

The Reserve Bank of India - Integrated Ombudsman Scheme - November 12, 2021

The details of the Principal Nodal Officer of the Company as per Reserve Bank of India's Integrated Ombudsman Scheme dated November 12, 2021 vide circular no. CEPD. PRD. No. S873/13.01.001/2021-22 are given below:

Mr. Amlan Singh – Principal Nodal Officer

IIFL Finance Limited ,
Sun Infotech Park ,Road No 16 V, Plot No. B- 23
MIDC Wagle Industrial Estate , Thane 400604
Email – pno@iifl.com

Steps if Grievance not addressed.

If your complaint/concern is not redressed within a period of 30 days, you can lodge a complaint on RBI

CMS portal - <https://cms.rbi.org.in> or reach them on the following e-mail id - crpc@rbi.org.in Or send your complaint form to the below mentioned address:

Centralised Receipt and Processing Centre,
Reserve Bank of India, 4th Floor,
Sector 17, Chandigarh – 160017