

I'D LIKE TO HEAR FROM YOU.....

Gretchen Mitchell ★

On behalf of everyone at Coldwell Banker, Encinitas, thank you for trusting us to represent you in your transaction. As Branch Manager of the office, I welcome any comments that you may have. Please take a few moments to give me your feedback on the services that you received from us.

Buying a California home, while living in Washington, in itself is a daunting task. Having Gretchen as our agent alleviated all of our anxiety, because we felt like she was right next door. She exuded confidence and had the experience to match us with a neighborhood, price and home that met our needs. Beneath her calm demeanor lies "a bulldog" who we were fortunate to have in our corner. From beginning to end, Gretchen managed our expectations and as a result we were reassured that Northmore Place would be our home. She went above and beyond, making several trips to check on our home, be available for utility activation and to monitor lawn maintenance. In addition, she had the carpets cleaned (at her expense) and paid for our home warranty. She also surprised us with a refrigerator stocked with water, soda and champagne! We were so fortunate and blessed to have Gretchen as our agent, as I am certain you are to have her at Coldwell Banker.

Best Wishes


Jeff Hayes
Branch Manager

Jeff & Tracy LaVelle
4764 Northmore Pl.
Oceanside ~

**COLDWELL
BANKER** 

RESIDENTIAL REAL ESTATE SERVICES

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(Stephen)

We received the Best service ever she was
so patient when we kept changing our minds.
My husband has used her for several real estate
transactions in the past and she has never failed.
We would never consider conducting any real
estate transaction without her.
She is #1 in our books!

Sincerely,

Jane Nelson & P. Chris Pearson

Best Wishes

Jeff Hayes

Branch Manager



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Dear Mr. Hayes,

Gretchen Mitchell is our hero! We are convinced that with any other agent, we would not have been able to purchase our house. As "out of state" home buyers, we found Gretchen to be amazingly flexible & understanding with our schedules and very tuned-in to what our needs & wants were so that our precious -little house hunting time was well used. On several occasions, Gretchen (and Kelly) went out of their way to help us including several extra trips to the property, dealing with less than polite seller and their agent and helping us secure an 11th hour mortgage when ours seemed to collapse one week before closing. Not only do we have an agent for life, but I have already given out Gretchen's name as a referral and we know that we have a new friend. Thanks to you and your team for a job well done.

Sincerely,

Kim Katz & Izili Kessler

Best Wishes

Jeff Hayes

Branch Manager



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There are no words to express our gratitude for what Gretchen did for us. She went above and beyond what anyone could expect and always worked in our best interest.

At a time when everyone (friends, newspapers, television) all said our house would never sell - Gretchen proved them wrong. We feel so lucky to have her on our side.

We are going to have a great life in Colorado because of what she did for us in California.

Most gratefully,

Adrian and Scott Tate

Best Wishes,

Jeff Hayes

Branch Manager

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