

# How to make an IEW Return

## [IEW.com/returns](http://IEW.com/returns)



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Listen. Speak. Read. Write. Think!

### **Items purchased directly through IEW:**

- Click the blue button that says “Return Request Form.”
- Fill out the short form and click “Submit.”
- Expect an email within 2-4 days with a prepaid return label.
- Print out this label and tape it to your package (the address will be on the label).

Once we receive your package, we will issue a full refund (including the amount you initially paid for shipping if returning an entire order). You can expect either a check in the mail or for recently placed orders a refund back to your credit card.

### **Items purchased brand-new through a reseller:**

*Important: IEW offers a 60% refund for items purchased through a reseller.*

- Send return items to our company address:  
IEW (Returns)  
8799 387 Rd.  
Locust Grove, OK 74352
- Include your name, address, phone number, where it was purchased, and whether you would like a refund or a credit toward an exchange.

Once we receive your items, we will issue a refund for 60% of the original price for each item. You can expect a check in the mail for the amount refunded.

### **Items not purchased directly from IEW or from one of our resellers:**

We are unable to offer any refund. To be eligible for our return policy, you must be the original purchaser making the return.

If you have any questions regarding your return, please contact our office:

- Phone: 800.856.5815
- Chat: [IEW.com/chat](http://IEW.com/chat)
- Email: [info@IEW.com](mailto:info@IEW.com)