Structured Interview Training (S.I.T.)

Target Audience: HR staff and hiring managers involved in recruiting and interviewing candidates for the technical team.

Learning Objectives:

- 1. Define a structured interview and describe its benefits.
- 2. Describe the key components of preparing for an interview.
- 3. Outline the steps for conducting a structed interview.

Seat Time: 20 minutes

Outline:

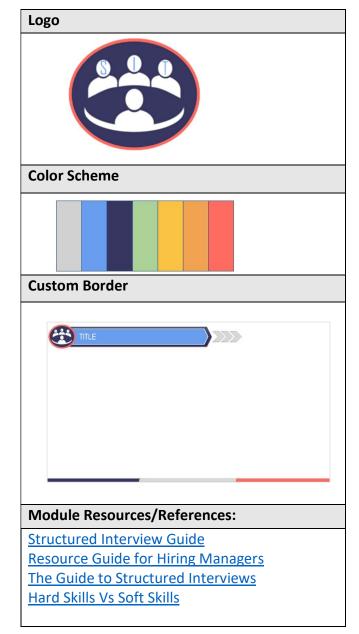
- Course Intro / Navigation / Objectives
- Structured Interviews Overview

•

- Preparing for a Structured Interview
- Conducting a Structured Interview
- Summary
- Assessment
- Congratulations

Directions:

- Use Classic Player in Storyline
- Use custom color scheme for shapes throughout;
 white font on colored background /black font on white background
- Seekbar visible and controllable for learner on all slides and layers
- Slide numbers with letters (ex. 1.8a) indicate layers for corresponding slide number
- · Audio files are provided
- Source similar assets to descriptions given throughout storyboard
- Comments are enabled for feedback
- Feedback will be used to make changes/revisions for the next review cycle



Slide [1.1]/ Menu Title: Welcome	Objective: NA		
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Use customer border without the logo	[Slide Title]	[Insert Script Text]	Each question will fly in from left in
	Structured Interview		time with VO
Slide title in white on the title bar.	Training	Are you a member of the hiring staff? Do you feel	
		confident in conducting interviews? Have you been	When VO says "SIT is here" Logo
Right side of chevrons are 3 questions	[Questions]	hiring the best candidates? SIT is here to ensure you answered yes!	will grow and spin in the middle of
each in a different color from the color	[Questions]	diswered yes:	the fists.
scheme.	Are you a member of the	Welcome to the Structured Interview Training. This	
	hiring staff?	training is designed for Human Resource	Navigation button and start button
z g	Do you feel confident in	interviewers and hiring managers to interview	fade in timed with VO
	conducting interviews?	prospective employees. In this training you will learn about structured interviewing and its benefits	Navigation button brings learner to
PERCENTAGEMENT ENTREMEDITATION OF THE PROPERTY	Have you been hiring the best	for both the interviewer and the interviewee. Before	1.2
CONTRIBUTION	candidates?	we begin, if you would like information on how to	1.2
ABILITY DE LES CONTROL LES CON		navigate this training, please select the navigation	Start button brings learner to 1.3
		button. If you are ready to begin, please press start.	
Start and Navigation buttons appear			Next/previous buttons are hidden
Start and Navigation buttons appear under title.			
under title.			

Slide [1.2]/ Menu Title: Navigation	Slide [1.2]/ Menu Title: Navigation Objective: NA				
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:		
Player shows Menu on the left.	[Slide Title] Navigation	[Insert Script Text]	[Click next directions] will fly in from right at the bottom of screen		
Background image: photographic image of computer screen with the Welcome (1.1) slide snapshot as display on screen Icon of finger pointing or magnifying class moves around the screen and point to/points out player features	[Directions] Click next	Please take a moment to review the course player so you feel comfortable navigating through the training. If you know your way around, you may proceed to the next slide. If you'd like to go backward or forward in the training, click the previous or next buttons. Accessibility options are located here. To adjust the volume, click the volume icon. Click the replay button to see the entire slide again or adjust the seek bar at any time to review a portion of the slide. You can also pause the player. Click the same button again to resume play. Revisit a slide by using the menu on the left. Finally, click the Resources tab to learn more about Structured interviews. Click the next button now to begin the course.	timed with its reference in the audio.		

Slide [1.3]/ Menu Title: Objectives	Slide [1.3]/ Menu Title: Objectives				
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:		
Custom borders	[Slide Title] Training Objectives	[Insert Script Text] After completing this training, you will have a clear,	Next button is disabled until voice over completes.		
[Right] Image similar to this that portrays objectives being met	[Objectives] [1] Define a structured interview and describe its benefits. [2] Describe the key components of preparing for an interview. [3] Outline the steps for conducting a structed interview.	standardized process to follow when hiring new candidates. You will be able to define a structured interview and describe its benefits, describe the key components of preparing for an interview, and outline the steps for conducting a structured interview. There will be one knowledge check in this training and a final quiz at the end. Click the next button to get started.	Objectives will fly in from left timed with the VO		

Slide [1.4]/ Menu Title: Structured Interviews			Objective: [1]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom borders	[Slide Title]	[Insert Script Text]	Vyond animation will play in
[Left side]	Structured Interviews	Interviewing is difficult. It is a critical aspect in becoming a successful company. Having a structured	time with VO
Short animation created in Vyond to show an interviewer asking	[Bullet points]	interview process will ensure the quality of potential new hires.	Bullet points enter in time with VO
questions in order and then scoring the answers given by the candidate.	 Asking questions in standardized order 	A structured interview is a conversation in which an interviewer asks set questions in a standardized order.	Next button is disabled until
[right side] Small box for bullet points	 Evaluate candidates using a standardized scoring system 	Asking the same questions in the same order helps interviewers collect similar types of information delivered in a uniform context.	timeline completes.
		The interviewer collects the responses of the candidate and grades them against a scoring system. A	

candidate rating system may help you score each candidate based on their answer to each question. Totaling the scores can help you find the best	
candidate for the position.	

Slide [1	.5]/ Menu Title: Benefits of Struct	ured Interviews		Objective: [1]
Visual /	Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom	borders	[Slide Title] Benefits	[Insert Script Text] There are several benefits to using a structured	As each benefit is mentioned in VO, the image will change states to be in
•	circles aligned horizontally in the third of the slide	[Directions] Click each image below.	interview process. [1] The interview experience is more consistent	color and descriptive word will appear under circle.
_	below will be in black and white ne circles.	[1] Consistent	and less prone to errors. [2] The interview experience is more effective as questions are formulated in advance to collect the most important and relevant information.	Next button is disabled until timeline completes.
Below a the 5 be	re example images to illustrate enefits:	[2] Effective [3] Reduces Biases	[3] The interview experience is less likely to be biased as interviewers work from a script.	
[1]		[4] Easy to Use	[4] Interview responses are easier to compare. [5] Interviews and evaluations are more efficient as the interviewer asks set questions designed to collect useful information and evaluate the same question responses for each	
[2]			interviewee.	
[3]				
[4]				
[5]	K. A			

Slide [1.6]/ Menu Title: Preparation Objective: [2]				
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:	
Custom Border	[Slide Title] Preparation	[Insert Script Text]	Image label will "grow" in time with VO	
Image buttons (below) and labels will be displayed in the center of the slide lined horizontally. Picture shape is circle.	[image labels] [1] Determine Needs	There are 3 main aspects to consider when preparing to conduct an effective structured interview. The hiring team should work closely with the technical team to determine a list of needs,	Next button is hidden. When timeline completes:	
Image buttons [1]	[2] Creating Questions[3] Developing Rating Scale	create questions based on those needs, and develop a rating scale to aide in the interviewing process. Let's take a closer look at each of these. Click each image to learn more. Then click the next button.	-3 images will shrink and move to right side of chevron -jumps to slide 1.7	
[2]				
[3]				

Notes: The image buttons will become a "tracker" at the top of each slide to the right of the chevrons for 1.7-1.10. Images will be black and white and change state to colored when on corresponding slide. Image shapes are circles.

- 1.7- image [1] in color (images 2 and 3 in black and white)
- 1.8- image [2] in color (images 1 and 3 in black and white)
- 1.9-image [2] in color (images 1 and 3 in black and white)
- 1.10- image [3] in color (images 1 and 2 in black and white)









Slide [1.7]/ Menu Title: Know Your Needs	Objective: [2]		
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom Border Buttons are aligned horizontally in the center of the slide large enough to take up majority of slide. [Image buttons] [1] Left side [2] Right side	[Slide Title] Hard and Soft Skills [Image button labels] [1] Hard Skills [2] Soft Skills [Directions] Click each image [Directions after layers are visited] Click the Next button to continue.	[Insert Script Text] Work with the hiring staff and the technical staff to compile a list of hard and soft skills your ideal candidate should possess. [Directions] Click on each image below to understand hard and soft skills. Then click the Next button.	Directions will fade in timed with the VO. [Hard skills image button] Shows layer 1.7a [Soft skills image button] Shows layer 1.7b [Next button] o disabled until all layers are visited o jump to 1.8
Slide [1.7a]/ Menu Title: NA			
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
[Left] Hard Skills image button from base layer is visible on this layer. [Right] Two boxes aligned vertically using color scheme for outline/background color Below are icons that represent [1] definition and [2] examples. Top box will have image one and definition text Bottom box will have image 2 and examples text.	[Slide Title] Hard Skills [Definition]	[Insert Script Text] Hard skills, or technical skills, are learned through education or hands-on experience. These are concrete, measurable abilities that are often job specific. Examples of hard skills are foreign languages, budgeting, or content development.	Definition bullet points and examples will fade in timed with the VO. Hide layer when timeline completes

[1] [2] Slide [1.7b]/ Menu Title: NA			
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom Border	[Slide Title] Soft Skills	[Insert Script Text]	Definition bullet points and examples will fade in timed with
[Right] Soft Skills image button from base layer is visible on this layer.	[Definition] O People skills O Traits and abilities	Soft skills, or people skills, are traits and abilities that you develop throughout your entire life. Soft skills speak to how and why you are motivated to do certain things. Examples of soft skills are	the VO. Hide layer when timeline completes.
[Left] Two boxes aligned vertically using color scheme for outline/background color	 How/Why one is motived 	communication, critical thinking, creativity, and work ethic.	os.mp.etesi
Below are icons that represent [1] definition and [2] examples. Top box will have image one and definition text	[Examples] O Communication O Critical Thinking O Creativity		
Bottom box will have image 2 and examples text.	o Work Ethic		
[1] [2]			

Slide [1.8]/ Menu Title: Creating Questions			Objective: [2]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:

Use custom border

3 tabs displaying the tab titles takes up about 1/3-1/4 of the accordion area and are shown vertically, leaving the remainder space for content to show within the accordion frame.

The closed accordion will show on the screen to start.

When the learner clicks on each tab, it will pop to its open position and display the information for that tab.

Each tab should be a different palette color. The layer associated witheach tab, and therefore the "open" section of each accordion area should have the same background palette color as the tab for that section.

Example image for closed accordion cover:



[Slide Title]

Creating Questions

[Directions] Click each tab below.

[Tab titles] Behavioral Situational Job-specific

[Subtitle, shown on closed accordion]

Types of Questions

[Insert Script Text]

After identifying the hard and soft skills your ideal candidate should possess, it is time to develop interview questions using these skills to guide your thinking.

There are 3 types of questions to include in the interview process- behavioral questions, situational questions, and job-specific questions.

Click each tab below to learn more about these question types. After viewing each tab, click the next button to learn about rating scales.

Accordion interaction: use motion paths to open and close tabs

When timeline starts:

- Create variable so Next button is disabled until all tabs have been visited
- Tabs are disabled until audio completes on base layer

The learner will be able to click on tabs, which will open the accordion and show the corresponding slide layer. When the learner clicks on each tab, the accordion can "pop" open to the corresponding layer, meaning it jumps to its open position. Each layer will show the accordion in the open position and have content related to the tab title.

When the learner clicks on the Next button, it will jump to Slide 1.10

Slide [1.8a]/ Menu Title: Behavioral (Hidden from menu)

Visual / Display: Slide Text: Narration / Voiceover: Animation / Interaction:

Unique image related to tab content shown on left side within open accordion. Text is to the rightof the image.

Subtitles 1 and 2 displayed prominently within open section of accordion.Bullet points listed below each.

[Slide Title]

Behavioral Questions

[Subtitle 1]

Purposes

- Candidate shares professional experiences
- Helps to identify:
 - strengths and weaknesses from past experiences
 - professional successes and challenges
 - Interactions with clients, coworkers, and supervisors

[Subtitle 2]

Examples

- What was the most important goal you reached in your career? How did you achieve this?
- Can you tell me about a time you did not agree with a coworker? How did you handle the situation?
- What has been your most rewarding experience working as part of a team?

[Insert Script Text]

Behavioral questions ask candidates to share their professional experiences. Including behavioral questions in a structured interview can help recruiters determine what the candidates have done well and struggled with in the past. Ask a mix of questions to gain information about each candidate's professional successes and challenges and the way they interacted with their clients, coworkers and supervisors.

Examples of behavioral examples include: What was the most important goal you reached in your career? How did you achieve this?

Can you tell me about a time you did not agree with a coworker? How did you handle the situation?

What has been your most rewarding experience working as part of a team?

Learner can select another tab from this layer

Bullet points fade in timed with VO.

Restrict user from viewing other layers while current layer timeline is running.

Slide [1.8b]/ Menu Title: Situational (Hidden from menu)

Visual / Display: Slide Text: Narration / Voiceover: Animation / Interaction:

Similar to layer A

Unique image related to tab content shown on left side within open accordion. Text is to the rightof the image.

Subtitles 1 and 2 displayed prominently within open section of accordion.Bullet points listed below each.

[Slide Title]

Situational Questions

[Subtitle 1]

Purposes

- Asks candidates what they would do in different scenarios
- Helps to determine:
 - Candidate's critical thinking and problem-solving skills
 - How candidates interact with clients and employees
 - Teamwork skills
 - Reactions to workplace challenges

[Subtitle 2]

Examples

- How would you handle a customer unhappy with the service they received?
- How would you manage an unmotivated employee?
- What steps would you take to make an important decision at work?

[Insert Script Text]

Situational questions ask candidates to imagine what they would do if they faced different scenarios working for a company. Including situational questions can determine candidates' critical thinking and problem-solving skills. You can ask a variety of questions that assess how candidates would interact with clients and employees, their teamwork skills and how they would react to workplace challenges.

Examples of situational questions include: How would you handle a customer unhappy with the service they received?

How would you manage an unmotivated employee?

What steps would you take to make an important decision at work?

Learner can select another tab from this layer

Bullet points fade in timed with VO.

Restrict user from viewing other layers while current layer timeline is running.

Slide [1.8c]/ Menu Title: Job-Specific (hidden from menu)

Visual / Display: Slide Text: Narration / Voiceover: Animation / Interaction:

Similar to layers A and B

Unique image related to tab content shown on left side within open accordion. Text is to the right of the image.

Subtitles 1 and 2 displayed prominently within open section of accordion.Bullet points listed below each.

[Slide Title]

Job-Specific Questions

[Subtitle 1]

Purposes

- Ask about duties and responsibilities related to open position
- Determine if candidate has the skills and experience required to succeed

[Subtitle 2]

Examples (Customizable)

- What are the advantages and disadvantages of the accounting software you used in your last job?
- Why are you interested in working at this restaurant?
- What's your process for remembering a large order?

Job-specific questions ask candidates about the duties and responsibilities related to the open position. Including questions like these in a structured interview can help a hiring manager determine whether candidates have the skills and experience required to succeed in the role.

The following examples can be customized to suit your vacant positions:

What are the advantages and disadvantages of the accounting software you used in your last job?

Why are you interested in working at this restaurant?

What's your process for remembering a large order?

Learner can select another tab from this layer

Bullet points fade in timed with VO.

Restrict user from viewing other layers while current layer timeline is running.

Slide [1.9]/ Menu Title: Knowledge (Check		Objective: [2]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom top boarder with title and	[Slide Title]	[Insert Script Text]	Drag-and-Drop
knowledge check icon	Knowledge Check	You are tasked with creating questions	
Directions below title Drag items below directions- words in rectangle shape	[Directions] You are tasked with creating questions to evaluate a candidate's soft skills. There are 5 questions listed below. Drag each soft skill to the question that best	to evaluate a candidate's soft skills. There are 5 questions listed below. Drag each soft skill to the question that best identifies the skill. Then click Submit.	As VO says "5 questions", the 5 question boxes will be highlighted As VO says "soft skills", the soft skills (drag items) will be
5 rectangular boxes each a different color from color scheme	identifies the skill. Then click submit.		highlighted
with a question inside	[Drop Boxes] [1] Can you discuss a time where you had		
Above each question is a dotted rectangle (drop spot)	to manage your team through a difficult situation? (Leadership)		
	[2] How do you prioritize your tasks when you have multiple deadlines to meet? (Organization)		
	[3] How do you explain new topics to coworkers unfamiliar with them? (communication)		
	[4] Describe a situation where results went against expectations. How did you adapt to this change? (adaptability)		
	[5] Explain your largest failure at work. How did you learn from this experience? (resiliency)		
	[Drag items] Leadership		
	Organization		
	Communication		
	Adaptability		
Slide [1 0e]/ Monu Tible: Feedback	Resiliency		Objectives [2]
Slide [1.9a]/ Menu Title: Feedback (correct) Hidden from Wenu		Objective: [2]

Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom feedback layer Rectangular shape with CORRECT in blue center at top, this image below And Continue button at the bottom	[Layer Title] Correct	[Insert Script Text] Way to go! It looks like you have a good understanding of the questions to ask when looking for a candidate's soft skills.	Continue button brings learner to 1.10
of rectangle. Slide [1.9b]/ Menu Title: Feedback (Incorrect) Hidden from Menu		Objective: [2]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Rectangular shape with INCORRECT in red center at top, explanation below and Continue button at the bottom of rectangle. Between the word INCORRECT and the explanation is this image:	[Layer Title] Incorrect [Explanation] That is incorrect	[Insert Script Text] That is incorrect. Let's do a quick review.	Continue Button brings learner to 1.9d Review
Slide [1.9c]/ Menu Title: Feedback (Try Again) Hidden from Menu	Ol	ojective: NA

Slide [1.9c]/ Menu Title: Feedback (Try Again) Hidden from Menu			Objective: NA
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Rectangular shape with TRY AGAIN in purple center at top, explanation below and Continue button at the bottom of rectangle.	[Layer Title] Review [Explanation] Oops! Not quite. Try again!	[Insert Script Text] Not quite! Click the continue button to try again.	Continue button hides this layer so learner can try again.
Between the words TRY AGAIN and the explanation is this image:			

Slide [1.9d]/ Menu Title: Revie	w Hidden from Menu		Objective: NA
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
	[1] Can you discuss a time where	[Insert Script Text]	
This layer will have the same	you had to manage your team		Learner will click on each
layout as the base layer.	through a difficult situation?	[1] This is a good question to ask when you want to	drop spot to review.
Instead of the drag items at	(Leadership)	understand the candidate's leadership skills. Ideally, the	
the bottom, they will be in the		candidate will describe a scenario where they had to	Next button is disabled until
correct drop spots.	[2] How do you prioritize your tasks	take full ownership of a team and communicate their	all drop spots have been
	when you have multiple deadlines to meet? (Organization)	decision-making process.	clicked and visited.
	to meet. (engamenton)	[2] Asking this question will let you see how the	
	[3] How do you explain new topics	candidate prioritizes tasks and get an overview of their	
	to coworkers unfamiliar with them?	organizational skills.	
	(communication)	organizational oxinol	
	(communication)	[3] This question is associated with communication skills.	
	[4] Describe a situation where	It allows you to draw conclusions on how well the	
	results went against expectations.	candidate interacts with coworkers.	
	How did you adapt to this change?	canalaate interacts with coworkers.	
	(adaptability)	[4] This question targets adaptability skills to understand	
	(dddptddinty)	how much change affects the candidate's approach to	
	[5] Explain your largest failure at	work.	
	work. How did you learn from this	WOTAL	
	experience? (resiliency)	[5] When you ask a candidate this question, you are	
	experience: (resiliency)	looking for their resiliency- their ability to learn on the	
		job and excel after a setback.	

Slide [1.10] / Menu Title: Candidate Rating Scale		Objective: [2]	
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:

Custom borders	[Slide Title]	[Insert Script Text]	Bullet points fly in from left timed
Bullet points below title	Rating Scales [Bullet Points]	The interviewing process often includes the use of rating scales that the interviewers use to evaluate the quality of the interview and lead to some kind	with VO. When VO gets to"one and five
Background image: Something similar to this to show people rating an experience	Evaluate quality of interview	of recommendation of the candidate for the job in question.	points" stars at bottom of screen should fly in from bottom.
Bottom of slide- 5 stars fly in	Recommendation of candidate5-point system	The most commonly used rating scale for organizations with more than 100 employees is a 5-point scale system. Using this system, you award between one and five points for each response the candidate provides. Low-quality responses receive	"Low quality responses receive a single point" shape effect highlights one star
in the state of th		a single point, while high-quality responses receive five points. Other responses receive points between these values, depending on their quality.	"high quality responses receive 5 points" shape effect highlights the 5 th star
			"other responses" shape effect highlights stars 2-4
			Hide Next button and jump to next slide when timeline completes.

Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Visual / Display: Custom borders [Background image]	Slide Text: [Slide Title] Rating Scale Keys [Subtitles] Simple Complex	[Insert Script Text] Distributing a rating key to your hiring managers can help them determine how to score responses. Your rating key should outline what you're looking for with each question or question type.	Examples and subtitles will fade in timed with VO • "can be simple" example one appears • "or complex" example two appears
	[Directions] Click Next	Rating keys can be simple or complex. There are rating keys that already exist and can be used by the interviewing team. There are also several resources to help you and your team create a rating scale. Some of these resources can be accessed by clicking the resource button. Click the next button to continue.	Arrow pointing to resources button on player will appear timed with VO Directions fade in timed with VO Next button is disabled until timeline completes.

Use these or something similar as example rating scales. What does the five point scale mean? When asked, here is how I describe the meanings of these five scores.

- 5 Strong Yes I will advocate for hire
- 4 Yes should hire
- 3 Maybe More testing needed
- 2 No should not hire
- 1-Strong NO I will advocate against hiring.

The following is a sample of a 5 Point Numerical / Narrative Rating Scale including sample narrative ratings and definitions for each point value on the scale.

Scale	Rating	Definitions (Choose and/or Modify as Appropriate)
5 points (Pass)	Excellent. Exceptional Mastery. Much more than acceptable.	Should ensure extremely effective performance. Significantly above criteria for successful job performance. Surpossed expectations. Reserved for the exemplary set of skills that yield a particularly sophisticated approach to handling the situation. Moete at major / essential / core criteria or acceptable equivalents an mot three or more additional criteria.
4 points (Pass)	Very Good. Full Performance Behaviours. Above average.	More than adequate for effective performance consensity occurs of critical results of country and quantity of behavious required for successful job performance. Hereta all of the major i essential core cotests or acceptable equivalent and several of the minor i additional criteria. Hereta sides of the major in essential core cotests or acceptable equivalent and several of the minor i additional criteria. Hereta description is the contractive of the minor in additional criteria contractive of the contractive of performance. Describes / demonstrates the faul range of sidis appropriate for maintaing the situation and the descript excit, or outcome so obtained.
3 points (Pass)	Good. Acceptable. Satisfactory Average	Should be adequate for effective performance. Meets creative activities to quality and quantity of behaviour required for successful job performance. Meets several of the mayor / essential / core criteria one or two of the moor / additional criteria or acceptable equivarients. In additional criteria or acceptable equivarients which is a consideration of the control of the control of the character and the criteria describes in Section 4.00 Some of the major and minor criteria verse met some desciencies cost in the areas assessed but none of major concern.
2 points (Fail)	Weak. Less than Acceptable	Insufficient for performance requirements. Generally does not meet citizen relative to quality and quantity of behaviour required for successful poperformance e.g. meets half or behaviour required for successful poperformance e.g. meets half or Does not describe / demonstrate a sufficient range of skills appropriate to handling of the situation, or describes plausible but inapproporate behaviours for handling the situation or the desired result or outcome is not obtained.
0 – 1 point (Fail)	Unacceptable. Poor. Much less than acceptable	Significantly below criteria required for successful job performance. Few or no criteria met. Many deficiencies. A major problem exists. No answer or happropriate answer. Describes/demonstrates counter-productive behaviours that have negative outcomes or consequences (make the situation worse).

Slide [1.10b] / Menu Title: Example Responses (Hidden from Menu)

Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom borders	[Slide Title]	[Insert Script Text]	Dial interaction
Directions below title	Example Responses [Directions]	In this example, the interviewer has a clear understanding of what she is looking for. She asks a behavioral question to see	Next button is disabled until learner has visited all spots on the
Definition below directions in different font to show that it is part of the interaction and not part of the directions Dial should look similar to this at the	Click on the first star on the left. Then, move the dial from left to right. [Competency/Definition] Collaboration - Ability to work in a team environment, shares	how the candidate has collaborated with his team in the past. She defines collaboration as the ability to work in a team environment by sharing materials, focusing on mutual wins and successes, and fostering open dialogue.	dial. Interview callout appears when VO says "she asks a behavioral question"
bottom of the slide	resources, focuses on mutual wins and successes, fosters open		Definition of collaboration appears when VO says "she defines collaboration as"



Below each star is the corresponding label

Below labels is the rating key table

Interviewer on left and candidate on right.

Interviewer Callout appears above interviewer

Candidate callout responses appear centered above stars and look to be coming from interviewee's mouth. Examples:





Rating Key Table

Rating Values	Definition
Far Exceeds Requirements	Perfect answer. Demonstrates competency accurately, consistently, and independently. All points relevant. All good examples.
Exceeds Requirements	Demonstrates competency accurately and consistently in most situations with minimal guidance. Many good examples.
Meets Requirements	Demonstrates competency accurately and consistently on familiar procedures and needs supervisor guidance for new skills. Some good examples.
Below Requirements	Demonstrates competency inconsistently, even with repeated instruction or guidance. Few good examples
Significant Gap	Fails to demonstrate competency regardless of guidance provided. No good examples.

dialogue.

[Star labels]

- [1] Significant Gap
- [2] Below Requirements
- [3] Meets Requirements
- [4] Exceeds Requirements
- [5] Far Exceeds Requirements

[Interviewer callout]
Tell me about a time when a team project did not go as expected.

[Interviewee Responses]
[1] When I worked for ABC
company, the team I worked on
was responsible for developing
instructional materials and
providing training for a new type of
software. During training there was
a glitch that came and we had to
change the training materials.

[2] When I worked for ABC company, the team I worked on was responsible for developing instructional materials and providing training for a new system that was being implemented across the country. I put together the training materials, and while we were getting them ready there was a system glitch that occurred. I thought it was how the system was supposed to work and didn't report

The interviewer has a rating key to refer to when listening to the candidate's responses.

To begin, click on the first star on the left to see the candidate's response that had a significant gap in what the interviewer is looking for. Then, move the dial from left to right to see representative responses for each rating value.

Rating key table appears in time with VO and stays at bottom of slide below stars and labels

Directions appear timed with the VO

When VO says "click on the first star..." shape effect to highlight first star

Candidate response [1] appears when learner clicks on first star.

Candidate responses [2]-[5] appear when learner moves dial to the right.

it to any	ne. During training this	
	ie up again and as a result	
	to delay the	
· · · · · · · · · · · · · · · · · · ·	ntation. Someone else on	
my team	changed the training	
	so that they were correct.	
	,	
[3] Whe	I worked for ABC	
compan	, the team I worked on	
was resp	onsible for developing	
instructi	nal materials and	
providin	training for a new system	
that was	being implemented across	
the		
country.	Го do so, I supported my	
colleagu	s by incorporating their	
system a	nd operational procedure	
findings	nto new training materials.	
During t	is project there was a	
	glitch that didn't occur	
during ir	tial testing and came up	
during to	nining. As a result,	
the prog	am implementation was	
delayed	nd we needed to revise	
the train	ng materials	
appropri	itely. I was able to help my	
	pare the materials in time	
	ext round of systems	
training.		
	1 15 450	
	I worked for ABC	
•	, the team I worked on	
•	onsible for developing	
	nal materials and	
	training for a new system	
	being implemented across	
the	For all and I would be all with the	
· · · · · · · · · · · · · · · · · · ·	Γο do so, I worked with a	
colleagu	to interact with	

members throughout the organization, gaining insights about the new technology and associated operating procedures. During this project there was a software glitch that didn't occur during initial testing, and came up during training. As a result, the program implementation was delayed and my team needed to revise the training materials appropriately. We were able to have the materials ready for the next round of systems training.

[5] When I worked for ABC company, the team I worked on was responsible for developing instructional materials and providing training for a new system that was being implemented across the country. To do so, my team worked across the organization, gaining insights about the new technology and associated operating procedures. As a part of this team, I was self-directed and worked diligently to communicate and share resources to complete this task according to our project deadlines; however there was a software glitch that didn't occur during initial testing, and came up during training. As a result, the program implementation was delayed and I needed to support my team as we revised the training materials appropriately and prepared our instructors to

understand the impact of this change. We were able to have the materials ready for the next round	
of systems training and as a result of our efforts, the system was well received by our clients.	

Slide [1.11]/ Menu Title: Conducting an I	Slide [1.11]/ Menu Title: Conducting an Interview Objective: 3				
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:		
Custom Top border Directions below title 4 circles spaced horizontally below directions. Each circle has an image that represents each step in conducting an interview. There is a line connecting all images. Large light gray rectangle takes up majority of the bottom of the slide. This is where the information regarding each step will be.	[Slide Title] Conducting an Interview [Directions] Click on each circle. Then press the next button.	[Insert Script Text] Conducting a structured interview requires a methodical approach to ensure consistency. Take the following steps when conducting a structured interview. Click on each image below from left to right. Then press the next button.	Create variables so next button is disabled until all images have been visited. Each image is a button that will show a layer. Buttons should have a visited state.		
·					
Slide [1.11a]/ Menu Title: Greeting (Hidd					
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:		
Title at the top of gray box	[Slide Title] Greet the Candidate	[Insert Script Text] Creating a positive atmosphere is a crucial step when conducting an interview. Before the	Bullet points will fade in timed with VO		
Image on left depicting greeting a candidate Bullet points on right	[Bullet Points]Eliminate distractionsInterview at a tableStart and end on time	candidate arrives, eliminate all distractions such as cell phones. If possible, interview the candidate at a table rather than from behind a desk, and ensure that you start and end the interview on time.	This layer is hidden when timeline completes		
	 Smile and greet them by name Introduce interview panel members Outline interview format 	When the candidate arrives, welcome them with a smile and greet them by name. Introduce yourself and any other interview panel members. Next, outline the format of the interview, and inform the candidate that you will be taking notes. If the candidate seems nervous, show empathy and	Change state of circular image button to visited		

	 Inform them of notetaking Show empathy and understanding 		
Slide [1.11b]/ Menu Title: Questioning (F Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Title at the top of gray box	[Slide Title]	[Insert Script Text]	Animation / Interaction.
The active top or gray son	Questioning	Now it's time to ask your predetermined questions!	Bullet points will fade in timed
Image on left depicting interviewer		Be sure to ask each question in order as written to	with VO
asking questions	[Bullet points]	ensure the interview remains standardized. As	
Bullet points on right	Ask predetermined questions in orderActive listening- nod,	responses are given, provide positive reinforcement such as smiling or nodding to show active listening and interest.	This layer is hidden when timeline completes
	smile • Willing to improvise: ○ Clarify response ○ Use silence and wait time	Improvising and asking a candidate to expand on their answers can give you greater insight into their thought processes, personality, values and experience. Consider the following:	Change state of circular image button to visited
	Paraphrase response	[1] Clarify the candidate's response by asking, "Do you mean?"	
	 Straightforward 		
	probe	[2] Use silence and wait time to allow the candidate to gather their thoughts	
		[3] Paraphrase their response. For example, "It sounds as if that experience was"	
		[4] Be straightforward by saying, "tell me more about"	
Slide [1.11c]/ Menu Title: Scoring and No	otes (Hidden from Menu)		
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Title at the top of gray box	[Slide Title]	[Insert Script Text]	
Image on left depicting natatalying as	Candidate Reponses	Scoring each answer before moving on to the next question gives the most accurate result, as it allows	Bullet points will fade in timed with VO
Image on left depicting notetaking, or candidate speaking	[Bullet points]	you to grade based on your immediate reaction	With VO
candidate speaking	 Score before moving to 	rather than trying to recall their response later.	This layer is hidden when timeline
Bullet points on right	next question	To below we will see a section to see the few of	completes
	 Take factual notes Active listening	To help you make more confident and informed hiring decisions, take notes during the interview so you can remember more details later on. For	

Slide [1.11d]/ Menu Title: Closing (Hidde	n from Menu)	example, you can jot down your first impressions of the candidates, take note of their body language and write down a few tidbits of information you learn from a candidate's answers. Keep your notes factual, in the event of a Freedom of Information and Protection of Privacy (FIOPOP) request. Your notes may be reviewed. However, be careful to maintain the right balance between note-taking and active listening. Ensure that you're making eye contact and fully engaging in the conversation, only pausing to take down notes every once in a while.	Change state of circular image button to visited
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Title at the top of gray box Image on left depicting some aspect of closing the interview Bullet points on right	[Slide Title] Closing [Bullet points] • Allow for candidate questions • Explain next steps • Inform candidate of timeline for filling position • Thank candidate	[Insert Script Text] Make sure to give the candidate time to ask questions about the position, team and company. Not only does this give them the opportunity to evaluate if the position is a good fit for them, but it also allows you to measure their interest and understanding of the company. Close the interview by explaining what the candidate can expect in terms of next steps, including when they can expect to hear back from you and what the rest of the interview process might look like. This is also a good time to inform them of your intended timeline for filling the position. Thank the candidate for their time and walk them to the door.	Bullet points will fade in timed with VO This layer is hidden when timeline completes Change state of circular image button to visited State of Next button is normal

Slide [1.12]/ Menu Title: Summary			Objective: NA
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:

		T	_
Custom top boarder	[Slide Title]	[Insert Script Text]	
An image similar to this will take up the	Summary	You have reached the end of this training. Let's review the training objectives before taking the	Objectives will fade in timed with the VO.
majority of the screen	[Objectives]	final assessment.	
	 Define a structured interview and describe its benefits. 	You should now be able to: Define a structured interview and describe its	A check mark will appear in box after VO states the objectives.
	 Describe the key components of preparing for an interview. Outline the steps for 	benefits Describe the key components of preparing for an interview Outline the steps for conducting a structured interview.	After stating objectives, zoom in on man with pencil while he says "it seems to me that you are ready to take the final assessment"
	conducting a structured interview	It seems to me that you are ready to take the final assessment!	Then zoom back out to a cleared off clipboard. Bullet points should
	[Bullet Points] • 4 questions	The assessment has 4 questions. You will have two attempts to score 80% or higher. When you are ready to begin, click the Next button.	appear next to each box timed with VO
	• 2 attempts	reday to begin, thek the wext button.	Directions appear in time with VO
	• 80% or higher		
	[Directions]		
	Click the next button		

Slide [1.13]/ Menu Title: Question 1 (Hidden from Menu)			Objective: 1
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom top border	[Slide Title] Question 1 of 4	NA	True/False graded quiz question
Image background: Make partially transparent Large red (same red as in image) semitransparent box in the center of the slide with question and possible answers.	A structured interview is asking set questions in a standardized order and evaluating candidates using a standardized scoring system. (True)		

Slide [1.14]/ Menu Title: Question 2 (Hide	Slide [1.14]/ Menu Title: Question 2 (Hidden from Menu)		
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom top border Image background: Make partially transparent	[Slide Title] Question 2 of 4 Using a structured interview to hire employees has many benefits. Select the 5	NA NA	Multiple answers graded quiz question
Large red (same red as in image) semi-	benefits discussed in this training. [1] Consistent		
transparent box in the center of the slide with question and possible answers.	[2] Reliable [3] Effective [4] Precise [5] Reduces Biases		
	[6] Convenient[7] Easy to Use[8] Accessible[9] Efficient		
	(words in bold are correct answers)		

Slide [1.15]/ Menu Title: Question 3 (Hidden from Menu)		Objective: 2	
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:

Custom top border	[Slide Title]	NA	
	Question 3 of 4		Multiple choice graded quiz
Image background: Make partially transparent	Which list below describes the key components when preparing for an interview? [a] Identify soft skills, identify hard		question
Large red (same red as in image) semi-	skills, and create questions.		
transparent box in the center of the slide with question and possible answers.	[b] determine needs, identify hard skills and soft skills		
	[c] determine needs, create questions based on needs, and develop a rating scale		
	[d] determine needs, all candidate to ask questions, develop a rating scale.		

Slide [1.16]/ Menu Title: Question 4 (Hide	den from Menu)		Objective: 3
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom top border	[Slide Title]	NA	Drag-and-Drop
	Question 4 of 4		
Image background: Make partially	There are 4 main stone when		
transparent	There are 4 main steps when conducting an interview. Drag and drop		
- 4	each step to the correct its correct		
	description.		
	[Drag Ontions]		
	[Drag Options]		
	[1] Greeting		
	[2] Questioning		
	[3] Candidate Response		
Large red (same red as in image) semi-	[4] Closing		
transparent box in the center of the			
slide.	[Drop descriptions]		
	- ' ' -		
	[1]		

4 gray boxes lined horizontally within red box. Each gray box has a small gray rectangle with dotted outline above it to represent drop spots. At the bottom of large red box are the 4 drag options.	 Eliminate distractions Interview at a table Start and end on time Outline interview format Inform them of notetaking Show empathy and understanding 	
	 Ask predetermined questions in order Active listening- nod, smile Willingness to improvise [3] Score before moving to next question Take factual notes Active listening [4] Allow for candidate questions Explain next steps Inform candidate of timeline for filling position Thank candidate 	

Slide [1.17]/ Menu Title: Results (Hidden)	from Menu)		Objective: NA
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Custom top border	[Slide Title]	NA	Next and previous buttons are
Background: a color from color scheme Large semi-transparent shape with score	Quiz Results		hidden
Slide [1.17a]/ Menu Title: Results: Succes	s (Hidden from Menu)		Objective: NA
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:

Below title on base layer is green	[Slide Title]	Thank you for taking the quiz.	Next and previous buttons are
checkmark	NA	Congratulations! You passed. You can review your results by clicking	hidden
Below checkmark is explanation	[Explanation]	on the review quiz button. If you are satisfied with your results and	[Button 1] brings learner to review quiz results and shows
Under explanation is image:	Nice job, you passed!	ready to move on, please click on the continue button.	correct/incorrect responses
	[Button 1] Review Quiz	the continue button.	[Button 2] brings learner to 1.18
	[Button 2] Continue		
Under image are two buttons aligned			
horizontally			
Slide [1.17b]/ Menu Title: Results: Fai	lure (Hidden from Menu)		Objective: NA
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Below title on base layer is red X	[Slide Title]	Unfortunately, you did not pass.	Next and previous buttons are
Below X is explanation	NA	You can review your results by	hidden
below A is explanation		clicking on the review quiz button.	
·	[Explanation] Sorry, you didn't pass.	When you are ready to try again, please click on the retake quiz button.	[Button 1] brings learner to review quiz results and shows correct/incorrect responses
Under explanation is image:	- '	When you are ready to try again, please click on the retake quiz	· ·
·	Sorry, you didn't pass. [Button 1]	When you are ready to try again, please click on the retake quiz	quiz results and shows correct/incorrect responses [Button 2] brings learner to 1.13

Slide [1.18]/ Menu Title: Congratulations			Objective: NA
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:

Retry Quiz

Under image are two buttons aligned

horizontally

Custom top border

[Left side]



[Right side]
Large semi-transparent rectangle (from color scheme):
Congratulations and explanation

Two button at bottom of rectangle

[Slide Title]

Training Completion

[Explanation]
Congratulations! You have successfully completed the Structured Interview
Training!
If you would like to take this training again, click the restart button. Otherwise, you can exit the course by clicking the exit button.

[Button 1] Restart

[Button 2] Exit Congratulations! You have successfully completed the Structured Interview Training! The skills you learned today will ensure your company hires quality candidates tomorrow! If you would like to take this course again, click the restart button. Otherwise, you can exit the course by clicking the exit button.

Button 1 (restart) will restart the course

Button 2 (exit) will exit the course

Next/Previous buttons hidden