

January 15, 2021

The Manager, Listing Department, The National Stock Exchange of India Ltd., Exchange Plaza, 5 Floor, Plot C/1, G Block, Bandra - Kurla Complex, Bandra (E), Mumbai 400 051. Tel No.: 2659 8235	The Manager, Listing Department, BSE Limited, Phiroze Jeejeebhoy Tower, Dalal Street, Mumbai 400 001. Tel No.: 22721233
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Dear Sir/Madam

Sub: Submission of Investor Grievance Report under Regulation 13 of SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015 for the quarter ended on December 31, 2020

Pursuant to Regulation 13 (3) of SEBI (Listing Obligation & Disclosure Requirements), Regulations, 2015, please find enclosed herewith the Statement on Investor Complaints as furnished by Registrar and Share Transfer Agents for the quarter ended on December 31, 2020.

We request you to kindly take the same on record and acknowledge the receipt.

Thanking You,

Yours sincerely,

for **IIFL Home Finance Limited**

Ajay Jaiswal
Company Secretary
Encl: a/a

IIFL Home Finance Limited

(Formerly known as India Infoline Housing Finance Limited)

CIN No. U65993MH2006PLC166475

Regd. Office - IIFL House, Sun Infotech Park, Road no. 16V, Plot no. B-23, MIDC Thane Industrial Area, Wagle Estate, Thane - 400604

Corporate Office- Plot No.98, Udyog Vihar, Phase - IV, Gurgaon - 122015

Tel: (91-22) 2580 6654 Fax: (91-22) 3929 4000 Web Site- <http://www.iiflhomeloans.com>

Date: 15/01/2021

IIFL Home Finance Limited.
SERIES I and II
Investors' Grievances Bonds & Debentures Report
Period from 01/10/2020 to 31/12/2020

Investor complaints pending at the beginning of the quarter i.e. Oct 01, 2020	1
Complaint received during the quarter	0
Complaint disposed of during the quarter	1
Nature of complaints received during the quarter	Non Receipt of Bond Certificate(s), Non Receipt of Interest Warrant
Complaints unresolved at the end of the quarter i.e. December 31, 2020	0
Average time taken to resolve the complaints	7 Working days

Thanking you,
For Link Intime India Pvt Ltd



Authorized Signatory