

October 8, 2020

| The Manager,                                | The Manager,              |
|---|---------------------------|
| Listing Department,                         | Listing Department,       |
| The National Stock Exchange of India Ltd.,  | BSE Limited,              |
| Exchange Plaza, 5 Floor, Plot C/1, G Block, | Phiroze Jeejeebhoy Tower, |
| Bandra - Kurla Complex, Bandra (E),         | Dalal Street,             |
| Mumbai 400 051.                             | Mumbai 400 001.           |
| Tel No.: 2659 8235                          | Tel No.: 22721233         |

Dear Sir/Madam

## Sub: Submission of Investor Grievance Report under Regulation 13 of SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015 for the quarter ended on September 30, 2020

Pursuant to Regulation 13 (3) of SEBI (Listing Obligation & Disclosure Requirements), Regulations, 2015, please find enclosed herewith the Statement on Investor Complaints as furnished by Registrar and Share Transfer Agents for the quarter ended on September 30, 2020.

No complaint is pending or unresolved as on date.

We request you to kindly take the same on record and acknowledge the receipt.

Thanking You,

Yours sincerely,

for IIFL Home Finance Limited

**Ajay Jaiswal Company Secretary** Encl: a/a



## Date: 08/10/2020

## IIFL Home Finance Limited. SERIES I and II Investors' Grievances Bonds & Debentures Report Period from 01/07/2020 to 30/09/2020

| Investor complaints pending at the beginning of the quarter i.e. July 01, 2020 | Nil   |
|--|---|
| Complaint received during the quarter  | 10  |
| Complaint disposed of during the quarter                                       | 9   |
| Nature of complaints received during the quarter                               | Non Receipt of Bond<br>Certificate(s), Non Receipt of<br>Interest Warrant |
| Complaints unresolved at the end of the quarter i.e. Sept 30, 2020             | 1   |
| Average time taken to resolve the complaints                                   | 7 Working days  |

Thanking you, For Link Intime India Pvt Ltd

Authorized Signatory