



Internet Access Resources for Families

Comcast Internet Essentials

Comcast's Internet Essentials (IE) program is offering families who meet certain criteria, two months of free internet service in response to coronavirus (COVID-19) related school closings. To take advantage of the two-months free offer sign up from a smartphone, tablet, or computer at <https://www.internetessentials.com/covid19>.

DC-Net / OCTO Free Public WiFi

The DC Office of the Chief Technology Officer (OCTO) has installed hotspots in every Ward to provide convenient, citywide Wi-Fi Internet access. Each Center City PCS Campus has one of these operating on the roof of their building.

Visit <https://dcnet.dc.gov/page/public-wi-fi-find-hotspot> to find the nearest public WiFi spot to you.

RCN Internet First

The Internet First program is designed to provide families and students in low-income households reliable access to the internet at an affordable cost.

Visit <https://www.rcn.com/internet-first/> for more information.

T-Mobile / Metro PCS Customers

All T-Mobile and Metro by T-Mobile customers who have plans with data will automatically have unlimited smartphone data through May 13 (excluding roaming).

Visit <https://www.t-mobile.com/support/account/covid-19-updates#heading2> or <https://www.metrobyt-mobile.com/ongoing-updates-covid-19#customers> for more information.

Xfinity Public Hotspots

Xfinity has opened up all of their public hotspots to non-Xfinity customers. If you are within a coverage area, you can connect to the "xfinitywifi" WiFi, and accept the terms and conditions.

Visit <https://www.xfinity.com/support/articles/open-xfinity-wifi-hotspots> for more information.