

**1. Can the device be given to younger sibling when they leave after 6th year?  
Will there be typing classes put on the timetable?**

Yes, the device can be passed to a younger sibling after 6th year and the parent would pay for reconfiguration and software.

Realistically, you'd only want to do this once e.g. a TY student takes it through Senior Cycle, then passes it to the next TY student through their Senior Cycle. By that point you're looking at a 6-year-old device while classmates have brand new ones.

**Typing classes** will not be on the timetable specifically. However guidance will be given by staff on creating content that is specific to the new Leaving Certificate Specification eg. referencing & layout.

**2. If my son already has a school device, will the restrictions be put on his current device or is he required to buy a new one?**

If the device is managed by the school we will endeavor to facilitate. Students who have been granted assistive technology in the last few years have been granted chromebooks so we will work with wriggle on this issue.

We would not take in a Windows device or iPad as your school's devices are managed via Google Admin Console, so we can only manage Chromebooks

Due to the device not having warranty or accidental damage cover on, if it breaks, the cost sits entirely with the parent, either out of pocket or through their own insurance

**3. I have been made aware by another school that if you turn on VPN it overrides the restrictions. Is there any way of combating this as my son will figure this out quite quickly?**

Wriggle block Web Browser extensions which are commonly used for trying to set up VPN's we also block VPN apps on play store on the Google Admin console and also on Senso we block VPN websites.

**4. Is this a rental, or will this be my sons to keep?**

The device is bought and owned by the parent

They are purchasing it under terms and conditions that include management software so it can be used in school for educational purposes

It is not a rental.

**5. Are the devices being introduced from Transition year or 5th ?**

Devices being introduced for both TY & 5th Yr

**6. Hi, the cost of the device itself seems to be largely inflated vs what other suppliers offer i.e. Elara that also offer a free shipping**

[https://www.elara.ie/productdetail.aspx?manufacturer=ASUSTEK&mancode=CZ1104CM2A-N00122&gad\\_source=1&gad\\_campaignid=17338617076&gbraid=0AAAAAD-5fh0CrPDnWUpzUKpgJydltpga1&gclid=CjwKCAiA-MBhAK EiwASBmsBMhXagzYwMRBvQUq4Vw\\_YrWhvhxwXsRrhbCJgo1g1WgKuV2bgq7tcxoCmaggQAvD\\_BwE](https://www.elara.ie/productdetail.aspx?manufacturer=ASUSTEK&mancode=CZ1104CM2A-N00122&gad_source=1&gad_campaignid=17338617076&gbraid=0AAAAAD-5fh0CrPDnWUpzUKpgJydltpga1&gclid=CjwKCAiA-MBhAK EiwASBmsBMhXagzYwMRBvQUq4Vw_YrWhvhxwXsRrhbCJgo1g1WgKuV2bgq7tcxoCmaggQAvD_BwE) 120 eur on top of device configuration and support fees, shipping is a lot.

The product linked is not a like-for-like comparison:

- a. Our Chromebook is the **latest generation** of this model with the **MediaTek Kompanio 540 processor**, a significant performance step up.
- b. The device that is listed on Elara is a previous generation device.
- c. RAM prices have increased considerably in recent months and as such, newer device models are more expensive. In saying that we honoured the pricing in the proposal we originally sent even though the cost to buy devices has gone up for Wriggle.
- d. Ours includes a **3-year accidental damage warranty**
- e. The Elara listing has 10 units available to ship. A school needing 300 identical devices, Elara couldn't fulfil that order

Our team procures thousands of devices and secures the best pricing at the time of purchase, but we can't account for other suppliers discounting older or different-spec models on the open market

**7. Can the device be unlocked after the leaving cert?**

Yes — all management software is removed from the device after the programme ends

The 3-year warranty still stands regardless

**8. Can the school download the needed software on another iPad or laptop?**

We manage iPads and Windows devices using different MDM software for each — but within a school, the Wriggle model is **one device type, one management system**

We don't manage multiple device types within the same school programme — one device, one platform (in this case Google/Chromebook)

Choosing iPad or Windows would be a considerably more expensive package for the school