

### EUROPEAN JOURNAL OF PHARMACEUTICAL AND MEDICAL RESEARCH

www.ejpmr.com

Review Article
ISSN 2394-3211
EJPMR

# ENHANCING HEALTHCARE OUTCOMES THROUGH NURSING AND EMERGENCY ADMINISTRATION: THE ROLE OF VALUE-BASED CARE MODELS

### Khaled Minawir Almotairi\*

National Guard Health Affaris, KSA. https://shorturl.at/qRUNs



\*Corresponding Author: Khaled Minawir Almotairi

National Guard Health Affaris, KSA.

https://shorturl.at/qRUNs

Article Received on 05/03/2023

Article Revised on 25/03/2023

Article Accepted on 15/04/2023

#### **ABSTRACT**

**Background:** Value-based care (VBC) models represent a transformative shift in healthcare delivery, prioritizing improved patient outcomes and cost-efficiency. By focusing on quality over quantity, VBC addresses critical challenges such as the growing burden of chronic diseases, rising healthcare costs, and disparities in access to care. These models leverage frameworks like Patient-Centered Medical Homes (PCMHs), bundled payment initiatives, and Accountable Care Organizations (ACOs). Despite their promise, implementing VBC faces challenges, including workforce readiness, interoperability of data systems, and ensuring equity across diverse populations. Aim: This paper explores the theoretical foundations, implementation strategies, and outcomes of VBC models, with a specific focus on the interconnected roles of nursing and emergency administration. It examines how these professionals contribute to the design, execution, and evaluation of VBC models in healthcare settings. Methods: A comprehensive review of case studies, policy documents, and peer-reviewed literature was conducted. The analysis emphasizes the operationalization of VBC, technological integration, and the contributions of interdisciplinary teams, particularly nursing and emergency administrators, to improve care quality and reduce costs. Results: The findings indicate that VBC models significantly enhance patient satisfaction, chronic disease management, and reduce hospital readmissions. Nursing interventions, including patient education and transitional care coordination, play a pivotal role in achieving these outcomes. Emergency administrators contribute by optimizing workforce training, resource distribution, and aligning policies to support VBC implementation. However, barriers such as data management inefficiencies, resistance to change, and equity challenges persist. Conclusion: Value-based care models offer a promising avenue for revolutionizing healthcare delivery by aligning incentives with outcomes. Maximizing their potential requires coordinated efforts across nursing, emergency administration, and technological innovation to address existing challenges and ensure equitable care for all populations.

**KEYWORD:-** Patient-centered care, Accountable care organizations, Nursing, Emergency administration, Valuebased care, Healthcare transformation, Equity in healthcare.

### INTRODUCTION

A growing emphasis on patient-centered treatment, rising costs, and the prevalence of chronic diseases have made it necessary to reform healthcare delivery systems. The idea of value-based care (VBC), a healthcare delivery paradigm that aims to improve patient care quality while lowering costs, is at the heart of this movement. The conventional fee-for-service paradigm, which rewards the quantity of services provided, is replaced by value-based care, which rewards results, effectiveness, and patient happiness. The Triple Aim framework, which includes lowering the per capita cost of healthcare, increasing population health, and improving patient experience, must be prioritized in light of this paradigm shift. [1,2] Furthermore, the Quadruple Aim incorporates healthcare workers' well-being into this framework,

recognizing that attaining sustainable healthcare change depends on workforce satisfaction. [3]

In order to overcome the inefficiencies of volume-based healthcare systems—where high utilization frequently equates to subpar results and unnecessary spending—VBC deployment is essential. VBC promotes clinicians to implement preventative measures, expedite care coordination, and concentrate on the comprehensive requirements of patients by giving priority to outcome-based incentives. This paradigm is particularly pertinent given that chronic diseases including diabetes, heart disease, and hypertension are becoming more prevalent in healthcare systems around the world and contribute significantly to healthcare costs. [4,5] Additionally, VBC supports programs and policies that aim to expand access

www.ejpmr.com Vol 10, Issue 04, 2023. ISO 9001:2015 Certified Journal 600

to marginalized groups, integrate social determinants of health (SDOH) into care delivery, and reduce healthcare inequities.  $^{[6]}$ 

Over the past ten years, VBC use has increased due to measures, patient expectations, technological developments. One of the main pillars of VBC is accountable care organizations (ACOs), which networks healthcare promote cooperative of professionals dedicated to raising quality and lowering costs.<sup>[7,8]</sup> Care coordination and cost containment have been further encouraged by bundled payment models, which offer a single payout for a complete episode of care. [9] Additionally, especially during the COVID-19 pandemic, the integration of telehealth and remote monitoring technology has improved practitioners' capacity to manage chronic diseases and offer care to underserved or rural populations.<sup>[10]</sup> A growing focus on data analytics and artificial intelligence (AI) to identify high-risk patients, forecast outcomes, and direct tailored interventions complements these advancements.[11]

The theoretical underpinnings of value-based care are thoroughly examined at the outset of this study, with a focus on frameworks like the Triple Aim and Quadruple Aim. ACOs, bundled payments, and patient-centered medical homes (PCMHs) are some of the major VBC models that are examined in the next section. Their design, methods of implementation, and effects on health outcomes are highlighted. Next, the role of technology and data is examined, emphasizing how telemedicine, electronic health records (EHRs), and predictive analytics improve VBC operations. The contributions of health administration and nursing to VBC are then examined, highlighting their functions in advocacy, policy alignment, and care coordination. The study also discusses workforce difficulties, interoperability problems, and fairness concerns as obstacles to the effective deployment of VBC. In order to maximize its potential and guarantee sustainability, future directions for VBC are finally examined, with a focus on creative strategies, suggested policies, and research priorities.

This article attempts to educate healthcare stakeholders about VBC's disruptive potential and direct the continuous development of healthcare delivery systems by offering a thorough overview of the technology.

### **Foundations of Value-Based Care Theory**

Strong theoretical foundations and fundamental ideas support the value-based care (VBC) model, which together directs its development, use, and assessment. These pillars lay the groundwork for healthcare institutions to shift from volume-driven to outcomefocused care. The Triple Aim and the Quadruple Aim, which highlight the alignment of cost containment, staff well-being, and enhanced population health with patient-centered care, are two of the most well-known frameworks that support VBC. Furthermore, fundamental ideas like risk-sharing arrangements and

shifting financial incentives guarantee that VBC principles are operationalized in real-world situations.

Value-based care initiatives are based on the Triple Aim paradigm, which was first presented by Berwick et al. in 2008. [11] It outlines three interrelated goals that are essential to the transformation of healthcare: improving population health, lowering per capita expenditures, and improving the patient experience. These objectives together provide a thorough strategy for resolving systemic inefficiencies in the provision of healthcare, and advancing quality, guaranteeing effectiveness. [12] For instance, the Triple Aim's emphasis on enhancing population health while lowering needless hospitalizations and ED visits is strongly aligned with patient-centered policies that emphasize chronic illness management and preventative treatment.

Additionally, the Triple Aim's emphasis on the patient experience is embodied in the incorporation of patient-reported outcomes into care measures. Healthcare providers can fulfill the increasing need for individualized care by focusing on patient involvement and satisfaction and incorporating patients in shared decision-making. In the management of chronic diseases, when patient adherence to treatment plans is essential for attaining the best results, this alignment is especially critical. [13]

The Quadruple Aim framework adds a fourth dimension—workforce well-being—to the Triple Aim framework. [14] This update acknowledges how critical it is to address the issues that healthcare personnel confront, such as burnout, excessive workloads, and insufficient support networks, all of which can lower the standard of care provided. A comprehensive approach to healthcare improvement is reflected in the inclusion of workforce well-being, which highlights the reality that the longevity of VBC models is contingent upon the contentment and efficiency of the healthcare personnel. Initiatives like training programs, fair pay structures, and encouraging work cultures, for example, are essential to developing a driven workforce that can provide high-quality care.

The relationship between patient outcomes and physician satisfaction is also highlighted by the Quadruple Aim. Research shows that companies that put employee well-being first experience increases in patient safety, care quality, and organizational effectiveness. The Quadruple Aim guarantees that healthcare systems maintain their resilience and adaptability by tackling the systemic stressors that lead to burnout, especially when confronted with growing patient complexity and operational demands.

## Fundamental Ideas: Converting financial incentives to metrics based on outcomes

Realigning financial incentives to focus on results rather than the quantity of services rendered is a crucial

www.ejpmr.com | Vol 10, Issue 04, 2023. | ISO 9001:2015 Certified Journal 601

component of value-based care. Conventional fee-for-service models incentivize the amount of treatment provided, which frequently results in inefficiencies, fragmented services, and rising prices. VBC models, on the other hand, link payment to quality indicators like fewer readmissions to hospitals, better chronic illness care, and higher patient satisfaction. By addressing the underlying causes of health problems before they develop into expensive complications, this change in approach encourages physicians to concentrate on preventative treatment and care coordination.

Adopting outcomes-based metrics also calls for the use of thorough data analytics to track success and pinpoint areas in need of development. In order to assess the effectiveness of VBC activities, metrics including cost savings, adherence rates, and patient-reported outcomes are essential. Organizations that use risk stratification technologies, for instance, can more efficiently identify high-risk patients and distribute resources, improving patient outcomes and lowering healthcare costs.<sup>[17]</sup>

### Agreements to share risk in provider payment models

Utilizing risk-sharing arrangements, which match financial incentives between payers and providers, is another essential component of VBC. By taking on a portion of the financial risk related to patient outcomes, these agreements usually encourage the provision of effective and efficient care. Bundled payments, capitation, and pooled savings plans are examples of common risk-sharing strategies. Bundled payment

models, for instance, give clinicians a single payment for all services rendered during a certain episode of treatment, such hip replacement surgery. This framework preserves high-quality results while promoting care coordination and cost containment.

Additionally, risk-sharing agreements encourage cooperation between allied health workers, specialists, and primary care physicians. These models enhance patient outcomes and lessen care fragmentation by establishing financial incentives for integrated care. To guarantee fair risk sharing and long-term financial performance, such agreements must be implemented successfully, which calls for strong data systems, open communication, and an accountable culture. [19]

Value-based care's theoretical underpinnings offer a thorough framework for overhauling healthcare delivery systems. The Triple Aim and Quadruple Aim frameworks set guiding principles for accomplishing systemic change by emphasizing patient-centered population health improvement, outcomes, containment, and worker well-being. Fundamental ideas like risk-sharing plans and outcomes-based financial incentives operationalize these ideas, guaranteeing the long-term viability and efficacy of value-based care models. Integrating these theoretical underpinnings will be essential to attaining significant and long-lasting gains in healthcare quality and fairness as healthcare organizations continue to implement and develop these models.

### **Putting Value-Based Care Models into Practice**

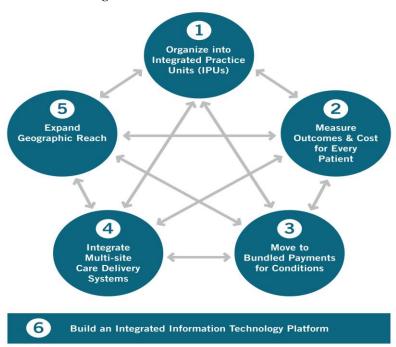


Figure 1: Important Procedures for Putting Value-Based Care (VBC) Models into Practice.

www.ejpmr.com | Vol 10, Issue 04, 2023. | ISO 9001:2015 Certified Journal | 602

A thorough grasp of the structures, strategic deployment, and operational problems of value-based care (VBC) models is necessary for their successful implementation. VBC models mark a change from volume-focused to value-oriented healthcare delivery systems, and they are founded on the broad ideas of improving patient outcomes, boosting care coordination, and lowering healthcare costs. The main categories of VBC models are examined in this part, along with important implementation processes that highlight the importance of technology integration and stakeholder engagement in promoting long-lasting transformation.

### **VBC Model Types**

## ACOs (Accountable Care Organizations): Objectives, Framework and Results

A key component of VBC is accountable care organizations (ACOs), which concentrate on encouraging provider cooperation to enhance patient outcomes while reducing costs. ACOs are networks of doctors, hospitals, and other healthcare providers who voluntarily join together to provide patients with high-quality, coordinated care. [20] Their main objective is to eliminate medical errors and avoid needless duplication of services while making ensuring that patients, especially those with chronic conditions, receive the appropriate care at the appropriate time.

ACOs are usually structured as shared savings agreements with payers, such Medicare or private insurers, in which providers are rewarded for meeting quality standards and cutting total costs. Medicare's Shared Savings Program (MSSP), for instance, has shown that implementing ACOs significantly lowers hospital readmissions and improves the management of chronic illnesses. ACOs are a key paradigm in the VBC framework because of their improved population health indicators, lower per capita costs, and greater patient satisfaction ratings.

## **Bundled Payment Plans: Encouraging coordinated** care for treatment episodes

Another crucial element of VBC models is bundled payment plans. With this method, medical professionals are paid once for all services rendered during a particular episode of treatment, such heart surgery or joint replacement surgery. From preoperative evaluations to post-discharge follow-up, this payment model encourages providers to coordinate care along the continuum, guaranteeing cost effectiveness and constant quality.

By encouraging cooperation amongst interdisciplinary teams, bundled payment schemes help to overcome the disjointed character of conventional fee-for-service models. For example, the Centers for Medicare & Medicaid Services (CMS) Bundled Payments for Care Improvement (BPCI) program has demonstrated success in lowering costs for major joint replacement and stroke while preserving or enhancing quality. [23] However, there

are difficulties in managing financial risk and precisely forecasting episode costs, especially for patients with high levels of complexity.

### PCMHs (Patient-Centered Medical Homes): Improving Access and Care Continuity

The goal of patient-centered medical homes (PCMHs) is to offer complete, easily accessible, and patient-centered primary care with an emphasis on increasing patient engagement and continuity of care. In order to address the many requirements of patients, primary care physicians collaborate with nurses, care coordinators, and specialists as part of this model's emphasis on teambased care. Extended access to care, integrated mental health services, and strong care management for patients with chronic diseases are some of PCMHs' salient characteristics.

In filling gaps in chronic illness management and preventative care, PCMHs have been especially successful. Studies show that PCMHs improve chronic illness indicators, increase patient satisfaction, and reduce hospitalization rates. [25] Proactive outreach and the use of technology, such as electronic health records (EHRs), to effectively coordinate care and track patient outcomes are key components of their success.

### Procedures for execution Goal Alignment and Stakeholder involvement

Involving stakeholders from all areas of the healthcare ecosystem, such as payers, providers, patients, and legislators, is a fundamental step in putting VBC models into practice. Engaging stakeholders guarantees agreement on VBC's objectives, which include raising equity in care delivery, cutting costs, and increasing quality. <sup>[26]</sup> Involving stakeholders early on promotes buy-in, makes it easier to create practical quality measurements, and guarantees responsibility all the way through the implementation phase.

Maintaining alignment requires the use of effective communication techniques, such as frequent stakeholder meetings and open reporting on performance indicators. The relevance and acceptability of VBC programs, for instance, can be improved by including patients and community representatives in the design of care delivery models, especially in underprivileged groups. [27] Likewise, cooperative relationships with payers guarantee that value-oriented care is supported by payment schemes.

### Acceptance of facilitating technologies

The operational viability of VBC models depends on the integration of cutting-edge technology like EHRs and health information exchanges (HIEs). These tools facilitate evidence-based decision-making, enhance care coordination, and allow real-time data sharing. The foundation of VBC is EHRs, which offer thorough patient records that support chronic illness management,

preventive care, and smooth communication between care teams. [28]

By enabling secure access to the sharing of patient data between various healthcare organizations, HIEs further improve interoperability. This is especially crucial for handling care transitions, including when patients go from the hospital to their homes or to skilled nursing facilities. Another essential tool for implementing VBC is predictive analytics, which is driven by artificial intelligence (AI). Healthcare professionals can take proactive measures to avoid difficulties and enhance results by identifying high-risk patients and anticipating possible negative occurrences. [29]

Even while enabling technologies have many advantages, problems including data security, interoperability, and the digital divide must be addressed for them to be implemented successfully. To guarantee that healthcare teams can take full advantage of new

technologies, investments in technical support and staff training are necessary.

A comprehensive strategy that integrates the concepts of cooperation, coordination, and technological integration is needed to adopt value-based care models. The various approaches within the VBC framework are best shown by accountable care organizations, bundled payment plans, and patient-centered medical homes, each of which makes a distinct contribution to the objectives of better patient experience, lower costs, and greater quality. Their effective implementation, however, depends on involving stakeholders, coordinating objectives, and implementing enabling technologies that facilitate smooth data sharing and evidence-based treatment. Realizing the full potential of VBC will require tackling issues like data interoperability and equitable access as healthcare systems continue to change.

### Technology and Data's Role in Value-Based Care

### Modernizing Healthcare to Create Value



Figure 2: The strategic elements required to update healthcare systems in order to increase value through efficiency and innovation are depicted in this picture.

The strategic use of technology and data analytics is essential to the shift to value-based care (VBC). In addition to helping healthcare professionals adhere to the fundamental tenets of VBC—improving patient outcomes, promoting population health, and cutting costs—these technologies also help them deal with the inefficiencies present in conventional healthcare models. Technology integration and data analytics have become important components in accomplishing VBC's objectives. Real-time monitoring, predictive modeling, risk stratification, and telemedicine solutions are some of their uses. To fully realize the potential of these

breakthroughs, however, specific approaches are needed to address issues with interoperability, data security, and equitable access.

### Using Predictive Modeling and Data Analytics Risk Stratification to Find High-Risk Groups

The foundation of VBC is data analytics, which gives medical professionals the ability to forecast future health outcomes and stratify populations according to risk. Risk stratification categorizes patient groups according to their propensity for negative health outcomes or excessive use of medical resources.<sup>[30]</sup> This procedure is

www.ejpmr.com Vol 10, Issue 04, 2023. ISO 9001:2015 Certified Journal 604

essential for identifying high-risk patients and focusing interventions on them, such as those who have several chronic illnesses or are frequently admitted to the hospital.

This ability is further improved by predictive modeling, which forecasts health trajectories by utilizing both historical and current data. To forecast hospital readmissions or problems, for instance, machine learning algorithms can examine trends in claims data, electronic health records (EHRs), and socioeconomic determinants of health (SDOH). With the use of these insights, care teams can lower costs and improve outcomes by putting preventive measures like intense case management or early intervention programs into place. Predictive analytics has been shown in recent research to lower hospital readmissions by as much as 30% in specific patient cohorts, highlighting its usefulness in VBC systems. [32]

### Real-time Tracking and Assessment of patient outcomes

Monitoring and assessing patient outcomes in real time is another crucial use of data analytics at VBC. Finding care gaps or unfavorable trends is frequently postponed by traditional retrospective studies. On the other hand, providers may make prompt, data-driven decisions to improve patient care thanks to real-time analytics. Continuous glucose monitoring technologies, for example, provide real-time treatment plan modifications for diabetic patients, enhancing glycemic control and lowering complications.<sup>[33]</sup>

Analytics platforms and dashboards compile information from various sources to give medical teams useful insights. Continuous monitoring of metrics including cost savings, clinical results, and patient adherence guarantees conformity with VBC objectives. Real-time analytics also facilitates performance benchmarking, which allows businesses to assess results against peer groups or industry norms. [34] One of VBC's core principles, continual quality improvement, is fostered by this dynamic approach.

## Using Telehealth and Technology Integration to Improve Access and Continuity of Care

Particularly during the COVID-19 pandemic, which highlighted the necessity for accessible and adaptable care delivery models, telehealth has become a crucial tool in the VBC landscape. For underserved and rural communities, telehealth lowers obstacles to care by enabling remote consultations, monitoring, and follow-ups. This capacity is consistent with VBC's focus on improving health outcomes and the patient experience.

Telehealth has proven to be quite beneficial in the management of chronic diseases. Healthcare teams receive continuous data from remote patient monitoring equipment, such wearable technology for heart patients, which allows for prompt actions. Additionally, by

eliminating the need for in-person visits, virtual consultations improve patient convenience while preserving continuity of care. Telehealth has been shown to lower ER visits and hospital admissions, which lowers costs and improves the effectiveness of care. [36]

Additionally, telehealth facilitates interdisciplinary collaboration by allowing care teams to easily exchange information across geographic boundaries. This is especially helpful for complicated instances that call for the opinions of several experts. However, resolving issues like digital literacy, reimbursement regulations, and fair access to technology is necessary to realize the full potential of telehealth in VBC. [37]

## Overcoming Interoperability and Data Security Issues

Despite the enormous advantages of technology integration, interoperability and data security issues continue to be major obstacles to the effective use of VBC. The capacity of various healthcare systems and technologies to efficiently share, understand, and use data is known as interoperability. Care coordination is frequently hampered by fragmented health IT systems, which results in inefficiencies and service duplication. For instance, insufficient or delayed information transmission between hospital and primary care EHR systems can jeopardize patient safety and treatment quality.

Overcoming these obstacles requires efforts to standardize data sharing protocols, such as the Fast Healthcare Interoperability Resources (FHIR) standard. Providers get real-time access to comprehensive patient data because to FHIR's smooth platform data sharing. [39] Federal programs that require the abolition of information blocking techniques, like the 21st Century Cures Act, further advance interoperability.

Another major worry is data security, especially as digital technology become more and more integrated into healthcare systems. Recent years have seen an increase in cyberattacks against healthcare institutions, endangering both patient privacy and the organization's reputation. Protecting sensitive data requires strict adherence to laws like the Health Insurance Portability and Accountability Act (HIPAA). Investments in cutting-edge cybersecurity tools, like as intrusion detection systems, encryption, and employee training, are also essential for risk mitigation. [40]

For value-based care models to be successful, technology and data analytics must be integrated. Data analytics helps healthcare providers to identify high-risk populations and improve patient outcomes through risk stratification, predictive modeling, and real-time monitoring. In line with VBC's basic values, innovations like telehealth and health information exchanges improve access, continuity, and care coordination at the same time. To fully harness the potential of these advances,

however, issues with data security, interoperability, and equitable access must be resolved. The strategic use of technology and data will continue to be a key factor in achieving value-based care objectives as healthcare systems change.

### The Role of Nursing in Value-Based Care

Because of their proficiency in patient education, care coordination, advocacy, and leadership, nurses play a crucial role in the effective application of value-based care (VBC) models. Nurses ensure that value-based initiatives improve patient outcomes, lower costs, and promote holistic well-being by working at the nexus of organizational objectives and patient care. In order to ensure the sustainability of VBC frameworks, this section examines the critical responsibilities that nurses play in lobbying, policy formulation, and care coordination and leadership.

#### Coordination of care

### Management of transitional care to avoid readmissions

Transitional care management, especially for patients transferring from the hospital to their homes or other care settings, is one of the main pillars of nursing's contributions to VBC. One important indicator in VBC models, the probability of hospital readmissions, is decreased by transitional care management. Nurses make sure patients get the right medications, follow-up care, and community resources so they may successfully manage their diseases after being discharged. For example, by utilizing nurse-led interventions, evidence-based programs like the Care Transitions Intervention (CTI) have shown notable decreases in 30-day readmission rates. [42]

During care transitions, nurses are also crucial in addressing social determinants of health (SDOH). Nurses make ensuring that obstacles to care are kept to a minimum by putting patients in touch with community-based resources like food aid or transportation services. By addressing both clinical and non-clinical factors that affect health outcomes, this holistic approach is consistent with the tenets of VBC. [43]

## Patient Education to Encourage Self-Management and Adherence

Another essential component of nursing's contributions to VBC is patient education. In order to enable patients and their families to actively participate in their health, nurses provide education on illness management, medication adherence, and lifestyle changes. For instance, it has been demonstrated that nurse-led education programs enhance medication adherence and self-management abilities in the treatment of chronic diseases like diabetes or heart failure, leading to improved clinical results and reduced healthcare expenses.

Additionally, nurses employ telehealth platforms and other technological tools to educate and support patients, especially those who live in remote or underserved locations. This promotes long-term commitment to treatment plans and guarantees continuity of service. Nurses help VBC efforts succeed by bridging the gap between professional advice and patient behaviors through their emphasis on health literacy and patient participation.

## Initiatives for Quality Improvement Led by Nurse Leaders

Through quality improvement programs that match organizational procedures with value-based care concepts, nurse leaders play a crucial role in developing VBC. They are in a position to develop and put into practice initiatives that improve patient outcomes while cutting costs thanks to their clinical experience and operational insights. For example, programs to improve care coordination, optimize resource usage, and reduce hospital-acquired infections (HAIs) are often led by nurse leaders. In addition to enhancing patient safety, these initiatives help meet performance standards linked to reimbursement under VBC models.

By encouraging a culture of cooperation and communication across care teams, nurse leaders can help to promote interprofessional collaboration. This guarantees that everyone involved—from doctors to allied health specialists—is on the same page when it comes to providing patient-centered care. In order to ensure that healthcare teams are prepared to fulfill the needs of VBC, nurse leaders also support investments in staff education and professional development. [46]

## **Contributions to Community Health Strategies and Policy Development**

Nursing advocacy is not limited to clinical settings; it also encompasses community health and policy creation. Policies that address systemic obstacles to value-based care, such as disparities in health outcomes and access, are developed in part by nurses. Their firsthand knowledge ensures that legislative initiatives are based on clinical reality and offers insightful information about the real-world effects of healthcare legislation. [47]

In order to create and carry out population health plans that support VBC goals, nurses are essential at the community level. Improved population health indicators, for instance, are a result of nurse-led initiatives aimed at preventative care, such as immunization campaigns or chronic condition checks. Additionally, nurses stress the significance of tackling SDOH as part of comprehensive VBC plans and push for financing and resources to assist community health efforts. [48]

Nursing plays a variety of roles in value-based care, including advocacy, leadership, patient education, and care coordination. Key indicators including readmission rates, adherence, and patient satisfaction are directly

impacted by nurses' proficiency in transitional care management and patient involvement. As leaders and advocates, nurses spearhead efforts to improve quality and have an impact on the creation of policies, guaranteeing the efficacy and equity of VBC frameworks. Their significance in accomplishing the objectives of value-based care is highlighted by their function in connecting clinical care with community health initiatives. The effectiveness and sustainability of value-based care models will continue to depend on the contributions of nurses as healthcare systems change.

#### Value-Based Care: Health Administration and Policy

Value-based care (VBC) models' operationalization and viability depend heavily on health administration and policy. To handle the challenges of implementation, the transition from volume-based reimbursement to value-based payment structures requires strong administrative frameworks and regulatory support. This section examines the function of administrative tactics and policy efforts, especially those spearheaded by Medicaid and Medicare, in coordinating organizational goals with VBC criteria. It also emphasizes how crucial personnel development and training are to meeting the needs of this revolutionary healthcare paradigm.

## Policy Support VBC through Medicaid and Medicare Innovation Models

The growth of VBC models has been largely fueled by federal policy initiatives, especially those under Medicaid and Medicare. Initiatives to motivate providers to provide high-quality care while lowering costs include the Medicare Shared Savings Program (MSSP) and the Bundled Payments for Care Improvement (BPCI) program. These models encourage healthcare companies to invest in preventative care and implement coordinated care strategies by promoting risk-sharing agreements and shared savings.

The concepts of VBC are further extended to underprivileged groups through Medicaid demonstration initiatives like Health Homes and state-level Accountable Care Organizations (ACOs). In order to enhance results for disadvantaged groups, these programs target social determinants of health (SDOH) and prioritize integrated care delivery. For example, the Medicaid Health Home program in New York has shown promise in lowering hospitalizations and ED visits among high-risk groups. [50] By improving population health measures and eliminating health inequities, these technologies support VBC's objectives.

### Mechanisms for reimbursement promoting preventive healthcare

Additionally, policy changes have reorganized reimbursement systems to give preventive care precedence over reactive, sporadic care. Alternative payment models (APMs), which link reimbursement to quality and cost-efficiency criteria, are progressively replacing fee-for-service arrangements, which have

historically been linked to fragmented and expensive care. [51] Capitated payment plans and performance-based incentives, which compensate providers for meeting predetermined quality standards like fewer readmissions to hospitals or better chronic illness care, are two examples.

The VBC agenda has been further strengthened by the Affordable Care Act's (ACA) preventive care reimbursement provisions, such as the requirement for cost-free coverage of preventive services. These regulations promote early illness identification and treatment, which lowers long-term medical expenses and enhances patient outcomes. There are still issues, though, such as state-by-state differences in reimbursement rates and the requirement for consistent funding to support these programs.

# Administrative Supervision Matching VBC Metrics with Organizational Objectives

It is the duty of emergencies administrators to guarantee that organizational goals correspond with VBC's performance indicators. This necessitates a change in operational goals from generating revenue through volume to providing value-oriented care. Creating performance dashboards to monitor clinical results, patient satisfaction, and cost-efficiency measures in real-time is one of the key tactics. Healthcare firms can use these dashboards to compare their performance to industry norms and pinpoint areas that need improvement.

Administrators are also essential in promoting an environment of responsibility and ongoing quality enhancement. This entails involving clinical and nonclinical personnel in decision-making procedures and making certain that all parties involved are dedicated to accomplishing VBC's objectives. For example, frequent training sessions and interdisciplinary discussions help foster cooperation and mutual understanding among care teams. [54] Additionally, administrators make ensuring that resources are distributed effectively, giving investments in enabling technology like data analytics platforms and electronic health records (EHRs) first priority.

# Training and Development of the Workforce to Fulfill VBC Requirements

A key component of a successful VBC deployment is workforce preparation, and emergencies administrators are responsible for providing staff with the abilities and information needed to function under this paradigm. Meeting VBC's expectations requires extensive training programs that emphasize population health management, patient participation, and care coordination. [55] Predictive analytics training, for instance, can improve nurses' and care managers' capacity to recognize high-risk patients and carry out focused treatments.

The lack of workers in vital fields like primary care and behavioral health, which are essential to VBC models, must also be addressed by administrators. Offering incentives like loan payback plans or competitive remuneration is one tactic to draw in and keep talented workers. Additionally, encouraging interprofessional education and cooperation helps guarantee that care teams function as a unit, providing patient-centered and value-driven treatment.

In value-based care, health administration and policy play fundamental and ever-changing roles. A policy framework that uses alternative payment models to reward quality and cost-efficiency has been built by federal programs like Medicaid and Medicare innovation models. At the organizational level, emergencies administrators are responsible for investing in workforce development, cultivating an accountable culture, and coordinating operational goals with VBC criteria. These initiatives guarantee that healthcare institutions are prepared to handle the opportunities and problems brought forth by the VBC paradigm. The interaction between administrative supervision and policy support will continue to be crucial in promoting value-based care as the healthcare environment changes.

### Overcoming Obstacles in Value-Based Healthcare

In order to ensure successful implementation and sustainability, the transition to value-based care (VBC) poses substantial obstacles that call for strategic solutions. Even while VBC's advantages—better health outcomes, better patient experiences, and lower costs—are widely known, development may be hampered by operational and equity issues. This section examines the operational difficulties, such as resource constraints and opposition to change, as well as the equity issues involved in giving marginalized groups fair access to VBC programs. For VBC to fulfill its transformative potential in healthcare systems, these problems must be resolved.

### **Barriers to operations**

### **Opposition to modifications in provider procedures**

One of the biggest obstacles to moving from fee-forservice to value-based models is resistance to change. Traditional reimbursement schemes that put volume ahead of value are familiar to many clinicians. Hesitancy to implement new care delivery models or to align workflows with VBC metrics are common examples of this cultural inertia. [57] The greater emphasis on data collection and reporting, for example, can be seen by physicians as onerous or out of step with the priorities of patient care.

Effective change management techniques are essential to overcoming this obstacle. These include giving providers financial incentives to adhere to value-based initiatives, involving them early in the transition process, and providing unambiguous proof of the advantages of VBC. [58] A culture of accountability and cooperation is

fostered by leadership, which guarantees that all parties involved are dedicated to accomplishing VBC's objectives. Programs for ongoing education and training can also give healthcare professionals the know-how and abilities they need to thrive in a value-driven setting.

## Restrictions on Resources in Rural and Small Healthcare Systems

Adopting VBC can be particularly difficult for small and rural healthcare systems because of their limited financial, technological, and human resources. It's possible that these organizations lack the infrastructure required to implement population health management systems, care coordination platforms, or advanced data analytics. [59] These restrictions are further compounded by a lack of workers in rural regions, which makes it challenging to meet the expectations of VBC activities.

Targeted policy initiatives and cooperative collaborations are necessary to address resource restrictions. Rural providers can invest in enabling technologies such as telehealth platforms and electronic health records (EHRs) with the support of federal and state initiatives, including grants and subsidies. [60] Additionally, groups with limited resources can share data and benefit from collective experience through regional collaborations like health information exchanges (HIEs). Initiatives for workforce development, such as loan forgiveness plans for medical professionals employed in underprivileged regions, can also help alleviate staffing shortages and improve rural systems' ability to provide value-based care. [61]

### Aspects of equity

## **Providing Underserved Populations with Fair Access to VBC Programs**

Although obtaining equitable access to VBC programs continues to be a chronic difficulty, equity is a basic premise of VBC. Racial and ethnic minorities, low-income people, and those living in rural areas are examples of underserved populations that frequently encounter obstacles such poor health literacy, restricted access to healthcare facilities, and lack of transportation. [62] These differences may hinder these groups' ability to fully benefit from VBC programs, hence sustaining gaps in health outcomes.

In addition to clinical care, social determinants of health (SDOH) must be addressed to guarantee equity in VBC. In order to link patients with community-based supports, screening methods can assist in identifying hurdles linked to SDOH, such as food insecurity or housing instability. Additionally, by acting as intermediaries between underprivileged communities and healthcare institutions, community health workers (CHWs) can promote trust and ease access to care. [63]

In order to advance equity, policy measures are also essential. For instance, low-income communities now have far more access to VBC programs thanks to

Medicaid expansion under the Affordable Care Act (ACA). In a similar vein, value-based payment schemes that include equity indicators, including the decrease in health inequalities, can encourage providers to attend to the needs of marginalized populations. [64] The accessibility and efficacy of VBC activities are further increased by making sure they are linguistically and culturally acceptable.

diversified strategy that blends operational enhancements with a dedication to equity is needed to address the issues surrounding VBC. interventions, such as financial incentives, leadership engagement, and investments in infrastructure and workforce development, are necessary because to provider resistance to change and resource constraints in small and rural systems. At the same time, addressing social determinants of health, utilizing community collaborations, and putting policy reforms that promote health equality into place are all necessary to achieve equitable access to VBC programs. Healthcare systems may realize value-based care's full potential and fulfill its promises of better patient outcomes, cost effectiveness, and satisfaction by addressing these obstacles.

### **Assessing Results in Value-Based Care Frameworks**

To ensure that value-based care (VBC) models achieve their objectives of bettering patient outcomes, improving experiences, and lowering healthcare costs, evaluation of the models' results is essential to their implementation and scalability. The evidence required to improve VBC projects and guide policy decisions is provided by strong evaluation metrics. This section examines important evaluation topics, such as success measures including fewer readmissions to hospitals, better chronic illness management, patient satisfaction and participation, and cost-effectiveness attained through resource optimization and preventive treatment.

## Success Metrics: Decrease in Emergency Visits and Hospital Readmissions

The decrease in ER visits and hospital readmissions is one of the main measures of VBC models' effectiveness. The efficacy of preventive interventions, transitional care, and care coordination is demonstrated by these indicators. For example, thorough discharge planning and follow-up treatment provided by Accountable treatment Organizations (ACOs) under the Medicare Shared Savings Program (MSSP) have shown a notable reduction in readmissions. [65] VBC models enhance patient outcomes and cost-effectiveness by tackling the underlying causes of readmissions, such as improper drug administration and a lack of post-discharge support.

Additionally, physicians can identify high-risk patients and carry out focused interventions to avoid emergency visits by incorporating predictive analytics technologies. Research indicates that these data-driven strategies can lower acute care consumption by up to 25%, especially for patients with long-term illnesses like heart failure and

diabetes. [66] These cuts improve the quality of care while also being in line with the financial incentives associated with VBC contracts.

### Better Measures for the Management of Chronic Diseases

Given the high expenses and morbidity linked to diseases including diabetes, hypertension, and chronic obstructive pulmonary disease (COPD), managing chronic diseases is a key component of VBC. Improved metrics are important markers of VBC success, such as decreased hemoglobin A1c (HbA1c) levels in diabetic patients or improved blood pressure control in hypertensive persons. It has been demonstrated that patient education, care coordination, and nurse-led interventions greatly enhance these measures. [67]

Chronic illness outcomes are further improved by population health management techniques, such as routine screenings and preventive care. Bundled payment plans, for instance, encourage providers to offer coordinated care for treatment episodes, guaranteeing that patients receive thorough management during the course of their care. The effectiveness of these approaches emphasizes how crucial it is to match clinical objectives with financial incentives.

# **Experience of the Patient Assessing Contentment and Involvement**

A crucial component of VBC is patient experience since happy and involved patients are more likely to follow their treatment regimens, which improves their health. Patient satisfaction is frequently measured using instruments like the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey, which gathers input on care coordination, communication, and general experience. [68] Improved outcomes are correlated with high CAHPS scores, highlighting the significance of patient-centered care in VBC models.

Patient interaction is greatly improved by technological advancements like patient portals and telemedicine systems. These solutions encourage shared decision-making, allow patients to access their health information, and facilitate real-time communication. Research shows that patients who take an active role in choosing their own care are more satisfied and have better clinical results, especially when it comes to managing chronic illnesses. [69]

### Shared Decision-Making's Contribution to Better Results

A key component of improving the patient experience in VBC is shared decision-making, or SDM. Providers make sure that care is in line with each patient's interests, values, and objectives by letting them choose their own treatments. SDM has been demonstrated to increase patient-provider trust, decrease decisional conflict, and enhance adherence to treatment plans. For instance, cancer patients who participate in SDM with their care

teams report fewer unmet needs and improved quality-of-life outcomes. [70]

It is necessary to train providers to lead meaningful talks and offer them with evidence-based decision aids in order to integrate SDM into VBC models. As a result, SDM helps VBC accomplish its overall objectives while also enhancing the patient experience.

#### **Economicalness**

## **Proving Cost Savings via Preventive Care and Less Service Duplication**

A key goal of VBC models is cost-effectiveness, which is mostly attained by removing unneeded services and promoting preventative care. By lowering the prevalence of both acute and chronic illnesses, preventive measures including immunizations, cancer screenings, and smoking cessation programs result in significant cost reductions.<sup>[71]</sup> To illustrate the economic value of prevention, it is estimated that every dollar spent on immunization programs saves \$10 in subsequent healthcare costs.

Cost-efficiency is further improved by minimizing service duplication, such as superfluous diagnostic testing. Health information exchanges (HIEs) reduce needless testing and procedures by facilitating smooth data sharing between providers. Programs for care coordination also guarantee that patients receive services in a timely and appropriate manner, preventing expensive complications and hospital stays. Research demonstrates that ACOs using VBC models have saved up to \$1 billion a year, highlighting the programs' financial sustainability.<sup>[72]</sup>

To guarantee the efficacy and durability of VBC models, evaluation of their results is crucial. A thorough framework for evaluating the effectiveness of VBC efforts is provided by metrics such decreased hospital readmissions, better chronic disease management, increased patient satisfaction, and cost savings.

Providers can accomplish VBC objectives while resolving operational issues by utilizing tools including shared decision-making techniques, patient engagement technologies, and predictive analytics. In the end, a thorough assessment procedure not only confirms the effectiveness of VBC but also directs ongoing development initiatives, guaranteeing that these models benefit payers, providers, and patients equally.

### **CONCLUSION**

A paradigm change in healthcare delivery, value-based care (VBC) prioritizes quality over quantity and centers its goals around patient outcomes, cost-effectiveness, and holistic well-being. Accountable Care Organizations (ACOs), Bundled Payment Programs, and Patient-Centered Medical Homes (PCMHs) are examples of VBC models that offer revolutionary potential for resolving the inefficiencies of conventional fee-for-

service systems, as this discussion has shown. Healthcare systems are now able to identify high-risk populations, customize therapies, and attain quantifiable gains in clinical outcomes and patient satisfaction because to the integration of cutting-edge data analytics, creative technology, and strong care coordination techniques.

However, operational obstacles such as provider opposition to change and resource constraints in underprivileged or rural areas must be addressed for VBC to be implemented successfully. Ensuring equitable access to VBC programs—especially for disadvantaged populations—through community partnerships and the integration of socioeconomic determinants of health into care delivery is equally important. As demonstrated by their leadership in lobbying, policy formulation, and care coordination, nurses continue to play a crucial role in connecting clinical and organizational goals.

VBC's multifaceted impact is highlighted by metrics for assessing it, including less readmissions, better chronic illness management, increased patient participation, and cost savings. However, issues like labor preparedness, interoperability, and access inequities underscore the necessity of ongoing administrative supervision and policy assistance.

In summary, even though VBC has made great strides in reinventing healthcare delivery, its long-term viability hinges on ongoing innovation, cross-sector cooperation, and an unwavering dedication to quality and equity. VBC will continue to be a key component in the development of a patient-centered, value-driven, and sustainable healthcare system. To overcome current obstacles and fully realize the promise of this revolutionary concept, more study and improved policy are necessary.

### REFERENCES

- 1. Berwick, D. M., Nolan, T. W., & Whittington, J. The Triple Aim: Care, health, and cost. Health Affairs, 2008; 27(3): 759–769.
- Bodenheimer, T., & Sinsky, C. From Triple to Quadruple Aim: Care of the patient requires care of the provider. Annals of Family Medicine, 2014; 12(6): 573–576.
- 3. Porter, M. E., & Lee, T. H. The strategy that will fix health care. Harvard Business Review, 2013; 91(10): 50–70.
- 4. Centers for Disease Control and Prevention (CDC). Chronic diseases in America. CDC Foundation, 2022. Retrieved from https://www.cdc.gov
- 5. Marmot, M., & Allen, J. J. Social determinants of health equity. American Journal of Public Health, 2014; 104(S4): S517–S519.
- Fisher, E. S., Shortell, S. M., & Savitz, L. A. Implementing accountable care organizations. New England Journal of Medicine, 2016; 374(11): 1045– 1051.

611

- Song, Z., & Fisher, E. S. The ACO experiment— Lessons for the next phase of Medicare reform. New England Journal of Medicine, 2016; 374(10): 993– 994
- 8. Mechanic, R., & Altman, S. H. Payment reform options: Episode payment is a good place to start. Health Affairs, 2009; 28(2): w262–w271.
- 9. Lin, C. C., Dievler, A., Robbins, C., Sripipatana, A., Quinn, M., & Nair, S. Telehealth in health centers: Key adoption factors, barriers, and opportunities. Health Affairs, 2018; 37(12): 1967–1974.
- 10. Obermeyer, Z., & Emanuel, E. J. Predicting the future—Big data, machine learning, and clinical medicine. The New England Journal of Medicine, 2016; 375(13): 1216–1219.
- 11. Berwick, D. M., Nolan, T. W., & Whittington, J. The Triple Aim: Care, health, and cost. Health Affairs, 2008; 27(3): 759–769. https://doi.org/10.1377/hlthaff.27.3.759
- 12. Porter, M. E., & Lee, T. H. The strategy that will fix health care. Harvard Business Review, 2013; 91(10): 50–70.
- 13. Doyle, C., Lennox, L., & Bell, D. A systematic review of evidence on the links between patient experience and clinical safety and effectiveness. BMJ Open, 2013; 3(1): e001570. https://doi.org/10.1136/bmjopen-2012-001570
- 14. Bodenheimer, T., & Sinsky, C. From Triple to Quadruple Aim: Care of the patient requires care of the provider. Annals of Family Medicine, 2014; 12(6): 573–576. https://doi.org/10.1370/afm.1713
- Shanafelt, T. D., & Noseworthy, J. H. Executive leadership and physician well-being: Nine organizational strategies to promote engagement and reduce burnout. Mayo Clinic Proceedings, 2017; 92(1): 129–146. https://doi.org/10.1016/j.mayocp.2016.10.004
- 16. Song, Z., & Fisher, E. S. The ACO experiment— Lessons for the next phase of Medicare reform. New England Journal of Medicine, 2016; 374(10): 993– 995. https://doi.org/10.1056/NEJMp1513395
- 17. Mechanic, R. E., Altman, S. H., & McDonough, J. E. The ACA's payment and delivery system reforms: A progress report at year o ne. Health Affairs, 2012; 31(7): 1539–1548. https://doi.org/10.1377/hlthaff.2012.0402
- 18. Centers for Medicare & Medicaid Services (CMS). Bundled payments for care improvement initiative, 2020. Retrieved from https://www.cms.gov
- McClellan, M., McKethan, A. N., Lewis, J. L., Roski, J., & Fisher, E. S. A national strategy to put accountable care into practice. Health Affairs, 2010; 29(5): 982–990. https://doi.org/10.1377/hlthaff.2010.0194
- 20. Berwick, D. M., Nolan, T. W., & Whittington, J. The Triple Aim: Care, health, and cost. Health Affairs, 2008; 27(3): 759–769. https://doi.org/10.1377/hlthaff.27.3.759
- 21. Fisher, E. S., Shortell, S. M., & Savitz, L. A. Implementing accountable care organizations. New

- England Journal of Medicine, 2016; 374(11): 1045–1051. https://doi.org/10.1056/NEJMp1513999
- 22. Mechanic, R., & Altman, S. H. Payment reform options: Episode payment is a good place to start. Health Affairs, 2009; 28(2): w262–w271. https://doi.org/10.1377/hlthaff.28.2.w262
- 23. Centers for Medicare & Medicaid Services (CMS). Bundled payments for care improvement initiative, 2020. Retrieved from https://www.cms.gov
- 24. Reid, R. J., Fishman, P. A., Yu, O., Ross, T. R., Tufano, J. T., & Soman, M. P. Patient-centered medical home demonstration: A prospective, quasi-experimental, before and after evaluation. American Journal of Managed Care, 2009; 15(9): e71–e87.
- Rosenthal, T. C. The medical home: Growing evidence to support a new approach to primary care. Journal of the American Board of Family Medicine, 2008;
   21(5): 427–440. https://doi.org/10.3122/jabfm.2008.05.070287
- 26. Shortell, S. M., & Addicott, R. Collaborative care and the role of multispecialty group practice. Journal of Ambulatory Care Management, 2009; 32(4): 292–302.
- 27. Artiga, S., & Hinton, E. Beyond health care: The role of social determinants in promoting health and health equity. Kaiser Family Foundation, 2018.
- 28. Lin, C. C., Dievler, A., Robbins, C., Sripipatana, A., Quinn, M., & Nair, S. Telehealth in health centers: Key adoption factors, barriers, and opportunities. Health Affairs, 2018; 37(12): 1967–1974.
- 29. Obermeyer, Z., & Emanuel, E. J. Predicting the future—Big data, machine learning, and clinical medicine. The New England Journal of Medicine, 2016; 375(13): 1216–1219. https://doi.org/10.1056/NEJMp1606181
- 30. McClellan, M., Udayakumar, K., Thoumi, A., Gonzalez-Smith, J., Kadakia, K., & Kurek, N. Improving care and lowering costs: Evidence and lessons from a global analysis of accountable care reforms. Health Affairs, 2017; 36(11): 1920–1927. https://doi.org/10.1377/hlthaff.2017.0638
- 31. Obermeyer, Z., & Emanuel, E. J. Predicting the future—Big data, machine learning, and clinical medicine. The New England Journal of Medicine, 2016; 375(13): 1216–1219. https://doi.org/10.1056/NEJMp1606181
- 32. Kansagara, D., Englander, H., Salanitro, A., Kagen, D., Theobald, C., Freeman, M., & Kripalani, S. Risk prediction models for hospital readmission: A systematic review. JAMA, 2011; 306(15): 1688–1698. https://doi.org/10.1001/jama.2011.1515
- 33. Beck, R. W., Connor, C. G., Mullen, D. M., Wesley, D. M., & Bergenstal, R. M. The Fallacy of Average: How Using HbA1c Alone to Assess Glycemic Control Can Be Misleading. Diabetes Care, 2019; 42(6): 983–987. https://doi.org/10.2337/dc18-1580
- Glance, L. G., Osler, T., Mukamel, D. B., & Dick,
   A. W. Impact of performance benchmarking on hospital quality, safety, and efficiency: A systematic review. Medical Care Research and Review, 2019;

- 76(2): 145–176. https://doi.org/10.1177/1077558717726850
- 35. Lin, C. C., Dievler, A., Robbins, C., Sripipatana, A., Quinn, M., & Nair, S. 18). Telehealth in health centers: Key adoption factors, barriers, and opportunities. Health Affairs, 2018; 37(12): 1967–1974.
- Smith, A. C., Thomas, E., Snoswell, C. L., Haydon, H., Mehrotra, A., Clemensen, J., & Caffery, L. J. Telehealth for global emergencies: Implications for coronavirus disease 2019 (COVID-19). Journal of Telemedicine and Telecare, 2020; 26(5): 309–313. https://doi.org/10.1177/1357633X20916567
- 37. Henry, T. A., & Pandit, A. U. Telemedicine after COVID-19: What now? The New England Journal of Medicine, 2020; 383(9): e87. https://doi.org/10.1056/NEJMp2022160
- 38. Kuperman, G. J., & McGowan, J. J. Potential unintended consequences of health information exchange. JAMA, 2013; 310(10): 1081–1082. https://doi.org/10.1001/jama.2013.276287
- 39. Mandl, K. D., & Kohane, I. S. A 21st-century health IT system—Interoperability and information blocking. JAMA, 2017; 317(15): 1533–1534. https://doi.org/10.1001/jama.2017.2595
- Martin, G., Martin, P., Hankin, C., Darzi, A., & Kinross, J. Cybersecurity and healthcare: How safe are we? BMJ, 2017; 358: j3179. https://doi.org/10.1136/bmj.j3179
- Coleman, E. A., Parry, C., Chalmers, S., & Min, S. J. The Care Transitions Intervention: Results of a randomized controlled trial. Archives of Internal Medicine, 2006; 166(17): 1822–1828. https://doi.org/10.1001/archinte.166.17.1822
- 42. Naylor, M. D., Aiken, L. H., Kurtzman, E. T., Olds, D. M., & Hirschman, K. B. The importance of transitional care in achieving health reform. Health Affairs, 2011; 30(4): 746–754. https://doi.org/10.1377/hlthaff.2011.0041
- 43. Artiga, S., & Hinton, E. Beyond health care: The role of social determinants in promoting health and health equity. Kaiser Family Foundation, 2018.
- 44. Berwick, D. M., Nolan, T. W., & Whittington, J. The Triple Aim: Care, health, and cost. Health Affairs, 2008; 27(3): 759–769. https://doi.org/10.1377/hlthaff.27.3.759
- Shanafelt, T. D., & Noseworthy, J. H. Executive leadership and physician well-being: Nine organizational strategies to promote engagement and reduce burnout. Mayo Clinic Proceedings, 2017; 92(1): 129–146. https://doi.org/10.1016/j.mayocp.2016.10.004
- 46. Porter, M. E., & Lee, T. H. The strategy that will fix health care. Harvard Business Review, 2013; 91(10): 50–70.
- 47. Shortell, S. M., Addicott, R., Walsh, N., & Ham, C. The NHS five year forward view: Lessons from the United States in developing accountable care systems. BMJ, 2014; 349: g5322. https://doi.org/10.1136/bmj.g5322

- 48. Martin-Misener, R., Valaitis, R., Wong, S. T., MacDonald, M., Meagher-Stewart, Kaczorowski, J. A scoping literature review of collaboration between primary care and public health. Primary Health Care Research 2015; Development, 16(4): 351-364. https://doi.org/10.1017/S1463423614000495
- 49. Centers for Medicare & Medicaid Services (CMS).

  Medicare Shared Savings Program: Shared savings and losses and assignment methodology specifications, 2020. Retrieved from https://www.cms.gov
- Bachrach, D., Guyer, J., & Levin, A. Medicaid accountable care organizations: State models and early results. The Commonwealth Fund, 2014; 1–16.
- Berwick, D. M., & Hackbarth, A. D. Eliminating waste in US health care. JAMA, 2012; 307(14): 1513–1516. https://doi.org/10.1001/jama.2012.362
- 52. Sommers, B. D., Gawande, A. A., & Baicker, K. Health insurance coverage and health—What the recent evidence tells us. New England Journal of Medicine, 2017; 377(6): 586–593. https://doi.org/10.1056/NEJMsb1706645
- 53. Porter, M. E., & Lee, T. H. The strategy that will fix health care. Harvard Business Review, 2013; 91(10): 50–70.
- 54. Shortell, S. M., & Addicott, R. Collaborative care and the role of multispecialty group practice. Journal of Ambulatory Care Management, 2009; 32(4): 292–302.
- 55. Bodenheimer, T., & Sinsky, C. From triple to quadruple aim: Care of the patient requires care of the provider. Annals of Family Medicine, 2014; 12(6): 573–576. https://doi.org/10.1370/afm.1713
- 56. Health Resources and Services Administration (HRSA). Health workforce projections: Future demand for healthcare workers, 2020. Retrieved from https://bhw.hrsa.gov
- 57. Berwick, D. M., Nolan, T. W., & Whittington, J. The Triple Aim: Care, health, and cost. Health Affairs, 2008; 27(3): 759–769. https://doi.org/10.1377/hlthaff.27.3.759
- 58. Shortell, S. M., Addicott, R., Walsh, N., & Ham, C. The NHS five year forward view: Lessons from the United States in developing accountable care systems. BMJ, 2014; 349: g5322. https://doi.org/10.1136/bmj.g5322
- Gale, J. A., & Heady, H. R. Rural health in rural hands: Strategic directions for rural, remote, northern, and aboriginal communities. National Rural Health Association, 2013.
- 60. Health Resources and Services Administration (HRSA). Health workforce projections: Future demand for healthcare workers, 2020. Retrieved from https://bhw.hrsa.gov
- 61. Porter, M. E., & Lee, T. H. The strategy that will fix health care. Harvard Business Review, 2013; 91(10): 50–70.

613

- 62. Artiga, S., & Hinton, E. Beyond health care: The role of social determinants in promoting health and health equity. Kaiser Family Foundation, 2018.
- 63. Marmot, M., Allen, J., Bell, R., Bloomer, E., & Goldblatt, P. WHO European review of social determinants of health and the health divide. The Lancet, 2012; 380(9846): 1011–1029. https://doi.org/10.1016/S0140-6736(12)61228-8
- 64. McClellan, M., Kent, J., Beales, S. J., Macdonnell, M., Thoumi, A., Shuttleworth, B., & Cohen, S. Accountable care around the world: A framework to guide reform strategies. Health Affairs, 2017; 36(11): 2096–2105. https://doi.org/10.1377/hlthaff.2017.0721
- 65. Medicare Payment Advisory Commission (MedPAC). Evaluating Medicare's Hospital Readmissions Reduction Program, 2020. MedPAC Report to Congress. Retrieved from https://www.medpac.gov
- Naylor, M. D., Aiken, L. H., Kurtzman, E. T., Olds, D. M., & Hirschman, K. B. The importance of transitional care in achieving health reform. Health Affairs, 2011; 30(4): 746–754. https://doi.org/10.1377/hlthaff.2011.0041
- 67. Bodenheimer, T., & Berry-Millett, R. Care management of patients with complex health care needs. Robert Wood Johnson Foundation, 2009.
- 68. Agency for Healthcare Research and Quality (AHRQ). Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys, 2022. Retrieved from https://www.ahrq.gov
- 69. Lupton, D. Digital health technologies and patient care. Social Theory & Health, 2018; 16(3): 332–347. https://doi.org/10.1057/s41285-018-0066-1
- Elwyn, G., Frosch, D., & Thomson, R. Shared decision-making: A model for clinical practice. Journal of General Internal Medicine, 2012; 27(10): 1361–1367. https://doi.org/10.1007/s11606-012-2077-6
- Maciosek, M. V., LaFrance, A. B., Dehmer, S. P., & McGr ee, D. A. Updated priorities among effective clinical preventive services. Annals of Family Medicine, 2017; 15(1): 14–22. https://doi.org/10.1370/afm.2017
- Shrank, W. H., Rogstad, T. L., & Parekh, N. Waste in the US health care system: Estimated costs and potential for savings. JAMA, 2019; 322(15): 1501– 1509. https://doi.org/10.1001/jama.2019.13978

المفتاحية:

تعزيز نتائج الرعاية الصحية من خلال التمريض وإدارة الطوارئ: دور نماذج الرعاية القائمة على القيمة

### الملخص: الخلفية:

تمثل نماذج الرعاية القائمة على القيمة (VBC) تحولاً جذريًا في تقديم الرعاية الصحية، حيث تُركز على تحسين نتائج المرضى مع تحقيق الكفاءة في التكاليف. تعتمد هذه النماذج على الجودة بدلاً من الكمية لمعالجة التحديات الأساسية مثل العبء المتزايد للأمراض المزمنة، ارتفاع تكاليف الرعاية الصحية، وعدم المساواة في الوصول إلى الخدمات الصحية. وتشمل النماذج الأساسية للرعاية القائمة على القيمة المنازل الطبية المتمحورة حول المرضى (PCMHs) ، نماذج الدفع المجمعة، ومنظمات الرعاية المسؤولة .(ACOs) وعلى الرغم من وعودها، تواجه هذه النماذج تحديات تتعلق بجاهزية القوى العاملة، توافق أنظمة البيانات، وضمان العدالة بين مختلف الفنات السكانية.

#### الهدف:

تهدف هذه الورقة إلى استكشاف الأسس النظرية واستراتيجيات التنفيذ والنتائج المرتبطة بنماذج الرعاية القائمة على القيمة، مع التركيز بشكل خاص على الأدوار المترابطة للتمريض وإدارة الطوارئ. تبحث الورقة في كيفية مساهمة هؤلاء المهنيين في تصميم وتنفيذ وتقييم هذه النماذج في بيئات الرعاية الصحية.

#### الطرق

تم إجراء مراجعة شاملة لدراسات الحالة، الوثانق السياسية، والأدبيات العلمية المحكمة. تركز التحليل على تشغيل نماذج الرعاية القائمة على القيمة، تكامل التكنولوجيا، ومساهمات الفرق متعددة التخصصات، خصوصًا التمريض وإدارة الطوارئ، لتحسين جودة الرعاية وخفض التكاليف

### النتائج:

تشير النتائج إلى أن نماذج الرعاية القائمة على القيمة تعزز بشكل كبير رضا المرضى، إدارة الأمراض المزمنة، وتخفض إعادة دخول المستشفيات. تلعب تدخلات التمريض مثل تثقيف المرضى وتنسيق الرعاية الانتقالية دورًا محوريًا في تحقيق هذه النتائج. تساهم إدارة الطوارئ من خلال تحسين تدريب القوى العاملة، توزيع الموارد، ومواءمة السياسات لدعم تنفيذ هذه النماذج. ومع ذلك، لا تزال هناك حواجز مثل كفاءة إدارة البيانات، مقاومة التغيير، والتحديات المتعلقة بالعدالة.

### الخلاصة.

توفر نماذج الرعاية القائمة على القيمة مسارًا واعدًا لتحويل تقديم الرعاية الصحية من خلال مواءمة الحوافز مع النتائج. تحقيق أقصي إمكاناتها يتطلب جهودًا منسقة بين التمريض وإدارة الطوارئ والابتكار التكنولوجي لمعالجة التحديات الحالية وضمان رعاية عادلة لجميع الفنات السكانية.

#### 11210

الرعاية المتمحورة حول المريض، منظمات الرعاية المسؤولة، التمريض، إدارة الطوارئ، الرعاية القائمة على القيمة، تحول الرعاية الصحية، العدالة في الرعاية الصحية.