## **NEW!**

**Affordable Home Warranty Plans from First American** 

Designed for Property & Portfolio Managers

Home warranty
coverage and
specialized
services tailored
to Portfolio
Management
needs.

Pricing and coverage for the following states: AL, AR, DC, IA, IN, KS, KY, MD, MI, MO, MS, MT, NC, NE, NJ, NM, OH, OK, PA, SC, SD, TN, VA, WV, and WY.

Monthly
Payment
Options
Available!



First American. Your Home Warranty Solution.

## Affordable Home Warranty Plans from First American designed for

## **PROPERTY & PORTFOLIO MANAGERS**

#### **Basic Plan**

Coverage is for 1 year; pricing is for homes under 5,000 sq. ft. Prices are per unit.

Service Call Fee \$65

Single Family Home (under 5,000 sq. ft.)

\$312 Annual Cost / \$26\* month

Condo, Townhome, Mobile Home (under 5,000 sq. ft.)

\$276 Annual Cost / \$23\* month

Call for quotes on homes 5,000 sq. ft. and over.
\*Plus a \$3 handling fee per payment. Does not apply to Full Payment Plan.

Contact our Portfolio Management Support Team toll free at 855.851.3454 for a sample contract, coverage details, terms and limitations.

## First Class Upgrade Option

This option offers the additional coverage listed below and is only available when the First Class Upgrade option is purchased with the Basic Plan.

#### Coverage added to Basic Plan when First Class Upgrade option is purchased:

- Built-in Microwave Oven: Interior lining, door glass, clocks and racks
- Trash Compactor: Removable buckets
- Smoke Detectors: All parts and components of battery operated and hard wired smoke detectors
- Dishwasher: Racks, baskets and rollers
- Oven/Range/Cooktop: Rotisseries, racks, handles, knobs, dials and interior lining
- Improper Installs and Mismatched Systems
- Local Building Permits: \$250 per occurrence
- Code Violations: \$250 in the aggregate
- Refrigerant Disposal, Recapture and Reclaim if required
- Haul Away when replacing systems and appliances
- Air Conditioning: Filters, registers, grills, window units (Air Conditioning Optional Coverage must be purchased to apply)
- Clothes Washer/Dryer: Knobs, dials (Clothes Washer/Dryer Optional Coverage must be purchased to apply)
- Heating: Registers, grills, filters, heat lamps
- Plumbing: Faucets (replaced with chrome builder's standard), shower head and shower arm, hose bibbs, toilets (replaced with like quality up to \$600 per occurrence)
- Garage Door Openers: Hinges, springs, remote transmitters
- The Company will cover fees associated with the use of cranes or other lifting equipment required to service roof-top air conditioning and heating units (Air Conditioning Optional Coverage must be purchased to apply)
- Ductwork: Registers and grills



Covered Systems and Appliances	
Plumbing System	V
Plumbing Stoppages	<b>V</b>
Water Heater	<b>V</b>
Electrical System	<b>V</b>
Heating	<b>✓</b>
Ductwork	<b>V</b>
Oven/Range/Cooktop	<b>✓</b>
Dishwasher	<b>✓</b>
Garbage Disposal	<b>✓</b>
Microwave Oven (Built-in only)	<b>V</b>
Trash Compactor	<b>✓</b>
Instant Hot Water Dispenser	<b>✓</b>
Central Vacuum System	<b>✓</b>
Attic and Exhaust Fans	<b>✓</b>
Ceiling Fans	<b>✓</b>
Garage Door Openers	<b>✓</b>
Optional Coverage Available	Annual Cost
Central Air Conditioning	\$96
Pool and/or Spa Equipment (Includes Salt Water Pool/Spa Equipment. No additional charge if separate equipment)	\$180
Clothes Washer/Dryer	\$84
Kitchen Refrigerator	\$48
Additional Refrigeration (Up to 4 units)	\$36
Washer/Dryer/Kitchen Refrigerator (\$12 savings)	\$120
First Class Upgrade	\$108
ot o opg	

Pricing and coverage is for the following states:
AL, AR, DC, IA, IN, KS, KY, MD, MI, MO, MS, MT, NC, NE, NJ,
NM, OH, OK, PA, SC, SD, TN, VA, WV, and WY.
Please call for quotes in other states.

Application required for Services. Program requires ten (10) or more contracts purchased over the course of twelve (12) consecutive months.

Our new Portfolio Management home warranty, and the specialized services included, are tailored to your needs. We researched the needs of Property and Portfolio Managers around the country to develop this program.

# **Features** & Benefits

### **Dedicated Toll Free Line**

Property and Portfolio clients speak directly with Account Managers for high level communication and personal "Concierge" service

#### Save Time

Reduced hold times when using the dedicated toll free number

## **Billing Options**

Service fees can be billed to the appropriate party, simplifying the process

#### **Streamlined Claims Process**

Dedicated line connects you to our support team to assist you in determining claims status and other inquiries

## **Budget Protection**

Protect your client's budget against unexpected costly repairs of their covered home systems and appliances

## Easy Monthly Payments

Enjoy the flexibility of low monthly payments billed to a credit card

For 30 years, First American has been providing protection for covered systems and appliances in homes across the country.



**855.851.3454** One toll free number, for all your Portfolio home warranty needs!



#### SAMPLE APPLICATION REQUIREMENTS:

By this Application and Agreement for Portfolio Management Products (this "Application"), Applicant requests that First American Home Buyers Protection Corporation ("First American") provide Portfolio Management Products.

"Portfolio Management Products" are home warranty contracts available solely to Portfolio Managers under the conditions described below. "Portfolio Manager" means and refers to a natural person or entity that owns or Manages at least 10 residential properties within the United States of America. "Manages" means that the person or entity is authorized to act on behalf of a residential property owner for all purposes related to maintaining the physical condition of the residential property and the systems or appliances therein.

Applicant represents and warrants the following: (1) Applicant is a Portfolio Manager, (2) Applicant shall purchase at least 10 home warranty contracts within the 12 months following the Date of Application, and (3) Applicant shall comply with all state and federal landlord-tenant and property management laws, as applicable. Applicant's breach of the foregoing representations and warranties is cause for immediate termination of this Agreement.

Applicant understands, acknowledges and agrees that no third party beneficiary is intended or shall be construed as created by virtue of this Application. Applicant understands, acknowledges and agrees that the terms of this Application are for the sole benefit of Applicant and may not be relied upon by any other party. Applicant understands, acknowledges and agrees that First American's liability for the Portfolio Management Products (whether in tort, contract, or otherwise) shall be governed strictly by the terms contained within the Portfolio Management Products and that Applicant should refer to the individual Portfolio Management Product for coverage terms.

This Application constitutes the entire agreement between Applicant and First American with respect to First American's provision of Portfolio Management Products, and may not be modified except by a written agreement signed by both Applicant and First American.

If you are a Property or Portfolio Manager and purchase at least 10 home warranty contracts within 12 months...

## This specialized product is designed for you!

Call 855.851.3454 for all your Portfolio Management home warranty needs.

People are talking!

66...First American [is] the most responsive, the best at approving claims, and has shown nothing but compassion towards our clients... First American has become our 'go to' whenever a client asks for a home warranty... Your portfolio management department makes things a breeze and you are always willing to go a step above."

OmniKey Realty, Garland Texas

66...the First American Portfolio Management team is absolutely essential to our business. We switched to First American after being with a leading competitor for nearly a decade and we have never looked back... Our First American warranties have performed for us time and time again keeping our costs down and helping our business grow.

Miles Landing Town Home Management, South Carolina

# Service. Value. Integrity.



First American Home Buyers Protection Corporation makes no express or implied warranty respecting the information presented and assumes no responsibility for errors or omissions. First American, the eagle logo, firstam.com, and First American Home Buyers Protection Corporation are registered trademarks or trademarks of First American Financial Corporation and/or its affiliates.

PM\_QUAD\_AL\_4\_14

©2014 First American Home Buyers Protection Corporation. All rights reserved.