

Smart. Simple. Affordable.



First American  
Home Warranty<sup>SM</sup>

# Home Warranty Solutions for Portfolio Managers

## from FIRST AMERICAN

Monthly Payments Available

**HVAC  
COVERAGE**

No dollar limit on  
refrigerant replacement  
in AC, covers 14 SEER  
requirements



Pricing and coverage for  
AL, AR, DC, IA, IN, KS,  
KY, MD, MI, MO, MS, NC,  
NE, NJ, NM, OH, OK, PA,  
SC, TN, VA, and WV

[portfoliomanagement@firstam.com](mailto:portfoliomanagement@firstam.com)

855.851.3454

- Dedicated Toll Free line
- Priority access to a specialized team

# Affordable Home Warranty Plans from First American designed for PROPERTY & PORTFOLIO MANAGERS

## Basic Plan - \$75 Service Call Fee

Coverage is for 1 year; pricing is for homes under 5,000 sq. ft.  
Prices are per unit.

### Single Family Home

\$432 Annual Cost / \$36.00\* month

### Condo, Townhome, Mobile Home

\$396 Annual Cost / \$33.00\* month

## First Class Upgrade Option

This option provides additional coverage enhancements and is only available when the option is purchased. Highlights include:

- Local Building Permits: (\$250 per occurrence)
- Code Violations: (\$250 in the contract year)
- Haul Away when replacing systems and/or appliances
- Coverage for fees associated with the use of cranes or other lifting equipment required to service roof-top air conditioning and heating units

And More! Contact us to learn about all the features included in the First Class Upgrade.

Call for quotes on homes 5,000 sq. ft. and over.

\*Plus a \$3 handling fee per payment. Does not apply to Full Payment Plan. Contact our Portfolio Management Support Team toll free at 855.851.3454 for a sample contract, coverage details, terms and limitations.



Covered Systems and Appliances	
Plumbing System	✓
Plumbing Stoppages	✓
Water Heater	✓
Electrical System	✓
Heating	✓
Ductwork	✓
Central Air Conditioning	✓
Oven/Range/Cooktop	✓
Dishwasher	✓
Garbage Disposal	✓
Microwave Oven (Built-in only)	✓
Trash Compactor	✓
Instant Hot Water Dispenser	✓
Central Vacuum System	✓
Attic and Exhaust Fans	✓
Ceiling Fans	✓
Garage Door Openers	✓
Optional Coverage Available	Annual Cost
Pool and/or Spa Equipment (Includes Salt Water Pool/Spa Equipment. No additional charge if separate equipment)	\$180
Clothes Washer/Dryer	\$84
Kitchen Refrigerator	\$48
Additional Refrigeration (Up to 4 units)	\$48
Washer/Dryer/Kitchen Refrigerator (\$12 savings)	\$120
First Class Upgrade	\$108

Pricing and coverage for AL, AR, DC, IA, IN, KS, KY, MD, MI, MO, MS, NC, NE, NJ, NM, OH, OK, PA, SC, TN, VA, and WV. Please call for quotes in other states.

Application required for Services. Program requires ten (10) or more contracts purchased over the course of twelve (12) consecutive months.



First American  
Home Warranty<sup>SM</sup>

One toll free  
number, for all your  
Portfolio home  
warranty needs!  
**855.851.3454**

## What is a home warranty?

A home warranty is a renewable service contract offering protection for a home's major systems and appliances. First American offers protection to owner occupied and residential investment properties. A home warranty can protect investors from costly breakdowns.

## What are the benefits?

With a First American home warranty, when a covered system or appliance fails, if we can't repair it, we'll replace it.\*\* We have a network of independent pre-screened service providers and technicians and we are committed to providing you outstanding service and value.

## Do I need a home warranty?

Home warranty coverage is the best way to protect your budget against expensive home system and appliance failures. A home warranty can also take the stress and hassle out of repairing or replacing home systems and appliances when they break down.

\*\*In some instances, Homeowner and First American may agree to payment of cash in lieu of repair or replacement. Payment will be made based on First American's negotiated rates with its suppliers, which may be less than retail. Please review the sample contract for specific coverage, terms and limitations.

## Special Features Designed for You

### Save Time

When you call our dedicated phone line, you receive priority access to claims information and service

### Billing Options

Service fees can be billed to the appropriate party, simplifying the process

### Streamlined Claims Process

Dedicated line connects you to our support team to assist you in determining claims status and other inquiries

### Budget Protection

Protect your client's budget against unexpected costly repairs of their covered home systems and appliances

### Easy Monthly Payments

Enjoy the flexibility of low monthly payments billed to a credit card

## Portfolio Management Sales and Service Department

phone: **855.851.3454**

email: **portfoliomanagement@firstam.com**

fax: **866.337.6393**





If you are a Property or Portfolio Manager and purchase at least 10 home warranty contracts within 12 months...

**This specialized product is designed for you!**

**People are talking!**

*“...First American [is] the most responsive, the best at approving claims, and has shown nothing but compassion towards our clients... First American has become our ‘go to’ whenever a client asks for a home warranty... Your portfolio management department makes things a breeze and you are always willing to go a step above.”*

*OmniKey Realty, Garland Texas*

*“...the First American Portfolio Management team is absolutely essential to our business. We switched to First American after being with a leading competitor for nearly a decade and we have never looked back... Our First American warranties have performed for us time and time again keeping our costs down and helping our business grow.”*

*Miles Landing Town Home Management, South Carolina*

### Helpful hints when placing a claim by phone or online

Please have the appliance brand ready  
For emergency service, please call in your claim

**855.851.3454** option 1 – General assistance

**www.fahw.com**

option 2 – Place a NEW claim

option 3 – Follow up on an EXISTING claim

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