

Intune Configuration Service



What is the Intune Configuration Service?

As organisations move to support hybrid and remote workforces, they are challenged with managing the different devices that access organisation resources. Microsoft Intune is a unified cloud-based endpoint management solution that can improve an organisation's overall level of security allowing you and your customers the ability to protect organisational data by managing user access and simplifying app and device management. Intune eliminates the need for complex infrastructure setup and maintenance associated with an on-premises AD. Intune seamlessly integrates with Azure Active Directory, offering a comprehensive device and identity management solution.

Who is the service for?

This service is best suited for your SMB customers who are looking to:

- **Improve overall security posture**
- **Migrate from on-premises Active Directory**
- **Consolidate disparate IT security systems**
- **Align with Cyber Essentials best practices**

What does this service do?

Stage 1	Stage 2	Stage 3	Stage 4	Stage 5
Proposal	Preparation & Development	Test	Review	Delivery
Begin with a discovery session which produces a high level design document	Design of Intune package including configuration features and settings	Provide proof of concept for one device	Perform any amendments to the configuration	Sign off and Deployment

About this service:

- **Engagement**
 - The service will take 5 days from proposal to delivery.
- **Multiple device enrolment**
 - Android, iOS, Linux, macOS, and Windows devices can be enrolled for mobile device management (MDM) but only Windows devices are included in the service, iOS and Android devices will incur a separate charge.
- **App packaging**
 - Applications must be packaged for enrolment; this service does not include app packaging. Windows apps (Win32) can be packaged at an additional cost.
 - Apps that can be deployed from the Microsoft Store are included in this service.

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Configuration Profiles

Items for Configuration

Administrative Templates
Application Defaults & Start Menu
Audit
Defender
Delivery Optimisation
DNS Suffix
Firefox
Google Chrome
Internet Explorer
Local Security Options
Microsoft Edge
OneDrive for Business
Password & User Rights Assignments
Settings Catalogue
System Services
Telemetry
Wi-Fi
Win11 Settings
Win11 StartMenu
Windows Components
Windows Health Monitoring
Windows Hello
User Configuration

Defender

AV Items for Configuration

Anti-Virus
Security Experience

Encryption Item for Configuration

Bitlocker

Firewall Items for Configuration

Firewall
Firewall Rules

Onboarding Items for Configuration

Defender Onboarding

ASR Items for Configuration

Device Control
ASR
Web Protection

Account Protection Item for Configuration

Local Admins

Windows Updates

Update Ring Item for Configuration

General Availability Channel

Feature Update Item for Configuration

Feature Updates

Quality Update Item for Configuration

Quality Updates

Compliance Policies

Item for Configuration

Compliance Policy



For a typical tenant utilising Microsoft 365 Business Premium licensing, the Microsoft Secure Score has the potential to rise by up to **40%** and the Device category may see an increase of up to **80%**.

Security baseline in line with:

