Service Sheet

Managed Expert Mimecast Setup

Overview

A full Project Managed implementation of Mimecast, configured to best practices with additional configuration available for organisations with complex requirements.

What does the service do?

Assigned Professional Services Engineer – a specialist is assigned to deliver the requirements

Requirements Gathering Session – covers available options and design of the solution to business requirements

Mail Flow Configuration – Configuration of inbound and outbound emails to route between Exchange Online and the Mimecast Email Gateway

Azure AD Integration – Automatic sync of new users and addresses to Mimecast and AAD authentication to reduce administrative overhead

Anti Spoofing Policies – Protection of your domains from external senders attempting to spoof your domain to users

Targeted Threat Protection – Configuration of advanced protection policies

Service Branding – Customise the service with organisational logos and colour schemes on portals and notifications

Data Loss Prevention Policies – Configuration of policies to protect organisation data into and out of the organisation over email

Email Stationary Configuration – Implementation of organisation-wide templates using the Mimecast Stationary services

Email Continuity – Configuration of automated Continuity to ensure availability of email access during service outages

Admin Training – Demonstration session to cover the Mimecast administrative portals for your IT team

Project Management – Project delivered by the Project Management Office, with PRINCE2 certified Project Managers

Who is this service for?

This service is best for larger organisations with complex requirements and/or governance requirements when implementing Mimecast. If you'd like to know more about the service, please contact your Business Development Manager.