

Rosedale Gardens Gate Instructions

The Rosedale Gardens community is equipped with a Door King Telephone Entry System that will provide communication for your guest from the gated entrance to your home by use of the local telephone network. If you have any questions regarding the use or operation of this system, please see your system administrator / HOA representative)

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Guest Communication

Your name (last name, first name) and telephone number have been programmed into the telephone entry system under a specific DIRECTORY CODE. This directory code is 3 digits long. When a guest comes to visit, they will find your name in the directory. Your DIRECTORY CODE will be shown to the right of your name. Your guest will enter this code on the system keypad that will cause the system to place a call to your home (if your guest already knows your directory code, they can simply enter the code on the keypad without having to look up your name). Our system is equipped with a CALL button. When your name is displayed, your guest can press the CALL button to establish communication with your home.

Granting or Denying Access

Once you have answered the phone call and you have identified your guest, you have the choice to either grant access or deny access to your guest.

To grant access to your guest, press 9 on your touch-tone telephone. The telephone entry system will respond with a confirmation tone indicating that the door or gate is opening and will automatically disconnect itself.

To deny access to your guest, press the # key.

Rotary Phone Only. If you have a rotary dial phone, dial 9 to grant access. To deny access, hang up.

Call Waiting

If you are on the telephone when a guest tries to contact you from the telephone entry system, they will hear a busy signal and will have to wait for you to end your call before they can contact you. To eliminate this problem, you can order call waiting from your local telephone company.

Privacy

If you do not want your name listed in the electronic directory, inform the system administrator. Your telephone number can be stored in the system without your name being displayed on the directory. If you choose this option, you will need to inform your guest of your directory code, otherwise they will have no method of contacting you from the gate through the telephone entry system.

Access Code Access

Our system has individual codes for each home in the subdivision. To open the gate, enter # plus your 4 digit code. Your system administrator will advise you of the access code for your home. When you sell your home and move, your 4 digit code will be removed from the system.

Remember, to use the access code, first press the # key, and then enter your four digit code.

Notes

The gate controller has an option to allow the gate to be held open during periods of heavy use. However, the HOA Board has requested this feature not be enabled.

Each home has a unique 4 digit access code. When the house is transferred to a new family, the 4 digit access code for the previous owner will be removed from the system. This code retirement policy will help to limit access into the community.

Residents have three ways to open the gate:

1. Via a gate opener that sends a signal to the gate arm. Access via gate openers (garage door openers) is outside the scope and control of the Door King controller.
2. Access codes, unique 4 digit access codes (enter # plus the unique code). Do not give your 4 digit code to service providers, pizza delivery drivers or occasional visitors. You can give this code to family members and care givers. Give the code to those who have access to your home when you cannot grant access via the directory code.
3. Directory codes, the primary access method of service providers and occasional visitors.