

July 15, 2020

| The Manager, | The Manager, |
|---------------------------|--|
| Listing Department, | Listing Department, |
| BSE Limited, | The National Stock Exchange of India |
| Phiroze Jeejeebhoy Tower, | Ltd., Exchange Plaza, 5 Floor, Plot C/1, |
| Dalal Street, | G Block, Bandra - Kurla Complex, |
| Mumbai 400 001. | Bandra (E), Mumbai 400 051. |
| Tel No.: 22721233 | Tel No.: 2659 8235 |
| | |

Dear Sir/Madam

Sub: Submission of Investor Grievance Report under Regulation 13 of SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015 for the quarter ended on June 30, 2020

Pursuant to Regulation 13 (3) of SEBI (Listing Obligation & Disclosure Requirements), Regulations, 2015, please find enclosed herewith the Statement on Investor Complaints as furnished by Registrar and Share Transfer Agents for the quarter ended on June 30, 2020.

We request you to kindly take the same on record and acknowledge the receipt.

Thanking You,

Yours sincerely, for **IIFL Home Finance Limited**

Ajay Jaiswal Company Secretary Encl: a/a

IIFL Home Finance Limited (Formerly known as India Infoline Housing Finance Limited) CIN No. U65993MH2006PLC166475 Regd. Office - IIFL House, Sun Infotech Park, Road no. 16V, Plot no. B-23, MIDC Thane Industrial Area, Wagle Estate, Thane – 400604 Corporate Office- Plot No.98, Udyog Vihar, Phase - IV, Gurgaon – 122015 Tel: (91-22) 2580 6654 Fax: (91-22) 3929 4000 Web Site- http://www.iiflhomeloans.com



Date: 15/07/2020

IIFL Home Finance Limited. SERIES I and II Investors' Grievances Bonds & Debentures Report Period from 01/04/2020 to 30/06/2020

| Investor complaints pending at the beginning of the quarter i.e. April 01, 2020 | Nil |
|---|---|
| Complaint received during the quarter | 3 |
| Complaint disposed of during the quarter | 3 |
| Nature of complaints received during the quarter | Non Receipt of Bond Certificate(s), Non Receipt of Interest Warrant |
| Complaints unresolved at the end of the quarter i.e. June 30, 2020 | Nil |
| Average time taken to resolve the complaints | 7 Working days |

Thanking you, For Link Intime India Pvt Ltd



Authorized Signatory