Core Training Metric Explained

The **Core Training metric** measures what percentage of scheduled work hours are being covered by employees who have **completed their core training**.

The Formula

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None
Core Training % = Hours worked by trained employees ÷ Total scheduled hours for everyone
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A Real Example

Looking at one week's data:

What we're measuring	Value
Total work sessions that week	~80
Sessions worked by fully-trained employees	8
Hours from those 8 trained-employee shifts	84 hours
Total hours for ALL scheduled workers	400 hours

The math: 84 ÷ 400 = **0.21 = 21%**

What This Means in Plain English

If your store shows **21% Core Training**, it means:

> "Only 21% of your total scheduled work hours are being covered by people who have finished their training."

It does **NOT** mean 21% of employees are trained. It's about **hours**, not headcount.

Key Takeaways

1. **Where to find it:** Leadership pillar → Individual store → Core Training
2. **It counts ALL crew members**, not just leadership
3. **Each shift has different lengths**, so longer shifts by untrained workers pull the percentage down more
4. **Low percentages** = most of your labor hours are being worked by people still in training