewater treatment plant septage facilities	per m^3	$94.00
Note: Tankered Waste may be declined at the discretion of IAWAI		

7. GROWTH CHARGES

Growth charges are based on the net increase in demand on water supply and wastewater services, measured using Household Unit Equivalents (HUEs).

Growth charges in this section will be applied by IAWAI for the first time in 2026/27.

The use of HUEs aligns with how councils commonly represent relative demand, and this simplified approach ensures growth related demand can be assessed and applied in a consistent and administratively efficient manner.

For the purposes of assessing IAWAI water and wastewater growth infrastructure charges:

7.1 One additional residential dwelling is treated as equivalent to one (1) HUE, and

7.2 Additional residential dwellings of 70m^2 and below for which no resource or building consent is required (i.e. a secondary minor dwelling such as a granny flat) will be treated as a half HUE (i.e. half charges will apply).

7.3 Multi-unit residential developments will be charged on the basis that each additional residential unit is equivalent to one (1) HUE.

Where redevelopment occurs, the growth charges apply only to the net increase in demand.

The growth charges will be applied when a building is completed and ready for use, such as when a Code Compliance Certificate is issued, or when the property is occupied or added to the rating valuation roll.

Although new papakaainga housing developments are subject to growth charges, IAWAI will waive the requirement to pay growth charges where the development meets:

a. Legislation and national direction regarding the enablement of papakaainga housing; and,

b. The intent of the relevant shareholding Council's District Plan definitions.

Description	Units	Charge 2026/27 per unit
Water supply growth charges – all areas		
Water supply - Residential growth charge	per HUE per year for 25 years	$200.00

Description	Units	Charge 2026/27 per unit
Wastewater growth charges – all areas		
Wastewater - Residential growth charge	per HUE per year for 25 years	$300.00

8. WATER SUPPLY CHARGES

8.1 Capital value and fixed water supply charges – Hamilton City

The water supply charges in the following table apply to all rating units that have the water supply system available to them or are connected to it without a metered connection, and meet the relevant Base or Multi-residential Hamilton Water Supply Category.

Description	Units	Charge 2026/27 per unit
Water charge, Base and Multi-residential non-metered supply– Hamilton City		
Base charge	per $ of capital value	$0.00075256
Multi-residential charge	per $ of capital value	$0.00082782
Fixed charge	per year	$28.00

The commercial non-metered supply charge applies to all rating units that meet Commercial Hamilton Water Supply Category definition, are connected to the water supply system and do not pay via water by meter.

Description	Units	Charge 2026/27 per unit
Water charge, commercial non-metered supply– Hamilton City		
Commercial non-metered water supply	per year	$628.00

8.2 Water by meter – Hamilton City

Description	Units	Charge 2026/27 per unit
Water by meter – Hamilton City		
Charge across all of Hamilton City unless otherwise stated	per m^3	$2.61
Monthly minimum charge unless otherwise stated – up to 20 m^3 (applies to customers that are invoiced monthly)	per month	$52.00

Quarterly minimum charge unless otherwise stated - up to 60 m^3 (applies to customers that are invoiced quarterly)	per quarter	$157.00

8.3 Water by meter – Waikato District

The availability fixed annual charge is for availability or serviceability of water supply, defined as being within 100 metres of the water network. The availability fixed annual charge applies to unconnected properties in on-demand areas only.

Description	Units	Charge 2026/27 per unit
Water by meter – Waikato District		
Availability fixed annual charge - Waikato District – on demand areas only	per rating unit per year	$594.02
Fixed annual charge – on demand areas - Waikato District	per separately used or inhabited part of a rating unit per year	$594.02
Fixed annual charge – trickle feed areas - Waikato District	per separately used or inhabited part of a rating unit per year	$594.02
Volumetric charge -in addition to fixed charge – Waikato District	per m^3	$2.74

8.4 Water drawn from IAWAI water take points – all areas

Water take points may also be known as bulk filling stations. Those seeking to take water from water take points must first seek a permit from IAWAI to draw that water.

Description	Units	Charge 2026/27 per unit
Volumetric charges – IAWAI water take points		
Hamilton City water take point volumetric charge	per m^3	$5.56

Waikato District water take point volumetric charge	per m^3	$3.68
Minimum charge – all areas	per quarter	$32.00
Annual permit – IAWAI water take points – all areas		
Annual permit or supply contract to take water from water bulk filling stations	per year	$375.00
Water take point key supply – Hamilton City		
Supply of additional key	per key	$24.00

8.5 Water meters - special reads and meter testing

A property owner or agent can request a special meter reading from IAWAI.

All requests for special water meter reads must be sent to IAWAI with at least 2 business days notice in Hamilton City and 10 days notice in Waikato District so that the reads can be scheduled and so that any invoices can be processed.

Description	Units	Charge 2026/27 per unit
Water meter special reads – all areas		
Water meter special reads	per request	$155.00
Water meter testing		
Water meter special reads	per request	$155.00
Testing provided by a certified independent service provider		by quote

8.6 Backflow prevention

All costs and management for testing of backflow prevention devices in Hamilton City, and in Waikato District any devices above 20mm and all commercial devices, are borne by the property owner/ contractors. Costs and management includes repairs and must be completed to IAWAI standards.

Description	Units	Charge 2026/27 per unit
Backflow prevention all areas		
Backflow prevention device registration	per device	$101.00
Testing backflow preventor 20mm	per device	Actual costs
Testing backflow devices in Hamilton City, and backflow devices above 20mm and any commercial devices in the Waikato District		Owners management and cost
Backflow prevention repair - Waikato District		
Repair of backflow preventor 20mm	per device	Actual costs

9. WASTEWATER CHARGES

9.1 Targeted wastewater charges – Hamilton City

The targeted wastewater charge applies to all rating units in Hamilton City that have the wastewater system available to them or are connected to it.

The charge comprises:

a) a fixed charge per rating unit, set on a differential basis according to the Hamilton Wastewater Category; and

b) a charge per dollar of capital value, set on a differential basis according to the Hamilton Wastewater Category.

Description	Units	Charge 2026/27 per unit
Capital value wastewater charge – Hamilton City		
Base charge	per $ of capital value	$0.00073568
Commercial charge	per $ of capital value	$0.00219799
Educational charge	per $ of capital value	$0.00080925
Multi-residential charge	per $ of capital value	$0.00080925
Fixed wastewater charge – Hamilton City		
Base charge	per year	$14.00
Commercial charge	per year	$42.00
Educational charge	per year	$14.00
Multi-residential charge	per year	$14.00

9.2 Targeted wastewater charges – Waikato District

Description	Units	Charge 2026/27 per unit
Fixed wastewater charge – Waikato District		
Non-residential/Commercial – Connected (first two pans)	per separately used or inhabited part of a rating unit per year	$1896.59
Non-residential/Commercial – Connected (third & subsequent pans)	per additional pan per year	$948.30
Residential – Available (not connected but within 100m of public wastewater drain)	per rating unit per year	$948.30
Residential - Connected	per separately used or inhabited part of a rating unit per year	$1896.59
Assistance for the Elderly – Connected (first two pans)	per separately used or inhabited part of a rating unit per year	$1896.59
Assistance for the Elderly – Connected (third & subsequent pans) Additional fixed charge	per additional pan per year	$379.31
Non-rateable (fully non-rateable or non-profit) – Connected (first two pans)	per separately used or inhabited part of a rating unit per year	$1896.59
Non-rateable (fully non-rateable or non-profit) – Connected (third & subsequent pans) Additional fixed charge	per additional pan per year	$189.39

Any property that connects to the reticulated wastewater network must pay an interim charge to reflect the actual period of use between the date of connection and the end of the financial year, and will pay the relevant annual charge thereafter.

Description	Units	Charge 2026/27 per unit
Interim fixed wastewater charges for new connections – Waikato District		
July	per connection	$726.00
August	per connection	$660.00
September	per connection	$594.00
October	per connection	$528.00
November	per connection	$462.00
December	per connection	$396.00
January	per connection	$330.00
February	per connection	$264.00
March	per connection	$198.00
April	per connection	$132.00
May	per connection	$66.00

Wastewater Capital Works Charge – Pookeno Wastewater Scheme

A fixed charge of $1,361.90 per connection applies to connected properties within the Pookeno Wastewater Scheme catchment area where the liability has not been previously discharged.

The 2026/27 year represents the final year of the targeted charge established to fund the capital costs and associated interest for the Pookeno Wastewater Scheme upgrades.

Following the transfer of the assets and associated liability from WDC to IAWAI, the final year charge will be invoiced directly by IAWAI.

10. CONSENTS AND CUSTOMER AGREEMENTS

Examples of individual customer agreements include high water use, bulk supply and out of district supply. Work associated with customer agreements may also include assessment of water supply and wastewater allocation requests.

Description	Units	Charge 2026/27 per unit
Regional Council consent transfers – all areas		
Pre-transfer inspection of infrastructure and associated works to assess compliance with Waikato Regional Council consent conditions		Hourly rate + corporate mileage

Description	Units	Charge 2026/27 per unit
Individual customer agreements – all areas		
Application fee - new activity or increased allocation (time spent over 6 hours will be charged at the hourly rate)	per application	$1,050.00
Application fee - Existing activity and no increased allocation (time spent over 3 hours will be charged at the hourly rate)	per application	$525.00
Annual fee for individual customer agreements (time spent over 2 hours will be charged at the hourly rate)	per year	$350.00

11. PENALTIES

IAWAI's shareholding councils have established penalty application practices. IAWAI seeks to align, where appropriate, with those practices.

The penalties apply to all water and wastewater charges assessed and invoiced by IAWAI; and all penalties applied to unpaid water and wastewater charges.

Description	Units	Charge 2026/27 per unit
Penalty for unpaid water and wastewater charges – all areas		
Capital value and fixed water and wastewater charges Penalties will apply to any water and wastewater charges (including growth charges) that remain unpaid after the relevant instalment due date.	percent	10%
Water by meter charges Penalties will apply to any water by meter charges that remain unpaid after the invoice due date.	percent	10%

Charges applied prior to 1 July 2026 are deemed to be rates under the *Local Government (Rating) Act 2002*. Penalties for unpaid rates from prior financial years will be applied in accordance with both councils' rating resolutions.

Penalty arrears relating to IAWAI will be addressed in future Water Services Strategies.

12. INVESTIGATION AND COMPLIANCE

Examples of bylaw investigation and enforcement include inspection to services, tracing illegal discharge, preventing continued non-compliant discharges, cross connection remediation and clean-up, leak repair and blockage remediation.

Description	Units	Charge 2026/27 per unit
Bylaw investigation and enforcement – all areas		
Investigation and Enforcement of Water Supply Bylaw		Actual costs
Investigation and Enforcement of Trade Waste and Wastewater Bylaw		Actual costs
Individual customer agreements – all areas		
Customer agreement penalty charges		As stated in Agreement
Unpermitted use of water – all areas		
Unpermitted use of water (in addition to any investigation costs)	per m^3	$12.00
Damage to services and remediation– all areas		
Internal and external costs associated with locating, repairing and reinstating assets will be recovered from the parties responsible for the damage. Actual costs examples include clean up costs, plumbers, consultants, legal fees.		Actual costs

13. HOURLY RATES

The following rates apply for staff time spent in providing services on behalf of IAWAI.

Description	Units	Charge 2026/27 per unit
Administration associated with connections and disconnections	per hour	$142.00
Staff time unless otherwise stated	per hour	$142.00
Trade waste and tankered waste administration	per hour	$149.00
Individual customer agreements processing (including high water use, bulk supply, out of district)	per hour	$175.00
Waters engineer (includes development engineering, network capacity assessment, service connection plan certification, building consent application assessment and Property Information Memorandum (PIM))	per hour	$255.00